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› RETROSUN Adjustable Bed Remote Control Replacement Manual for SunsGrove Queen ADB-001 and AbyssZen Queen Adjustable Bed Base Frame (Model BW478)

RETROSUN BW478

RETROSUN Adjustable Bed Remote Control Instruction Manual

Model: BW478

Compatible with SunsGrove Queen ADB-001 and AbyssZen Queen Adjustable Bed Base Frames

1. IMPORTANT SAFETY INFORMATION

Please read all instructions carefully before using the remote control. Retain this manual for future reference.

- **Battery Safety:** Always use the correct size and type of batteries (AAA). Ensure batteries are inserted with correct polarity (+ and -). Do not mix old and new batteries, or different types of batteries. Remove batteries if the remote control will not be used for an extended period.
- **Environmental Conditions:** Do not expose the remote control to water, excessive heat, or direct sunlight.
- **Disposal:** Dispose of used batteries and the remote control according to local regulations.

2. PACKAGE CONTENTS

The package includes the following item:

- 1 x RETROSUN Adjustable Bed Remote Control (Model BW478)

Note: 2 AAA batteries and a user manual are not included in the package.

3. PRODUCT OVERVIEW

The RETROSUN BW478 remote control is designed for intuitive operation of your adjustable bed. It features an ergonomic design and clearly labeled buttons for various bed adjustments.



Remote Features

1. HEAD UP
2. HEAD DOWN
3. FOOT UP
4. FOOT DOWN
5. Zero Gravity
6. Anti Snore
7. Memory Function
8. One Touch Lay Flat

Image: Remote Control Button Functions. This image displays the remote control with each button numbered and its corresponding function described.

Button Functions:

- **HEAD UP:** Raises the head section of the bed.
- **HEAD DOWN:** Lowers the head section of the bed.
- **FOOT UP:** Raises the foot section of the bed.
- **FOOT DOWN:** Lowers the foot section of the bed.
- **ZG (Zero Gravity):** Activates the Zero Gravity preset position.
- **Anti Snore:** Activates the Anti Snore preset position.
- **M (Memory Function):** Saves or recalls a custom bed position.

- **FLAT (One Touch Lay Flat):** Returns the bed to a completely flat position.

4. SETUP

4.1 Battery Installation

The remote control requires two 1.5V AAA batteries (not included).

1. Locate the battery compartment cover on the back of the remote control.
2. Slide the cover open.
3. Insert two AAA batteries, ensuring correct polarity (+ and -).
4. Close the battery compartment cover securely.



Image: Battery Installation. This image illustrates how to open the battery compartment and insert AAA batteries.

4.2 Pairing Instructions

Before first use, or if the remote control loses connection, it needs to be paired with your adjustable bed base. Ensure your original remote's buttons and colors match this replacement before proceeding.



How To Pairing

Step1 Make sure the batteries work fine, replace them when needed.

Step2 Plug power cord to the power source.

Step3 Press and hold Head Down and Foot UPsimultaneously, then press and hold the blue button of plug cord for 3 seconds until your hear beeps sound, the remote is then paired.

Pairing Button

Image: Remote Pairing Guide. This image provides a visual guide to the pairing process.

1. **Step 1:** Ensure the batteries in the remote control are working correctly. Replace them if necessary.
2. **Step 2:** Disconnect the power cord of the bed's control box from the power source. Wait for 1 minute, then re-insert it into the socket. (Complete Step 3 within 10 seconds of re-inserting the power cord).
3. **Step 3:** Press and hold the **HEAD DOWN** and **FOOT UP** buttons on the remote control simultaneously. While holding these, press and hold the blue pairing button on the bed's plug cable for 3 seconds until you hear a beep sound. The remote is then paired.

Note: If there is no pairing button on the plug cable, it will typically be located on the control box of the adjustable bed.

① step

Disconnect the power cord of the control box, wait for 1 minute, and then re-insert it into the socket
(complete step 2 within 10 seconds)

② step

Press and hold the **HEAD DOWN and **FOOT UP** buttons on the remote control simultaneously**

③ step

Then press and hold the blue button on the plug cable for 3 seconds until you hear a beep. This completes the pairing of the remote control

*If there is no pairing button on the plug cable, it will be on the control box

1. Please check the battery before operation
2. Check whether the child lock function is turned on
(it cannot be operated normally when it is turned on)
3. If pairing does not work, please disconnect the device from the power supply for 1 minute and try again

Image: Detailed Pairing Steps. This image provides a step-by-step visual guide for pairing the remote control.

5. OPERATING INSTRUCTIONS

Once paired, the remote control allows you to adjust your bed's position with ease. The operational distance is approximately 8 meters (26 feet).



OPERATIONAL DISTANCE: 8 METERS
long distance remote control

Image: Operational Distance. This image demonstrates the remote control's effective range with an adjustable bed.

- Press and hold the desired button (e.g., HEAD UP, FOOT DOWN) to adjust the bed to your preferred position. Release the button when the desired position is reached.
- For preset positions, press the **ZG** (Zero Gravity) or **Anti Snore** button. The bed will automatically move to that position.
- To return the bed to a flat position, press the **FLAT** button.
- Use the **M** (Memory) button to save or recall a favorite position. Refer to your adjustable bed base manual for specific instructions on setting memory positions.



Image: Remote Control in Use. This image shows a hand operating the remote control in a bedroom environment.

6. MAINTENANCE

6.1 Cleaning

To clean the remote control, wipe it gently with a soft, dry cloth. Do not use abrasive cleaners, solvents, or immerse the remote in water.

6.2 Battery Replacement

If the remote control's range decreases or buttons become unresponsive, it may be time to replace the batteries. Follow the battery installation steps in Section 4.1.

7. TROUBLESHOOTING

If you encounter issues with your remote control, please refer to the following common solutions:

- **Remote not responding:**
 - Check the battery before operation. Ensure batteries are correctly inserted and have sufficient charge. Replace if needed.
 - Ensure the remote is within the operational range (approximately 8 meters) of the bed base.
- **Pairing does not work:**
 - Disconnect the adjustable bed from the power supply for 1 minute, then reconnect and attempt the pairing process again (refer to Section 4.2).
 - Verify that the buttons and colors of your original or old remote are exactly the same as this replacement before attempting to pair.
- **Bed not operating normally:**
 - Check whether the child lock function is turned on for your adjustable bed base. If activated, the bed cannot be operated normally. Refer to your bed base manual for instructions on disabling child lock.

8. SPECIFICATIONS

Feature	Specification
Brand	RETROSUN
Model Number	BW478
Compatible Devices	Adjustable Bed (SunsGrove Queen ADB-001, AbyssZen Queen)
Connectivity Technology	Infrared
Maximum Range	8 Meters (26 feet)
Battery Type	2 x AAA (not included)
Button Quantity	7
Material	High-quality ABS
Item Weight	0.06 Kilograms

9. WARRANTY INFORMATION

This RETROSUN remote control comes with a 90-day warranty from the date of purchase. This warranty covers manufacturing defects under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or improper battery installation.

Please retain your proof of purchase for warranty claims.

10. CUSTOMER SUPPORT

If you have any questions, require assistance, or experience issues not covered in this manual, please contact your retailer or the manufacturer's customer support for further assistance.

For the most up-to-date support information, please visit the RETROSUN brand store or contact details provided with your purchase.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question