

Sceptre E345W-QU120D

Sceptre E345W-QU120D 34-inch Ultrawide Monitor User Manual

Model: E345W-QU120D | Brand: Sceptre

1. INTRODUCTION

This manual provides essential information for the safe and efficient operation of your Sceptre E345W-QU120D 34-inch Ultrawide Monitor. Please read this manual thoroughly before using the product and retain it for future reference. This monitor features a 34-inch 3440x1440 display, up to 115Hz refresh rate, 103% sRGB color gamut, and multiple connectivity options including DisplayPort and HDMI, along with built-in speakers.

2. SAFETY INFORMATION

Observe the following safety precautions to ensure proper operation and prevent damage to the monitor or injury to yourself.

- Do not place the monitor on an unstable cart, stand, or table.
- Do not expose the monitor to rain or moisture to avoid fire or shock hazards.
- Do not open the monitor casing. There are no user-serviceable parts inside. Refer all servicing to qualified service personnel.
- Ensure proper ventilation. Do not block any ventilation openings.
- Use only the power cord and adapter supplied with the monitor.
- Disconnect the power plug from the outlet if the monitor will not be used for an extended period.

3. PACKAGE CONTENTS

Verify that all items are present and in good condition upon unpacking.

- Sceptre E345W-QU120D Ultrawide Monitor
- Monitor Stand (Base and Neck)
- Power Adapter and Power Cord
- DisplayPort Cable

- Screwdriver (for stand assembly)
- User Manual (this document)

