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pTron Bassbuds Senz

pTron Bassbuds Senz Open Ear Wireless Earbuds User Manual

Model: Bassbuds Senz

INTRODUCTION

Thank you for choosing the pTron Bassbuds Senz Open Ear Wireless Earbuds. These earbuds are designed to provide a comfortable and pressure-free listening experience while keeping you aware of your surroundings. Featuring 13mm dynamic drivers, dual HD microphones with AI-ENC for clear calls, Bluetooth v6.0 connectivity, and IPX5 water resistance, the Bassbuds Senz are ideal for various activities. This manual provides detailed instructions for setup, operation, maintenance, and troubleshooting to ensure optimal performance.

WHAT'S IN THE BOX

- pTron Bassbuds Senz Wireless Earbuds
- Charging Case
- USB Type-C Charging Cable
- User Manual

PRODUCT OVERVIEW

The pTron Bassbuds Senz feature an open-ear design for comfort and situational awareness, along with a compact charging case.



Image: pTron Bassbuds Senz Open Ear Wireless Earbuds and Charging Case. This image displays the two earbuds and their oval-shaped charging case.













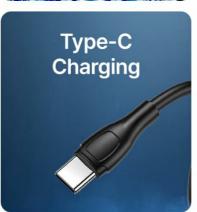


Image: Key features of pTron Bassbuds Senz. This collage highlights SafeBeats Design, Dual HD Mics, 50 Hours Playtime, 13mm Dynamic Drivers, Bluetooth 6.0, LED Battery Indicator, Type-C Charging, and IPX5 Water & Sweat Resistant.



Image: Diagram showing the 13mm dynamic drivers of pTron Bassbuds Senz. This close-up view illustrates the internal components of the earbud's audio driver.

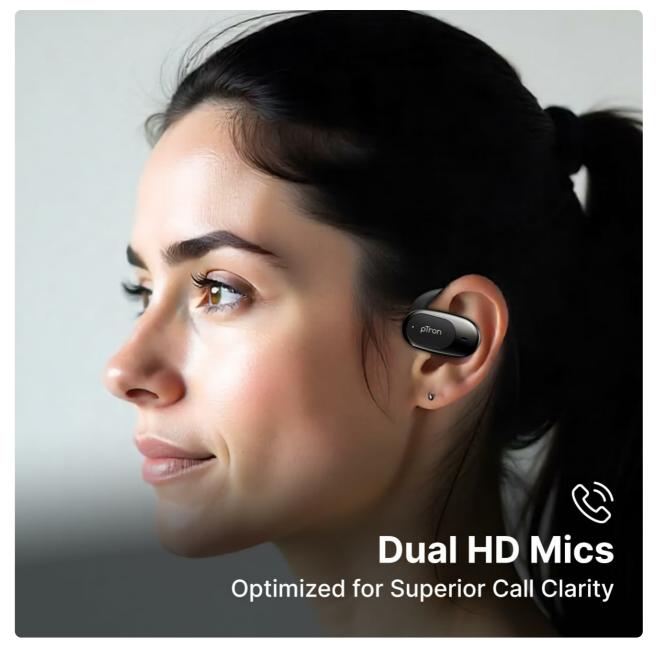


Image: User wearing pTron Bassbuds Senz, highlighting Dual HD Mics for clear calls. A person is shown wearing one earbud, emphasizing its ergonomic fit and microphone placement.



Image: Close-up of pTron Bassbuds Senz charging case with digital LED display and Type-C charging port. This image shows the charging case with its lid open, revealing the earbuds inside and the battery percentage display.

SETUP INSTRUCTIONS

1. Charging the Earbuds and Case

Before first use, fully charge the earbuds and charging case. Use the provided USB Type-C cable to connect the charging case to a power source.

- The digital LED display on the charging case will show the battery percentage.
- The earbuds will charge automatically when placed inside the case.
- A full charge typically takes approximately 1.5-2 hours.



Image: pTron Bassbuds Senz earbuds and charging case, illustrating 50 hours combined playtime. This image visually represents the extended battery life of the product.

2. Bluetooth Pairing

- 1. **Power On:** Open the charging case. The earbuds will automatically power on and enter pairing mode. You may hear a voice prompt indicating they are ready to pair.
- 2. Activate Bluetooth: On your smartphone or device, go to the Bluetooth settings and turn Bluetooth on.
- 3. **Select Device:** Look for "pTron OWS" (or similar name) in the list of available devices and select it to connect.
- 4. **Confirmation:** Once connected, you will hear a voice prompt confirming the successful pairing.
- 5. **Automatic Reconnection:** After initial pairing, the earbuds will automatically connect to the last paired device when taken out of the case, provided Bluetooth is enabled on the device.



Image: Smartphone screen showing Bluetooth pairing with pTron OWS, next to the earbuds and charging case. This image demonstrates the process of connecting the earbuds to a mobile device via Bluetooth.

OPERATING INSTRUCTIONS

The pTron Bassbuds Senz feature touch controls for easy management of music and calls.

