

eufy Security T870C

eufy Pole Mount Bracket (T870C) Instruction Manual

Model: T870C

INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of the eufy Pole Mount Bracket (Model T870C). This bracket is designed to offer a versatile and secure mounting solution for compatible eufy security cameras on various pole-like structures. Please read this manual thoroughly before installation to ensure correct setup and optimal performance.

PRODUCT OVERVIEW

The eufy Pole Mount Bracket (T870C) is a robust metal adapter engineered for outdoor use. It allows for the secure attachment of eufy PoE cameras and select eufy Wi-Fi outdoor cameras to vertical poles, such as lamp posts, pipes, and tree trunks. Its design eliminates the need for wall or building structure mounting, providing increased flexibility in camera placement for expanded surveillance coverage.

- **Universal Pole Mounting:** Designed for secure attachment to various vertical poles.
- **Adjustable Strap:** Includes a stainless steel strap for poles with diameters ranging from 50 mm to 150 mm.
- **Durable Construction:** Manufactured from premium metal with electrophoretic treatment and a rust-resistant white powder coating for all-weather durability.
- **Wide Compatibility:** Compatible with all eufy PoE cameras and specific eufy Wi-Fi outdoor cameras.
- **Easy Installation:** Engineered for quick and stable setup.

WHAT'S IN THE BOX

The package contains the following items:

- eufy Pole Mount Bracket (T870C) x 1
- Adjustable Stainless Steel Straps (pre-attached or separate, depending on packaging)
- Mounting Screws (for attaching camera to bracket)

SETUP AND INSTALLATION

Follow these steps to install your eufy Pole Mount Bracket and attach a compatible eufy camera.

Step 1: Select a Mounting Location

Choose a vertical pole with a diameter between 50 mm and 150 mm. Ensure the location provides a clear view for your camera and is within range of power and network connectivity if required.



Image: eufy camera securely mounted on a street light pole, demonstrating a typical installation scenario for the pole mount bracket.



Image: An eufy camera attached to a tree trunk with the pole mount bracket, showcasing flexible placement options in a garden setting.

Step 2: Attach the Bracket to the Pole

1. Position the pole mount bracket against the chosen pole at the desired height. Ensure the "UP" arrow on the bracket faces upwards.
2. Thread the adjustable stainless steel straps through the designated slots on the bracket.
3. Wrap the straps around the pole and tighten them securely using a flathead screwdriver or appropriate tool until the bracket is firmly fixed and does not rotate or slide.