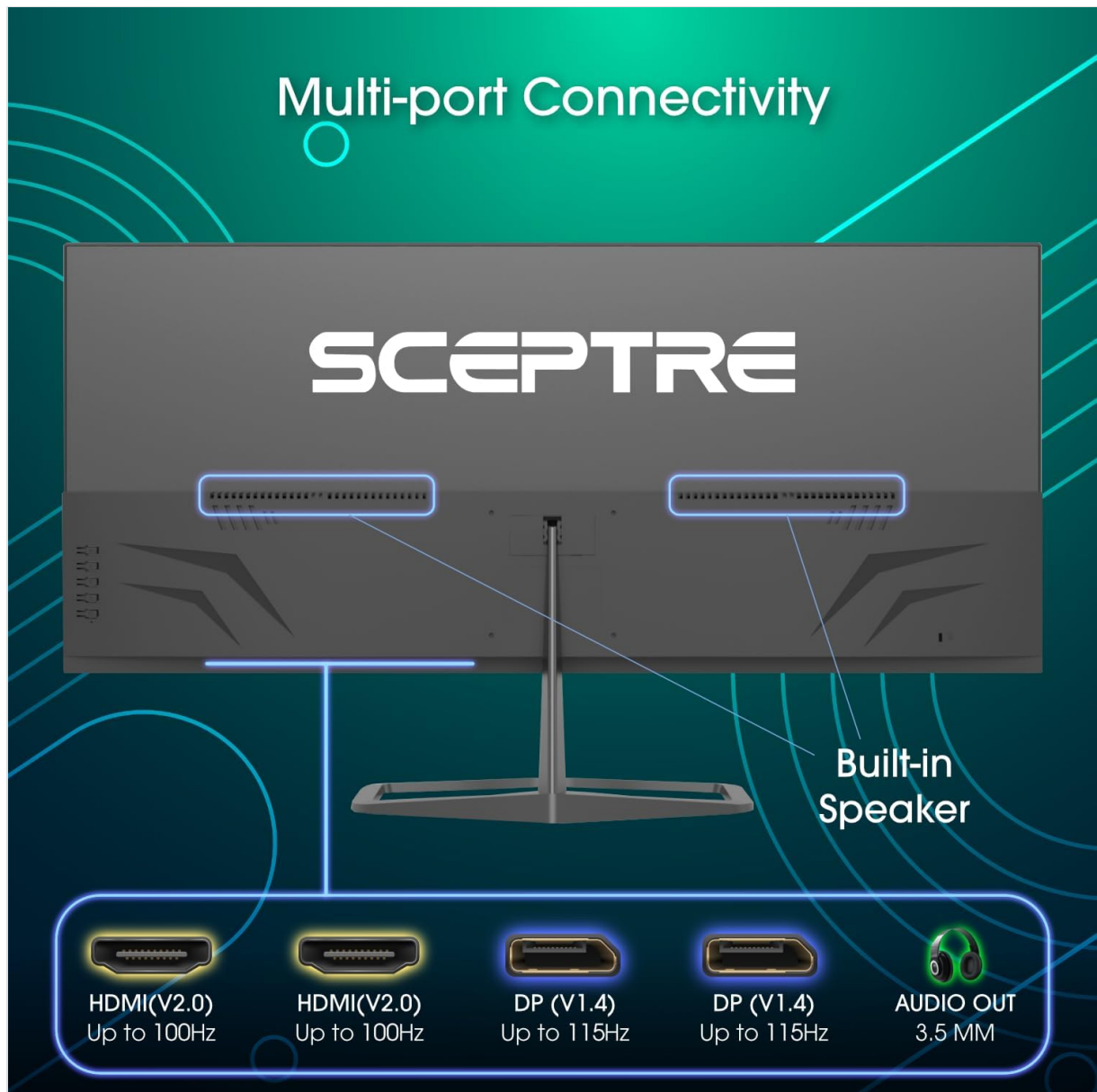


Image: Diagram illustrating the multi-port connectivity options on the Sceptre E345W-QU120D monitor, including HDMI, DisplayPort, and Audio Out. This image helps identify the various ports available on the monitor.

4. SETUP

4.1 Assembling the Stand

1. Carefully place the monitor face down on a soft, clean surface to prevent scratches.
2. Attach the stand neck to the monitor using the provided screws.
3. Connect the stand base to the neck, securing it with the remaining screws. Use the included screwdriver for assembly.
4. Ensure all screws are tightened securely before placing the monitor upright.



Image: The Sceptre E345W-QU120D Ultrawide Monitor displayed from the front, including its stable desktop stand. This image provides a visual reference for the assembled monitor.

4.2 Connecting to a Computer

1. Ensure both the monitor and your computer are powered off.
2. Connect one end of the DisplayPort cable (included) or an HDMI cable (not included) to the corresponding port on your computer's graphics card.
3. Connect the other end of the cable to an available DisplayPort or HDMI input on the monitor. The monitor supports two DisplayPort (v1.4) inputs for up to 115Hz refresh rate and two HDMI (v2.0) inputs for up to 100Hz refresh rate.
4. For audio output, you can use the 3.5mm Audio Out jack on the monitor to connect external speakers or headphones.
5. Connect the power adapter to the monitor's power input, then plug the power cord into a wall outlet.



Image: Rear view of the Sceptre E345W-QU120D Ultrawide Monitor, highlighting the input ports and VESA mount area. This image assists in locating the various connection points.

5. OPERATING THE MONITOR

5.1 Power On/Off

Press the power button, typically located on the back or bottom right side of the monitor, to turn the monitor on or off. The power indicator light will illuminate when the monitor is on.

5.2 On-Screen Display (OSD) Menu

The OSD menu allows you to adjust various monitor settings. Use the control buttons (usually located on the back or bottom of the monitor) to navigate the menu.

- **Input Source:** Select between DisplayPort 1, DisplayPort 2, HDMI 1, or HDMI 2.
- **Picture Settings:** Adjust brightness, contrast, sharpness, and color temperature.
- **Color Settings:** Fine-tune color balance and gamma. The monitor features 103% sRGB color gamut for accurate color reproduction.
- **Audio Settings:** Adjust volume for the built-in speakers or connected audio devices.
- **OSD Settings:** Configure OSD language, transparency, and timeout.

- **Advanced Settings:** Enable or disable features like AMD FreeSync and Blue-Light Shift.



Image: Front view of the Sceptre E345W-QU120D 34-inch Ultrawide Monitor, showcasing its edgeless design and wide display. This image provides a general view of the monitor during operation.

5.3 Key Features

- **High Refresh Rate:** Up to 115Hz via DisplayPort and 100Hz via HDMI for smoother visuals.
- **AMD FreeSync:** Synchronizes the monitor's refresh rate with your graphics card's frame rate to eliminate screen tearing and stuttering. Enable this feature in the OSD menu and your graphics card settings.
- **Blue-Light Shift:** Reduces harmful blue light emissions to alleviate eye strain during prolonged use. This can be adjusted or enabled/disabled via the OSD menu.
- **Integrated Speakers:** Provides audio output without the need for external speakers.

