



Manuals.plus /

- › XENO /
- › XENO Alexi Pro Digital Door Lock User Manual

XENO XDLAP

XENO Alexi Pro Digital Door Lock User Manual

INTRODUCTION

This manual provides essential information for the installation, operation, and maintenance of your XENO Alexi Pro Digital Door Lock. Please read these instructions carefully before use to ensure proper functionality and security.

The XENO Alexi Pro digital lock is designed for modern living, offering 8 secure unlocking options including face recognition, fingerprint, PIN code, RFID, and mobile app. Ideal for HDB, BTO, condo, and private homes, it combines smart features like auto lock, anti-peeping code, and fire-rated safety for all-around protection. Store up to 100 profiles per access type for family or guest convenience. A powerful 5000mAh battery with a Type-C emergency charging port ensures reliable operation.

KEY FEATURES

- **8 Unlocking Ways:** Face Recognition, Fingerprint, PIN Code, RFID, Mobile App, Mechanical Key, Manual Knob, Unlock Button.
- **Smart Safety Features:** Offers advanced features like anti-peeping code, auto lock, built-in doorbell, and fire-rated safety.
- **Long Lasting Power:** Equipped with a 5000mAh rechargeable battery, emergency Type-C charging port, and multiple smart alarms.
- **Large User Storage:** Stores up to 100 faces, fingerprints, PINs, and RFID cards for secure access by your family and guests.
- **Universal Door Compatibility:** Designed for HDB, BTO, and condos with a sleek look and strong security that fits all types of doors.

PRODUCT OVERVIEW AND COMPONENTS



Figure 1: Front and side view of the XENO Alexi Pro Digital Door Lock in Nano Black.



Figure 2: Labeled components of the XENO Alexi Pro Door Lock. Outdoor unit features Face Recognition, PIN Code, RFID Card, Door Bell, and Fingerprint sensor. Indoor unit includes Battery Compartment, Manual Knob, Lock/Unlock Button, and Emergency Charging Port.

INSTALLATION GUIDE

Professional installation is highly recommended for the XENO Alexi Pro Digital Door Lock to ensure optimal performance and security. Refer to the detailed installation template and instructions provided in the product packaging for specific steps.

Included Components:

- Digital Lock Unit (Indoor and Outdoor)
- Accessories & Required Fittings (screws, mounting plates, etc.)
- Mechanical Keys

Ensure all components are present before beginning installation. For detailed door preparation and mounting instructions, consult the physical manual.

OPERATING INSTRUCTIONS

Unlocking Methods:

The XENO Alexi Pro offers multiple ways to unlock your door:

1. **Face Recognition:** Present your registered face to the sensor on the outdoor unit.
2. **Fingerprint:** Place your registered finger on the fingerprint sensor.
3. **PIN Code:** Enter your registered PIN on the keypad, followed by the '#' key.
4. **RFID Card:** Tap your registered RFID card on the designated area.
5. **Mobile App:** Use the dedicated mobile application to remotely unlock the door.
6. **Mechanical Key:** Insert and turn the physical key in the emergency keyhole.
7. **Manual Knob:** Turn the manual knob on the indoor unit to unlock from inside.
8. **Unlock Button:** Press the unlock button on the indoor unit.

Smart Features:

- **Auto-Lock:** The lock will automatically secure the door after a set period once closed.
- **Anti-Peeping Code:** Enter random numbers before or after your actual PIN to prevent others from guessing your code.
- **Built-in Doorbell:** The outdoor unit features an integrated doorbell function.
- **Fire-Rated Safety:** Designed with fire-resistant materials for enhanced safety.



XENO™

Smart Door Bell

Standalone

Figure 3: The standalone smart doorbell feature integrated into the outdoor unit.



Figure 4: The XENO Alexi Pro lock can be synchronized with other XENO locks for unified access control.

Mobile App Features:

Manage your lock settings and access remotely using the dedicated mobile application:

Mobile App Features



Figure 5: Mobile app features include adding basic functions, remote lock/unlocking, battery level monitoring, smart home compatibility, loitering capture, temporary password generation, and access record viewing.

Security Alarms:

The lock is equipped with several alarms to enhance security:

5 Must-Have Door Lock Alarms



Figure 6: The XENO Alexi Pro features five essential door lock alarms: Anti-Theft, Low Voltage, Multiple Attempt warnings, Anti-Hijacking, and Failed to Lock alerts.

Fire Rated For Ultimate Safety



Figure 7: The XENO Alexi Pro is fire-rated for ultimate safety, providing protection in emergency situations.

MAINTENANCE

- **Battery Management:** The lock is equipped with a 5000mAh rechargeable battery. Monitor battery levels via the mobile app or the lock's indicator. Recharge using the Type-C emergency charging port when low.
- **Cleaning:** Use a soft, dry cloth to clean the lock's surface. Avoid abrasive cleaners, solvents, or harsh chemicals that may damage the finish or electronic components.
- **Sensor Care:** Keep the fingerprint sensor and face recognition area clean and free from dust or smudges for optimal performance.
- **Mechanical Key:** Store mechanical keys in a safe, accessible location outside the property for emergency access.

TROUBLESHOOTING

- **Lock Not Responding:** Check battery level. If low, connect a Type-C power source to the emergency charging port.
- **Fingerprint/Face Recognition Failure:** Ensure the sensor/camera is clean and your registered biometric data is correctly positioned. Re-register if issues persist.

- **PIN Code Not Working:** Verify the correct PIN is entered. Ensure the anti-peeping function is not causing confusion. Try entering the PIN without surrounding random numbers.
- **Door Not Locking Automatically:** Check the auto-lock settings in the mobile app or lock menu. Ensure the door is fully closed and aligned.
- **System Reset:** In case of persistent issues, a factory reset may be required. Refer to the full product manual for reset procedures, as this will erase all registered user data.

SPECIFICATIONS

Feature	Detail
Brand	XENO
Model Number	XDLAP
Colour	Nano Black
Style	ALEXI
Material	Aluminium
Product Dimensions (L x W x H)	30 x 10 x 15 cm
Item Weight	2 kg
Special Features	Alarm, Anti-Peeping Password, Auto-Lock, One-Touch Lock, Rechargeable
Included Components	Digital Lock, Accessories & Required Fittings
Lock Type	Mortise Lock
Recommended Product Uses	Suitable for All types of doors.
Battery	5000mAh rechargeable battery
User Storage	Up to 100 faces, fingerprints, PINs, and RFID cards

WARRANTY AND SUPPORT

The XENO Alexi Pro Digital Door Lock comes with a **3-year warranty** from the date of purchase, covering manufacturing defects and malfunctions under normal use.

For technical assistance, troubleshooting, or to make a warranty claim, please contact XENO customer service. Keep your proof of purchase for warranty validation.

Manufacturer: XENO

Seller: XENO PTE. LTD.