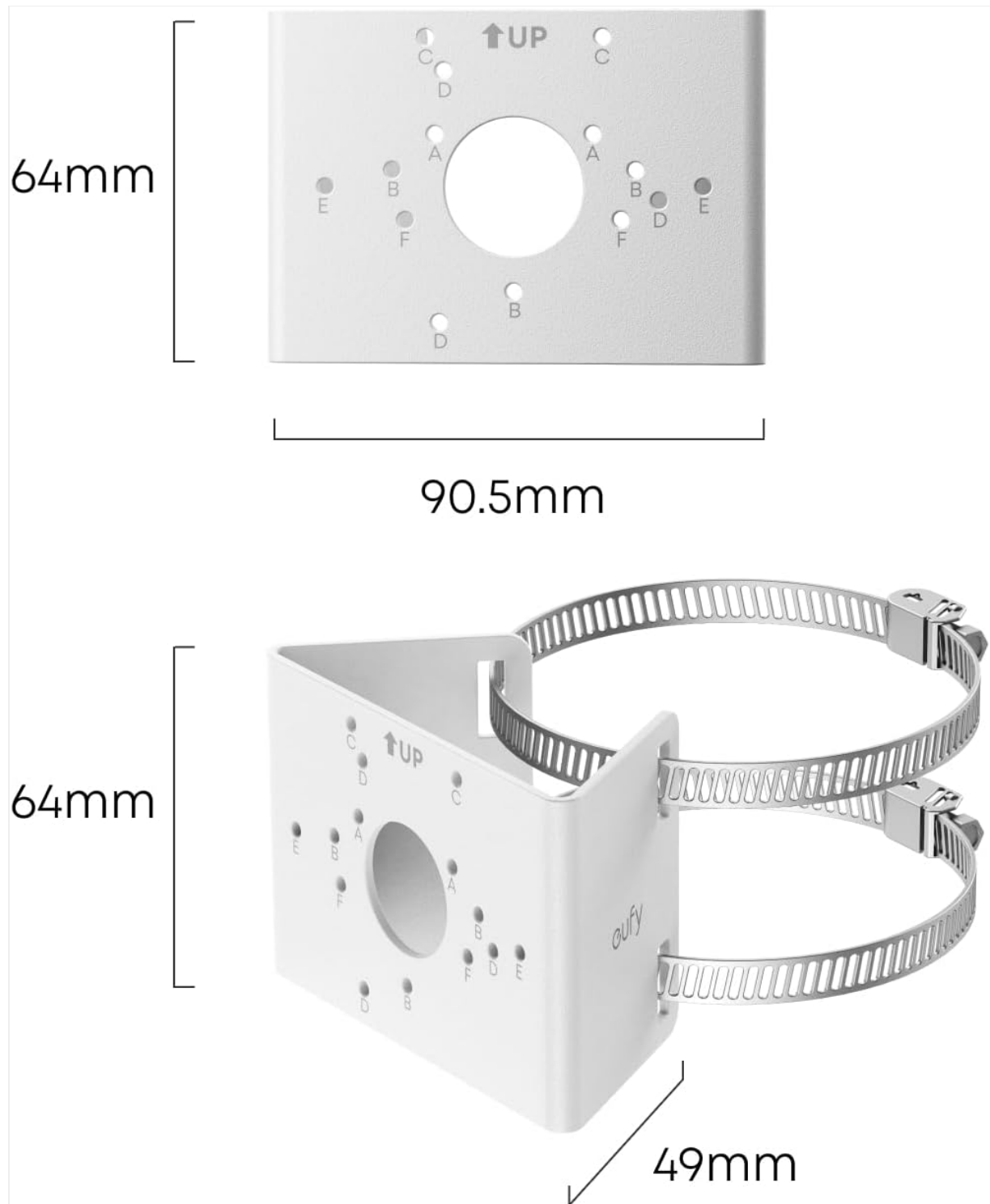


Image: Detailed view of the eufy pole mount bracket, showing its dimensions (64mm height, 90.5mm width, 49mm depth) and the stainless steel straps for pole attachment.