6. MAINTENANCE

6.1 Cleaning the Monitor

- Always unplug the monitor from the power outlet before cleaning.
- Use a soft, lint-free cloth lightly dampened with water or a non-abrasive screen cleaner.
- Do not spray cleaner directly onto the screen or into any openings.
- Wipe the screen gently to remove dust and smudges.
- For the monitor casing, use a soft, dry cloth.

6.2 General Care

- Avoid placing heavy objects on the monitor or its cables.
- Keep the monitor away from direct sunlight, heat sources, and excessive dust.
- Ensure adequate space around the monitor for proper ventilation.

7. TROUBLESHOOTING

If you encounter issues with your monitor, refer to the following troubleshooting guide.

Problem	Possible Cause	Solution
No power	Power cable not connected; Power outlet not working; Monitor power button off.	Ensure power cable is securely connected to monitor and outlet. Test outlet with another device. Press monitor power button.
No signal	Video cable not connected; Incorrect input source selected; Computer not outputting signal.	Check video cable connections (DisplayPort/HDMI) to both monitor and computer. Select correct input source via OSD menu. Restart computer.
Image flickering or distorted	Loose video cable; Incorrect resolution/refresh rate; Graphics card driver issues.	Secure video cable. Adjust resolution and refresh rate in computer display settings. Update graphics card drivers.
No audio from built-in speakers	Volume too low; Muted; Incorrect audio output selected on computer.	Increase monitor volume via OSD. Check computer's audio settings to ensure monitor is selected as output device.
HDMI ports feel hot	Potential overheating; Cable issue.	Ensure proper ventilation around ports. Try a different HDMI cable. If problem persists, contact support.

8. SPECIFICATIONS

Feature	Detail
Model Number	E345W-QU120D
Screen Size	34 Inches
Resolution	3440 x 1440 (WQHD)
Max Refresh Rate (DisplayPort)	115Hz
Max Refresh Rate (HDMI)	100Hz
Aspect Ratio	21:9
Color Gamut	103% sRGB
Connectivity	2x HDMI (v2.0), 2x DisplayPort (v1.4), 1x Audio Out (3.5mm)
Built-in Speakers	Yes
VESA Mount Compatible	Yes
Item Weight	9.7 pounds (approx. 4.4 kg)
Product Dimensions (LxWxH)	32 x 9 x 21 inches (approx. 81.3 x 22.9 x 53.3 cm)

34" Ultrawide Monitor



Image: This image displays the physical dimensions (height, width, and depth) of the Sceptre E345W-QU120D 34-inch Ultrawide Monitor, providing precise measurements for placement and setup.

9. WARRANTY INFORMATION

Sceptre products are covered by a limited warranty. For detailed warranty terms, conditions, and registration information, please refer to the official Sceptre website or the warranty card included with your product. Keep your proof of purchase for warranty claims.

10. CUSTOMER SUPPORT



If you require further assistance or have questions not covered in this manual, please contact Sceptre customer support.

- **Online Support:** Visit the official Sceptre website for FAQs, driver downloads, and support resources.
- **Contact Information:** Refer to the Sceptre website or your product packaging for the most current contact details (phone, email).
- **Sceptre Store:** You can also visit the [Sceptre Store on Amazon](#) for product information and

accessories.

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Related Documents - E345W-QU120D

