UGREEN 165W + 65W Retractable GaN Charger

UGREEN 165W + 65W Retractable GaN Charger User Manual

Model: 165W + 65W Retractable GaN Charger

Introduction

Thank you for choosing the UGREEN 165W + 65W Retractable GaN Charger. This comprehensive charging solution is designed for efficiency and portability, featuring a powerful 165W power bank and a versatile 65W wall charger, both equipped with convenient retractable cables. This manual provides essential information for the safe and effective use of your device.
Key features include:

- **Dual Retractable Cables:** Built-in USB-C cables on both devices eliminate clutter in your bag or desk.
- **Fast Recharging Anywhere:** Top up the power bank quickly with the 65W charger before flights or meetings.
- **Power 3 Devices at Once:** Ideal for charging your MacBook, phone, and earbuds together.
- **Compact Design for Mobility:** Pocket-sized charger and slim power bank fit any carry-on.
- **Travel-Ready Safety:** Built-in safeguards for global travel protection.

Package Contents

Please verify that all items are present and in good condition upon opening the package.

- UGREEN 165W Power Bank with Retractable USB-C Cable
- UGREEN 65W Wall Charger with Retractable USB-C Cable
- User Manual



Image: The UGREEN 165W Power Bank (left) and the 65W Wall Charger (right), both featuring retractable USB-C cables.

Setup and Initial Use

Charging the Power Bank

1. **Connect the 65W Wall Charger:** Extend the retractable USB-C cable from the 65W wall charger and plug it into a standard AC power outlet.
2. **Connect to Power Bank:** Extend the retractable USB-C cable from the 165W power bank and connect it to the USB-C port on the 65W wall charger. Alternatively, use any available USB-C input port on the power bank.

3. **Monitor Charging:** The power bank's smart display will show the charging status and current battery level. A full charge is indicated by 100% on the display.



Image: The UGREEN 65W Wall Charger connected to a laptop, demonstrating its compact size and retractable cable for efficient charging.

Retracting Cables

To retract the built-in USB-C cables, gently pull the cable slightly further out, then release. The cable will automatically retract into the device. Ensure the cable is fully retracted before storing to prevent damage.

