

EAST OAK HM935

EAST OAK XL 6.3-Cup Cordless Electric Lunch Box User Manual

Model: HM935

INTRODUCTION

Thank you for choosing the EAST OAK XL 6.3-Cup Cordless Electric Lunch Box. This device is designed to provide warm meals on the go, featuring a built-in battery for cordless operation and scheduled heating capabilities. Please read this manual thoroughly before first use to ensure proper operation, safety, and maintenance.

SAFETY INFORMATION

- **Read all instructions:** Before operating the lunch box, familiarize yourself with all instructions and warnings.
- **Power Source:** Only use the original charger provided with the device. Using other chargers may cause damage or safety hazards.
- **Water and Liquids:** Do not immerse the heating base in water or any other liquid. Wipe the exterior with a damp cloth only. The inner stainless steel container and lid are washable.
- **Food Safety:** Ensure food is suitable for heating. Do not heat empty containers.
- **Temperature:** The heating plate can reach up to 220°F (104°C). Exercise caution when handling the hot container to prevent burns.
- **Children:** Keep the device out of reach of children. Adult supervision is required if used by or near children.
- **Damage:** Do not operate the lunch box if it has been damaged in any way. Contact customer support for assistance.
- **Battery Care:** Refer to the 'Battery Care Tips' in the Setup section for important information regarding battery longevity and safety.

PACKAGE CONTENTS

Verify that all items are present in the package:

- 1 × EAST OAK Cordless Electric Lunch Box (Heating Base)
- 1 × 6.3-Cup Stainless Steel Container
- 1 × Removable Food Divider

- 1 × Fork and Spoon Set with Case
- 1 × Two-Tier Insulated Lunch Bag
- 1 × Power Adapter (Charger)



Image: All components included in the EAST OAK XL Cordless Electric Lunch Box package.

PRODUCT OVERVIEW

The EAST OAK XL Cordless Electric Lunch Box consists of a heating base with a digital display and controls, a removable stainless steel food container, and a leak-proof lid. It is designed for portability and convenience.



Image: The EAST OAK XL Cordless Electric Lunch Box in use, displaying its main components.

SETUP

Initial Charging

Before first use, fully charge the lunch box electric. Connect the provided power adapter to the charging port on the side of the heating base and plug it into a wall outlet. The display will show the charging status.

Battery Care Tips

- Fully charge the lunch box before its initial use.
- Check the battery level before each use; it should be at least 90% for optimal performance.
- If the lunch box is not used for an extended period, recharge it at least once a month to prevent battery deterioration.
- Only use the original charger. Other chargers may cause permanent damage to the battery or device.



Image: Battery level and charging indicator on the lunch box display.

OPERATING INSTRUCTIONS

Scheduled Heating Mode

This mode allows you to set a specific mealtime, and the lunch box will automatically begin heating in advance to ensure your food is hot and ready at the desired time. The memory function saves your settings for daily auto-start.

1. **Set Current Time:** First, set the current time on the device to match the actual time.
2. **Schedule Mealtime:** Then, set your desired mealtime (e.g., 12:00 PM). The device will calculate when to start heating.
3. **Power On:** Ensure the lunch box is powered on at least 2 hours before the scheduled mealtime for automatic heating to function correctly.



Image: Steps for setting the scheduled heating time.

Instant Heating Mode

For immediate heating, use the Instant Heating Mode. This mode bypasses scheduled settings and initiates a full 2-hour heating cycle immediately. This is suitable for unplanned meals or sudden schedule changes. For routine use, scheduled heating is recommended.

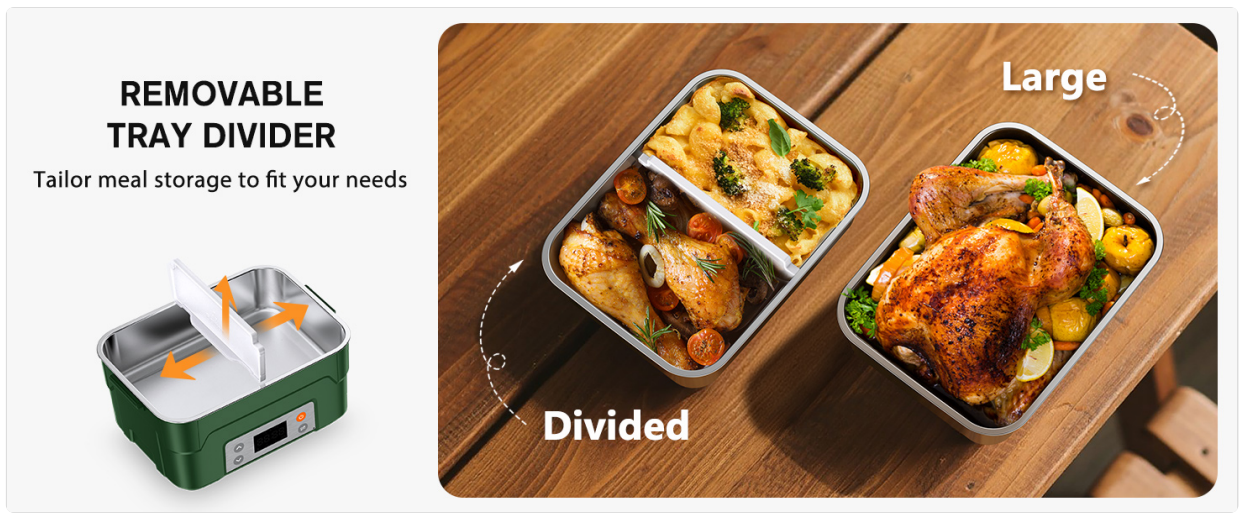


Image: The display indicating Instant Heating Mode.

