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KROQO EM-516

KROQO Steam Cleaner Instruction Manual

Model: **EM-516** | Brand: **KROQO**

1. Introduction and Overview

The KROQO EM-516 Steam Cleaner is a powerful, multipurpose portable steamer designed for effective, chemical-free cleaning across various surfaces. It generates high-temperature dry steam up to 320°F (160°C) at 5-bar pressure, making it ideal for tackling grime, grease, and deep-cleaning tasks without the need for harsh chemicals. This eco-friendly design is suitable for homes with children and pets, ensuring a hygienic cleaning environment.

With its 1.5L water tank (1.3L recommended for optimal performance), the device provides 35-50 minutes of continuous steam. The 16.4ft (approx. 5m) power cord and 5ft (approx. 1.5m) hose offer extensive reach for all-around cleaning. Its 360-degree swivel wheels ensure easy maneuverability, and the integrated cord winder helps keep storage tidy.



Figure 1.1: KROQO EM-516 Steam Cleaner with its comprehensive accessory set.



Figure 1.2: Chemical-free cleaning with the KROQO Steam Cleaner, safe for homes with pets.

2. Safety Information

Please read all safety instructions carefully before operating the steam cleaner to prevent injury or damage to the appliance. This device operates with high-temperature steam and pressure.

- **High Temperature:** Steam is extremely hot. Never direct steam at people, pets, or electrical appliances. Always wear appropriate protective gear, such as gloves, when handling hot accessories or surfaces.
- **Pressure Safety:** The unit operates under pressure. The safety valve is designed to release pressure if it exceeds safe limits. Do not attempt to open the water tank cap while the unit is hot or pressurized. Allow the unit to cool down completely before opening the safety valve or refilling water.
- **Accidental Steam Release Prevention:** The handle features a steam engine lock to prevent accidental steam release. Always engage this lock when the device is not in active use, especially around children.
- **Electrical Safety:** Ensure the power cord is fully unwound before use. Do not operate the steam cleaner with a

damaged cord or plug. Keep the power cord away from hot surfaces and water.

- **Water Only:** Use only clean tap water in the steam cleaner. Do not add detergents, disinfectants, perfumes, or other chemicals to the water tank, as this can damage the unit and void the warranty.
- **Surface Compatibility:** Test steam on an inconspicuous area of the surface to be cleaned before full application, especially on delicate materials like unsealed wood, certain fabrics, or painted surfaces.



Figure 2.1: Steam lock mechanism on the handle for safety.



Figure 2.2: Safety valve, which should only be opened after the unit has cooled.

3. Package Contents

Your KROQO Steam Cleaner comes with a comprehensive set of 23 accessories designed for versatile cleaning tasks. Please ensure all items are present upon unboxing:

- User Manual
- Cleaning Wipes x1
- Glove x1
- Mop Brush x1
- Glass Brush x1
- Ironing head x1
- Large nylon brush x2
- Large wire brush x1
- Microfibre mop cloth x1
- Extension pole x2
- Accessory adaptor x1
- Mop adapter x1
- Wire winding stand x1

- Elbow nozzle x1
- Small nylon brush x2
- Small wire brush x1
- Measuring cup x1
- Funnel x1
- Sealing ring
- Hot head towel ball x2



Figure 3.1: Detailed view of all included accessories.

4. Setup

Follow these steps to set up your KROQO Steam Cleaner for first use:

1. **Unpack:** Carefully remove all components from the packaging. Retain the packaging for future storage or transport.

2. **Position:** Place the steam cleaner on a stable, flat surface. The 360-degree swivel wheels allow for easy movement during operation.
3. **Fill Water Tank:** Ensure the unit is unplugged and cool. Unscrew the safety valve/cap. Using the provided measuring cup and funnel, fill the water tank with up to 1.3 liters of clean tap water. Do not overfill. Screw the cap back on tightly.
4. **Attach Hose:** Connect the steam hose to the main unit by aligning the connectors and twisting until securely locked.
5. **Select and Attach Accessory:** Choose the appropriate cleaning accessory for your task (e.g., mop brush for floors, small nylon brush for grout). Attach it to the end of the steam gun or extension pole as needed.
6. **Plug In:** Plug the power cord into a grounded electrical outlet.

5. Operating Instructions

Operating your KROQO Steam Cleaner is straightforward. Always ensure you have read the safety information before beginning.