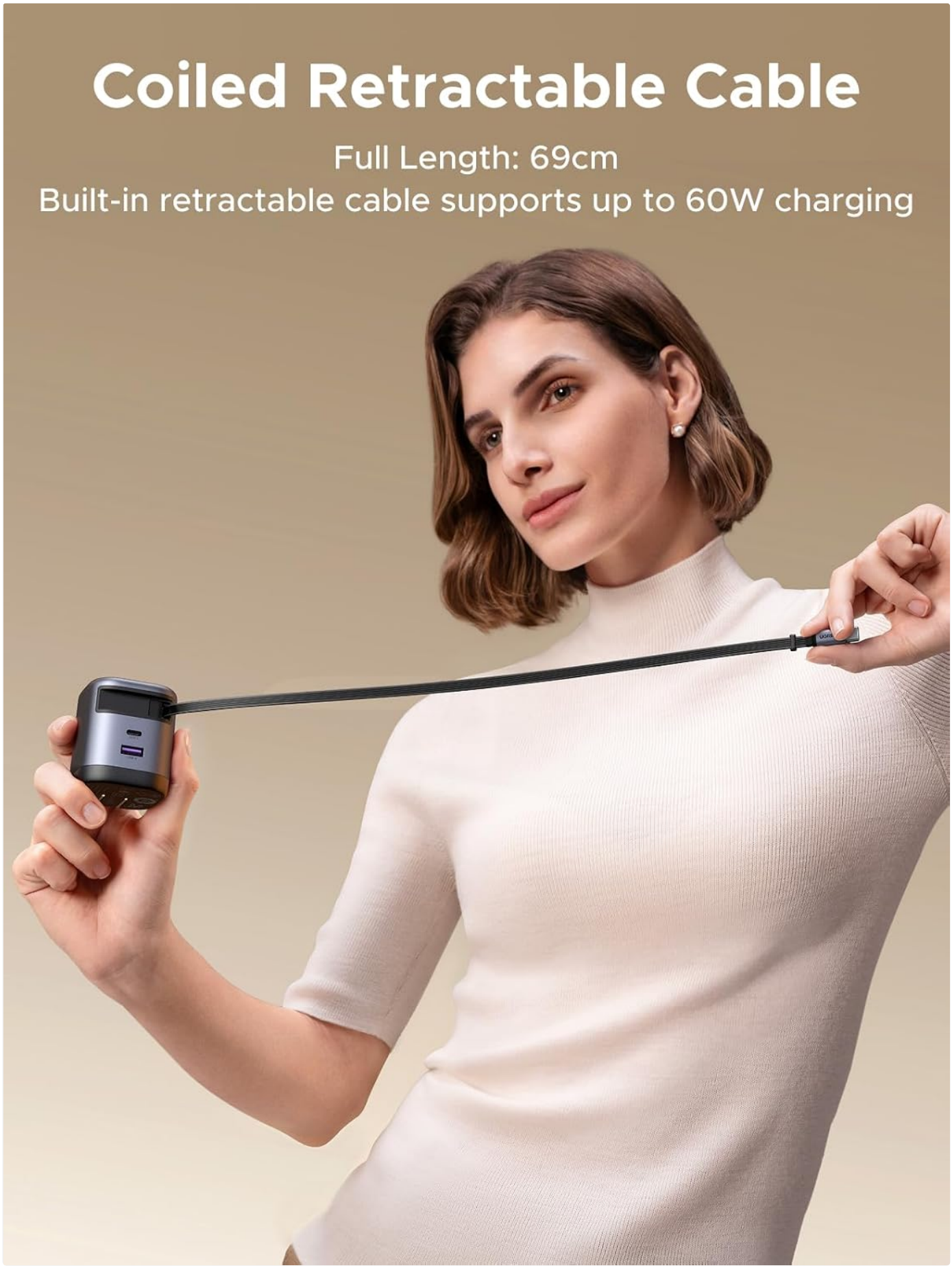


Image: A woman holding the UGREEN 65W Wall Charger, illustrating the full length of its 69cm coiled retractable cable.

Operating Instructions

Using the 165W Power Bank

The 165W power bank is equipped with multiple output ports and a smart display for real-time information.

1. **Connect Your Device:** Extend the built-in USB-C cable from the power bank and connect it to your device (e.g., laptop, smartphone, tablet). For additional devices, use the available USB-C or USB-A output ports.
2. **Monitor Display:** The smart display provides real-time information including battery percentage, input/output power for each port (C1 OUT, C2 OUT, A OUT), and remaining charge time.
3. **Simultaneous Charging:** The power bank can charge up to three devices simultaneously, distributing power efficiently.



Image: The UGREEN 165W Power Bank providing 100W USB-C fast charging to a MacBook Pro 16", achieving 0-43% charge in 30 minutes.



Image: A detailed view of the UGREEN Power Bank's informative smart display, showing real-time port status, power flow, remaining battery percentage, and estimated remaining time.

Using the 65W Wall Charger

The 65W wall charger is ideal for direct wall charging of laptops, smartphones, and other USB-C compatible devices.

1. **Plug into Outlet:** Extend the retractable USB-C cable and plug the charger into a standard AC power outlet.
2. **Connect Your Device:** Connect the extended USB-C cable to your device. The charger supports up to 65W power delivery for fast charging compatible devices.

