Motorola G96

Motorola G96 Smartphone User Manual

Model: G96

Setup	Operating	Maintenance	Troubleshooting	Specifications	Warranty & Support

1. Setup Guide

This section provides instructions for the initial setup of your Motorola G96 smartphone.

1.1. Unboxing and Initial Inspection

Carefully unbox your device and check for all included accessories: Motorola G96 smartphone, charger, USB cable, and SIM ejector tool. Inspect the device for any physical damage before proceeding.

1.2. Inserting SIM Card(s) and microSD Card

1. Locate the SIM tray on the side of your device.

2. Insert the SIM ejector tool into the small hole on the SIM tray to open it.

3. Place your Nano SIM card(s) and/or microSD card into the tray with the gold contacts facing down, ensuring they are correctly aligned. The Motorola G96 supports Dual SIM functionality and expandable storage up to 256 GB.

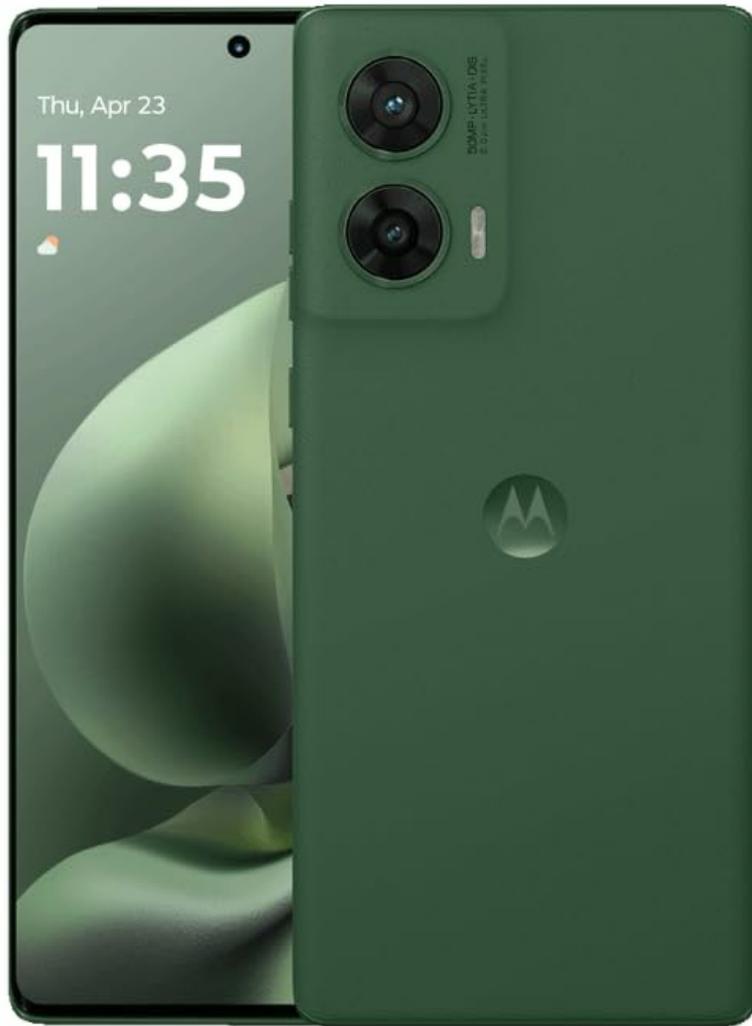4. Gently push the tray back into the slot until it clicks into place.

Image: Front and back view of the Motorola G96 smartphone. This image illustrates the overall design and color of the device, which is Greener Pastures.

1.3. Powering On and Initial Configuration

1. Press and hold the Power button (located on the side) until the Motorola logo appears.

2. Follow the on-screen prompts to select your language, connect to a Wi-Fi network, and set up your Google account.

3. Configure security features such as Face Recognition and a screen lock (PIN, pattern, or password).

2. OPERATING YOUR DEVICE

This section covers the primary functions and features of your Motorola G96 smartphone.

2.1. Display and Navigation

The Motorola G96 features a 144Hz 3D Curved pOLED FHD+ display (16.67 cm) with 1600 nits brightness and 100% DCI-P3 color gamut. Navigate the interface using touch gestures: swipe, tap, pinch-to-zoom. The

display is protected by Corning Gorilla Glass 5.

Image: Side profile of the Motorola G96, highlighting its slim design and curved screen. This view helps in identifying the location of physical buttons and the SIM tray.

2.2. Camera Functions

Your device is equipped with a 50MP OIS Sony-LYTIA 700C main camera, an 8MP ultra-wide/macro/depth sensor, and a 32MP front camera. All cameras support 4K video recording.

