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› KNQZE 3-in-1 Shiatsu Back Massager with Heat & Lumbar Support (Model B1) Instruction Manual

KNQZE B1

KNQZE 3-in-1 Shiatsu Back Massager with Heat & Lumbar Support

MODEL: B1 - INSTRUCTION MANUAL

1. Introduction

Thank you for choosing the KNQZE 3-in-1 Shiatsu Back Massager. This device is designed to provide targeted relief and relaxation through its advanced features. It combines 4D deep tissue shiatsu massage, dual-sided extended heating, and ergonomic lumbar support to address muscle tension and stiffness. This manual provides essential information for the safe and effective operation of your massager.



The KNQZE 3-in-1 Shiatsu Back Massager, featuring a black design with a breathable mesh massage area and an attached remote control for easy operation.

2. Safety Information

Please read all instructions carefully before using the massager. Keep this manual for future reference.

- Do not use the massager if you have any medical conditions without consulting a physician.
- Avoid using the massager on swollen, inflamed, or injured areas.
- Do not use the massager in wet environments or near water.
- Keep out of reach of children.
- Unplug the device when not in use and before cleaning.
- Do not attempt to disassemble or repair the unit yourself. Contact customer support for assistance.
- Statements regarding dietary supplements have not been evaluated by the FDA and are not intended to diagnose, treat, cure, or prevent any disease or health condition.

3. Package Contents

Ensure all items are present upon unpacking:

- KNQZE 3-in-1 Shiatsu Back Massager (Model B1)
- Attached Remote Control
- Power Adapter
- User Manual

4. Product Overview

The massager features a unique dual-sided design for varied therapeutic experiences:

- **Side A (Massage + Heat):** This side features 4D kneading nodes that provide deep tissue shiatsu massage, complemented by soothing heat.
- **Side B (Heat-Only):** This side offers a large-area heating pad for warmth without massage, ideal for gentle heat therapy.

Dual-Sided Back Massager with Heat

Flip for the comfort you need.



Illustrates the dual-sided design of the massager. Side A offers 4D Shiatsu massage with heat, while Side B provides a large-area heating pad for warmth only.

5. Setup

1. **Connect Power:** Plug the power adapter into the massager's input port, then plug the adapter into a standard electrical outlet.
2. **Positioning:** Place the massager on a chair, sofa, or bed. For chair use, utilize the adjustable strap on the back of the massager to secure it to the chair, preventing it from slipping during use.

Effortless Operation



The adjustable strap allows the massager to be securely attached to various chairs for stable use.

6. Operating Instructions

The massager is controlled via the attached remote. Familiarize yourself with the remote's functions:

Versatile Comfort

Enjoy soothing massage for home and office comfort.



Highlights the user-friendly remote control, illustrating buttons for power, intensity (3 levels), mode (4 types), direction (2-way rotation), Heat-A (3 levels), Heat-B (3 levels), and Switch B/A.

Remote Control Functions:

- **ON/OFF:** Powers the massager on or off.
- **Intensity:** Adjusts massage intensity (3 levels).
- **Mode:** Cycles through 4 different massage modes.
- **Direction:** Changes the rotation direction of the massage nodes (2-way rotation).
- **Heat-A:** Activates/adjusts heat for Side A (3 levels).
- **Heat-B:** Activates/adjusts heat for Side B (3 levels).
- **Switch B/A:** Toggles between Side A (massage + heat) and Side B (heat-only).

Using the Massager:

1. Press the **ON/OFF** button to start the massager. It will typically begin on Side A with a default massage mode and intensity.
2. Use the **Intensity** button to select your preferred massage strength.
3. Cycle through different massage patterns with the **Mode** button.
4. Change the rotation direction of the massage nodes using the **Direction** button.
5. To activate or adjust heat on Side A, use the **Heat-A** button.
6. To switch to Side B for heat-only, press the **Switch B/A** button. Then use the **Heat-B** button to adjust the heat level.
7. The massager features a 15-minute auto-off timer for safety and convenience.

Your browser does not support the video tag.

A short demonstration of the massager's dual-sided functionality and remote control, showing how to switch between massage and heat-only modes.

Your browser does not support the video tag.

This video demonstrates the KNQZE massager in use, highlighting its ability to provide relief and relaxation after a long day, with a focus on remote control operation.

7. Usage Areas

The versatile design allows for application on various body parts:

- Back (upper, lower, lumbar)
- Abdomen
- Neck
- Legs
- Feet
- Arms

Lumbar Support Pillow for Office

Comfort your back with massage, heat, or lumbar support.



Back Massage



Soothing Warmth



Lumbar Support

Demonstrates the massager's versatility as a lumbar support pillow for office use, offering options for back massage, soothing warmth, or simple ergonomic support.



A Gift of Comfort and Care

Make Their Day Brighter
with Comfort and Care.

A visual guide to the massager's adaptable design, showing it being used for comfort and relaxation in different home and office settings, including the back, neck, and legs.

8. Maintenance

- **Cleaning:** Unplug the massager before cleaning. Wipe the surface with a soft, damp cloth. Do not use abrasive cleaners or immerse the unit in water.
- **Storage:** Store the massager in a cool, dry place away from direct sunlight and heat when not in use.

9. Troubleshooting

- **No Power:** Ensure the power adapter is securely plugged into both the massager and a working electrical outlet.
- **No Massage/Heat:** Check if the correct side (A or B) is selected and if the respective massage/heat function is activated on the remote.
- **Remote Not Responding:** Ensure the remote is properly connected to the massager.
- If issues persist, please contact customer support.

10. Specifications

- **Product Dimensions:** 13.19 x 5.91 x 16.93 inches
- **Item Model Number:** B1
- **Item Weight:** 4.2 Pounds
- **Power Source:** Corded Electric
- **Material:** Faux Leather
- **Manufacturer:** KNQZE

11. Warranty and Support

For warranty information, product support, or any inquiries, please refer to the contact details provided with your purchase or visit the official KNQZE website. Keep your purchase receipt as proof of purchase.