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## Thunelec G9

# Thunelec G9 Bluetooth Headset User Manual

Model: G9

## 1. INTRODUCTION

This manual provides detailed instructions for the operation and maintenance of your Thunelec G9 Bluetooth Headset. Please read this manual thoroughly before using the product to ensure proper function and longevity.



Image 1.1: Thunelec G9 Bluetooth Headset overview with charging case and phone display.

## 2. PACKAGE CONTENTS

Verify that all items listed below are included in your package:

- Single Ear Bluetooth Headset (1)
- Replacement Ear Caps (7)
- User Manual (1)
- Exquisite Packaging Box (1)

- Quick Charging Cable (1)



*Image 2.1: All components included in the Thunelec G9 Bluetooth Headset package.*

### **3. PRODUCT OVERVIEW**

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Familiarize yourself with the various parts and controls of your Thunelec G9 Bluetooth Headset.



Image 3.1: Labeled diagram of the Thunelec G9 Bluetooth Headset controls.

1. **USB Type-C Port:** For charging the headset.
2. **Multi-function Button:** Power On/Off (3s/5s press), Answer/Hang up (x1 press), Play/Pause (x1 press), Replay (x1 press), Reject (2s press).
3. **Mic Mute Button:** Mute microphone (x1 press), Activate Siri (x2 press).
4. **Volume Up / Next Song Button:** Volume+ (x1 press), Next song (long press).
5. **Volume Down / Previous Song Button:** Volume- (x1 press), Previous song (long press).

## 4. SETUP

### 4.1 Charging the Headset

Before first use, fully charge the headset and its charging case.

- Connect the provided USB-C charging cable to the headset's Type-C port or the charging case's Type-C port.
- Connect the other end of the cable to a USB power adapter (not included).

- The LED display on the charging case will indicate the battery level. A full charge takes approximately 1.5 hours.



Image 4.1: Headset in charging case displaying battery status and charging specifications.

## 4.2 Power On/Off

- **Power On:** Press and hold the Multi-function Button for 3 seconds. The indicator light will flash.
- **Power Off:** Press and hold the Multi-function Button for 5 seconds. The indicator light will turn off.

## 4.3 Bluetooth Pairing

### Initial Pairing (Single Device):

1. Ensure the headset is powered off.
2. Press and hold the Multi-function Button for approximately 5 seconds until the indicator light flashes red and blue alternately, indicating pairing mode.
3. On your device (smartphone, tablet, laptop), enable Bluetooth and search for available devices.

4. Select "G9" from the list of devices.
5. Once connected, the indicator light will flash blue slowly.

### Dual Device Pairing:

The Thunelec G9 headset supports simultaneous connection to two Bluetooth devices.

1. Pair the headset with the first device following the "Initial Pairing" steps.
2. Disable Bluetooth on the first device. The headset will re-enter pairing mode.
3. Pair the headset with the second device.
4. Re-enable Bluetooth on the first device. The headset should automatically connect to both devices.



Image 4.2: Illustrates dual device pairing capability with a phone and a tablet.

### 4.4 Wearing the Headset

The headset features an ergonomic earhook and a flip-boom arm for a secure and comfortable fit. It can be worn on either the left or right ear.

- Adjust the earhook to fit comfortably over your ear.

- Rotate the flip-boom arm to position the microphone closer to your mouth for optimal voice pickup.
- Experiment with the three included ear cap sizes (S, M, L) to find the best fit for your ear canal.



## Comfy and Secure Fit

Lightweight and ergonomic design: Fits for R/L ear



Image 4.3: Adjustability and ear cap options for a comfortable and secure fit.

## 5. OPERATING INSTRUCTIONS

### 5.1 Call Management

- **Answer/End Call:** Press the Multi-function Button once.
- **Reject Call:** Press and hold the Multi-function Button for 2 seconds.
- **Redial Last Number:** Press the Multi-function Button twice.
- **Mute/Unmute Microphone:** Press the Mic Mute Button once during a call.



## One Button Mute

It is a reliable assistant for your work and personal life, helping you protect your privacy without ending the call.

