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NPET PETWF210Plus-US

NPET WF210plus Stainless Steel Pet Water Fountain

Model: PETWF210Plus-US User Manual

1. Introduction

Thank you for choosing the NPET WF210plus Stainless Steel Pet Water Fountain. This automatic pet drinking fountain is designed to provide your pets with a continuous supply of fresh, filtered water, encouraging healthy hydration habits. Please read this manual thoroughly before setup and operation to ensure proper use and maintenance.

2. Product Features

- **1 Gallon (4L) Capacity:** Provides ample water for up to 10 days, reducing the frequency of refills.
- **Durable 304 Stainless Steel:** Rust-preventive, food-grade, and dishwasher-safe for easy cleaning.
- **Ultra-Quiet Operation:** Equipped with a DC submersible pump and sponge to minimize noise.
- **Five-Layer Filtration System:** Includes sponge, activated carbon, medical stone, ion exchange resin, and non-woven fabric for clean and fresh water.
- **Visible Water Level Window:** Allows for easy monitoring of water volume and timely refills.
- **LED Light:** Illuminates the water level for visibility in low light conditions.
- **Two Water Flow Modes:** Offers faucet mode and fountain mode to suit pet preferences.

3. Product Components

Please ensure all components are present and in good condition before assembly:

- Stainless Steel Bowl
- Stainless Steel Lid
- Water Pump with LED Light
- Filter (1 included)
- Sponge (1 included)
- Pump Cleaning Brush

- US Power Adapter



Image: NPET WF210plus Stainless Steel Pet Water Fountain, showing the main unit with water flowing from the faucet attachment and a visible water level window.

4. Setup Instructions

Follow these steps to assemble your pet water fountain:

1. **Clean Components:** Wash the stainless steel bowl and lid thoroughly with soap and water. Rinse the filter and sponge under running water.
2. **Install Pump:** Place the water pump at the bottom of the stainless steel bowl. Ensure the power cord is routed through the designated groove to prevent pinching.
3. **Insert Filter and Sponge:** Place the sponge around the pump. Then, insert the filter into its designated slot on the lid.
4. **Fill with Water:** Fill the stainless steel bowl with clean water up to the 'MAX' line indicated on the water level window. Do not overfill.

5. **Place Lid:** Carefully place the stainless steel lid onto the bowl, ensuring it is securely seated.
6. **Connect Power:** Connect the power adapter to the fountain's power cord and plug it into a standard electrical outlet. The pump will start, and water will begin to flow.

