

## MeowWhimsy Neo-AE

# MeowWhimsy S7 Automatic Self-Cleaning Litter Box User Manual

Model: Neo-AE

## INTRODUCTION

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This manual provides essential instructions for the safe and efficient operation, setup, and maintenance of your MeowWhimsy S7 Automatic Self-Cleaning Litter Box. Please read this guide thoroughly before using the product to ensure optimal performance and the safety of your pet.

## SAFETY INFORMATION

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The MeowWhimsy S7 is designed with multiple safety features to protect your cat. It incorporates advanced sensors to detect your pet's presence and automatically pauses operation if a cat enters during a cleaning cycle. A built-in delay mechanism further enhances safety. Always ensure the device is placed on a stable, level surface.

- Do not allow children to play with or operate the litter box.
- Keep the power adapter and cord away from water and pets.
- Ensure the litter box is unplugged before performing any cleaning or maintenance.
- Use only clumping cat litter as recommended. Other litter types may affect performance.
- If any abnormality is detected, the device will pause operation. Do not attempt to force the unit to operate.

## SETUP

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### 1. Unpacking and Assembly

Carefully remove all components from the packaging. The MeowWhimsy S7 typically requires minimal assembly. Slide the legs into their designated slots on the base. The top cover, internal barrel, and waste drawer are designed for easy placement and removal.

# Multi-Functional Litter Tray



Image: The multi-functional litter tray, highlighting its anti-stick, anti-seepage, and waterproof properties.

## 2. Litter Filling

Open the top cover and fill the internal barrel with clumping cat litter. Ensure the litter level is between the MIN and MAX lines indicated inside the barrel. The MeowWhimsy S7 is compatible with various clumping litter types, including mineral, bentonite, and mixed litters.



Image: A person adding clumping litter to the MeowWhimsy S7 unit.

### 3. Power Connection

Connect the power adapter to the litter box and plug it into a standard electrical outlet. The device will power on and initiate a self-check.

### 4. App Connection & Initial Setup

Download the MeowWhimsy app to your smartphone. Follow the in-app instructions to connect your litter box to your home Wi-Fi network (2.4GHz only). The app allows you to monitor usage, adjust settings, and receive notifications.



Image: The MeowWhimsy app interface displaying operational data and control options.

## 5. Calibration/Reset

After adding litter or performing maintenance, press the Reset button on the device or within the app to ensure proper calibration and operation before the next cleaning cycle.

## OPERATING INSTRUCTIONS

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### 1. Automatic Cleaning Cycle

The MeowWhimsy S7 automatically detects when your cat uses the litter box. After a preset delay (adjustable via the app), the unit will initiate a cleaning cycle, sifting waste into the sealed waste drawer. The operation is designed to be quiet, typically below 33dB.

# Keep Your Companion Safe



Image: Diagram illustrating the various sensors (Entrance IR, Waste-Bin IR, Weight Sensors) that ensure safe and automatic operation.

## 2. App Control Features

The MeowWhimsy app provides comprehensive control and monitoring capabilities:

- **Usage Monitoring:** Track how often your cat uses the litter box and for how long.
- **Cleaning Settings:** Adjust cleaning delay times and initiate manual cleaning cycles.
- **Notifications:** Receive alerts for waste drawer capacity, cleaning completion, and other status updates.
- **Sleep Mode:** Schedule quiet periods where the unit will not clean.



Image: Overview of app features including one-touch cleaning, health tracking, and sleep mode.

### 3. Safety Sensors

The MeowWhimsy S7 is equipped with a SmartGuard Safety System:

- **Anti-Pinch Sensor & Entryway Infrared Sensors:** These sensors detect your cat's presence with 360-degree coverage. If a cat enters during operation, the system instantly stops.
- **Smart Weight Sensor & Hall Sensor:** An intelligent monitoring system detects feline presence. Operations halt immediately if a weight exceeding 2.5 lbs is sensed inside.
- **Waste Drawer Sensor:** Alerts you when the sealed waste drawer is nearing capacity, ensuring timely emptying.



