

## WantJoin WZZZGWFZ12SSUS

# WantJoin Boba Cooker 12L Commercial Machine User Manual

Model: WZZZGWFZ12SSUS

## 1. INTRODUCTION

This manual provides essential instructions for the safe and efficient operation, maintenance, and troubleshooting of your WantJoin 12L Commercial Boba Cooker. Please read this manual thoroughly before initial use and retain it for future reference.

The WantJoin Boba Cooker is designed for commercial use in restaurants, milk tea stores, and dessert shops, offering smart control and uniform heating for various ingredients like boba pearls, amber pearls, taro, and pudding.

## 2. SAFETY INSTRUCTIONS

- Always ensure the appliance is connected to a grounded power outlet with the correct voltage (120 Volts).
- Do not immerse the main unit in water or any other liquid.
- Keep hands and utensils away from the heating element during operation.
- Use caution when handling hot liquids and steam. The pot includes anti-scald handles for safety.
- Do not operate the appliance if the power cord or plug is damaged. Contact customer support for assistance.
- This appliance is not dishwasher safe. Refer to the cleaning instructions.
- Ensure proper ventilation around the unit during operation.
- Keep out of reach of children.

## 3. PRODUCT COMPONENTS

The WantJoin Boba Cooker includes the following components:

- Main Cooker Unit (Stainless Steel exterior)
- Inner Pot (Dual-layer, food-grade Teflon with non-stick coating)

- Lid
- Ladle
- Strainer
- Water Storage Box (for condensation)

# PRODUCT DIMENSION

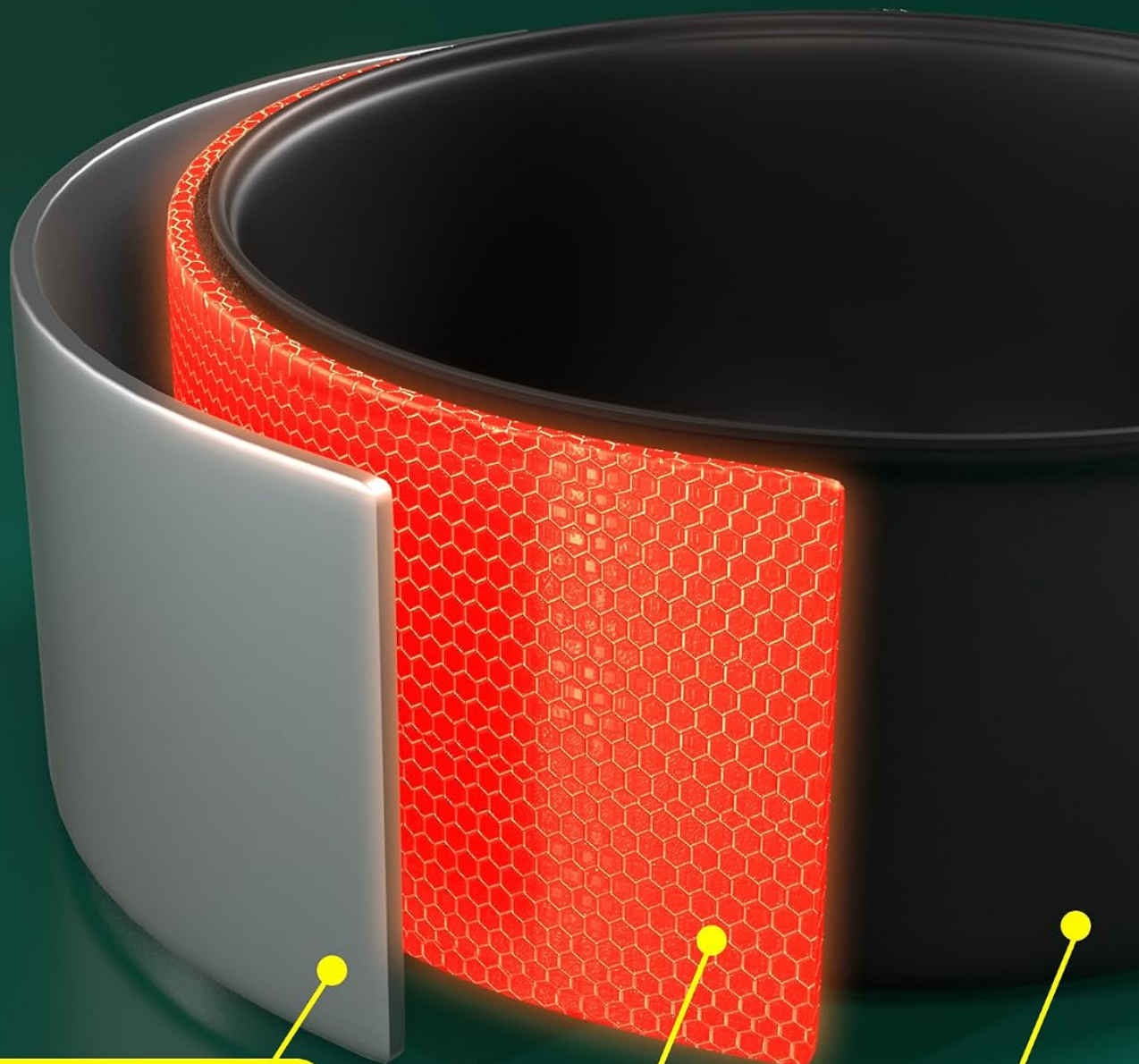
18.3"×14.9"×13"



