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› NAVIC T5 Electric Scooter User Manual

## NAVIC T5

# NAVIC T5 Electric Scooter User Manual

Model: T5

## INTRODUCTION

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This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your NAVIC T5 Electric Scooter. Please read this manual thoroughly before your first ride and retain it for future reference.

## SAFETY GUIDELINES

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Your safety is paramount. Always adhere to the following guidelines:

- Always wear a helmet and appropriate safety gear.
- Familiarize yourself with local laws and regulations regarding electric scooter use.
- Perform a pre-ride inspection before each use, checking brakes, tires, and all connections.
- Avoid riding in adverse weather conditions, such as heavy rain or snow.
- Do not exceed the maximum weight capacity of 265 lbs (120 kg).
- Maintain a safe speed and distance from other vehicles and pedestrians.
- Be aware that suspension, speed, and range may vary based on rider weight, road conditions, temperature, battery capacity, and riding style.

## SETUP

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### 1. Unpacking and Assembly

The NAVIC T5 Electric Scooter comes largely pre-assembled. Simply attach the handlebars using the provided four screws. Ensure all connections are secure before proceeding.

### 2. Initial Charging

Before first use, fully charge the scooter's battery. The charger has an input of 100-240V AC and an output of 42V DC (2A). The scooter cannot be turned on while charging. If you connect the charger while the scooter is on, it will automatically turn off.

### 3. App Installation and Pairing

Download the "365GO" smartphone application (compatible with Android 7.0/iOS 11 systems or newer) to access advanced

features and controls. Ensure your phone's Bluetooth is enabled. Turn on the scooter, open the app, tap the Bluetooth button, and select the scooter's code name (e.g., "SN\_00567723") to pair. The app allows control of riding modes, lighting, speed gears, cruise control, and displays scooter status.

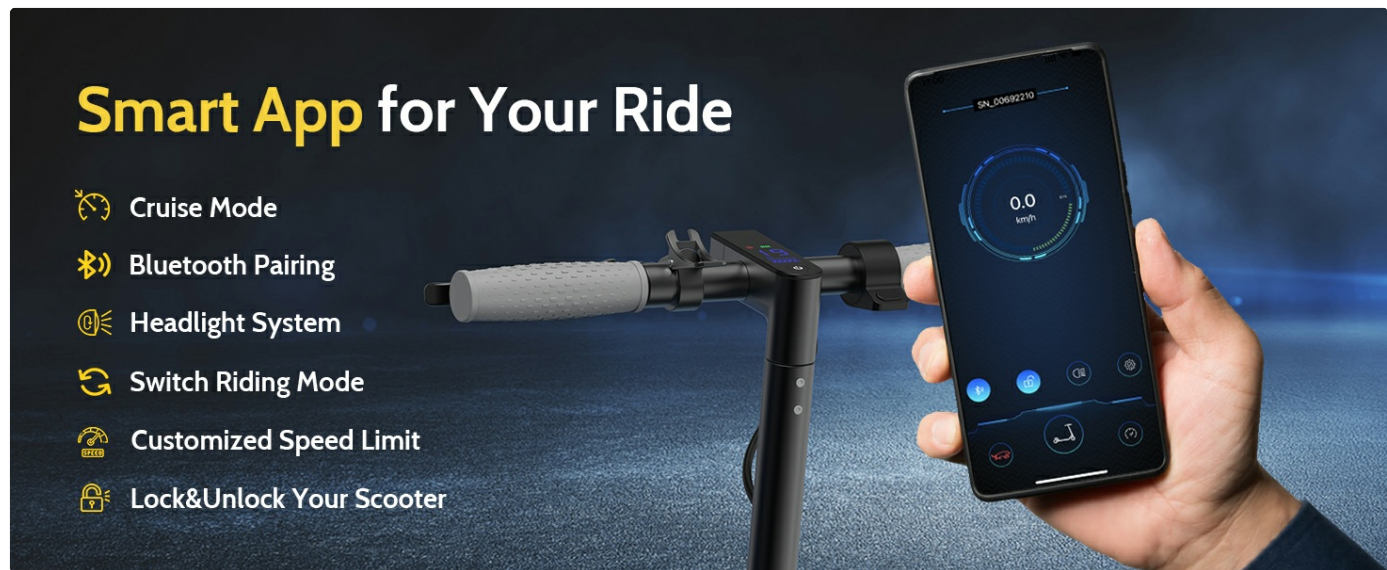


Image: The NAVIC scooter app interface on a smartphone, showing various control options.