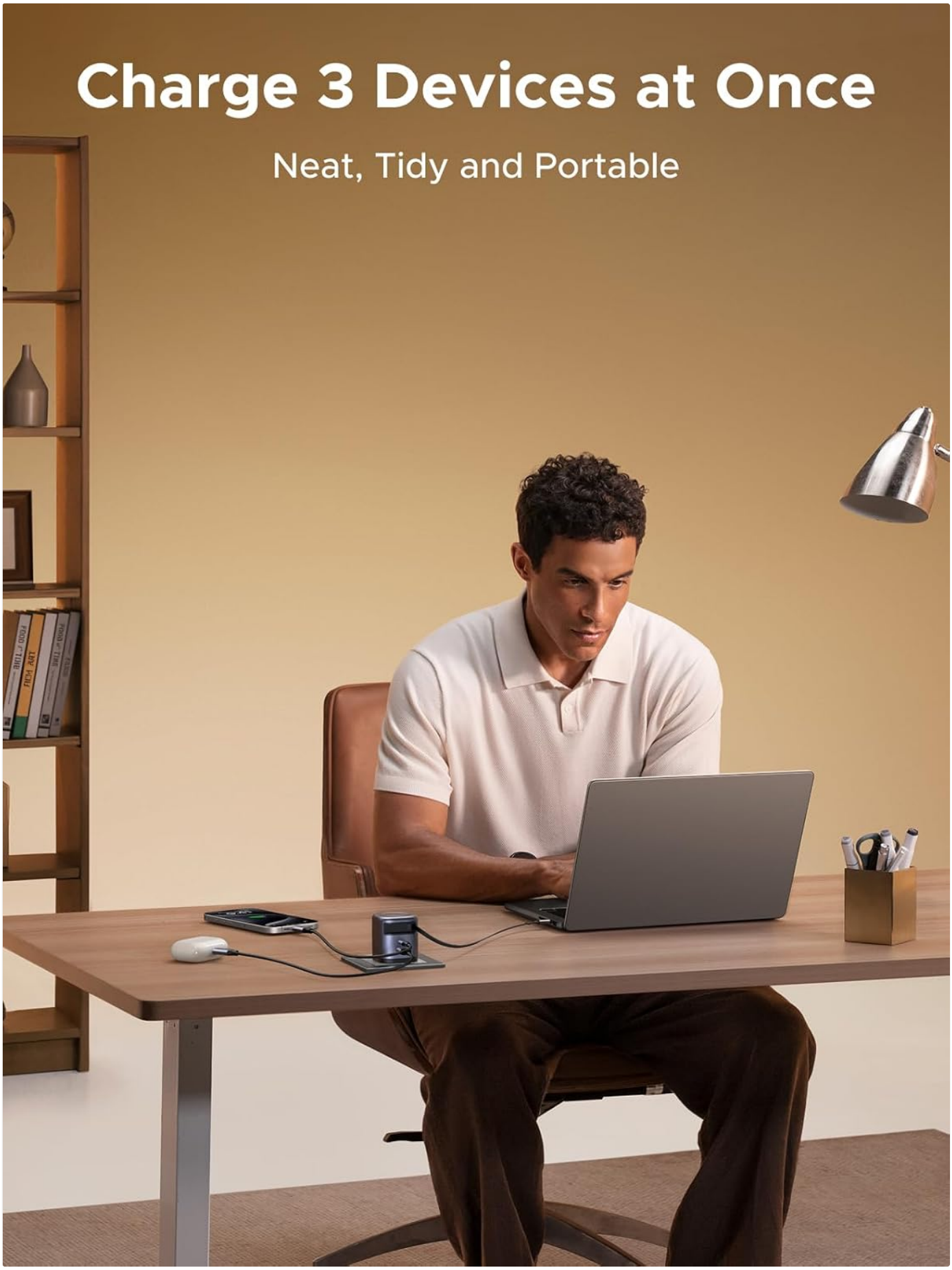


Image: A man at a desk using both the UGREEN 165W Power Bank and 65W Wall Charger to simultaneously charge a laptop,

smartphone, and earbuds, demonstrating a neat and tidy charging setup.

Care and Maintenance

- **Cleaning:** Use a soft, dry cloth to clean the surface of the charger and power bank. Do not use liquid cleaners or aerosols.
- **Storage:** Store the devices in a cool, dry place away from direct sunlight and extreme temperatures. Ensure cables are fully retracted before storage.
- **Cable Care:** Avoid forcefully pulling or twisting the retractable cables. Allow them to retract smoothly. The cables are tested for over 25,000 retractions and 10,000 bends for durability.
- **Avoid Drops:** Protect the devices from drops and impacts, which can damage internal components.