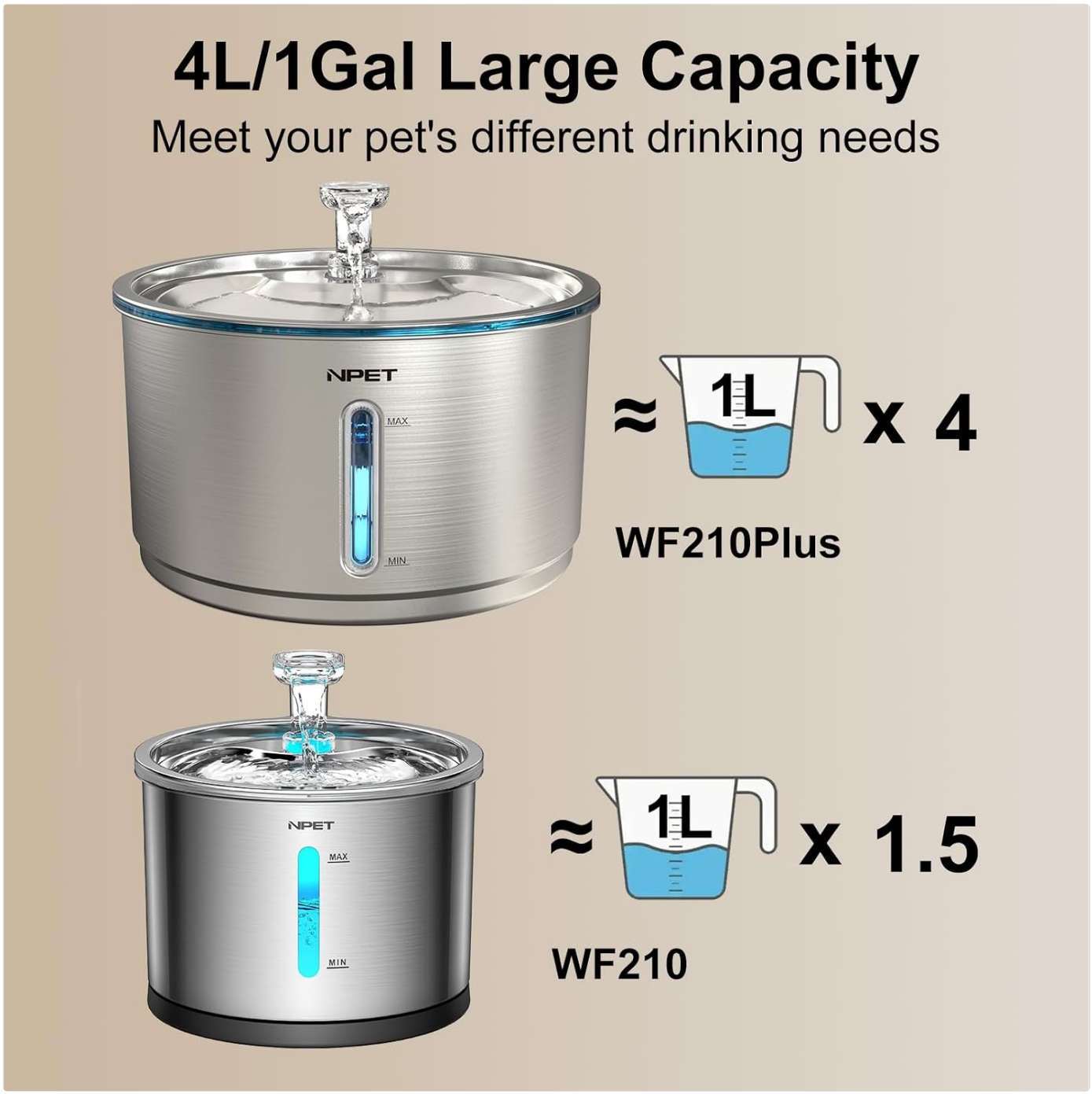


Image: A visual comparison illustrating the 4L/1Gallon capacity of the WF210plus model, highlighting its large water volume.

5. Operating Instructions

- **Water Level Monitoring:** Regularly check the water level through the visible window. Refill water when it approaches the 'MIN' line to prevent the pump from running dry. The integrated LED light assists in nighttime visibility.
- **Water Flow Modes:** The fountain typically operates in a continuous flow mode. The faucet attachment provides a stream, while removing it allows for a bubbling fountain surface. Adjust according to your pet's preference.
- **Quiet Operation:** The fountain is designed for ultra-quiet operation. If you notice increased noise, check the water level, ensure the pump is clean, and verify all components are correctly assembled.



Image: Illustration of the two available water flow modes: a direct faucet stream and a bubbling fountain surface, demonstrating versatility for pet drinking preferences.

6. Maintenance

Regular cleaning and filter replacement are crucial for your pet's health and the fountain's longevity.

- **Weekly Cleaning:**
  - Unplug the fountain.
  - Disassemble all components.
  - Wash the stainless steel bowl and lid with mild soap and water. These parts are dishwasher-safe.
  - Clean the pump thoroughly using the provided pump cleaning brush. Remove any hair or debris.
  - Rinse the sponge.
  - Reassemble the fountain.
- **Filter Replacement:** Replace the filter every 2-4 weeks, or more frequently if you have multiple pets or notice

reduced water quality.

- **Sponge Replacement:** Replace the sponge every 2-4 weeks, or when it appears heavily soiled.