## OPERATING INSTRUCTIONS

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### 1. Power On/Off

To power on or off the scooter, press and hold the power button on the Smart LCD Display for 4 seconds.



Image: Smart LCD Display showing speed, battery, and mode.

## 2. Riding Modes

The scooter offers three riding modes. Double-press the power button to switch between modes:

- **Eco Mode:** Approximately 7 MPH (11 KPH) for maximum range.
- **Slow Mode:** Approximately 11 MPH (18 KPH) for balanced speed and range.
- **Sport Mode:** Approximately 19 MPH (31 KPH) for maximum speed.

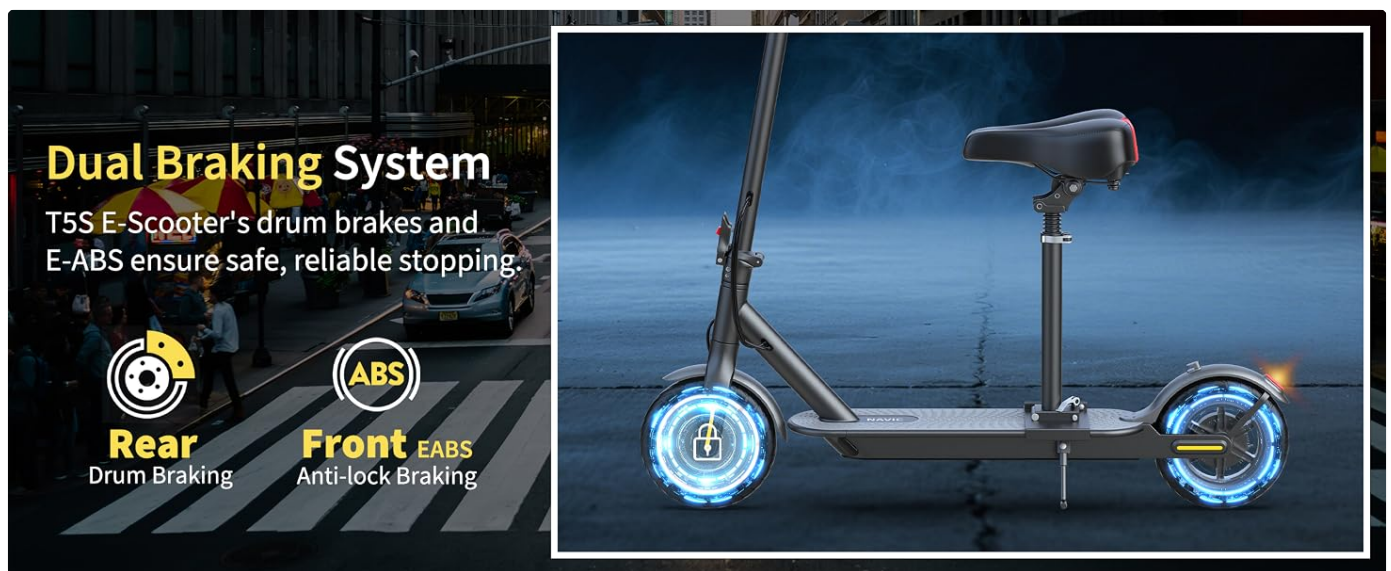


Image: Visual representation of the three riding modes and their speeds.