Image: Visual representation of the SmartGuard Safety System with anti-pinch and entryway infrared sensors.

### 4. Litter Compatibility

For optimal cleaning and odor control, we recommend using clumping litter that forms firm clumps and resists sticking to surfaces. The MeowWhimsy S7 is compatible with:

- Mineral litter
- Bentonite litter
- Mixed litter types



Image: Examples of compatible litter types: Mineral, Bentonite, and Mixed.

## MAINTENANCE

### 1. Waste Drawer Management

The sealed waste drawer effectively locks in odors. When the waste drawer sensor indicates it's full (or approximately every 15 days for a single cat), remove the drawer, tie off the trash bag, and dispose of it. Replace with a new trash bag.



Image: The waste drawer with a full trash bag, demonstrating the extended scoopless period.

### 2. Cleaning the Litter Tray

The internal litter tray is removable and washable for easy cleaning. Unplug the unit, remove the top cover and internal barrel, then detach the tray. Wash with mild soap and water, rinse thoroughly, and ensure it is completely dry before reassembling. This process can achieve a fresh, odor-free litter box in approximately 60 seconds.



Image: Visual guide to the quick and easy cleaning process of the litter tray.

### 3. General Cleaning

Wipe down the exterior of the litter box with a damp cloth as needed. Avoid using harsh chemicals or abrasive cleaners.

## TROUBLESHOOTING

- **Gravity Anti-Pinch Sensor Triggered:** If the unit stops unexpectedly or displays a sensor error after adding litter, press the Reset button on the device or in the app before starting a cleaning cycle. This recalibrates the sensors.
- **Wi-Fi Indicator Not Flashing:** If the Wi-Fi indicator is not flashing during setup or connection attempts:
  1. Lightly press the Wi-Fi button on the device and listen for a beep.
  2. If there is still no response, ensure your router is broadcasting a 2.4GHz signal and try restarting both the router and the litter box. If the issue persists, contact customer support.
- **Unit Cleans While Cat is Inside:** The MeowWhimsy S7 is equipped with multiple safety sensors (IR, weight) designed to prevent operation when a cat is detected. If you observe the unit cleaning while your cat is inside, immediately unplug the device. Verify that the sensors are clear of debris and that the litter level is correct. If the problem continues, contact customer support as this indicates a critical safety malfunction.
- **Litter Sticking to Tray:** If litter consistently sticks to the tray, ensure you are using a high-quality clumping litter. Some litter types may adhere more than others. You may also need to increase the cleaning delay time via the app to allow for better clumping before the cycle begins.

## SPECIFICATIONS

<b>Brand:</b>	MeowWhimsy
<b>Model Number:</b>	Neo-AE
<b>Product Dimensions (L x W x H):</b>	50L x 40W x 45H Centimetres
<b>Item Weight:</b>	10.5 Kilograms
<b>Material:</b>	Acrylonitrile Butadiene Styrene (ABS)

<b>Litter Box Type:</b>	Automated Self-Cleaning Litter Box
<b>Special Features:</b>	App Control, Multiple Cat Compatible, Odor Control, Self-cleaning
<b>Connectivity:</b>	2.4GHz Wi-Fi



Image: Dimensions of the MeowWhimsy S7 Automatic Litter Box, indicating a required footprint of 2.76 sq ft.

## WARRANTY AND SUPPORT

### Warranty Information

The MeowWhimsy S7 Automatic Self-Cleaning Litter Box comes with a **1-year warranty** covering major parts. Please retain your proof of purchase for warranty claims.

### Customer Support

If you encounter any issues or have questions regarding your MeowWhimsy S7, please refer to this user manual first. For further assistance:

- Contact the seller directly through your Amazon order page.
- You may also reach out to Amazon Service for assistance in connecting with the seller.
- For direct inquiries, you may use the contact information provided on the device or in the original packaging (e.g., MeowWhimsy-reply@outlook.com).

# 60 Seconds to a Fresh Odor-Free Litter Box



Image: Certifications and warranty information for the MeowWhimsy S7.