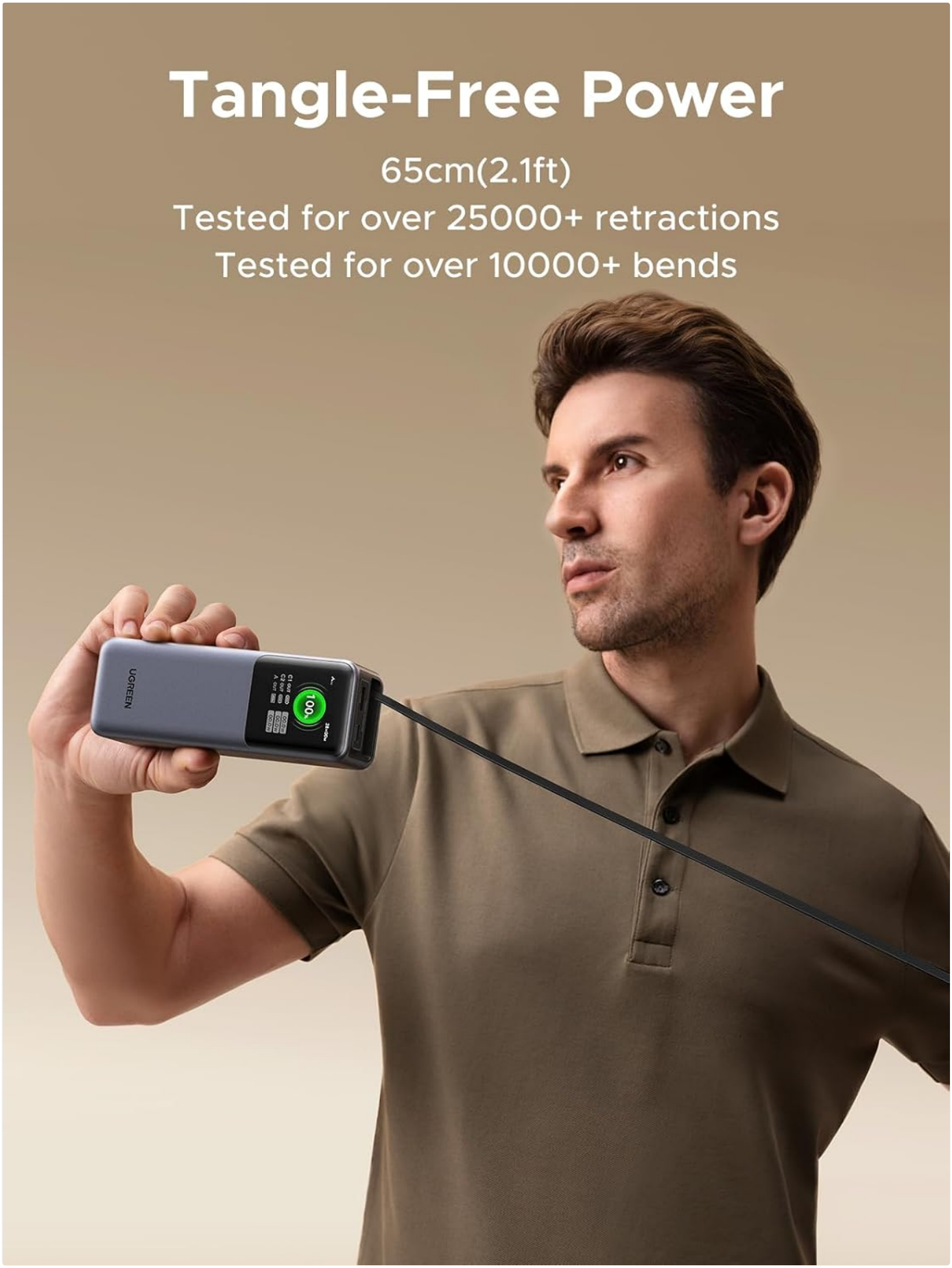


Image: A man holding the UGREEN Power Bank, highlighting the durability of its 65cm (2.1ft) retractable cable, tested for over 25,000 retractions and 10,000 bends.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Device not charging from power bank/charger.	Cable not fully connected. Power bank battery depleted. Device incompatible or requires specific charging protocol. Faulty cable or port.	Ensure cables are securely connected to both the charger/power bank and the device. Recharge the power bank fully using the 65W wall charger. Verify your device's charging requirements. Try a different cable or port.
Slow charging.	Using a non-fast charging port. Device drawing less power. Multiple devices connected, power distributed.	Ensure you are using the appropriate high-power output port for your device (e.g., C1 OUT for laptops). Check your device's charging specifications. For fastest charging, charge one device at a time.
Retractable cable not retracting smoothly.	Cable twisted or obstructed. Mechanism wear.	Gently pull the cable out slightly further, then release it to allow it to align and retract. If the issue persists, contact customer support.

Specifications

Feature	Detail
Product Name	UGREEN 165W + 65W Retractable GaN Charger
Brand	UGREEN
Model Number	B0FGY5TW4X (ASIN)
Power Bank Output	Up to 165W total (multiple ports)
Wall Charger Output	Up to 65W
Cable Type	Built-in Retractable USB-C
Technology	GaNInfinity Technology
Date First Available	January 13, 2025