Touch Controls

Function	Action		
Power On	Open charging case		
Power Off	Place earbuds back into charging case and close lid		
Play/Pause Music	Single tap on either earbud		
Next Track	Double tap on the Right earbud		
Previous Track	Double tap on the Left earbud		

Function	Action	
Answer/End Call	Single tap on either earbud during an incoming call	
Reject Call	Long press on either earbud during an incoming call	
Activate Voice Assistant	Triple tap on either earbud	
Volume Up	Long press on the Right earbud	
Volume Down	Long press on the Left earbud	

MAINTENANCE

Cleaning

- Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth.
- Do not use harsh chemicals, cleaning solvents, or strong detergents.
- Ensure charging contacts on both earbuds and case are clean and free of debris.

Storage

- Store the earbuds in their charging case when not in use to protect them and keep them charged.
- Avoid storing in extreme temperatures (hot or cold) or in dusty/humid environments.

Battery Care

- To prolong battery life, avoid fully discharging the earbuds and charging case frequently.
- Charge the device regularly, even if not in frequent use.

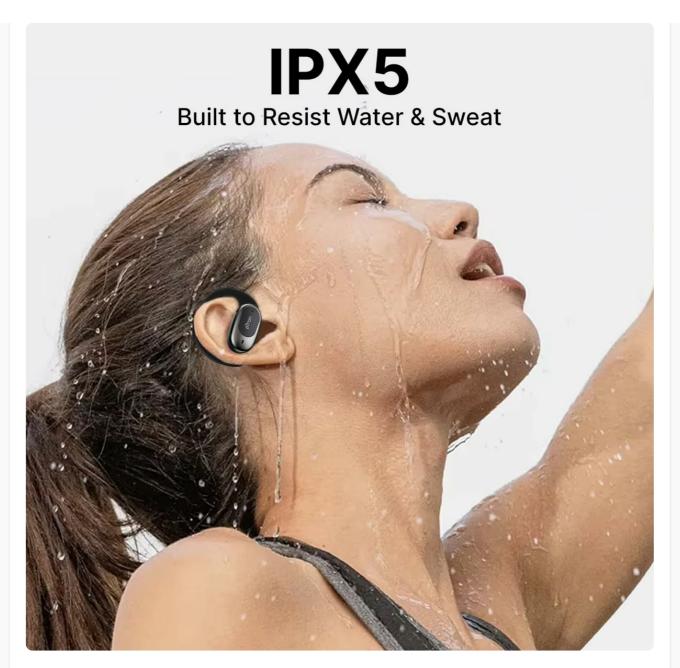


Image: User exercising with pTron Bassbuds Senz, demonstrating IPX5 water and sweat resistance. This image shows the earbuds being used during a workout, highlighting their durability against sweat and splashes.

TROUBLESHOOTING

If you encounter issues with your pTron Bassbuds Senz, refer to the following common solutions:

• Earbuds not pairing with device:

Ensure both earbuds are charged. Turn off Bluetooth on your device, then turn it back on. Forget "pTron OWS" from your device's Bluetooth list and try pairing again. Make sure the earbuds are in pairing mode (out of the case).

Only one earbud working:

Place both earbuds back into the charging case, close the lid, wait a few seconds, then open the lid and take them out. This often resets the connection between the two earbuds. If the issue persists, try repairing them with your device.

• Earbuds not charging:

Check if the charging cable is securely connected to both the case and the power source. Ensure the charging contacts on the earbuds and inside the case are clean and free of obstructions. Verify the charging case has sufficient battery.

• Low volume or poor sound quality:

Adjust the volume on both your device and the earbuds. Ensure the earbuds are properly seated in your ears. Clean any debris from the earbud speakers.

• Connectivity issues (disconnections):

Ensure your device is within the 10-meter Bluetooth range. Avoid obstacles between your device and the earbuds. Minimize interference from other wireless devices.

SPECIFICATIONS

Feature	Detail			
Model Name	Bassbuds Senz			
Connectivity Technology	Wireless (Bluetooth v6.0)			
Bluetooth Range	10 Metres			
Audio Driver Type	13mm Dynamic Driver			
Battery Life (Combined)	Up to 50 Hours			
Charging Port	USB Type-C			
Water Resistance	IPX5 (Water Resistant)			
Microphones	Dual HD Mics with AI-ENC			
Control Method	Touch			
Ear Placement	Open Ear			
Material	Acrylonitrile Butadiene Styrene (ABS)			
Item Weight	67 Grams			
Product Dimensions	9.1 x 5.9 x 3.1 cm			

WARRANTY AND SUPPORT

The pTron Bassbuds Senz comes with a 1-year manufacturer warranty from the date of purchase, covering manufacturing defects only.

Customer Support

For any queries, support, or warranty claims, please contact pTron customer care:

Phone: 040-67138888Email: support@ptron.in

• Manufacturer: Palred Electronics Pvt. Ltd., SY.NO. 56, 1ST FLOOR, GUNDLAPOCHAMPALLY VILLAGE, TECH PARK MTP, TSIIC-IALA NACHARAM, HYDERABAD - 500076, TELANGANA, INDIA

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