Image: Product dimensions and included accessories (ladle, strainer).

# NON- STICK INNER

Easy to Clean



**Energy-Gathering  
Heating Layer**

**Uniform Heat  
Conduction Layer**

**Black Crystal  
Non-Stick Coating**

Image: Illustration of the non-stick inner pot's energy-gathering heating layer, uniform heat conduction layer, and black crystal non-stick coating.

## 4. SETUP

1. **Unpack:** Carefully remove all components from the packaging.
2. **Clean:** Before first use, wash the inner pot, ladle, and strainer with warm soapy water. Rinse thoroughly and dry.

Wipe the exterior of the main unit with a damp cloth.

3. **Placement:** Place the cooker on a stable, flat, heat-resistant surface, away from walls or other appliances to ensure adequate ventilation.
4. **Insert Inner Pot:** Place the clean inner pot into the main cooker unit.
5. **Connect Power:** Plug the power cord into a grounded 120V AC outlet. The display will illuminate.

## 5. OPERATING INSTRUCTIONS

The WantJoin Boba Cooker features smart control with one-touch modes for various ingredients and customizable time/temperature settings.

### 5.1 Control Panel Overview

The control panel features a digital display and push-button controls for different functions:

- **Digital Display:** Shows cooking time, temperature, and status.
- **Start/Cancel:** Initiates or stops a cooking cycle.
- **Pearl/Pudding:** Pre-set mode for cooking pearls or pudding.
- **Amber Pearl:** Pre-set mode for cooking amber pearls.
- **+/- Buttons:** Adjust time or temperature settings.
- **Keep Warm:** Activates the automatic keep warm function (150 °F / 65 °C).



Image: Smart LED display and control panel with various function buttons.

### 5.2 General Cooking Procedure

1. **Add Ingredients:** Place the desired ingredients (e.g., boba pearls and water) into the inner pot. Ensure the water level does not exceed the maximum fill line.
2. **Select Mode:** Choose the appropriate pre-set mode (e.g., "Pearl/Pudding" or "Amber Pearl") or manually set the cooking time and temperature using the +/- buttons.
3. **Start Cooking:** Press the **Start** button to begin the cooking cycle.
4. **Stirring (if required):** For certain ingredients like boba pearls, it is recommended to stir the contents 2-5 times throughout the cooking process to prevent sticking and ensure even cooking.
5. **Automatic Keep Warm:** After the cooking cycle completes, the cooker will automatically switch to the "Keep Warm"

mode, maintaining a temperature of 150 °F (65 °C) for up to 9 hours.

6. **Serve:** Carefully remove the cooked ingredients using the provided ladle and strainer.