*Image 5.1: Demonstrates the use of the mute function during a call.*

### 5.2 Music Playback

- **Play/Pause:** Press the Multi-function Button once.
- **Next Song:** Long press the Volume+ button.
- **Previous Song:** Long press the Volume- button.
- **Volume Up:** Press the Volume+ button once.
- **Volume Down:** Press the Volume- button once.

### 5.3 Voice Assistant

- **Activate Voice Assistant (Siri, Google Assistant, etc.):** Press the Mic Mute Button twice.

### 5.4 Noise Cancellation

The Thunelec G9 features dual microphones with ENC (Environmental Noise Cancellation) and CVC 8.0 (Clear Voice Capture) technology to reduce background noise and enhance voice clarity during calls.

# AI Noise Cancelling

Eliminate disruptive noise to ensure smooth and clear calls



Image 5.2: Illustration of AI Noise Cancelling technology in action.

## 6. MAINTENANCE

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### 6.1 Cleaning

- Regularly clean the ear caps and the headset with a soft, dry, lint-free cloth.
- Do not use harsh chemicals, cleaning solvents, or strong detergents.
- Ensure the charging contacts on both the headset and the charging case are clean and free of debris to ensure proper charging.

### 6.2 Storage

- When not in use, store the headset in its charging case to protect it from dust and damage.
- Store in a cool, dry place, away from extreme temperatures and direct sunlight.

### 6.3 Water Resistance

The Thunelec G9 headset is IPX7 waterproof, meaning it can withstand sweat, rain, and accidental splashes. However, it is not designed for submersion in water. Avoid using it while swimming or showering.

## 7. TROUBLESHOOTING

If you encounter issues with your headset, refer to the following common problems and solutions:

| Problem                         | Possible Cause  | Solution   |
|---------------------------------|---|--|
| Headset does not power on.      | Low battery.  | Charge the headset fully.  |
| Cannot pair with device.        | Headset not in pairing mode; Bluetooth off on device; device too far. | Ensure headset is in pairing mode (flashing red/blue). Turn on Bluetooth on your device. Move headset closer to device (within 15 meters). |
| No sound or low volume.         | Volume too low; headset not connected; incorrect audio output.        | Increase volume on both headset and connected device. Reconnect the headset. Check device's audio output settings.                         |
| Call quality is poor.           | Weak signal; environmental noise; microphone obstructed.              | Move closer to your device. Ensure microphone is clear and positioned correctly.   |
| Headset disconnects frequently. | Out of range; interference; low battery.                              | Stay within 15 meters of your device. Avoid areas with strong Wi-Fi or other Bluetooth signals. Charge the headset.                        |

## 8. SPECIFICATIONS

| Feature                  | Detail                                      |
|--------------------------|---|
| Model Name               | G9  |
| Connectivity Technology  | Wireless (Bluetooth 5.3)                    |
| Bluetooth Version        | 5.3   |
| Bluetooth Range          | Up to 15 meters (49 ft)                     |
| Noise Control Features   | Dual Mic Noise Cancellation (ENC + CVC 8.0) |
| Audio Driver Type        | Dynamic Driver (14.2mm speaker)             |
| Battery Life (Music)     | Up to 15 hours                              |
| Battery Life (Talk Time) | Up to 12 hours                              |
| Standby Time             | Up to 90 hours (with charging case)         |
| Charging Time            | Approximately 1.5 hours                     |
| Charging Port            | USB Type-C                                  |
| Water Resistance Level   | IPX7 (Sweat/Waterproof)                     |

| Feature            | Detail   |
|--------------------|--|
| Item Weight        | 0.1 Kilograms (3.52 ounces)  |
| Material           | Metal, Plastic, Silicone   |
| Compatible Devices | Smartphones, Tablets, Computers, Bluetooth-enabled Devices (iOS, Android, Windows) |

## 9. WARRANTY AND SUPPORT

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### 9.1 Warranty Information

Thunelec products are designed and manufactured to the highest quality standards. For specific warranty details, please refer to the warranty card included in your product packaging or contact Thunelec customer support.

### 9.2 Customer Support

If you have any questions, require technical assistance, or experience issues not covered in this manual, please contact Thunelec customer support through the retailer where you purchased the product or visit the official Thunelec website for contact information.