

Viva Hear MG03

Viva Hear Rechargeable Bluetooth Hearing Aids MG03 User Manual

WELCOME

This manual provides comprehensive instructions for the safe and effective use of your Viva Hear Rechargeable Bluetooth Hearing Aids, Model MG03. Please read this manual thoroughly before using your device and retain it for future reference.

PACKAGE CONTENTS

- Hearing amplifiers x 2
- Ear domes x 6
- User manual x 1
- Type-C cable x 1
- Charging case x 1
- Cleaning brush x 1

PRODUCT FEATURES

- **Intelligent 16-Channel Sound Processing:** Advanced digital chipset analyzes your environment, suppressing feedback and enhancing speech clarity. Features three smart modes (indoor, outdoor, music hall) for optimized hearing.
- **Discreet and Modern Design:** Ultra-discreet design blends seamlessly, appearing natural and suitable for all users.
- **Effortless Operation:** 2-in-1 device with Bluetooth capabilities. Powers on automatically when removed from the charging case. Functions as a hearing aid and automatically switches to a Bluetooth headset for music, TV, or calls when connected to a phone.
- **Fast & Long-Lasting Power:** Up to 7 hours of use on a single charge (1 hour to fully charge in case). The charging case provides portable power, fully recharging devices in 2 hours.
- **Crystal Clear Sound & Smart Noise Control:** Offers 38dB±5dB amplification to enhance speech and reduce

whistling/echoes. Advanced frequency analysis boosts voices and suppresses background noise for a natural listening experience, suitable for mild/moderate hearing loss.



Viva Hear MG03 hearing aids in charging case with app interface.

QUICK-CHARGING RECHARGEABLE HEARING AIDS



Works for 7 hours
on a single charge



Hearing aid takes 1 hour
to fully charge



Fully charged
in 2 hours



Can be charged
3-4 times

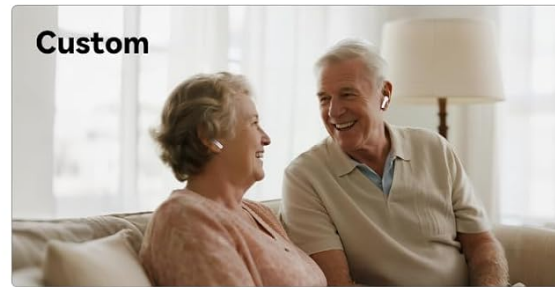
Viva Hear MG03 hearing aids in charging case, illustrating quick charging and long battery life.

INITIAL SETUP

Charging

Before first use, fully charge the hearing aids and the charging case. Place the hearing aids into the charging case. The case will indicate charging status. A full charge for the hearing aids takes approximately 1 hour, providing up to 7 hours of use. The charging case itself fully recharges in about 2 hours.

SUITABLE FOR A VARIETY OF SITUATIONS



Viva Hear MG03 charging case and hearing aids, demonstrating charging process.

Ear Tip Selection

Select the appropriate ear dome size for a comfortable and secure fit. Different sizes are included in the package. A proper fit is crucial for optimal sound quality and to prevent feedback.

Power On/Off

The hearing aids power on automatically when removed from the charging case. To power off, place them back into the charging case.

App Control

Download the Viva Hear application to your smartphone. Connect the hearing aids via Bluetooth to the app for personalized settings, volume adjustment, and sound mode selection.

OPERATING INSTRUCTIONS

Wearing the Hearing Aids

Gently insert the hearing aids into your ears. Ensure a snug and comfortable fit. The discreet design allows them to blend naturally.

COMFORTABLE HEARING AIDS WITH AN EASY FIT



Skin-friendly, comfortable material



Restore normal hearing



7-Level volume one-touch adjustment



Ideal for hearing impaired

A senior woman smiling while wearing a Viva Hear MG03 hearing aid, highlighting comfortable fit.

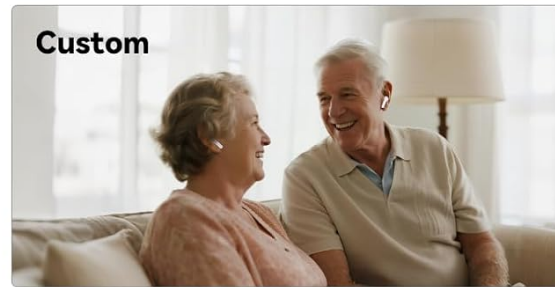
Volume Adjustment

Adjust the volume using the dedicated controls on the hearing aids or through the Viva Hear app. There are 7 levels of volume adjustment available.

Sound Modes

Utilize the three smart sound modes (indoor, outdoor, music hall) or a custom setting via the app to optimize your listening experience for different environments.

SUITABLE FOR A VARIETY OF SITUATIONS



Collage of images showing seniors using Viva Hear MG03 hearing aids in various situations: outdoor, indoor, music hall, and custom settings.

Bluetooth Functionality

When connected to your phone via Bluetooth, the devices function as both hearing aids and Bluetooth headsets. They automatically switch between hearing aid mode and headset mode for music, TV, or calls.

CARE AND MAINTENANCE

- **Cleaning:** Regularly clean the hearing aids and ear domes with the provided cleaning brush to remove earwax and debris. Use a soft, dry cloth for the charging case.
- **Storage:** Store the hearing aids in their charging case when not in use to protect them and keep them charged.
- **Avoid Moisture:** Keep the devices dry. Avoid exposure to excessive moisture, sweat, or water.
- **Battery Care:** For optimal battery life, avoid fully discharging the devices frequently. Charge them regularly.

COMMON ISSUES

- **No Sound:** Ensure the hearing aids are charged and properly inserted. Check volume levels. Verify Bluetooth connection to the app if using app control.
- **Feedback/Whistling:** Adjust the ear domes for a tighter seal. Lower the volume. Ensure the hearing aids are correctly positioned in the ear canal.
- **Low Volume:** Increase the volume using the controls or the app. Check for blockages in the ear domes and clean if necessary.
- **Difficulty Connecting to App/Bluetooth:** Ensure Bluetooth is enabled on your device. Restart the hearing aids and your phone. Re-pair the devices if necessary.
- **Short Battery Life:** Ensure the charging case is fully charged. Confirm hearing aids are properly seated in the charging case for charging. Avoid extreme temperatures.

TECHNICAL SPECIFICATIONS

Maximum OSPL90	121dB±3dB
Sound Gain	38dB±5dB
EQ Input Noise	≤20dB±3dB
EQ Type	16 Channels
Frequency	200Hz-7000Hz
Latency	<13ms
Total Harmonic Distortion	≤3%
Item Model Number	MG03
Batteries	3 Lithium Ion batteries required (included)
Brand	Viva Hear
Color	Beige
Material	Plastic
Style	Both Ear
Package Dimensions	4.29 x 4.25 x 0.87 inches; 5.29 ounces

WARRANTY INFORMATION

Please refer to the product packaging or contact Viva Hear customer support for detailed warranty information.

CUSTOMER SUPPORT

For any questions, technical assistance, or support, please visit the official Viva Hear website or contact their customer service department.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question