

## Oticon Unitron TV Connector

# Unitron TV Connector for Hearing Aids User Manual

Model: Unitron TV Connector

## 1. INTRODUCTION

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The Unitron TV Connector is a device designed to stream audio directly from your television or other media sources to your compatible Unitron or Relate hearing aids. This allows for a personalized listening experience with crystal-clear stereo sound, enhancing your entertainment without disturbing others.

This manual provides detailed instructions on how to set up, operate, and maintain your Unitron TV Connector, ensuring optimal performance and longevity.



Figure 1.1: Unitron TV Connector. This compact device facilitates direct audio streaming to hearing aids.

# Stream TV Directly to Your Hearing Aids

Enjoy clear stereo sound without disturbing others.



Figure 1.2: Direct Streaming to Hearing Aids. Enjoy clear stereo sound without disturbing others.

## 2. PACKAGE CONTENTS

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Please verify that all items are present in your package:

- 1 x Unitron TV Connector device
- 1 x Audio Cable (3.5mm to RCA)
- 1 x Optical Cable (TOSLINK)
- 1 x Power Adapter
- 1 x User Manual (this document)

## 3. COMPATIBILITY

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The Unitron TV Connector is designed for seamless integration with a range of hearing aids. It is compatible with:

- **Unitron Hearing Aids:** Tempus, Discover (Stride and Moxi models), Moxi Blu, Vivante, Smile series.
- **Relate Hearing Aids:** Relate 3.0, 4.0, and 5.0 series.

- **Phonak Hearing Aids:** Marvel, Paradise, Lumity, Life, and Infinio series.

**Important Note:** This device is **NOT COMPATIBLE** with soundbars. It will only stream audio from compatible hearing aids and will not connect to or stream from soundbar systems.



Figure 3.1: Device Compatibility. Designed to seamlessly pair with your hearing aids.

## 4. SETUP

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Follow these steps to set up your Unitron TV Connector:

1. **Connect Power:** Plug the power adapter into the DC IN port on the Unitron TV Connector and then into a wall outlet. The power indicator light on the device will illuminate.
2. **Connect to TV/Audio Source:** Choose one of the following connection methods based on your TV or audio source's available ports:
  - **Optical Connection (Recommended for Digital Audio):** Connect one end of the optical cable to the OPTICAL IN port on the TV Connector and the other end to the Optical Digital Audio Out (TOSLINK) port on your TV.
  - **Audio Cable Connection (Analog Audio):** Connect one end of the audio cable (3.5mm jack) to the

AUDIO IN port on the TV Connector. Connect the RCA ends of the cable to the corresponding red and white Audio Out ports on your TV.

### 3. Pair with Hearing Aids:

- Ensure your hearing aids are turned on and within range of the TV Connector (typically within 1 meter for initial pairing).
- Press the pairing button on the TV Connector (often indicated by a link or chain icon). The pairing indicator light will start blinking.
- For most compatible hearing aids, they will automatically detect and pair with the TV Connector. Some models may require you to briefly open and close the battery door or restart them to initiate pairing mode. Consult your hearing aid's manual for specific pairing instructions.
- Once successfully paired, the indicator light on the TV Connector will turn solid.

## Simple, Quick Setup

Just plug in and start streaming in minutes.



Figure 4.1: Simple, Quick Setup. Just plug in and start streaming in minutes.

## 5. OPERATION

Once the Untron TV Connector is set up and paired with your hearing aids, operating it is straightforward:



- **Automatic Streaming:** When the TV Connector detects an audio signal from the connected TV or audio source, it will automatically begin streaming to your paired hearing aids. Your hearing aids will switch to the TV streaming program.
- **Manual Switching (if applicable):** Some hearing aid models allow you to manually switch to the TV streaming program via a button on the hearing aid or through a remote control/smartphone app. Refer to your hearing aid's manual for details.
- **Volume Control:** The volume of the streamed audio is typically controlled via your hearing aids. You can adjust the volume using the volume controls on your hearing aids or through their associated remote control/app. The TV's volume can also be adjusted independently for others in the room.
- **Stopping Streaming:** To stop streaming, simply move out of range of the TV Connector, turn off your hearing aids, or switch to a different program on your hearing aids. The TV Connector will remain on and ready to stream when you return within range.



## High-Quality Stereo Audio

Hear every detail – from  
dialogue to music.

Figure 5.1: High-Quality Stereo Audio. Hear every detail – from dialogue to music.

# Watch TV Together Again

Enjoy shows at your volume while others listen normally.



Figure 5.2: Watch TV Together Again. Enjoy shows at your volume while others listen normally.

## 6. MAINTENANCE

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Proper care and maintenance will ensure the longevity of your Unitron TV Connector:

- **Cleaning:** Wipe the device regularly with a soft, dry cloth. Do not use abrasive cleaners, solvents, or immerse the device in water.
- **Storage:** Store the TV Connector in a cool, dry place away from direct sunlight and extreme temperatures when not in use for extended periods.
- **Handling:** Handle the device with care. Avoid dropping it or subjecting it to strong impacts.
- **Cables:** Ensure all cables are connected securely and are not bent or kinked, which could damage them.

