

Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

manuals.plus /

› [NPET](#) /

› [NPET Stainless Steel Wireless Pet Fountain User Manual](#)

NPET PETWF210Plus-WM-US

NPET Stainless Steel Wireless Pet Fountain User Manual

Model: PETWF210Plus-WM-US

INTRODUCTION

Thank you for choosing the NPET Stainless Steel Wireless Pet Fountain. This automatic pet drinking fountain is designed to provide fresh, clean water for your pets, promoting better hydration and health. Its wireless design offers flexibility in placement, and the multi-layer filtration system ensures water quality. This manual provides detailed instructions for setup, operation, maintenance, and troubleshooting to ensure optimal performance and longevity of your fountain.

SAFETY INFORMATION

- Ensure the fountain is placed on a stable, level surface to prevent spills.
- Do not immerse the main control module in water.
- Keep the charging port dry.
- Use only the provided Type-C USB cable for charging.
- Regularly inspect the fountain for any damage or wear. Discontinue use if damaged.
- This product is intended for indoor use only.

PACKAGE CONTENTS

Carefully unpack the box and ensure all items are present:

Packing List



Image: All components of the NPET Stainless Steel Wireless Pet Fountain, including the stainless steel water tank, bowl lid, master control module, filter tray, two filters, cleaning brush, Type-C cable, and user manual.

- Stainless Steel Water Tank (x1)
- Stainless Steel Bowl Lid (x1)
- Master Control Module (x1)
- Filter Tray (x1)
- Filter (x2)
- Cleaning Brush (x1)
- Type-C USB Cable (x1)
- User Manual (x1)

SETUP INSTRUCTIONS

1. **Prepare the Filter:** Submerge the new filter in clean water for 5-10 minutes to remove any loose carbon dust and ensure proper water flow.
2. **Assemble the Filter System:** Place the pre-soaked filter into the filter tray. Ensure it sits securely.
3. **Install the Master Control Module:** Insert the master control module into the designated slot in the stainless steel water tank.
4. **Place the Filter Tray:** Position the filter tray with the filter onto the master control module within the water tank.
5. **Fill with Water:** Fill the stainless steel water tank with clean water up to the 'MAX' line indicated on the water level window. Do not overfill.
6. **Place the Bowl Lid:** Carefully place the stainless steel bowl lid on top of the water tank, ensuring it is properly seated.
7. **Power On:** Press the power button on the master control module to turn on the fountain.



Image: The fully assembled NPET Stainless Steel Wireless Pet Fountain, showing water gently flowing from the spout and the water level window.

OPERATING INSTRUCTIONS

Water Modes

The fountain features three distinct water modes to suit your pet's drinking habits and conserve energy:



Image: A cat observing the NPET pet fountain, with graphical representations of the three water modes: Sensing mode (water runs when pet approaches), Intermittent mode (water runs 10s every 10 minutes), and Self-cleaning mode (rinses drinking area for 60s every 110 minutes, works during intermittent mode only).

- **Sensing Mode:** When your pet approaches the fountain, the water flow automatically activates. This mode is energy-efficient as water only flows when needed.
- **Intermittent Mode:** Double-click the power button to switch to this mode. Water flows for 10 seconds every 10 minutes. This mode helps maintain water freshness while conserving battery life.
- **Self-cleaning Mode:** This mode operates during the intermittent mode. The drinking area is rinsed for 60 seconds every 110 minutes to prevent buildup.

Battery Operation and Charging

The fountain is equipped with a built-in 4000mAh battery, providing extended operation. Under intermittent mode, the fountain can operate for up to 50 days on a single charge.



Image: An internal diagram of the NPET pet fountain highlighting the 4000mAh battery and the pump system, illustrating its long-lasting power capability.

When the battery is low, a red light indicator will illuminate, reminding you to recharge the fountain. Connect the provided Type-C USB cable to the charging port on the master control module and a suitable power adapter (not included).

Water Level Window

The integrated water level window allows for easy monitoring of the water volume. Ensure the water level remains between the 'MIN' and 'MAX' indicators. When the water level is low, a red light reminder will

activate, indicating it's time to add more water.

Safe Working Protection

Provide water shortage and power outage protection and extend the service life of the pet fountain



Normal water supply



Remind to add water



Image: The NPET pet fountain displaying two indicator lights: one for normal water supply and a red light for a reminder to add water, indicating water shortage or power outage protection.

The fountain has a 1-gallon (135oz) capacity, which can provide water for cats for up to 10 days or dogs for approximately 3 days, reducing the frequency of refills.

1 Gallon Water Capacity

4L large capacity is perfect for multi-pet family



3 Days



10 Days



Image: The NPET pet fountain highlighting its 1 Gallon water capacity, with visual indicators suggesting it can last for 3 days for dogs and 10 days for cats, making it suitable for multi-pet households.

MAINTENANCE

Cleaning the Fountain

Regular cleaning is essential to maintain hygiene and extend the life of the fountain. The stainless steel components are easy to clean.