# HOW TO COOK BOBA?

**1**



**Start Cooking**  
Press the [START] button to begin cooking.

**2**



**Add Pearl**  
When the [ADD Pearl] signal appears, pour in the ingredients and cover with the lid.

**3**



**During Cooking**  
While the [Cook] light is on remember to stir the contents 2-5 times throughout the cooking process.

**4**



**Braising**  
When the [Braise] indicator lights up, keep the lid on to braise.

**5**



**Cool and Serve**  
Run cold water over the appliance to cool, then serve and enjoy your meal.

Image: Step-by-step guide for cooking boba: Start Cooking, Add Pearl, During Cooking (stirring), Braising, Cool and Serve.

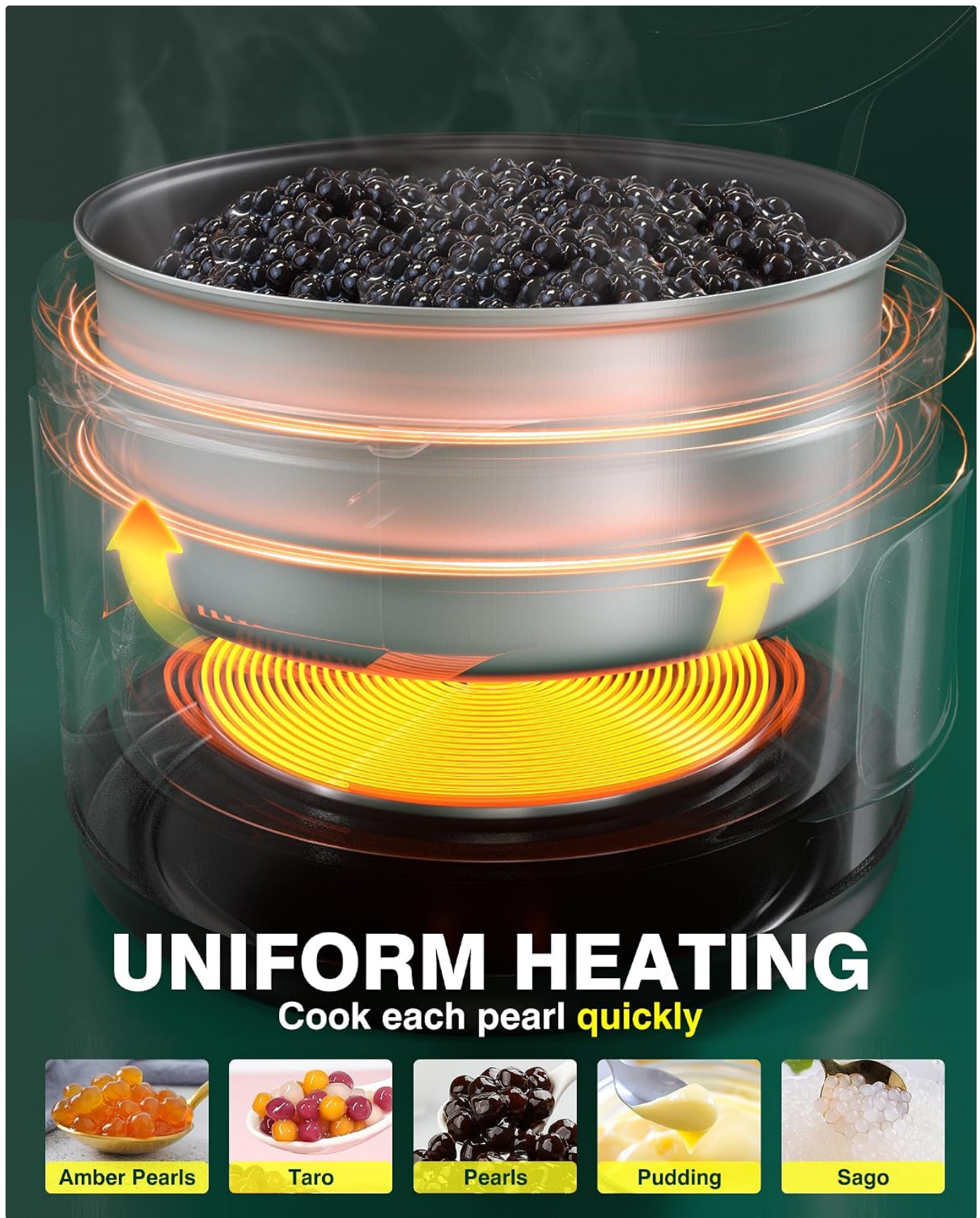


Image: Illustration of the uniform heating technology, ensuring each pearl cooks quickly and evenly.

