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> Infinix XWatch N4 Pro XW4E Smartwatch User Manual

Infinix XW4E

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Model: XW4E

1. INTRODUCTION

Welcome to the user manual for your new Infinix XWatch N4 Pro XW4E Smartwatch. This guide provides essential information on how to set up, operate, maintain, and troubleshoot your device. Please read this manual carefully to ensure optimal performance and longevity of your smartwatch.



Figure 1: Front view of the Infinix XWatch N4 Pro Smartwatch, showcasing its round HD AMOLED display and green silicone strap.

2. PACKAGE CONTENTS

Ensure all items are present in your package:

- Infinix XWatch N4 Pro Smartwatch

- Charging Cable
- Quick Start Guide
- Safety Information
- Warranty Card

3. INITIAL SETUP

3.1 Charging the Smartwatch

Before first use, fully charge your smartwatch. The Infinix XWatch N4 Pro supports wireless charging.

1. Connect the charging cable to a compatible USB power adapter (not included).
2. Place the back of the smartwatch onto the wireless charging pad. Ensure the charging contacts align.
3. The watch display will indicate charging status. A full charge typically takes approximately 2 hours.



Figure 2: The Infinix XWatch N4 Pro Smartwatch placed on its wireless charging dock.

3.2 Powering On/Off

- **To Power On:** Press and hold the side button until the Infinix logo appears.
- **To Power Off:** Press and hold the side button, then select 'Power Off' on the screen.

3.3 Pairing with Your Smartphone

The smartwatch connects to your smartphone via Bluetooth 5.3 and is compatible with both iOS and Android devices.

1. Download the official Infinix companion application from your phone's app store.
2. Enable Bluetooth on your smartphone.
3. Open the companion app and follow the on-screen instructions to search for and pair with your XWatch N4 Pro.
4. Confirm the pairing request on both your phone and smartwatch.

4. OPERATING YOUR SMARTWATCH

4.1 Navigation

The XWatch N4 Pro features a 1.43-inch HD AMOLED touchscreen display for intuitive interaction.

- **Swipe Up/Down/Left/Right:** Navigate through menus, notifications, and widgets.
- **Tap:** Select an item or open an application.
- **Press Side Button:** Return to the home screen or access the app list.



Figure 3: Side view of the Infinix XWatch N4 Pro Smartwatch, highlighting the functional crown and side button.

4.2 Health Monitoring

Your smartwatch is equipped with sensors to monitor key health metrics:

- **Heart Rate Monitor:** Provides real-time heart rate data. Access this feature via the dedicated app on the watch or through the companion smartphone app.
- **Blood Oxygen (SpO2) Monitor:** Measures your blood oxygen saturation levels. Ensure the watch is worn snugly on your wrist for accurate readings.

4.3 Calls and Notifications

Once paired with your smartphone, the XWatch N4 Pro supports call management and notification display.

- **Incoming Calls:** Answer or reject calls directly from your wrist.
- **Notifications:** Receive alerts for messages, emails, and other app notifications configured through the companion app.

4.4 Water Resistance (IP68)

The smartwatch has an IP68 water resistance rating, meaning it is protected against dust and can withstand immersion in water up to 1.5 meters for 30 minutes. It is suitable for daily use, such as hand washing or light rain. However, it is not recommended for

swimming, diving, or high-pressure water activities.

5. MAINTENANCE

To ensure the longevity and proper functioning of your smartwatch, follow these maintenance guidelines:

- **Cleaning:** Regularly wipe the watch screen and strap with a soft, dry cloth. If necessary, use a slightly damp cloth and then dry thoroughly. Avoid harsh chemicals or abrasive materials.
- **Avoid Extreme Conditions:** Do not expose the watch to extreme temperatures (hot or cold), direct sunlight for prolonged periods, or corrosive liquids.
- **Charging:** Use only the provided charging cable. Ensure the charging contacts are clean and dry before charging.
- **Strap Care:** If the strap gets wet, dry it completely before wearing to prevent skin irritation.

6. TROUBLESHOOTING

If you encounter issues with your Infinix XWatch N4 Pro, try the following solutions:

- **Watch not turning on:** Ensure the watch is fully charged. Connect it to the charger for at least 30 minutes.
- **Cannot pair with phone:**
 - Ensure Bluetooth is enabled on your phone.
 - Make sure the smartwatch is within range of your phone.
 - Restart both your phone and the smartwatch.
 - Clear the Bluetooth cache on your phone (if applicable).
- **Inaccurate health readings:** Ensure the watch is worn snugly on your wrist, not too tight or too loose. Clean the sensor on the back of the watch.
- **Notifications not received:**
 - Check if notifications are enabled in the companion app settings.
 - Ensure the companion app is running in the background on your phone.
 - Verify that your phone's notification permissions are granted to the companion app.
- **Short battery life:** Reduce screen brightness, disable unnecessary features, and ensure the watch is not constantly searching for a Bluetooth connection if disconnected from the phone.

If the problem persists, refer to the official Infinix support website or contact customer service.

7. SPECIFICATIONS

Feature	Detail
Model Number	XW4E
Brand	Infinix
Operating System	Proprietary OS
Display Type	AMOLED
Screen Size	1.43 inches

Feature	Detail
Human Interface Input	Touchscreen
Connectivity Technology	Bluetooth
Wireless Communication Standard	Bluetooth 5.3
GPS	Without GPS
Battery Capacity	300 mAh
Special Features	Wireless Charging
Water Resistance Level	IP68 (Water Resistant)
Water Resistance Depth	1.5 meters
Supported Applications	Blood Oxygen Saturation Monitor, Heart Rate Monitor, Phone
Meter Type	Heart Rate Monitor, Blood Oxygen Monitor
Compatible Devices	Smartphone (iOS and Android)
Item Weight	67 grams
Band Material Type	Silicone
Closure Type	Buckle
Country of Origin	Egypt

8. WARRANTY INFORMATION

The Infinix XWatch N4 Pro XW4E Smartwatch comes with a **one-year limited manufacturer's warranty** from the date of purchase. This warranty covers manufacturing defects under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or failure to follow the instructions in this manual. Please retain your proof of purchase for warranty claims.

For detailed warranty terms and conditions, refer to the Warranty Card included in your package or visit the official Infinix website.

9. SUPPORT

For further assistance, product updates, or to access frequently asked questions, please visit the official Infinix support website: [Infinix Official Store on Amazon](#)

You may also contact Infinix customer service directly for personalized support.

