VOLPAM 350W 8.5" 16MPH Single Braking

VOLPAM Electric Scooter User Manual

Model: 350W 8.5" 16MPH Single Braking

1. Introduction

Thank you for choosing the VOLPAM Electric Scooter. This manual provides essential information for the safe operation, assembly, maintenance, and troubleshooting of your scooter. Please read this manual thoroughly before your first ride to ensure proper use and to maximize your riding experience. Retain this manual for future reference.

2. Safety Information

Operating an electric scooter carries inherent risks. To minimize these risks, always adhere to the following safety guidelines:

- Always wear a helmet and appropriate protective gear (knee pads, elbow pads) when riding.
- Ensure all components are securely fastened and in good working order before each ride.
- Do not ride in wet conditions, heavy rain, or through puddles.
- Avoid riding on uneven surfaces, potholes, or obstacles.
- Adhere to local traffic laws and regulations. Ride defensively and be aware of your surroundings.
- Do not allow children under the age of 16 to operate the scooter without adult supervision.
- Maintain a safe distance from pedestrians and other vehicles.
- Avoid sudden acceleration or braking.
- Do not perform stunts or dangerous maneuvers.
- The scooter is designed for one rider only. Do not carry passengers.
- Regularly check tire condition, brake function, and battery level.

3. Product Overview

The VOLPAM Electric Scooter is designed for efficient personal transportation. Key features include a robust frame, solid tires for durability, and a folding mechanism for portability.



This image displays the VOLPAM Electric Scooter in its upright, unfolded position. The scooter features a black frame with orange accents on the wheels and the stem. The handlebars are visible at the top, and the kickstand is extended, supporting the scooter.

4. Setup

4.1 Unboxing and Initial Inspection

Carefully remove all components from the packaging. Inspect the scooter for any signs of damage during transit. Ensure all parts listed in the package contents are present.

4.2 Handlebar Assembly

1. Lift the stem of the scooter to its upright position until it locks into place.
2. Attach the handlebar to the top of the stem. Align the connectors and secure it with the provided screws using the included tool.
3. Ensure the handlebar is firmly attached and does not wobble.

4.3 Initial Charging

Before first use, fully charge the scooter's battery. Connect the charger to the charging port on the scooter and then to a power outlet. The indicator light on the charger will change (e.g., from red to green) when charging is complete. Do not overcharge.

5. Operating Instructions

5.1 Powering On/Off

- To power on: Press and hold the power button on the display for a few seconds.
- To power off: Press and hold the power button again until the display turns off.

5.2 Riding Basics

1. Place one foot firmly on the deck and push off with the other foot to gain initial momentum.
2. Once moving, gently press the accelerator lever to engage the motor.
3. To slow down or stop, release the accelerator and gently apply the brake lever.
4. Maintain balance and keep both hands on the handlebars.

5.3 Using the Smart APP

The VOLPAM Electric Scooter can connect to a smart application for enhanced control and monitoring. Download the designated app (e.g., 'Smart Life' as mentioned in reviews) from your device's app store. Follow the in-app instructions to pair your scooter via Bluetooth. The app may allow you to:

- Lock/unlock the scooter.
- View battery status.
- Access diagnostic information.
- Adjust riding modes (if available).

5.4 Folding Mechanism

To fold the scooter for storage or transport:

1. Ensure the scooter is powered off.
2. Locate the folding latch or lever near the base of the stem.
3. Engage the mechanism to release the stem.
4. Carefully fold the stem downwards until it clicks into its folded position, often securing to the rear fender.

6. Maintenance

6.1 Cleaning

Wipe the scooter with a damp cloth after each use. Do not use high-pressure water jets or corrosive cleaning agents. Ensure the charging port cover is closed to prevent water ingress.

6.2 Battery Care

- Charge the battery regularly, even if not in use, to maintain its lifespan.
- Avoid completely draining the battery.
- Store the scooter in a cool, dry place away from direct sunlight and extreme temperatures.

6.3 Tire and Brake Inspection

- Regularly inspect the solid tires for wear, cuts, or damage. While solid tires do not require air pressure, their integrity is crucial for safety.
- Check the brake system for proper function. Ensure the brake lever provides adequate stopping power and that the brake mechanism is free from obstruction.

7. Troubleshooting

Problem	Possible Cause	Solution
Scooter does not power on	Low battery; Loose connection; Faulty power button	Charge battery; Check all connections; Contact support
Reduced range/speed	Low battery; Overload; Tire wear; Riding conditions	Fully charge battery; Check rider weight; Inspect tires; Ride on flat terrain
Brakes not effective	Brake cable loose; Worn brake pads	Adjust brake cable tension; Replace brake pads (if applicable); Contact support
App connection issues	Bluetooth off; App not updated; Scooter not in pairing mode	Ensure Bluetooth is on; Update app; Restart scooter and app; Re-attempt pairing

8. Specifications

Feature	Detail
Brand	VOLPAM
Model Style	350W 8.5" 16MPH Single Braking
ASIN	B0FH6Q7PYW
Manufacturer	Yongkang Moxi Technology Co.,Ltd
Date First Available	September 22, 2025

9. Warranty and Support

For warranty information, please refer to the documentation included with your purchase or contact VOLPAM customer support

directly. If you encounter any issues not covered in this manual or require further assistance, please reach out to our support team through the official VOLPAM website or your retailer.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question