- **Disassembly:** Turn off the fountain and unplug the charging cable. Remove the bowl lid, filter tray, and master control module.
- **Clean Components:** Wash the stainless steel water tank and bowl lid with mild soap and water. Rinse thoroughly.

- **Clean the Master Control Module:** Use the provided cleaning brush to clean the pump and any internal components of the master control module. Do not immerse the entire module in water.
- **Reassemble:** Ensure all parts are dry before reassembling the fountain.

Filter Replacement

The fountain utilizes a 5-layer filtration system to ensure clean and fresh water for your pets.



Image: An exploded diagram illustrating the 5-layer filtration system of the NPET pet fountain, detailing the layers: non-woven fabric, activated carbon, medical stone, ion exchange resin, and another non-woven fabric layer.

The filter consists of sponge, activated carbon, medical stone, ion exchange resin, and non-woven fabric. For optimal filtration, it is recommended to replace the filter every 2-4 weeks, depending on the number of pets and water quality.

- **Remove Old Filter:** Disassemble the fountain as described above and remove the used filter from the filter tray.
- **Install New Filter:** Prepare a new filter by soaking it in water for 5-10 minutes. Place the new filter securely into the filter tray.
- **Reassemble:** Reassemble the fountain and refill with fresh water.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Water not flowing or weak flow	Low water level, clogged filter, dirty pump, low battery.	Refill water to MAX line. Replace filter. Clean pump thoroughly. Recharge battery.
Fountain is noisy	Low water level, dirty pump, improper assembly.	Ensure water is at adequate level. Clean pump. Check if all components are assembled correctly.
Red indicator light is on	Water shortage, low battery.	Add water to the fountain. Recharge the battery.
Fountain not turning on	Battery depleted, faulty power button.	Recharge the battery completely. If issue persists, contact customer support.

The fountain is designed to be ultra-silent, creating a quiet environment for you and your pets.

Ultra Silent

Created a quiet indoor atmosphere for you and your pets



Image: A cat sleeping beside the NPET pet fountain, illustrating its ultra-silent operation. A graphic compares its noise level (30 dB) to a library (45 dB) and chat (60 dB).

SPECIFICATIONS

Feature	Detail
Model Name	PETWF210Plus-WM-US
Brand	NPET
Material	Stainless Steel

Feature	Detail
Capacity	1 Gallon (135 oz)
Power Source	Battery Powered (4000mAh)
Battery Life (Intermittent Mode)	Up to 50 days
Item Weight	2.31 pounds
Product Dimensions (LxWxH)	9.06 x 9.06 x 5.51 inches
Filtration System	5-layer (Sponge, Activated Carbon, Medical Stone, Ion Exchange Resin, Non-woven Fabric)
Target Audience	Cats, All Breed Sizes, All Life Stages
Specific Uses	Indoor

WARRANTY & SUPPORT

This NPET product comes with a **1-year warranty** from the date of purchase. This warranty covers manufacturing defects and issues arising from normal use.

For warranty claims, technical support, or any questions regarding your NPET Stainless Steel Wireless Pet Fountain, please contact NPET customer service. Refer to the contact information provided on the product packaging or the official NPET website.

Please have your model number (PETWF210Plus-WM-US) and proof of purchase ready when contacting support.

Related Documents - PETWF210Plus-WM-US

	<p>NPET Pet Products Catalog: Water Fountains, Feeders, Toys & Grooming Solutions</p> <p>Discover the comprehensive NPET catalog showcasing a wide range of pet products including innovative water fountains, smart feeders, engaging toys, and grooming tools. Designed for pet well-being and owner convenience.</p>
	<p>NPET AF050 WiFi Pet Feeder User Manual</p> <p>Comprehensive user manual for the NPET AF050 WiFi Pet Feeder, covering product information, setup, operation, app connectivity, and maintenance. Learn how to install, connect, and use your automatic pet feeder.</p>
	<p>NPET WK20 2.4GHz Wireless Keyboard User Manual</p> <p>User manual for the NPET WK20 2.4GHz Wireless Keyboard, providing setup instructions, operational guides, troubleshooting tips, and feature explanations.</p>
	<p>NPET BS10 Portable Speaker User Manual and Specifications</p> <p>Comprehensive guide for the NPET BS10 portable speaker, covering setup, features, troubleshooting, and specifications. Learn how to charge, pair, connect via AUX, and utilize TWS stereo pairing for an enhanced audio experience.</p>



[NPET K11 Wireless Membrane Gaming Keyboard - User Manual](#)

Comprehensive operating instructions, specifications, features, FAQ, and care guide for the NPET K11 Wireless Membrane Gaming Keyboard. Learn about its 2.4G wireless connectivity, LED indicators, multimedia keys, and warranty information.



[NPET K10 Gaming Keyboard User Manual](#)

User manual for the NPET K10 Wired Gaming Keyboard, detailing its specifications and operating environment.