

TCL Q65H

TCL Q65H Q Class 5.1 Channel Sound Bar System User Manual

Model: Q65H

INTRODUCTION

This manual provides essential instructions for the setup, operation, and maintenance of your TCL Q65H Q Class 5.1 Channel Sound Bar System. Please read this manual thoroughly before using the product to ensure proper functionality and safety.

WHAT'S IN THE BOX

Verify that all components are present:

- TCL Q65H Sound Bar
- Wireless Subwoofer
- Wireless Surround Speakers (2 units)
- 1x HDMI Cable
- 1x Power Cord (for Sound Bar)
- 1x Power Cord (for Wireless Subwoofer)
- 2x Power Cords (for Wireless Surround Speakers)
- 1x Remote Control
- 2x AAA Batteries (for Remote Control)
- Wall Installation Kit
- User Manual (this document)



Image: The TCL Q65H sound bar and its accompanying wireless subwoofer, showcasing their sleek black design.

SETUP

1. Placement

- **Sound Bar:** Place the sound bar centrally below your television. Ensure no objects obstruct the front or top of the sound bar.
- **Subwoofer:** Position the wireless subwoofer anywhere in the room, preferably near the sound bar. Ensure it has access to a power outlet.
- **Surround Speakers:** Place the wireless surround speakers behind your listening position, one on the left and one on the right, facing towards the center.



Image: Front view of the TCL Q65H sound bar and wireless subwoofer, illustrating their compact design suitable for various room layouts.

2. Connections

1. Power Connection:

- Connect the power cord to the sound bar and then to a power outlet.
- Connect the power cord to the wireless subwoofer and then to a power outlet.
- Connect the power cords to each wireless surround speaker and then to power outlets.

2. Audio Connection (HDMI ARC/eARC Recommended):

- Using the provided HDMI cable, connect the HDMI OUT (ARC/eARC) port on the sound bar to the HDMI ARC/eARC port on your television.
- If your TV does not have an ARC/eARC port, use an Optical cable (not included) to connect the OPTICAL port on the sound bar to the Optical Digital Audio Out port on your TV.
- For other devices, use the HDMI IN ports on the sound bar or the AUX/USB ports as needed.

3. Wireless Pairing:

- The subwoofer and surround speakers should automatically pair with the sound bar upon powering on. A solid blue indicator light on the subwoofer and surround speakers confirms a successful connection.
- If pairing fails, refer to the Troubleshooting section.



Image: Rear view of the TCL Q65H sound bar, highlighting the various input ports including HDMI, Optical, and USB for connectivity.

OPERATING INSTRUCTIONS

1. Power On/Off

- Press the **Power** button on the remote control or the sound bar to turn the system on or off.

2. Input Selection

- Press the **Source** button on the remote control to cycle through available inputs (HDMI ARC, HDMI IN, Optical, AUX, Bluetooth, USB).

3. Volume Control

- Use the **Volume Up (+)** and **Volume Down (-)** buttons on the remote control or sound bar to adjust the master volume.
- Press the **Mute** button to temporarily silence the audio.

4. Bluetooth Music Streaming

1. Select the **Bluetooth** input on the sound bar. The indicator light will flash.
2. On your mobile device, enable Bluetooth and search for "TCL Q65H".
3. Select the sound bar to pair. Once connected, the indicator light will be solid.
4. You can now stream audio from your device to the sound bar.

5. Sound Modes

- Use the dedicated sound mode buttons on the remote (e.g., Movie, Music, TV, Night) to optimize audio for different content.
- The system supports Dolby Atmos and DTS:X for immersive spatial audio.

MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the surfaces of the sound bar, subwoofer, and speakers. Do not use liquid cleaners or abrasive materials.
- **Ventilation:** Ensure proper ventilation around all components to prevent overheating. Do not block any vents.
- **Power Cords:** Regularly check power cords for any damage. Disconnect from power outlet if not in use for extended periods.
- **Battery Replacement:** Replace AAA batteries in the remote control when its range decreases or it stops responding.

TROUBLESHOOTING

Problem	Possible Solution
No power	• Ensure all power cords are securely connected to the devices and a working power outlet. • Check if the power outlet is functional by plugging in another device.
No sound	• Verify the correct input source is selected on the sound bar. • Increase the volume on both the sound bar and your TV/source device. • Check audio cable connections (HDMI, Optical). Ensure HDMI ARC/eARC is enabled on your TV. • Ensure the sound bar is not muted.

Problem	Possible Solution
Subwoofer/Surround Speakers not pairing	• Ensure the subwoofer and surround speakers are powered on and within range of the sound bar. • Manually re-pair by pressing the pairing button on the back of the subwoofer/speakers and then on the sound bar (refer to specific pairing instructions in the full manual if needed). • Restart all devices (sound bar, subwoofer, speakers).
Bluetooth connection issues	• Ensure the sound bar is in Bluetooth pairing mode. • Delete "TCL Q65H" from your device's Bluetooth list and try pairing again. • Move your device closer to the sound bar.

SPECIFICATIONS

- **Model Name:** Q65H
- **Brand:** TCL
- **System Configuration:** 5.1 Channel
- **Audio Technologies:** Dolby Atmos, DTS:X, Ray Danz Technology
- **Connectivity:** Auxiliary, Bluetooth, HDMI (ARC/eARC), Optical, USB
- **Wireless Communication:** Airplay, Bluetooth
- **Speaker Maximum Output Power:** 181 Watts
- **Color:** Black
- **Product Dimensions (Sound Bar):** 2.68 x 41.5 x 4.86 inches
- **Item Weight:** 9.3 pounds (total system weight)
- **Power Source:** Corded Electric
- **Included Components:** Sound Bar, Wireless Subwoofer, Wireless Surround Speakers, HDMI Cable, Power Cords, Remote Control, AAA Batteries, Wall Installation Kit.

WARRANTY INFORMATION

This product comes with a Limited Warranty provided by TCL. For specific terms, conditions, and duration of your warranty, please refer to the warranty card included with your purchase or visit the official TCL support website. Keep your proof of purchase for warranty claims.

CUSTOMER SUPPORT

For further assistance, technical support, or service inquiries, please contact TCL customer support through their official website or the contact information provided in your product documentation. You can often find FAQs and additional resources online.

Online Support: www.tcl.com/us/en/support

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question