

SAMSUNG VG-TM2560EN/ZA

Samsung SolarCell Remote Control VG-TM2560EN/ZA User Manual

Model: VG-TM2560EN/ZA

1. INTRODUCTION

This manual provides comprehensive instructions for the Samsung SolarCell Remote Control, model VG-TM2560EN/ZA. Please read this manual carefully to ensure proper use and maintenance of your remote control. This remote is designed for ease of use and environmental sustainability, featuring solar charging capabilities.





Figure 1: Front view of the Samsung SolarCell Remote Control, showing buttons for power, settings, voice control, navigation, volume, channel, and streaming services.

2. PRODUCT FEATURES

- **Solar Charging:** The remote features a SolarCell panel on the back for trickle-charging using indoor or outdoor lighting.
- **USB-C Charging:** For faster charging, a USB-C port is available.
- **Universal Compatibility:** Designed to be compatible with most Samsung TVs from 2019 to 2025 (excluding FHD & HD models) and connected devices like game consoles and soundbars.
- **Recycled Materials:** Constructed with recycled materials, contributing to environmental sustainability.

- **Voice Control:** Integrated microphone for voice commands.

One SolarCell Remote is all you need

Keep things simple with just one remote. SolarCell Remote is compatible with your TV and connected devices, like game consoles and soundbars, so you don't have to worry about juggling a bunch of remotes. Plus access more info on what you're watching by pressing the Samsung Vision AI button on select 2025 TVs.^{1,2}



¹ Compatible with 2019 to 2025 TVs excluding FHD & HD models. This remote may control any device that uses a Bluetooth signal.

² Samsung Vision AI is only available on 2025 Neo QLED 8K, Neo QLED, OLED, QLED and The Frame TV models. Samsung Vision AI features vary by TV model.

Figure 2: Back view of the Samsung SolarCell Remote Control, highlighting the integrated solar panel for charging.

3. SETUP

3.1 Initial Charging

Before first use, it is recommended to fully charge the remote control. You can charge it using two methods:

1. **Solar Charging:** Place the remote control with the solar panel facing upwards in an area with sufficient indoor or outdoor lighting. The remote will trickle-charge automatically.
2. **USB-C Charging:** Connect a USB-C cable (not included) to the USB-C port on the bottom of the remote and to a compatible power source (e.g., TV USB port, wall adapter). This method provides a faster charge.

3.2 Pairing with Your TV

The Samsung SolarCell Remote Control typically pairs automatically with compatible Samsung TVs. If automatic pairing does not occur, follow these steps:

1. Ensure your TV is powered on.
2. Point the remote control towards the TV.
3. Press and hold the **Return** button and the **Play/Pause** button simultaneously for 3 seconds or more.
4. A pairing message will appear on your TV screen once the remote is successfully connected.

Note: Compatibility is with 2019 to 2025 Samsung TVs, excluding FHD and HD models. For older models or non-Samsung TVs, full functionality may not be available.

4. OPERATING THE REMOTE CONTROL

The SolarCell Remote Control features a streamlined design with essential buttons for navigating your Samsung TV and connected devices.

4.1 Button Functions

- **Power button:** Turns the TV on or off.
- **Settings button:** Accesses the TV's settings menu.
- **Voice Assistant button:** Activates the voice assistant for commands.
- **Navigation Pad (Circular):** Use to move up, down, left, or right within menus. Press the center button to select.
- **Return button:** Returns to the previous screen or menu.
- **Home button:** Accesses the Smart Hub or Home screen.
- **Play/Pause button:** Controls media playback.
- **Volume (+/-):** Adjusts the volume level.
- **Channel (Up/Down):** Changes TV channels.
- **Quick Access Buttons:** Dedicated buttons for popular streaming services like Netflix, Prime Video, YouTube, and Samsung TV Plus.

4.2 Controlling External Devices

The SolarCell Remote can control compatible external devices connected to your Samsung TV, such as soundbars or game consoles, through the TV's Universal Remote feature. Refer to your TV's user manual for detailed instructions on setting up universal remote control functionality.

5. MAINTENANCE

- **Cleaning:** Wipe the remote control with a soft, dry cloth. Do not use liquid cleaners or abrasive materials.
- **Charging:** Regularly expose the solar panel to light to maintain charge. If the remote is stored in a dark place for extended periods, use the USB-C charging port.
- **Storage:** Store the remote in a cool, dry place away from direct sunlight or extreme temperatures when not in use for long periods.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Remote not responding.	Low battery or not paired.	◦ Charge the remote using solar power or USB-C. ◦ Re-pair the remote with your TV (refer to Section 3.2).
Voice control not working.	Microphone blocked or TV settings.	◦ Ensure the microphone on the remote is not covered. ◦ Check TV settings for voice assistant activation.
Remote only controls TV, not external devices.	Universal Remote setup incomplete.	◦ Configure the Universal Remote feature in your Samsung TV's settings.

7. SPECIFICATIONS

Model Number	VG-TM2560EN/ZA
Brand	SAMSUNG
Dimensions (L x W x H)	5.53 x 1.45 x 0.43 inches
Weight	1.6 ounces
Color	Black
Charging Method	SolarCell (indoor/outdoor light) and USB-C
Compatible Devices	Samsung Televisions (2019-2025 models, excluding FHD & HD)

8. WARRANTY AND SUPPORT

8.1 Warranty Information

For warranty details, please refer to the warranty card included with your product or visit the official Samsung website. Warranty terms and conditions may vary by region and purchase date.

8.2 Customer Support

If you encounter any issues not covered in this manual or require further assistance, please contact Samsung Customer Support:

- **Website:** www.samsung.com/us/support/
- **Phone:** Refer to the Samsung support website for local contact numbers.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question