

CG RHNOR2Q

CG Norris 800W 2Q Quartz Room Heater Instruction Manual

Model: RHNOR2Q

1. INTRODUCTION

Thank you for choosing the CG Norris 800W 2Q Quartz Room Heater. This manual provides important information regarding the safe operation, installation, maintenance, and troubleshooting of your new appliance. Please read this manual thoroughly before use and retain it for future reference.

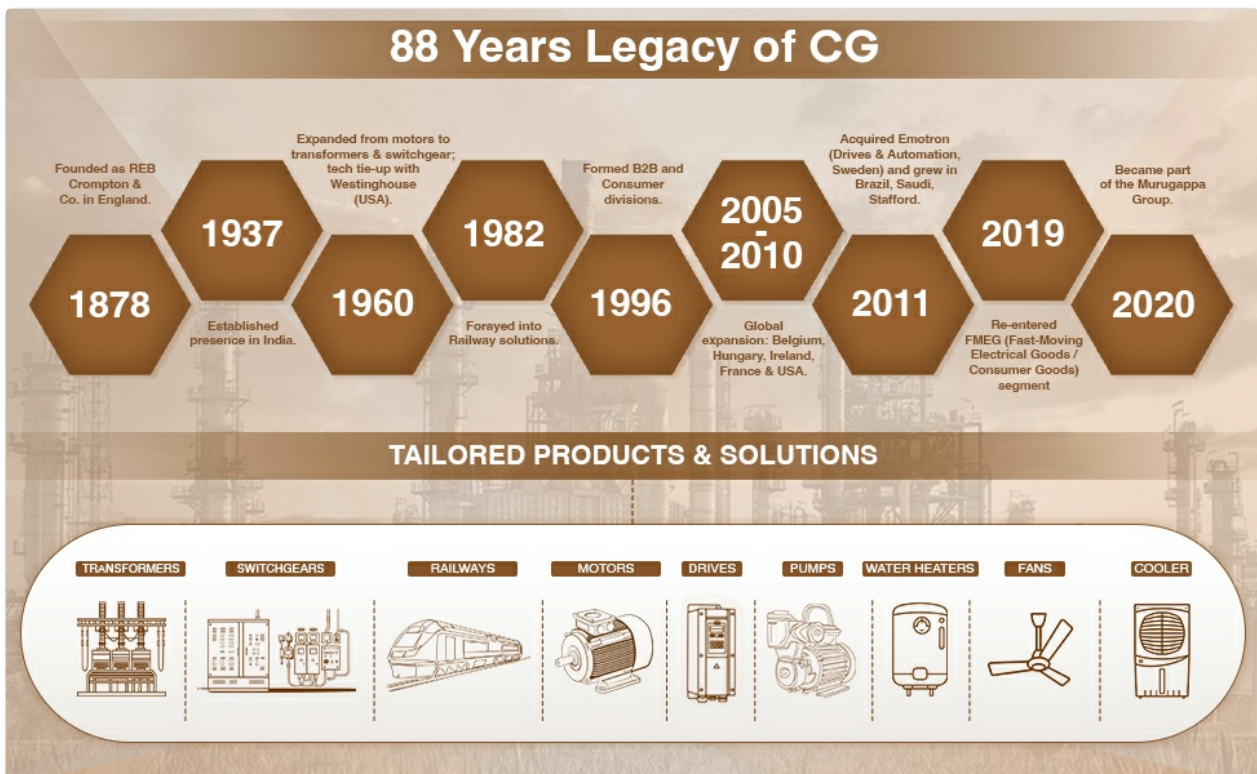


Image: The CG Norris 2Q Quartz Room Heater in a home environment.

2. IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- Read all instructions before using this heater.
- This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Use handles when moving this heater. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the heater and keep them away from the sides and rear.
- Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.
- Always unplug heater when not in use.
- Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any manner. Return heater to authorized service facility for examination, electrical or mechanical adjustment, or repair.
- Do not use outdoors.
- This heater is not intended for use in bathrooms, laundry areas, and similar indoor locations. Never locate heater where it may fall into a bathtub or other water container.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Arrange cord away from traffic area and where it will not be tripped over.
- To disconnect heater, turn controls to OFF, then remove plug from outlet.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- A heater has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint, or flammable liquids are used or stored.
- Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
- Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).
- This heater includes a Tip Over Safety Switch that automatically powers off the heater if it tips over.