 <p>Dear Sceptre Customer:</p> <p>Congratulations on your new SCEPTRE A65 Series AndroidTV purchase. Thank you for choosing Sceptre. To ensure optimal performance and safety, please read this user manual carefully. It contains important information regarding the safe use of your device, connection instructions, and troubleshooting tips. This manual is an essential part of your Sceptre A65 Series AndroidTV and should be kept in a safe place for future reference.</p> <p>For optimal performance, please use the following instructions:</p> <ul style="list-style-type: none">1. Read the manual thoroughly before using the device.2. Follow the connection instructions to ensure proper setup.3. Use the remote control to navigate the device's menu system.4. Avoid using the device in wet or damp environments.5. Do not touch the screen or the device's surface.6. Do not use the device for extended periods of time.7. Do not use the device for gaming or other activities that require intense focus.8. Do not use the device for tasks that require precise control.9. Do not use the device for tasks that require high precision.10. Do not use the device for tasks that require high accuracy.11. Do not use the device for tasks that require high speed.12. Do not use the device for tasks that require high performance.13. Do not use the device for tasks that require high reliability.14. Do not use the device for tasks that require high security.15. Do not use the device for tasks that require high integrity.16. Do not use the device for tasks that require high availability.17. Do not use the device for tasks that require high maintainability.18. Do not use the device for tasks that require high portability.19. Do not use the device for tasks that require high scalability.20. Do not use the device for tasks that require high flexibility. <p>Thank you for choosing Sceptre. We hope you enjoy your new Sceptre A65 Series AndroidTV.</p> <p>Sceptre Inc. 10000 Sceptre Drive, Suite 100, Dallas, TX 75243-1000 Sceptre Inc. 10000 Sceptre Drive, Suite 100, Dallas, TX 75243-1000</p>	<p>SCEPTRE A65 Series AndroidTV User Manual & Setup Guide</p> <p>Comprehensive user manual for the SCEPTRE A65 Series AndroidTV (65-inch model). Includes setup instructions, safety precautions, connection guides for various devices (HDMI, AV, YPbPr, etc.), remote control functions, troubleshooting tips, and product specifications.</p>
<p>SAFETY INSTRUCTIONS</p> <p>Read this manual carefully before using the device. It contains important information regarding the safe use of your device, connection instructions, and troubleshooting tips. This manual is an essential part of your Sceptre E25 LED monitor and should be kept in a safe place for future reference.</p> <p>For optimal performance, please use the following instructions:</p> <ul style="list-style-type: none">1. Read the manual thoroughly before using the device.2. Follow the connection instructions to ensure proper setup.3. Use the remote control to navigate the device's menu system.4. Avoid using the device in wet or damp environments.5. Do not touch the screen or the device's surface.6. Do not use the device for extended periods of time.7. Do not use the device for gaming or other activities that require intense focus.8. Do not use the device for tasks that require precise control.9. Do not use the device for tasks that require high precision.10. Do not use the device for tasks that require high accuracy.11. Do not use the device for tasks that require high speed.12. Do not use the device for tasks that require high performance.13. Do not use the device for tasks that require high reliability.14. Do not use the device for tasks that require high security.15. Do not use the device for tasks that require high integrity.16. Do not use the device for tasks that require high availability.17. Do not use the device for tasks that require high maintainability.18. Do not use the device for tasks that require high portability.19. Do not use the device for tasks that require high scalability.20. Do not use the device for tasks that require high flexibility. <p>Thank you for choosing Sceptre. We hope you enjoy your new Sceptre E25 LED monitor.</p> <p>Sceptre Inc. 10000 Sceptre Drive, Suite 100, Dallas, TX 75243-1000 Sceptre Inc. 10000 Sceptre Drive, Suite 100, Dallas, TX 75243-1000</p>	<p>SCEPTRE E25 Display User Manual - Safety and Setup Guide</p> <p>Comprehensive user manual for the SCEPTRE E25 LED monitor, covering safety instructions, setup, installation, troubleshooting, specifications, and warranty information.</p>
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Dear Sceptre Customer,

Using a television as your main display interface is a great way to enjoy your content. However, the display interface is not a television. Please read the instructions for use and the safety information carefully. The information in this manual is for your reference only. It is not a substitute for the actual product. Please read the instructions for use and the safety information carefully. The information in this manual is for your reference only. It is not a substitute for the actual product.

For technical assistance, please call 1-800-762-2278 or visit us online at www.sceptre.com.

For all other inquiries, please call 1-800-762-2278 or visit us online at www.sceptre.com.

Note: This is a safety manual. Please read it carefully. It contains important information about the safe use of the product.

We appreciate your purchase of Sceptre and hope you enjoy your new television.

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[SCEPTRE UMRD Series UHD Display User Manual - Setup, Features, and Safety](#)

Welcome to your SCEPTRE UMRD Series 4K UHD Display user manual. This guide provides comprehensive information on setup, operation, safety, and troubleshooting for your new television.