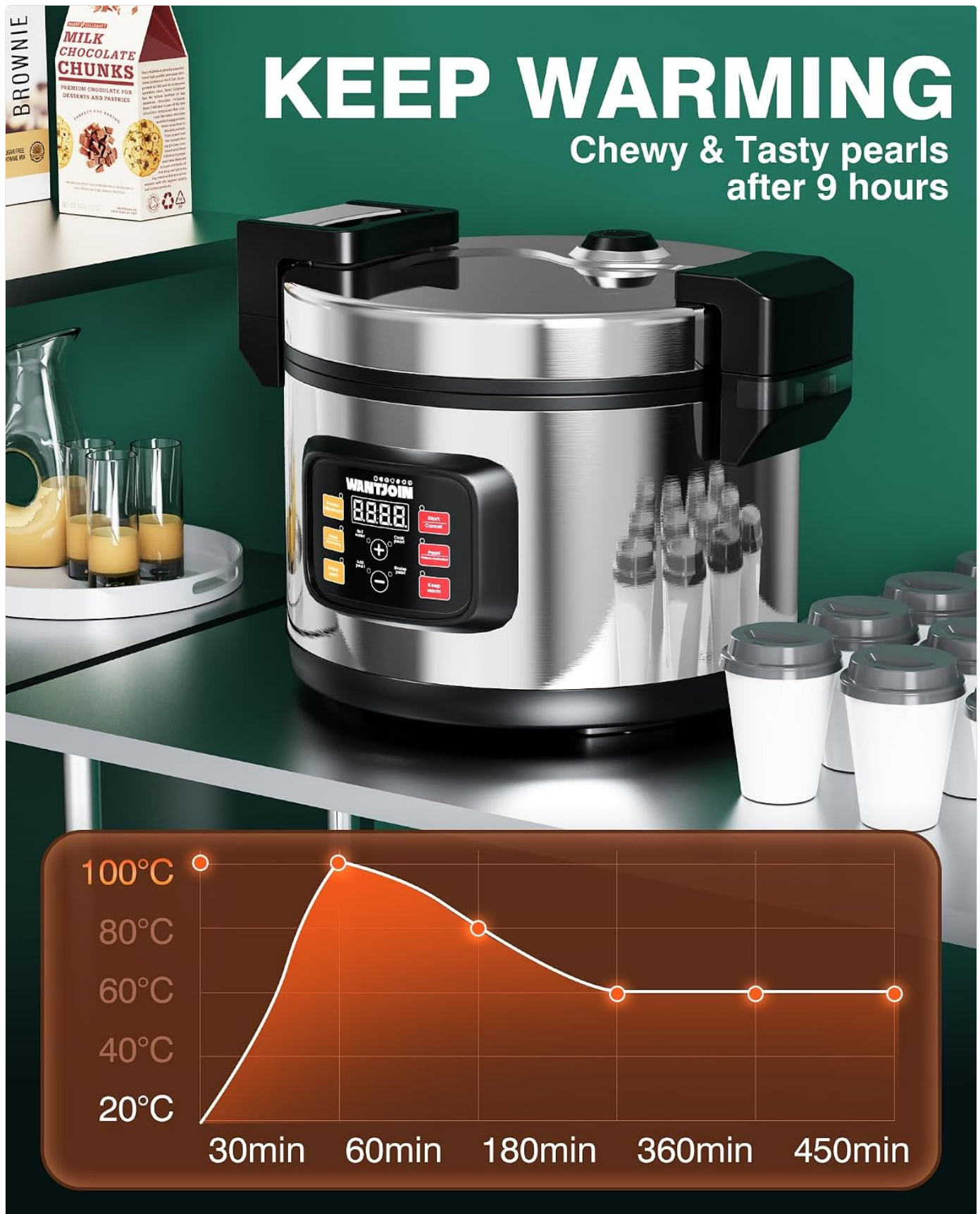


Image: Temperature curve demonstrating the "Keep Warming" function, maintaining optimal temperature for up to 9 hours.