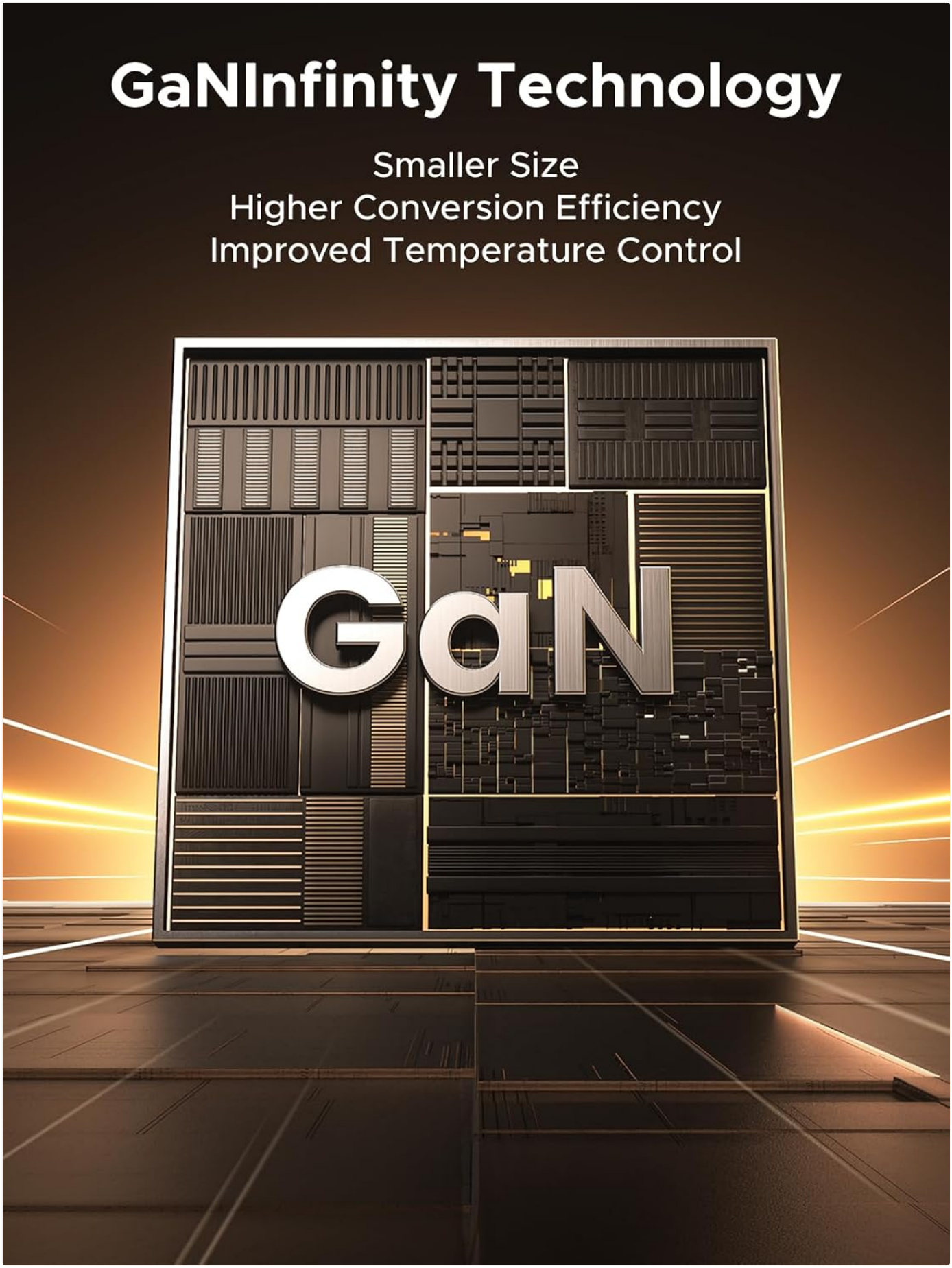


Image: A visual representation of GaNInfinity Technology, highlighting its benefits: smaller size, higher conversion efficiency, and improved temperature control.

Warranty and Support

UGREEN products are designed and manufactured to the highest quality standards. For information regarding warranty coverage, technical support, or customer service, please refer to the official UGREEN website or contact their customer support directly.

UGREEN Official Website: www.ugreen.com

For purchase-related inquiries, you may also contact the seller directly through the platform where the product was purchased.

Important Safety Information

- Do not expose the devices to water, moisture, or extreme temperatures.
- Do not disassemble, modify, or attempt to repair the devices. This will void the warranty and may cause harm.
- Keep out of reach of children.
- Use only with compatible devices and cables.
- Avoid dropping or subjecting the devices to strong impacts.
- Dispose of the product responsibly according to local regulations.

© 2025 UGREEN. All rights reserved.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question