- **Taking Photos:** Open the Camera app, select your desired mode (Photo, Portrait, Night Vision), and tap the shutter button.
- **Recording Videos:** Switch to Video mode. Tap the record button to start and stop recording.
- **AI Features:** Utilize AI Photo Enhancement and Horizon Lock for improved image quality.

Image: Rear view of the Motorola G96, showcasing the dual camera module and the Motorola logo. This image helps in identifying the camera setup.

2.3. Performance and Storage

The Motorola G96 is powered by the Snapdragon 7s Gen 2 processor, offering efficient performance for multitasking and gaming. It comes with 8GB RAM (expandable up to 24GB with RAM Boost 2.0 Plus) and 128GB of internal storage, expandable via microSD card.

2.4. Audio and Connectivity

Experience immersive sound with Dolby Atmos Dual Stereo Speakers and Hi-Res Sound certification. The device supports 5G cellular technology, Bluetooth, USB, and Wi-Fi connectivity.

2.5. Battery Management

The 5500 mAh battery provides up to 42 hours of usage. For quick charging, use the included 33W TurboPower charger. To optimize battery life, manage background app usage and screen brightness.

3. MAINTENANCE AND CARE

Proper care ensures the longevity and optimal performance of your Motorola G96.

3.1. Water and Dust Resistance

The device features IP68 underwater protection, making it resistant to dust and submersion in water up to 1.5 meters for 30 minutes. However, it is not waterproof. Avoid intentional submersion and exposure to pressurized water or liquids other than fresh water. Water Touch 2.0 technology allows for use with wet hands.

3.2. Screen Protection

The display is protected by Corning Gorilla Glass 5, offering superior scratch and impact resistance. For added protection, consider using a screen protector.

3.3. Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body. Avoid abrasive materials or harsh chemicals. For stubborn smudges, slightly dampen the cloth with water.

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4. TROUBLESHOOTING COMMON ISSUES

This section addresses common problems you might encounter with your Motorola G96.

4.1. Device Not Powering On

- Ensure the battery is charged. Connect the device to the charger and wait a few minutes before attempting to power on.
- Press and hold the Power button for at least 10-15 seconds to perform a forced restart.

4.2. Poor Battery Life

- Check for apps running in the background and close unnecessary ones.
- Reduce screen brightness and set a shorter screen timeout.
- Disable Wi-Fi, Bluetooth, or GPS when not in use.
- Ensure your software is up to date.

4.3. Network Connectivity Issues

- Toggle Airplane Mode on and off.
- Restart your device.
- Check if your SIM card is properly inserted.
- Verify your network settings with your service provider.

4.4. Apps Crashing or Freezing

- Clear the cache and data for the problematic app (Settings > Apps > [App Name] > Storage > Clear Cache/Clear Data).
- Uninstall and reinstall the app.
- Ensure your device software and apps are updated.

5. TECHNICAL SPECIFICATIONS

Detailed technical specifications for the Motorola G96 smartphone.

Feature	Specification
Model	Motorola G96
Operating System	Android 14
Processor	Snapdragon 7s Gen 2
RAM	8 GB (expandable up to 24 GB)
Internal Storage	128 GB (expandable up to 256 GB via microSD)
Display	16.67 cm (6.56 inch) 3D Curved pOLED FHD+, 144Hz, 1600 nits, Gorilla Glass 5
Rear Camera	50 MP OIS (main) + 8 MP (ultra-wide/macro/depth)
Front Camera	32 MP
Video Recording	4K (all lenses)
Battery	5500 mAh, 33W TurboPower Charging
Water Resistance	IP68 (dust and water resistant)
Connectivity	5G, Wi-Fi, Bluetooth, USB
SIM Type	Dual Nano SIM
Biometric Security	Face Recognition
Audio	Dolby Atmos Dual Stereo Speakers, Hi-Res Sound
Color	Greener Pastures
Manufacturer	Padget Electronics Pvt Ltd
UPC	840023295935

6. WARRANTY AND SUPPORT

Information regarding your device's warranty and how to obtain support.

6.1. Warranty Information

Your Motorola G96 comes with a **Domestic Warranty of 1 year for the handset** and **6 months for accessories** from the date of purchase. This warranty covers manufacturing defects under normal use. Please retain your proof of purchase for warranty claims.
For detailed terms and conditions, please refer to the warranty card included in your product packaging or visit

the official Motorola India website.

6.2. Customer Support

If you encounter issues not covered in the troubleshooting section or require further assistance, please contact Motorola customer support.

- **Online Support:** Visit the official Motorola India support website for FAQs, troubleshooting guides, and service center locations.
- **Contact Number:** Refer to your product packaging or the Motorola website for the latest customer service contact numbers.
- **Service Centers:** Authorized Motorola service centers are available for repairs and technical assistance.

Manufacturer Contact Information: Motorola India Pvt Ltd, 12th floor, Tower-D DLF phase-3, Cyber Greens, Gurgaon-122001.