### 3. Acceleration and Braking

The scooter features a 350W motor capable of handling 15% inclines. It is equipped with a dual-braking system: front EABS anti-lock braking and a rear drum brake. Regular maintenance of the braking system is required to ensure optimal performance. The electric brake setting can be adjusted via the app (1-10), affecting the front wheel's motor braking.



Image: Dual braking system diagram.

### 4. Lighting System

The scooter includes ultra-bright LED headlights and brake taillights for enhanced visibility. Single-press the power button to turn the lights on or off. The brake light flashes when brakes are applied, regardless of headlight status.

## Dual - Riding Mode Sitting & Standing

Scooter with a seat, you can ride it standing up or sitting comfortably.



Standing up  
for riding



Sitting for  
riding

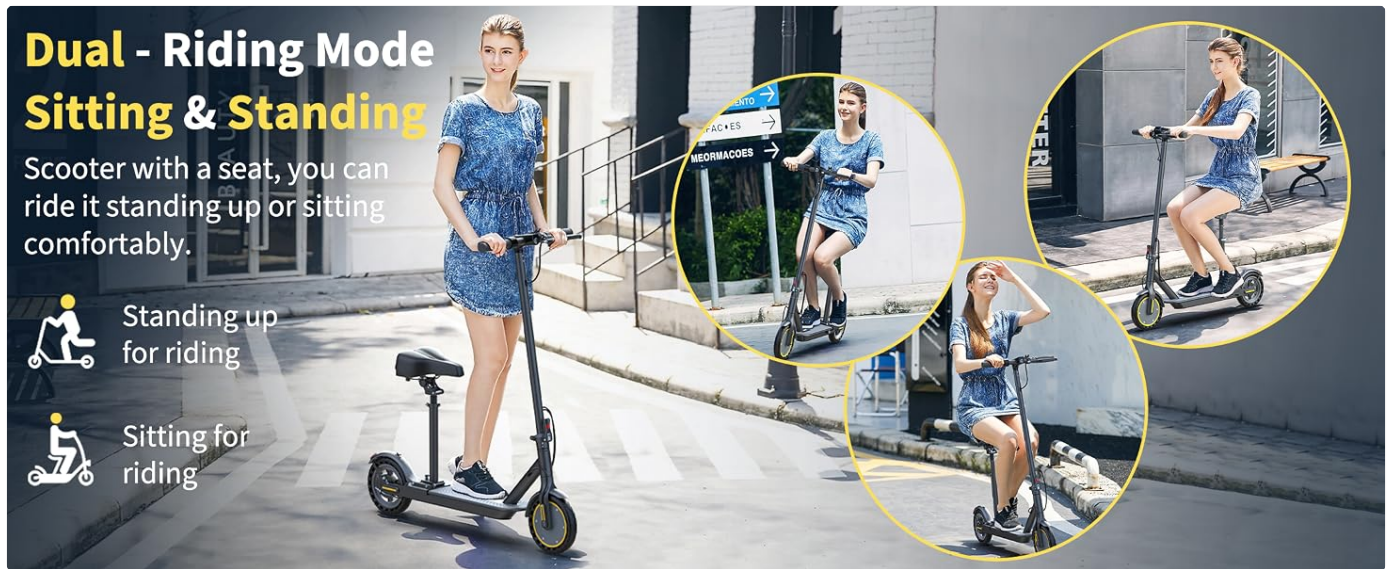


Image: Front and tail lights for night visibility.

### 5. Cruise Control

Enable cruise control via the smartphone app. To engage, maintain the accelerator at a consistent position for 8 seconds. A beep will confirm activation. Tap the brake or accelerator to disengage. Cruise control can help conserve battery life.

### 6. Folding and Portability

The scooter features a classic folding design, allowing it to fold in approximately 3 seconds. When folded, it measures 42 inches (L) x 18 inches (H) x 17 inches (W) and weighs approximately 30 pounds (14 kg), making it easy to carry and store.



Image: Scooter in unfolded and folded states with dimensions.