### 5.3 Video: Non-Stick Feature and Operation

Your browser does not support the video tag.

Video: Demonstrates the non-stick properties of the inner pot and shows the cooker in operation, highlighting how tapioca pearls do not stick during cooking. (Duration: 0:15)

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## 6. MAINTENANCE AND CLEANING

Regular cleaning ensures the longevity and optimal performance of your Boba Cooker.

- 1. **Unplug:** Always unplug the appliance from the power outlet and allow it to cool completely before cleaning.
- 2. **Inner Pot:** The non-stick inner pot can be washed with warm soapy water and a soft sponge. Avoid abrasive cleaners or scouring pads that could damage the non-stick coating. Rinse thoroughly and dry.
- 3. **Exterior:** Wipe the exterior of the main unit with a damp cloth. Do not use harsh chemicals or immerse the unit in water.
- 4. **Lid and Accessories:** Wash the lid, ladle, and strainer with warm soapy water, rinse, and dry.
- 5. **Water Storage Box:** Empty and clean the water storage box regularly to prevent buildup.
- 6. **Storage:** Store the clean and dry cooker in a cool, dry place.

**Important:** The main cooker unit is **NOT** dishwasher safe.



Image: Demonstrates the ease of cleaning the non-stick inner pot.

## 7. TROUBLESHOOTING

Refer to the following table for common issues and their solutions.

| Problem                          | Possible Cause                                    | Solution                                                                                               |
|----------------------------------|---------------------------------------------------|--------------------------------------------------------------------------------------------------------|
| Appliance does not turn on.      | Not plugged in; power outage; faulty outlet.      | Ensure the power cord is securely plugged into a working outlet. Check circuit breaker.                |
| Ingredients sticking to the pot. | Insufficient stirring; damaged non-stick coating. | Stir ingredients periodically during cooking. Avoid using metal utensils that can scratch the coating. |
| Uneven cooking.                  | Too many ingredients; improper water ratio.       | Do not overload the pot. Ensure correct ingredient-to-water ratio as per recipe. Stir as needed.       |

| Problem                | Possible Cause        | Solution                                                                                                |
|------------------------|-----------------------|---------------------------------------------------------------------------------------------------------|
| Error code on display. | Internal malfunction. | Unplug the unit, wait 5 minutes, then plug it back in. If the error persists, contact customer support. |

## 8. SPECIFICATIONS

| Feature                        | Detail                                         |
|--------------------------------|------------------------------------------------|
| Model Number                   | WZZZGWФЗ12SSUS                                 |
| Capacity                       | 12 Liters (12.7 Quarts)                        |
| Power                          | 1850 Watts                                     |
| Voltage                        | 120 Volts                                      |
| Material                       | Stainless Steel (exterior), Teflon (inner pot) |
| Product Dimensions (D x W x H) | 15.9" x 11.8" x 12.4"                          |
| Item Weight                    | 18.3 Pounds                                    |
| Control Method                 | Touch, Push Button                             |
| Keep Warm Temperature          | 150 °F (65 °C)                                 |
| Dishwasher Safe                | No (main unit)                                 |



Image: The WantJoin 12L Commercial Boba Cooker, showcasing its stainless steel exterior.

## 9. WARRANTY AND SUPPORT

The WantJoin Boba Cooker comes with a **1-year warranty** from the date of purchase, covering manufacturing defects under normal use.

For warranty claims, technical support, or any questions regarding your product, please contact WantJoin customer service. Please have your model number (WZZZGWFZ12SSUS) and proof of purchase ready.

**Contact Information:** Please refer to the contact details provided on the product packaging or the official WantJoin website for the most up-to-date support information.

## ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

### Name

Anonymous

### Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

### Question

Example: How do I reset this device or fix this error?

### Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question