1. **Power On:** Flip the power switch to the 'ON' position. The indicator light will illuminate, signaling that the unit is heating up.
2. **Heating Time:** Allow 5-10 minutes for the water to heat up and generate steam. The indicator light will turn off or change color when the unit is ready for use.
3. **Release Steam:** Grip the handle and pull the trigger to release steam. For continuous steam, engage the steam lock on the handle.
4. **Adjust Steam Volume:** Use the MIN/MAX slider on the handle to adjust the steam output according to the cleaning task and surface type.
5. **Cleaning Application:**
    - **Floors:** Attach the mop brush with extension poles and microfiber mop cloth for cleaning sealed hard floors like tile and hardwood.
    - **Kitchen Surfaces:** Use the small nylon brush or wire brush with the accessory adaptor for stubborn grease stains on stove tops, range hoods, and grout lines.
    - **Windows/Glass:** Attach the glass cleaner tool for streak-free cleaning of windows, mirrors, and other smooth surfaces.
    - **Upholstery/Fabrics:** Use the ironing head with a cloth for refreshing and cleaning upholstery, curtains, and garments.
    - **Tight Spaces/Corners:** The elbow nozzle is ideal for reaching difficult areas like toilet rims, sink edges, and tile grout.
6. **Refilling:** If steam output decreases significantly, the water tank may be low. Turn off the unit, unplug it, and allow it to cool down for at least 10-15 minutes before carefully opening the safety valve and refilling.
7. **Power Off:** When finished cleaning, turn off the power switch and unplug the unit from the outlet.



Figure 5.1: Versatile applications of the steam cleaner with different accessories.



Figure 5.2: Adjustable steam volume and steam lock for continuous cleaning.



Figure 5.3: Effective degreasing for kitchen surfaces.



Figure 5.4: Steam cleaning for streak-free windows.



Figure 5.5: Gentle yet powerful cleaning for upholstery.



Figure 5.6: Detail of the MIN/MAX steam adjustment slider.

6. Maintenance

Proper maintenance ensures the longevity and optimal performance of your KROQO Steam Cleaner.

- **Empty Water Tank:** After each use, ensure the unit is cool and depressurized. Carefully open the safety valve and

empty any remaining water from the tank.

- **Clean Accessories:** Wash and dry all accessories after use. Microfiber cloths can be machine washed.
- **Descaling:** Depending on your water hardness, mineral deposits (limescale) may build up inside the boiler over time. To descale, fill the tank with a solution of equal parts white vinegar and water. Heat the unit and allow it to steam for a few minutes (in a well-ventilated area), then turn off and let it sit for an hour before emptying and rinsing thoroughly with clean water. Perform this process every 1-3 months or as needed.
- **Storage:** Once the unit is completely cool and dry, store it in a cool, dry place. Use the integrated cord winder to keep the power cord tidy.



Figure 6.1: Features like the bobbin winder aid in tidy storage.



Figure 6.2: The 360-degree rotating wheels for effortless movement and storage.

7. Troubleshooting

If you encounter issues with your KROQO Steam Cleaner, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No steam or very little steam.	Water tank is empty or low. Unit has not heated up sufficiently. Safety valve not fully closed.	Turn off, unplug, allow to cool, then refill water. Allow sufficient heating time (5-10 minutes). Ensure safety valve is tightly closed.
Water sprays from nozzle instead of steam.	This is normal. After the machine is stopped or has cooled down, steam condenses back into water within the hose and extension tube.	This is normal operation. The nozzle will initially spray condensed water when started after a period of inactivity. Continue to hold the trigger until consistent steam is produced.
Steam pressure is weak.	Low water level. Mineral buildup (limescale) in the boiler.	Refill water tank. Perform descaling procedure as described in the Maintenance section.
Unit does not turn on.	Not plugged in. Power outlet issue.	Ensure the power cord is securely plugged into a working outlet. Check the circuit breaker.

If the problem persists after attempting these solutions, please contact KROQO customer support for further assistance.

8. Specifications

- **Model Name:** EM-516
- **Brand:** KROQO
- **Color:** White
- **Wattage:** 1500 Watts
- **Water Tank Capacity:** 1.5L (1.3L recommended fill)
- **Steam Temperature:** Up to 320°F (160°C)
- **Steam Pressure:** 5-bar (max. air pressure)
- **Heating Time:** 5-10 minutes
- **Continuous Steam Time:** 35-50 minutes

- **Power Cord Length:** 16.4ft (approx. 5m)
- **Hose Length:** 5ft (approx. 1.5m)
- **Item Weight:** 13.12 pounds (5.97 Kilograms)
- **Package Dimensions:** 16.1 x 13.75 x 10.1 inches
- **Surface Recommendation:** Stubborn grease stains in the kitchen (stove tops, range hoods), deep crevices and corners (stove edges, door and window tracks), and glass/mirror surfaces.

9. Warranty and Support

The KROQO Steam Cleaner is backed by a **2-year limited warranty** covering defects in materials and workmanship. This warranty ensures your long-term satisfaction and peace of mind.

For any questions, technical support, or warranty claims, please contact our quality after-sales service team. You can typically find contact information on the KROQO official website or through your purchase platform.

We are committed to ensuring your satisfaction with our product.

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