## 7. TROUBLESHOOTING

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If you encounter issues with your Unitron TV Connector, try the following troubleshooting steps:

Problem	Possible Cause	Solution
No sound streaming to hearing aids.	<ul style="list-style-type: none"> <li>• TV Connector not powered on.</li> <li>• Cables not connected properly.</li> <li>• Hearing aids not paired or out of range.</li> <li>• Incorrect audio output setting on TV.</li> <li>• TV Connector connected to a soundbar.</li> </ul>	<ul style="list-style-type: none"> <li>• Check power connection and indicator light.</li> <li>• Ensure all audio and power cables are securely plugged in.</li> <li>• Re-pair hearing aids; ensure they are within range.</li> <li>• Verify TV audio output is set to the correct port (Optical or Analog Out).</li> <li>• <b>Confirm the TV Connector is NOT connected to a soundbar.</b></li> </ul>
Poor sound quality or intermittent streaming.	<ul style="list-style-type: none"> <li>• Interference from other devices.</li> <li>• Hearing aids too far from TV Connector.</li> <li>• Low battery in hearing aids.</li> </ul>	<ul style="list-style-type: none"> <li>• Move TV Connector away from other electronic devices.</li> <li>• Ensure hearing aids are within optimal range (typically up to 15 meters).</li> <li>• Check and replace/recharge hearing aid batteries.</li> </ul>
Hearing aids not pairing.	<ul style="list-style-type: none"> <li>• Pairing mode not activated on TV Connector.</li> <li>• Hearing aids not in pairing mode.</li> <li>• Incompatible hearing aids.</li> </ul>	<ul style="list-style-type: none"> <li>• Press the pairing button on the TV Connector.</li> <li>• Restart hearing aids (open/close battery door) or follow specific pairing instructions for your model.</li> <li>• Refer to Section 3: Compatibility to ensure your hearing aids are supported.</li> </ul>

If the problem persists after attempting these solutions, please contact customer support for further assistance.

## 8. SPECIFICATIONS

- **Product Dimensions:** 2.5 x 20.5 x 0.46 inches
- **Manufacturer:** Oticon
- **ASIN:** B0FH396Q1B
- **Connectivity:** Bluetooth (for hearing aid streaming), Optical (TOSLINK), 3.5mm Audio Jack
- **Power Supply:** External Power Adapter (included)




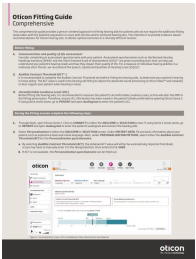
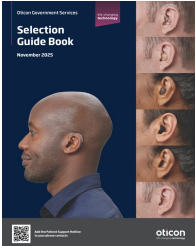

## 9. WARRANTY AND SUPPORT

For information regarding the warranty period and terms for your Unitron TV Connector, please refer to the warranty card included in your product packaging or contact the retailer from whom you purchased the device. Warranty details may vary by region and seller.

If you require technical support, have questions about product functionality, or need assistance with troubleshooting beyond what is covered in this manual, please contact the manufacturer's customer service or the authorized seller. Keep your purchase receipt and product serial number (if applicable) ready when contacting support.

**Manufacturer:** Oticon

## Related Documents - Unitron TV Connector

	<p><a href="#">Oticon Opn &amp; Oticon ON App Quick Guide: Pairing, Usage, and Features</a></p> <p>A comprehensive guide to using Oticon Opn hearing aids with the Oticon ON App on iPhone, covering pairing, daily functions, tinnitus relief, streaming, and Apple Watch integration.</p>
	<p><a href="#">Oticon Companion: Instructions for Use and RemoteCare Guide</a></p> <p>Comprehensive guide to using the Oticon Companion app for hearing aid control, streaming, and remote care appointments. Covers setup, daily use, troubleshooting, and tinnitus support.</p>
	<p><a href="#">Oticon TV Adapter 3.0: User Guide and Instructions</a></p> <p>Learn how to use the Oticon TV Adapter 3.0 with this comprehensive user guide. Discover easy installation, wireless audio streaming setup for hearing aids, handling tips, and important safety information from Oticon.</p>
	<p><a href="#">Oticon Fitting Guide Comprehensive for Hearing Professionals</a></p> <p>A detailed guide for hearing healthcare professionals on fitting Oticon hearing aids using Oticon Genie 2 software. Covers pre-fitting assessments, in-session adjustments, and follow-up care for optimal patient outcomes.</p>
	<p><a href="#">Oticon Selection Guide Book - November 2025</a></p> <p>Oticon's comprehensive Selection Guide Book for November 2025, detailing hearing aid styles (RITE, BTE, Custom), CROS family, chargers, and wireless accessories for optimal hearing solutions.</p>
	<p><a href="#">Oticon Hearing Aids: Hands-Free &amp; Direct Streaming Guide for Apple Devices</a></p> <p>Learn how to enable hands-free communication and direct audio streaming from your iPhone, iPad, Mac, and Vision Pro to Oticon hearing aids using Bluetooth Low Energy technology. This guide covers compatibility, pairing steps, and troubleshooting.</p>