## 7. Adjustable and Removable Seat

The scooter includes a height-adjustable and removable seat, offering flexibility to switch between sitting and standing riding positions.

# NAVIC

## T5S Electric Scooter with Comfort Seat

Ideal for short trips and daily commutes



Image: Scooter with adjustable and removable seat.

### MAINTENANCE

#### 1. General Care

Keep your scooter clean and dry. Avoid exposing it to extreme temperatures or prolonged direct sunlight.

#### 2. Tire Care

The scooter is equipped with 8.5-inch solid tires, which are puncture-proof and require no air inflation. This eliminates concerns about flats.



Image: Close-up of the puncture-proof solid tire.

#### 3. Brake System

Regularly inspect and maintain the dual braking system to ensure effective stopping power. Check brake levers and cables for proper tension and function.

#### 4. Battery Longevity

To prolong battery life, avoid completely draining the battery frequently. Charge the scooter regularly, especially if it will be stored for an extended period.

## TROUBLESHOOTING

This section addresses common issues you might encounter with your NAVIC T5 Electric Scooter.

- **Scooter not turning on:** Ensure the battery is charged. Press and hold the power button for 4 seconds.
- **Error Code 17:** This indicates a specific system error. If encountered, power cycle the scooter. If the error persists, contact customer support.
- **App not connecting/pairing:** Verify Bluetooth is active on your smartphone. Ensure the scooter is powered on. Check that your smartphone's operating system meets the minimum requirements (Android 7.0/iOS 11 or newer). Try restarting your phone and the scooter.
- **Electric lock issues:** The electric lock feature can sometimes prevent reliable unlocking. If the scooter is locked and won't unlock via the app, try plugging in the charger momentarily (which turns off the scooter), then unplug it and turn the scooter back on. It is advisable to use physical locks for security rather than relying solely on the electric lock.
- **Steering column unlatches:** If the steering column latch disengages on bumps, ensure it is securely fastened. Consider using an additional strap or clamp to reinforce the latch mechanism for safety.
- **Decreased speed/acceleration at low battery:** As the battery charge drops below approximately 30%, the scooter's acceleration and maximum speed will decrease to conserve power. This is normal operation.

## SPECIFICATIONS

|                           |                                        |
|---------------------------|----------------------------------------|
| Brand                     | NAVIC                                  |
| Model Name                | T5S                                    |
| Motor Power               | 350W                                   |
| Max Speed                 | 19 MPH (31 KPH)                        |
| Max Range                 | Up to 22 miles (35 km)                 |
| Battery Capacity          | 36V 10.5Ah (378Wh)                     |
| Weight Limit              | 265 lbs (120 kg)                       |
| Tire Size                 | 8.5 inches (Solid)                     |
| Suspension Type           | Dual Suspension                        |
| Brake System              | Front EABS, Rear Drum Brake            |
| Unfolded Dimensions (LWH) | 42" x 20" x 44" (107cm x 51cm x 112cm) |
| Folded Dimensions (LWH)   | 42" x 17" x 18" (107cm x 43cm x 46cm)  |
| Item Weight               | 30.8 lbs (14 kg)                       |

## WARRANTY

The NAVIC T5 Electric Scooter comes with a 1-year manufacturer's limited warranty. Please refer to your purchase documentation for specific terms and conditions. Keep your proof of purchase for warranty claims.

## SUPPORT

For further assistance, technical support, or warranty inquiries, please contact NAVIC customer service through the contact

information provided with your product or on the official NAVIC website. When contacting support, please have your model number (T5) and purchase details readily available.

## OFFICIAL PRODUCT VIDEOS

### Discover the NAVIC Electric Scooter's Features

Your browser does not support the video tag.

Video: An overview of the NAVIC electric scooter, highlighting its various features and functionalities.

### Electric Scooters for Cruising

Your browser does not support the video tag.

Video: Demonstrates the smooth riding experience and cruising capabilities of NAVIC electric scooters.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question