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XENO XDLAP

XENO Alexi Pro Digital Door Lock Instruction Manual

Model: XDLAP

1. INTRODUCTION

The XENO Alexi Pro digital lock is a smart security solution designed for modern homes. It offers multiple secure unlocking options and integrates smart features for enhanced protection and convenience. This manual provides detailed instructions for the installation, operation, and maintenance of your XENO Alexi Pro Digital Door Lock.

2. PRODUCT FEATURES

The XENO Alexi Pro Digital Door Lock comes equipped with a range of advanced features:

- **8 Unlocking Methods:** Face Recognition, Fingerprint, PIN Code, RFID Card, Mobile App, Mechanical Key, Manual Knob, and Unlock Button.
- **Smart Safety Features:** Includes anti-peeping code, automatic locking, an integrated doorbell, and fire-rated safety compliance.
- **Long-Lasting Power:** Powered by a 5000mAh rechargeable battery with a Type-C emergency charging port.
- **Large User Storage:** Supports up to 100 profiles for faces, fingerprints, PINs, and RFID cards.
- **Universal Compatibility:** Suitable for various door types, including HDB, BTO, and condo doors.

Alexi Pro Door Lock

XENO



Figure 2.1: Overview of the Alexi Pro Door Lock components, highlighting unlocking methods and key parts.

5 Must-Have Door Lock Alarms



Figure 2.2: Key features accessible via the mobile application for convenient lock management.

Fire Rated For Ultimate Safety



Figure 2.3: Overview of the five essential door lock alarms for enhanced security.

XENO™

Smart Door Bell

Standalone



Figure 2.4: The integrated smart doorbell function of the Alexi Pro lock.



Figure 2.5: The Alexi Pro lock's ability to sync with gate locks for unified access.

3. SETUP AND INSTALLATION

The XENO Alexi Pro Digital Door Lock is designed for straightforward installation. It is recommended that installation be performed by a qualified professional to ensure proper functionality and security.

3.1 Included Components

Your XENO Alexi Pro package includes:

- XENO Alexi Pro Digital Lock (Front and Rear Panels)
- Mortise Lock Body
- Mounting Plate
- Strike Plate and Box
- Mechanical Keys

- RFID Cards
- Installation Screws and Accessories
- Rechargeable Battery

3.2 Pre-Installation Checks

- Verify door thickness and backset measurements are compatible with the lock.
- Ensure all included components are present and undamaged.
- Charge the 5000mAh battery fully before initial use.

3.3 Basic Installation Steps (Professional Installation Recommended)

1. Remove existing lock hardware from the door.
2. Install the mortise lock body into the door edge.
3. Mount the front panel of the digital lock, ensuring cables are routed correctly.
4. Connect the cables to the rear panel and secure it to the door.
5. Install the strike plate and box on the door frame.
6. Insert the fully charged battery into the battery compartment.
7. Perform initial setup and calibration as per the on-screen prompts or mobile app instructions.

4. OPERATING INSTRUCTIONS

The XENO Alexi Pro offers multiple ways to unlock your door.

4.1 Unlocking Methods

- **Face Recognition:** Stand within the designated range in front of the lock. The lock will scan your face and unlock if a registered profile is detected.
- **Fingerprint:** Place your registered finger on the fingerprint sensor. The lock will unlock upon successful verification.
- **PIN Code:** Enter your registered PIN code on the keypad, followed by the '#' key. Utilize the anti-peeping feature by entering random numbers before or after your actual PIN.
- **RFID Card:** Present your registered RFID card to the card reader area on the lock.
- **Mobile App:** Use the dedicated XENO mobile application to remotely unlock the door. Ensure your lock is connected to your home network.
- **Mechanical Key:** In case of emergency or power failure, insert the mechanical key into the hidden keyhole and turn to unlock.
- **Manual Knob (Interior):** From the inside, turn the manual knob to unlock the door.
- **Unlock Button (Interior):** Press the dedicated unlock button on the interior unit to open the door.

4.2 Locking the Door

- **Automatic Locking:** The lock will automatically engage after a set period once the door is closed. This feature can be configured in the settings.
- **One-Touch Locking:** Press the '#' key on the keypad from the outside, or close the door and the lock will engage.

4.3 Smart Doorbell Function

The integrated doorbell can be activated by pressing the doorbell icon on the outdoor unit. Notifications can be sent to your mobile app.

5. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your XENO Alexi Pro Digital Door Lock.

- **Cleaning:** Wipe the lock's surface with a soft, dry cloth. Avoid abrasive cleaners or solvents that may damage the finish or electronic components.
- **Battery Management:** The lock is equipped with a 5000mAh rechargeable battery. Monitor the battery level via the mobile app or the lock's indicator. Recharge using the Type-C emergency charging port when the low battery alarm sounds.
- **Firmware Updates:** Periodically check for firmware updates through the XENO mobile application to ensure your lock has the latest features and security enhancements.
- **Mechanical Key Access:** Store mechanical keys in a safe, accessible location outside the property for emergency use.

6. TROUBLESHOOTING

Refer to the following table for common issues and their solutions.

Problem	Possible Cause	Solution
Lock does not respond.	Battery is depleted.	Connect a power bank to the Type-C emergency charging port. Replace or recharge the battery.
Fingerprint/Face recognition fails repeatedly.	Sensor is dirty; registered data is unclear; incorrect placement.	Clean the sensor. Re-register fingerprint/face. Ensure proper placement during scanning.
PIN code not accepted.	Incorrect PIN entered; keypad malfunction.	Verify the PIN code. Try again. If issue persists, use another unlocking method or reset the PIN via the app.
Door does not lock automatically.	Auto-lock feature is disabled; door sensor misalignment.	Enable auto-lock in settings. Check door alignment and ensure the door sensor is unobstructed.
Mobile app cannot connect to the lock.	Bluetooth/Wi-Fi issue; app not updated; lock not paired.	Ensure Bluetooth/Wi-Fi is active. Update the app. Re-pair the lock with the app if necessary.

7. SPECIFICATIONS

Brand	XENO
Model Number	XDLAP
Colour	Amber Gold
Material	Aluminium
Lock Type	Mortise Lock
Unlocking Methods	Face Recognition, Fingerprint, PIN Code, RFID, Mobile App, Mechanical Key, Manual Knob, Unlock Button
User Storage	Up to 100 profiles (faces, fingerprints, PINs, RFID cards)
Battery	5000mAh Rechargeable
Emergency Charging	Type-C Port
Special Features	Alarm, Anti-Peeping Password, Auto-Lock, One-Touch Lock, Rechargeable, Built-in Doorbell, Fire-Rated Safety
Product Dimensions (L x W x H)	30 x 10 x 15 cm
Item Weight	2 kg
Included Components	Digital Lock, Accessories & Required Fittings

8. WARRANTY INFORMATION

The XENO Alexi Pro Digital Door Lock comes with a **3-year warranty** from the date of purchase. This warranty covers manufacturing defects and malfunctions under normal use. Please retain your proof of purchase for warranty claims. The warranty does not cover damage caused by improper installation, misuse, unauthorized repairs, accidents, or natural disasters. For detailed warranty terms and conditions, please refer to the official XENO website or contact customer support.

9. SUPPORT

For further assistance, technical support, or inquiries regarding your XENO Alexi Pro Digital Door Lock, please contact XENO customer service.

- **Online Support:** Visit the official XENO website for FAQs, product registration, and support resources.
- **Email Support:** support@xeno.com
- **Phone Support:** +65 1234 5678

When contacting support, please have your product model number (XDLAP) and proof of purchase ready.