3. PACKAGE CONTENTS

Upon unpacking, please ensure all items listed below are present and in good condition:

- CG Norris 800W 2Q Quartz Room Heater
- Instruction Manual (this document)
- Warranty Card

4. PRODUCT FEATURES

The CG Norris 800W 2Q Quartz Room Heater is designed for efficient and safe heating. Key features include:

- **Quartz Heating:** Utilizes two quartz heating tubes for quick and efficient warmth.
- **2 Heat Settings:** Adjustable warmth with two power settings (400W and 800W).
- **Tip Over Safety Switch:** Automatically powers off the heater if it accidentally tips over.
- **Protective Front Grill:** Enhances safety and ensures lasting efficiency.
- **Noiseless Operation:** Provides a warm and silent environment.
- **Long Cord:** Offers increased mobility and convenience for placement.
- **Compact Design:** Ideal for rooms up to 150 sqft.



Image: Overview of key product features.



Tip-Over SafetySwitch

Engineered with your safety in mind, this room heater features a built-in tip-over safety switch that automatically shuts off the device if it's accidentally knocked over. This smart protection ensures peace of mind, making it safe for homes with kids and pets.



Noiseless Operation

Enjoy uninterrupted comfort with the noiseless operation of this heater. Designed to deliver warmth without any disturbing sound, it lets you work, relax, or sleep peacefully while keeping your space cozy and quiet.

Image: Detailed view of the protective grill and tip-over switch.

5. SETUP

Follow these steps to set up your room heater:

1. **Unpack:** Carefully remove the heater from its packaging. Retain packaging for storage or in case of return.
2. **Placement:** Place the heater on a firm, level surface. Ensure it is at least 3 feet (0.9 m) away from walls, furniture, and any combustible materials. Do not place it on soft surfaces like carpets with deep pile or bedding.
3. **Power Connection:** Ensure the heater is switched off before plugging it into a standard electrical outlet. Do not use extension cords or power strips.



Image: The heater's long cord provides flexible placement options.

6. OPERATING INSTRUCTIONS

To operate your CG Norris 800W 2Q Quartz Room Heater:

1. **Power On:** Plug the heater into a suitable electrical outlet.
2. **Select Heat Setting:** Use the control switches located on the front of the heater to select your desired heat output.
 - One switch ON: Activates one quartz tube for 400W heating.
 - Both switches ON: Activates both quartz tubes for 800W heating.
3. **Power Off:** To turn off the heater, switch both control switches to the OFF position, then unplug the heater from the wall outlet.

Note: Always unplug the heater when not in use or when leaving the room.

7. MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your heater.

- **Cleaning:** Before cleaning, always unplug the heater and allow it to cool completely. Use a soft, damp cloth to wipe the exterior surfaces. Do not use abrasive cleaners or solvents.
- **Storage:** When not in use, store the heater in a cool, dry place, preferably in its original packaging.
- **Internal Cleaning:** Do not attempt to open or clean the interior of the heater. Refer to qualified service personnel for any internal maintenance.

8. TROUBLESHOOTING

If you encounter issues with your heater, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Heater does not turn on.	Not plugged in; power outlet not working; tip-over switch activated.	Ensure plug is firmly in outlet; check circuit breaker; ensure heater is upright on a flat surface.
Heater produces insufficient heat.	Incorrect heat setting; room size too large.	Select the 800W setting (both switches ON); ensure heater is appropriate for room size (up to 150 sqft).
Heater suddenly turns off.	Tip-over safety switch activated.	Ensure heater is on a stable, flat surface and has not been knocked over.

If the problem persists after trying these solutions, please contact customer support.

9. SPECIFICATIONS

Brand	CG
Model Number	RHNOR2Q
Colour	White
Form Factor	Pedestal
Indoor/Outdoor Usage	Indoor
Power Source Type	Corded Electric
Heating Method	Radiant (Quartz)
Mounting Type	Floor Mount
Heat Output	800 Watts (2 Heat Settings: 400W/800W)

Item Dimensions (D x W x H)	36D x 19W x 42.2H Centimeters
Item Weight	1.82 Kilograms
Manufacture Year	2025

10. WARRANTY INFORMATION

Your CG Norris 800W 2Q Quartz Room Heater comes with a **2-year warranty** on the product.

- **Covered in Warranty:** Manufacturing Defects.
- **Not Covered in Warranty:** Damages due to improper usage, normal wear and tear, external factors, or damage to quartz heating tubes from misuse.
- **Warranty Service Type:** On-site service.

Please retain your purchase receipt and warranty card for any warranty claims.

11. CUSTOMER SUPPORT

For any queries, service requests, or assistance, please contact CG customer support:

- **Toll-Free Number:** [1800-267-0505](tel:1800-267-0505)
- **Email:** cgcp.care@cgglobal.com
- **Service Hours:** Monday to Saturday, 9 AM to 6 PM.

The product is marketed by CG Power and Industrial Solutions Limited, and manufactured by Morex Industries.



Image: The heater is suitable for various indoor spaces.

