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XINFUTE RM-C3293

XINFUTE RM-C3293 Remote Control User Manual

For JVC 4K Smart Voice TVs (Compatible with RM-C3295)

1. Introduction and Overview

This manual provides instructions for the XINFUTE RM-C3293 remote control, designed for use with JVC 4K Smart Voice TV models, including those originally supplied with the RM-C3295 remote. This remote control is an original unit, offering reliable performance and compatibility.
The remote is constructed from durable ABS material and features a user-friendly layout for intuitive navigation of your television's functions.



Figure 1: Front view of the XINFUTE RM-C3293 Remote Control. This image displays the full button layout, including power, number pad, navigation, volume, channel, and dedicated app buttons.

2. Setup: Battery Installation

The RM-C3293 remote control requires two (2) AAA batteries for operation. Batteries are not included with the remote control.

1. Locate the battery compartment cover on the back of the remote control.
2. Gently slide the battery cover downwards or press the release tab (if present) and lift the cover off.
3. Insert two AAA batteries, ensuring the positive (+) and negative (-) terminals align correctly with the indicators inside the compartment.
4. Replace the battery compartment cover by sliding it back into position until it clicks securely.



Figure 2: Battery compartment of the remote control. This image illustrates the correct orientation for inserting two AAA batteries.

Note: If the remote does not respond after battery installation, verify that the batteries are inserted with the correct polarity and are not depleted.

Your browser does not support the video tag.

Video 1: Generic Remote Control Battery Installation. This video demonstrates the process of opening a remote control's battery compartment and inserting batteries. While not specific to the RM-C3293, the general procedure is applicable.

3. Operating Instructions

The RM-C3293 remote control provides full functionality for your JVC 4K Smart Voice TV. Point the remote directly at your television's infrared receiver for optimal performance.

Key Functions:

- **Power Button:** Turns the TV on or off.
- **Number Pad (0-9):** Directly input channel numbers.
- **Navigation Pad (Up, Down, Left, Right, OK):** Navigate menus and confirm selections.
- **Volume Up/Down:** Adjust the television's volume.
- **Channel Up/Down:** Change television channels.
- **Mute Button:** Mutes or unmutes the television's audio.
- **Home Button:** Accesses the TV's main smart hub or home screen.
- **Back Button:** Returns to the previous screen or menu.
- **Voice Control Button:** Activates the TV's voice assistant for commands (if supported by your TV model).
- **Dedicated App Buttons:** Provide quick access to popular streaming services like Netflix and YouTube.





Figure 3: Side view of the remote control. This image shows the ergonomic design of the remote.



Figure 4: Back view of the remote control. The model number RM-C3295 is visible at the bottom, indicating compatibility.

4. Specifications

- **Model Number:** RM-C3293
- **Compatible Models:** JVC 4K Smart Voice TVs (including those supplied with RM-C3295)
- **Material:** ABS
- **Color:** As Shown
- **Power Source:** 2 x AAA Batteries (not included)
- **Product Dimensions:** 6 x 3 x 1 inches
- **Item Weight:** 2.82 ounces
- **Special Feature:** Ergonomic design
- **Max Number of Supported Devices:** 1 (Television)

5. Maintenance

To ensure the longevity and proper functioning of your remote control, follow these maintenance guidelines:

- **Cleaning:** Wipe the remote control with a soft, dry cloth. For stubborn dirt, slightly dampen the cloth with water or a mild, non-abrasive cleaner. Avoid excessive moisture.
- **Battery Replacement:** Replace batteries promptly when the remote's performance diminishes. Remove batteries if the remote will not be used for an extended period to prevent leakage.
- **Storage:** Store the remote in a cool, dry place away from direct sunlight and extreme temperatures.
- **Avoid Drops:** Protect the remote from physical impact, as this can damage internal components.

6. Troubleshooting

If you experience issues with your RM-C3293 remote control, consider the following:

- **Remote Not Responding:**
  - Check if the batteries are correctly inserted and have sufficient charge. Replace if necessary.
  - Ensure there is a clear line of sight between the remote control and the TV's infrared sensor. Remove any obstructions.
  - Try moving closer to the TV.
- **Intermittent Functionality:**
  - Weak batteries can cause inconsistent performance. Replace them.
  - External interference from other electronic devices might be affecting the signal.
- **Specific Buttons Not Working:**
  - Ensure the remote is clean and there is no debris obstructing the buttons.
  - If only certain buttons fail, it might indicate internal damage.

If troubleshooting steps do not resolve the issue, please refer to the Warranty and Support section for further assistance.

7. Warranty and Support

XINFUTE offers a one-year warranty on all purchases of the RM-C3293 remote control. This warranty covers manufacturing defects and ensures product reliability.
All products are inspected before shipment. If you are not satisfied with your purchase, please contact us within 24 hours of receipt. Our customer support team is available to assist with any concerns or issues you may encounter. For support, please refer to the contact information provided with your purchase or visit the XINFUTE store on Amazon.

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