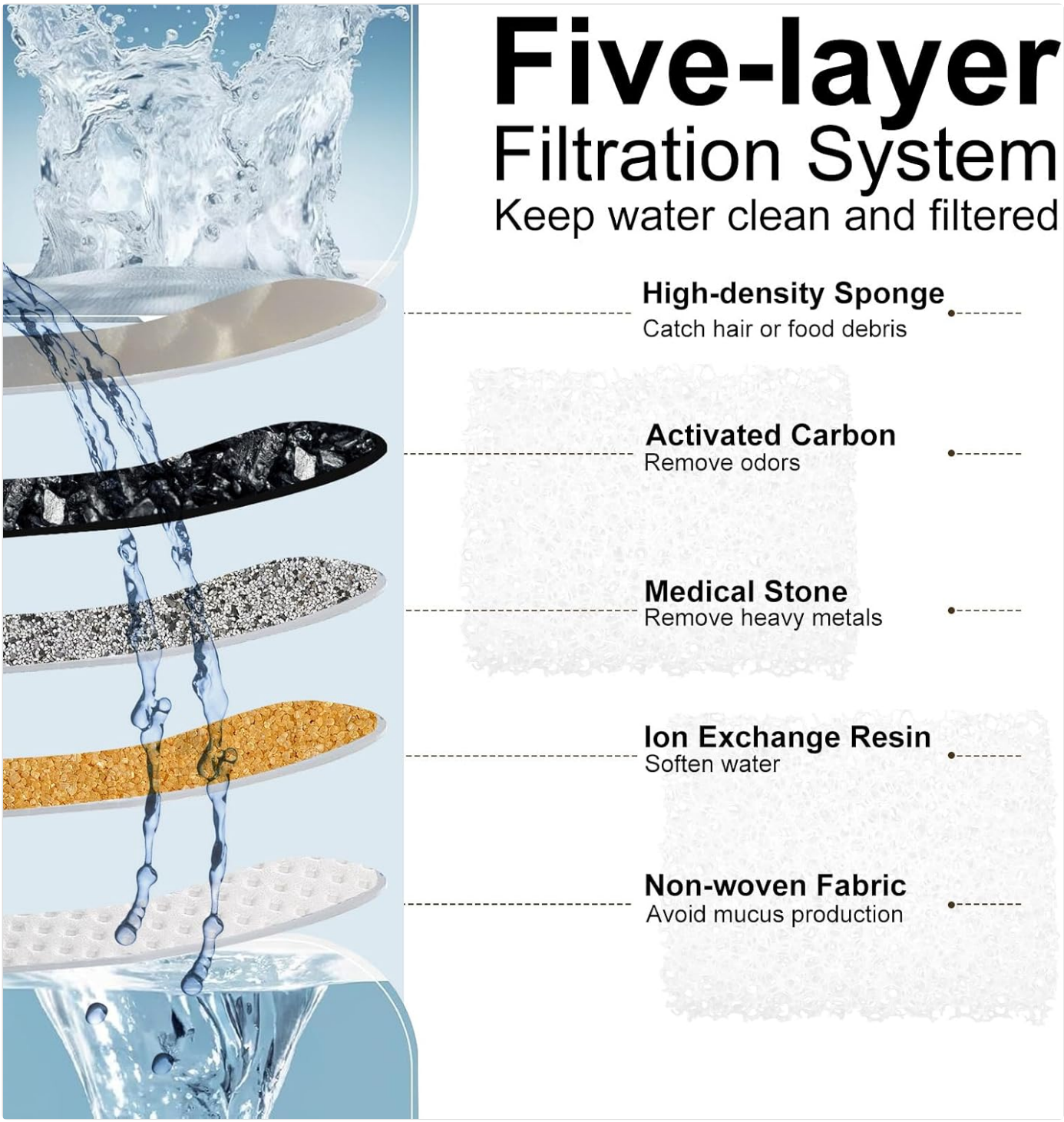


Image: A detailed diagram showcasing the five-layer filtration system, including high-density sponge, activated carbon, medical stone, ion exchange resin, and non-woven fabric, explaining their respective functions in purifying water.

7. Troubleshooting

If you encounter any issues, refer to the following common problems and solutions:

- **Fountain Not Dispensing Water:**
  - Check if the power adapter is securely plugged in.
  - Ensure there is sufficient water in the bowl (above the 'MIN' line).
  - Disassemble and clean the pump. Hair or debris can block the impeller.

- Verify the pump is correctly installed and the water tube is not kinked.

- **Excessive Noise:**
  - Check the water level; low water can cause the pump to become noisy.
  - Clean the pump and ensure no debris is obstructing it.
  - Ensure the fountain is placed on a flat, stable surface.

- **Water Quality Issues (e.g., cloudy water, odor):**
  - Replace the filter and sponge.
  - Perform a thorough cleaning of all fountain components.
  - Ensure you are using clean, filtered water for refills.

8. Specifications

Feature	Detail
Model Name	PETWF210Plus-US
Brand	NPET
Capacity	1 Gallon (4 Liters)
Material	304 Stainless Steel (Bowl and Lid)
Item Dimensions (LxWxH)	9.06 x 9.06 x 5.51 inches
Item Weight	2.18 pounds
Target Audience	Cats, Dogs (All Life Stages, All Breed Sizes)
Included Components	Filter, Pump, Pump cleaning brush, US power adapter
Specific Uses	Indoor

9. Warranty and Support

This NPET WF210plus Pet Water Fountain comes with a**1-year warranty** from the date of purchase. For warranty claims, technical support, or replacement parts, please contact NPET customer service through the official NPET website or your retailer.
For more information and products, visit the NPET Store.

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