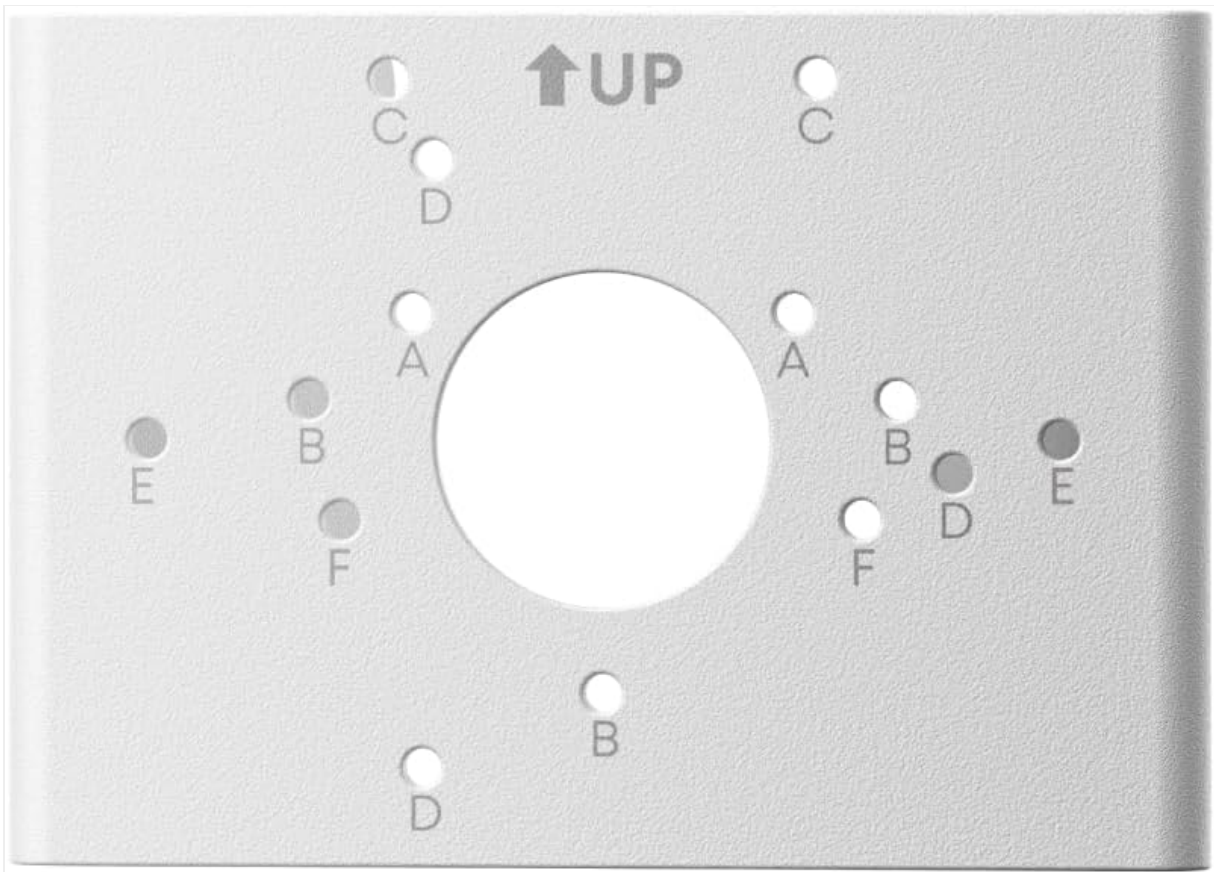


Image: A close-up of the mounting surface of the eufy pole mount bracket, highlighting the various screw holes (labeled A, B, C, D, E, F) for different camera models and the "UP" indicator.

Step 3: Attach the Camera to the Bracket

1. Align the mounting holes on your eufy camera with the corresponding holes on the pole mount bracket. The bracket offers multiple hole patterns (A, B, C, D, E, F) to accommodate various eufy camera models.
2. Use the provided mounting screws to securely fasten the camera to the bracket. Do not overtighten.
3. Adjust the camera's angle as needed for optimal surveillance coverage.



Image: An eufy camera with a solar panel accessory mounted on a white fence post using the pole mount bracket, illustrating a common home installation.



Image: A eufy bullet-style camera mounted on a tree trunk with the pole mount bracket, demonstrating compatibility with different camera form factors.

Exclusively made for eufy cameras Popular compatible models

Also works with other common eufy models



Image: A visual representation of the eufy pole mount bracket's compatibility with several eufy camera models, including eufyCam S40, eufyCam S340, eufyCam S4, eufyCam C35, eufyCam S3 Pro, PoE Bullet Security Camera E40, and PoE Turret Security Camera E41.

USAGE GUIDELINES

While the eufy Pole Mount Bracket provides flexible camera placement, consider the following guidelines for optimal performance:

- **Camera Orientation:** Ensure your camera is oriented correctly to capture the desired field of view.
- **Stability:** Periodically check the tightness of the straps and camera screws to maintain stability, especially after strong winds or environmental changes.
- **Cable Management:** Route camera cables neatly and securely along the pole to prevent damage and maintain a clean appearance.
- **Environmental Factors:** Position the camera to minimize direct exposure to harsh weather conditions where possible, even though the bracket is designed for outdoor use.

MAINTENANCE

The eufy Pole Mount Bracket is designed for minimal maintenance. However, regular checks can prolong its lifespan and ensure continued security for your camera.

- **Cleaning:** Occasionally wipe the bracket with a damp cloth to remove dirt, dust, or debris. Avoid abrasive cleaners.
- **Inspection:** Annually inspect the stainless steel straps for any signs of corrosion or wear. Check the tightness of the straps and camera mounting screws.
- **Rust Prevention:** The bracket features a rust-resistant powder coating. If any deep scratches expose the metal, consider touching up with outdoor-grade paint to prevent rust.

TROUBLESHOOTING

If you encounter issues with your eufy Pole Mount Bracket, refer to the following common solutions:

Problem	Possible Cause	Solution
Bracket is not stable on the pole.	Straps are not tightened sufficiently. Incorrect pole diameter.	Ensure straps are tightened firmly. Verify pole diameter is between 50-150 mm.

Problem	Possible Cause	Solution
Camera wobbles on the bracket.	Camera mounting screws are loose. Incorrect screw holes used.	Tighten the screws securing the camera to the bracket. Ensure correct mounting holes are used for your camera model.
Bracket shows signs of rust.	Surface coating damage exposing metal.	Clean the rusted area and apply outdoor-grade rust-inhibiting paint.

SPECIFICATIONS

Feature	Detail
Model Number	T870C
Material	Metal, Stainless Steel
Finish Type	Powder Coated
Color	White
Mounting Type	Pole Mount
Compatible Pole Diameter	50 mm – 150 mm (2 – 6 inches)
Compatibility	All eufy PoE cameras, Select eufy Wi-Fi outdoor cameras
Included Components	Pole Mount Bracket x 1

WARRANTY INFORMATION

The eufy Pole Mount Bracket (T870C) comes with a **12-month limited warranty** from the date of purchase. This warranty covers manufacturing defects under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or natural disasters. Please retain your proof of purchase for warranty claims.

CUSTOMER SUPPORT

For technical assistance, warranty claims, or further inquiries regarding your eufy Pole Mount Bracket, please contact eufy customer support through their official website or the contact information provided with your product.

- **Online Support:** Visit eufylife.com/support
- **Email:** Refer to your product packaging for specific regional email addresses.
- **Phone:** Refer to your product packaging for specific regional phone numbers.