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### Berghoff BE-7950903

# Berghoff Gem Retro Tea Maker 1.7 L Mint Green User Manual

Model: BE-7950903

## INTRODUCTION

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The Berghoff Gem Retro Tea Maker combines nostalgic design with modern functionality, offering both tea brewing and water heating capabilities. This appliance features a mint green pastel body, a transparent glass teapot, and elegant chrome/metal details. With a 1.7 L capacity and ergonomic handles, it is designed for ease of use and durability. This manual provides essential information for the safe and efficient operation of your tea maker.



Image: Exploded view of the Berghoff Gem Retro Tea Maker, showing the main kettle body, lid, tea infuser, glass teapot, and power base.

## SETUP

1. **Unpacking:** Carefully remove all components from the packaging. Retain packaging for future storage or transport.
2. **Initial Cleaning:** Before first use, wash the glass teapot, tea infuser, and kettle lid with warm soapy water. Wipe the exterior of the main kettle body and power base with a damp cloth. Ensure all parts are completely dry before assembly.
3. **Placement:** Place the power base on a stable, flat, heat-resistant, and dry surface, away from the edge of the countertop. Ensure there is sufficient space around the appliance for ventilation.
4. **Power Connection:** Plug the power cord into a grounded electrical outlet. Ensure the voltage matches the specifications of your tea maker.

## OPERATING INSTRUCTIONS

### Water Heating Function

1. **Fill Kettle:** Remove the main kettle body from the power base. Fill the kettle with fresh, cold water, ensuring it is between the minimum (MIN) and maximum (MAX) fill lines indicated inside the kettle. Do not overfill.
2. **Place on Base:** Place the filled kettle securely onto the power base.
3. **Start Heating:** Press the power button on the base. The indicator light will illuminate, signifying that the water is heating.
4. **Automatic Shut-off:** The kettle will automatically switch off once the water reaches boiling point. You can also manually switch it off at any time by pressing the power button again.

## Tea Brewing Function

1. **Prepare Water:** First, heat water in the main kettle body as described in the "Water Heating Function" section.
2. **Prepare Tea:** Place your desired amount of loose-leaf tea into the tea infuser.
3. **Assemble Teapot:** Place the tea infuser into the glass teapot.
4. **Brew Tea:** Once the water in the main kettle has reached the desired temperature (or boiled), carefully pour the hot water from the kettle into the glass teapot, over the tea infuser.
5. **Steep:** Allow the tea to steep for the recommended time according to your tea type.
6. **Serve:** Once steeped, carefully remove the tea infuser from the glass teapot. Your tea is now ready to serve.

**Caution:** Always handle the kettle and teapot with care when they contain hot water. Use the ergonomic handles provided.

## MAINTENANCE AND CLEANING

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- **Before Cleaning:** Always unplug the tea maker from the power outlet and allow it to cool completely before cleaning.
- **Exterior Cleaning:** Wipe the exterior of the main kettle body and power base with a soft, damp cloth. Do not immerse the kettle body or power base in water or any other liquid.
- **Glass Teapot and Infuser:** The glass teapot and tea infuser can be washed with warm soapy water and rinsed thoroughly. They are generally dishwasher safe, but hand washing is recommended to preserve their longevity.
- **Descaling:** Over time, mineral deposits (limescale) may build up inside the kettle, especially in hard water areas. To descale, fill the kettle with a mixture of equal parts water and white vinegar (or a commercial descaling solution). Bring the mixture to a boil, then let it stand for at least 30 minutes (or as per descaler instructions). Empty the kettle and rinse thoroughly several times with fresh water to remove any residue and odor.
- **Storage:** When not in use, ensure the tea maker is clean and dry. Store it in a cool, dry place, away from direct sunlight and moisture.

## TROUBLESHOOTING

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- **Appliance Does Not Turn On:**
  - Ensure the power cord is securely plugged into a working electrical outlet.
  - Check if the kettle is properly seated on the power base.

- Verify that the power button has been pressed.
- **Water Not Heating:**
  - Confirm the kettle contains water above the MIN level.
  - The automatic shut-off may have activated if the water has already boiled.
- **Excessive Steam:**
  - Ensure the lid is properly closed during operation.
- **Unusual Odor/Taste:**
  - Perform an initial cleaning as described in the "Setup" section.
  - Descale the kettle if mineral deposits are present.

If you encounter issues not listed here or if troubleshooting steps do not resolve the problem, please contact customer support.

## SPECIFICATIONS

<b>Brand</b>	Berghoff
<b>Model Name</b>	Gem Retro Tea Maker
<b>Model Number</b>	BE-7950903
<b>Capacity</b>	1.7 Liters
<b>Color</b>	Mint Green
<b>Material</b>	High-quality materials, transparent glass teapot, chrome/metal details
<b>Functions</b>	Tea brewing, Water heating
<b>Warranty</b>	2 Years

## WARRANTY INFORMATION

The Berghoff Gem Retro Tea Maker (Model BE-7950903) comes with a **2-year manufacturer's warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal household use. It does not cover damage resulting from misuse, neglect, accidents, unauthorized repairs, or normal wear and tear. Please retain your proof of purchase for warranty claims.

For detailed warranty terms and conditions, please refer to the official Berghoff website or contact customer support.

## CUSTOMER SUPPORT

Should you have any questions, require assistance with your Berghoff Gem Retro Tea Maker, or need to make a warranty claim, please contact Berghoff customer support.

- **Online Support:** Visit the official Berghoff website for FAQs, product registration, and contact forms.
- **Contact Information:** Refer to the contact details provided in your product packaging or on the official Berghoff website for phone numbers or email addresses.
- **When Contacting Support:** Please have your model number (BE-7950903) and proof of purchase

readily available.