Temperature Adjustment

The heating plate can reach temperatures between 170°F (77°C) and 220°F (104°C). Use the up/down arrows on the control panel to adjust the desired heating plate temperature.

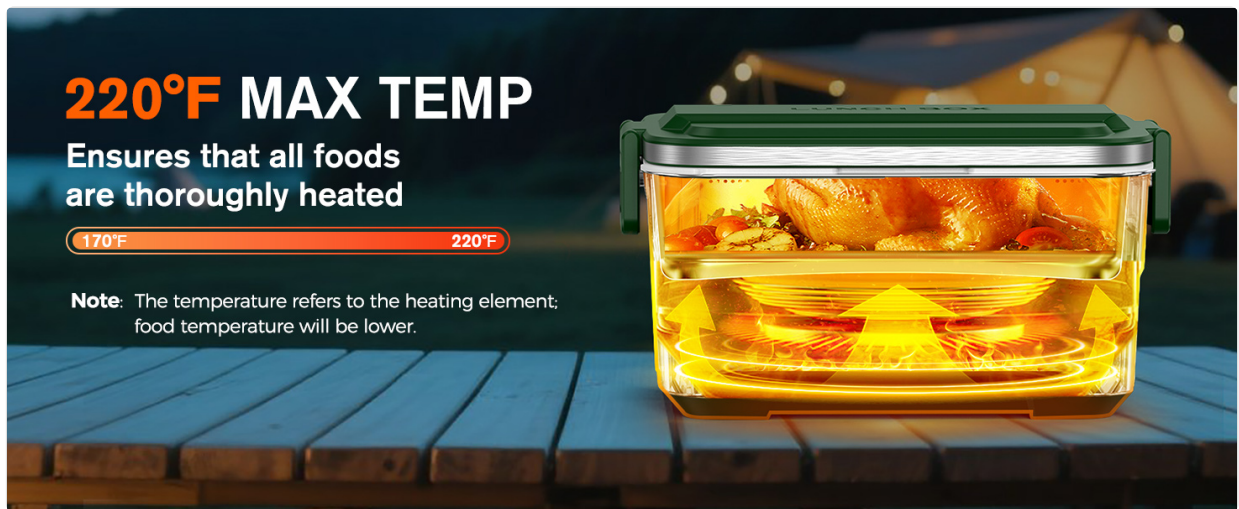


Image: Illustration of heating element temperature range.

HEATING TIPS

- The display shows the temperature of the heating plate. The actual food temperature will be slightly lower to prevent burns and preserve flavor.
- For optimal heating and heat retention, place the lunch box in the insulated bag during the heating process.
- Ensure food contains moisture. The lunch box utilizes moisture to generate steam for thorough heating. It works best with foods like pasta, meats, vegetables, stews, and saucy dishes. If food is dry, add a small amount of water to the container to enhance heating.
- Ensure food makes contact with the bottom of the container for effective heating, as heat is applied from the base. For irregularly shaped items, add sauce or water to boost steam.
- For more thorough heating, consider increasing the temperature setting or setting your mealtime 20-30 minutes earlier to allow for extended warming.
- For frozen food, it is highly recommended to thaw it in the refrigerator overnight before heating.



Image: Gentle heating process for optimal food quality.

MAINTENANCE AND CLEANING

Cleaning the Heating Base

Do not clean the heating base with water or submerge it. To clean, wipe the exterior with a damp cloth and ensure it is dry before storage or next use.

Cleaning the Inner Container and Accessories

The inner stainless steel container, removable food divider, and utensil set are dishwasher safe. The lid can also be washed by hand or in the dishwasher. Ensure all parts are completely dry before reassembling.

DISHWASHER SAFE



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Image: Dishwasher safe components of the lunch box.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Lunch box not heating	Low battery; Not powered on; Incorrect settings; Food too dry.	Ensure battery is at least 90% charged. Press the power button. Verify scheduled or instant heating mode is active. Add a small amount of water to dry food.

Problem	Possible Cause	Solution
Food not hot enough	Low temperature setting; Insufficient heating time; Food density.	Increase the temperature setting. Allow more heating time (e.g., set mealtime 20-30 minutes earlier). Ensure food is in contact with the container bottom.
Battery drains quickly	Battery not fully charged; Old battery; Extreme temperatures.	Ensure full charge before use. Recharge monthly if not used. Avoid using in extremely cold environments. If issues persist, contact support.
Leakage from container	Lid not properly sealed; Damaged lid seal.	Ensure the silicone seal is correctly seated and the lid is firmly closed. Inspect the seal for any damage.

SPECIFICATIONS

- **Model Number:** HM935
- **Capacity:** 6.3 Cups (1.5 Liters)
- **Material:** Stainless Steel (inner container), Food-grade plastic (outer shell)
- **Battery:** 27,000mAh Lithium Ion (included)
- **Heating Temperature Range:** 170°F - 220°F (77°C - 104°C)
- **Heating Cycle:** Up to 2 hours heating, 1 hour heat retention
- **Power Source:** Battery Powered (Cordless)
- **Special Features:** Scheduled Heating, Instant Heating, Digital Display, Removable Divider, Leak-Proof Design
- **Item Weight:** Approximately 4.9 pounds
- **Dimensions:** 9.96 x 7.8 x 7.64 inches (Package Dimensions)

WARRANTY AND SUPPORT

For warranty information, technical support, or any questions regarding your EAST OAK XL 6.3-Cup Cordless Electric Lunch Box, please refer to the warranty card included in your package or visit the official EAST OAK website. You may also contact customer service directly through the retailer where the product was purchased.

Contact Information: Please refer to your product packaging or the official EAST OAK website for the most current customer support contact details.