UGREEN 165W Power Bank + 4-Port 65W GaN Desktop Charger

UGREEN 165W Power Bank + 4-Port 65W GaN Desktop Charger User Manual

Model: 165W Power Bank + 4-Port 65W GaN Desktop Charger
Brand: UGREEN

1. Introduction and Overview

This manual provides detailed instructions for the safe and efficient use of your UGREEN 165W Power Bank and 4-Port 65W GaN Desktop Charger. This bundle is designed for professionals managing multiple devices, offering a high-capacity portable power solution combined with a versatile multi-port wall charger, ideal for various work environments.



Figure 1.1: UGREEN 165W Power Bank (left) and 4-Port 65W GaN Desktop Charger (right).

2. Product Features

- **65W GaN with 4 Ports:** The desktop charger allows simultaneous charging of a laptop, phone, tablet, and other accessories.
- **Business-Grade Compatibility:** Designed to work seamlessly with a wide range of devices including MacBook, Galaxy, Steam Deck, and more.
- **Compact Desktop Design:** Both the power bank and charger feature a small footprint, maximizing productivity without occupying much space.
- **Dual Charging Strategy:** Utilize wall power with the GaN charger during the day and switch to the power bank for portable charging on the go.
- **Informative Smart Display (Power Bank):** Provides real-time port status, power flow, remaining battery percentage,

and charging mode at a glance.

- **100W USB-C Fast Charging (Power Bank):** Capable of delivering up to 100W via a single USB-C port, significantly reducing charging times for compatible devices.
- **165W Max Dual Ports Fast Charging (Power Bank):** Supports a combined output of up to 165W across multiple ports for high-power demands.
- **Tangle-Free Power (Power Bank):** Features a durable, retractable cable for convenient and organized charging.
- **GaNInfinity Protection (GaN Charger):** Built with 8-layer protection for enhanced safety and reliability during charging.



Figure 2.1: The power bank supports 100W USB-C fast charging, capable of charging a MacBook Pro 16" from 0-43% in 30 minutes.

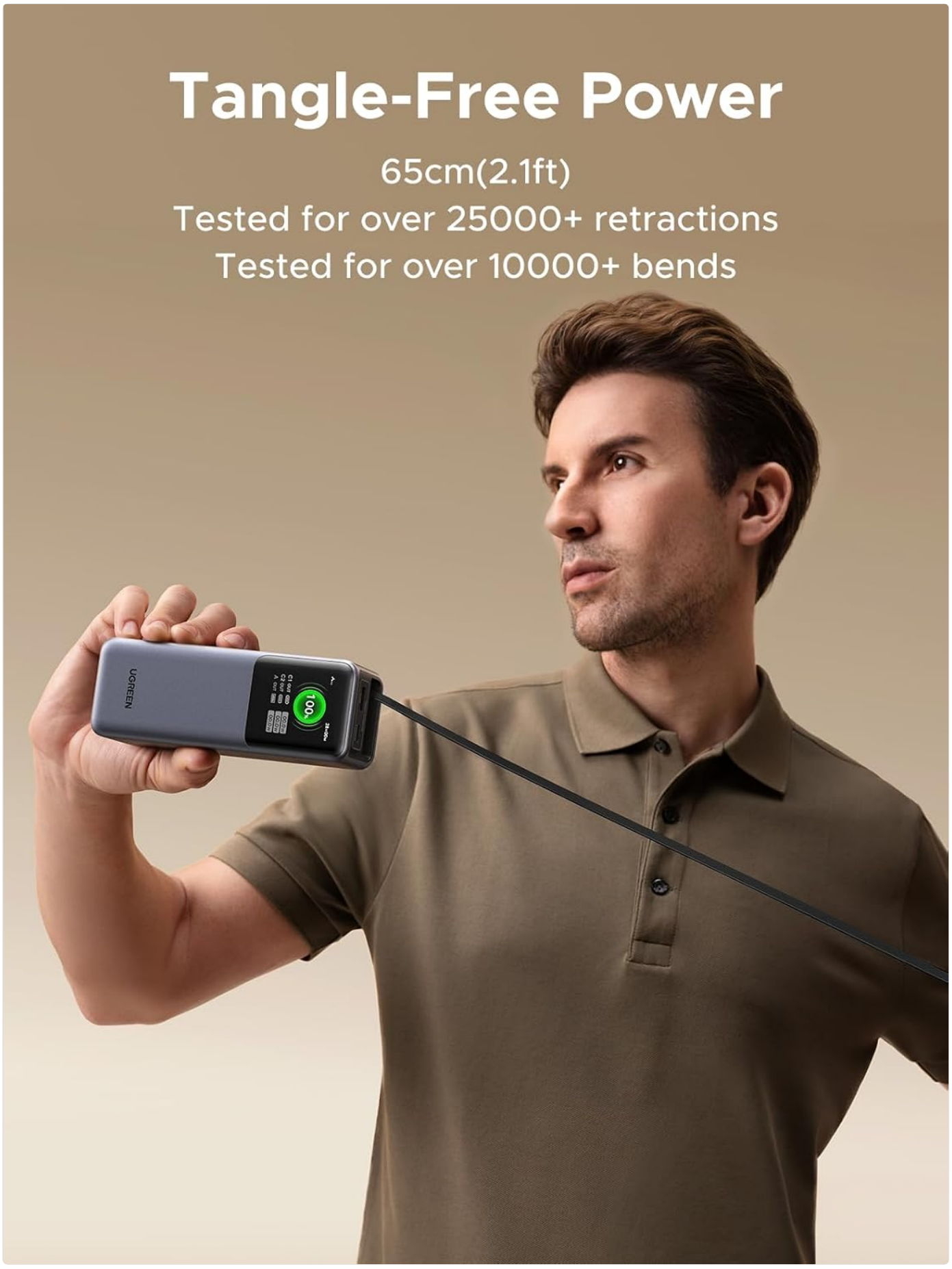


Figure 2.2: The power bank offers 165W maximum output across dual ports, enabling fast charging for multiple devices simultaneously.



Figure 2.3: The power bank features a 65cm (2.1ft) tangle-free retractable cable, tested for over 25000+ retractions and 10000+ bends.

Informative Smart Display

Real-time port status and power flow at a glance





Figure 2.4: The power bank's smart display shows real-time information including battery percentage, input/output power, and port status.



Figure 2.5: The 65W GaN charger provides full-speed charging, capable of charging a MacBook Air M2 from 0-51% in 30 minutes via a single USB-C port.

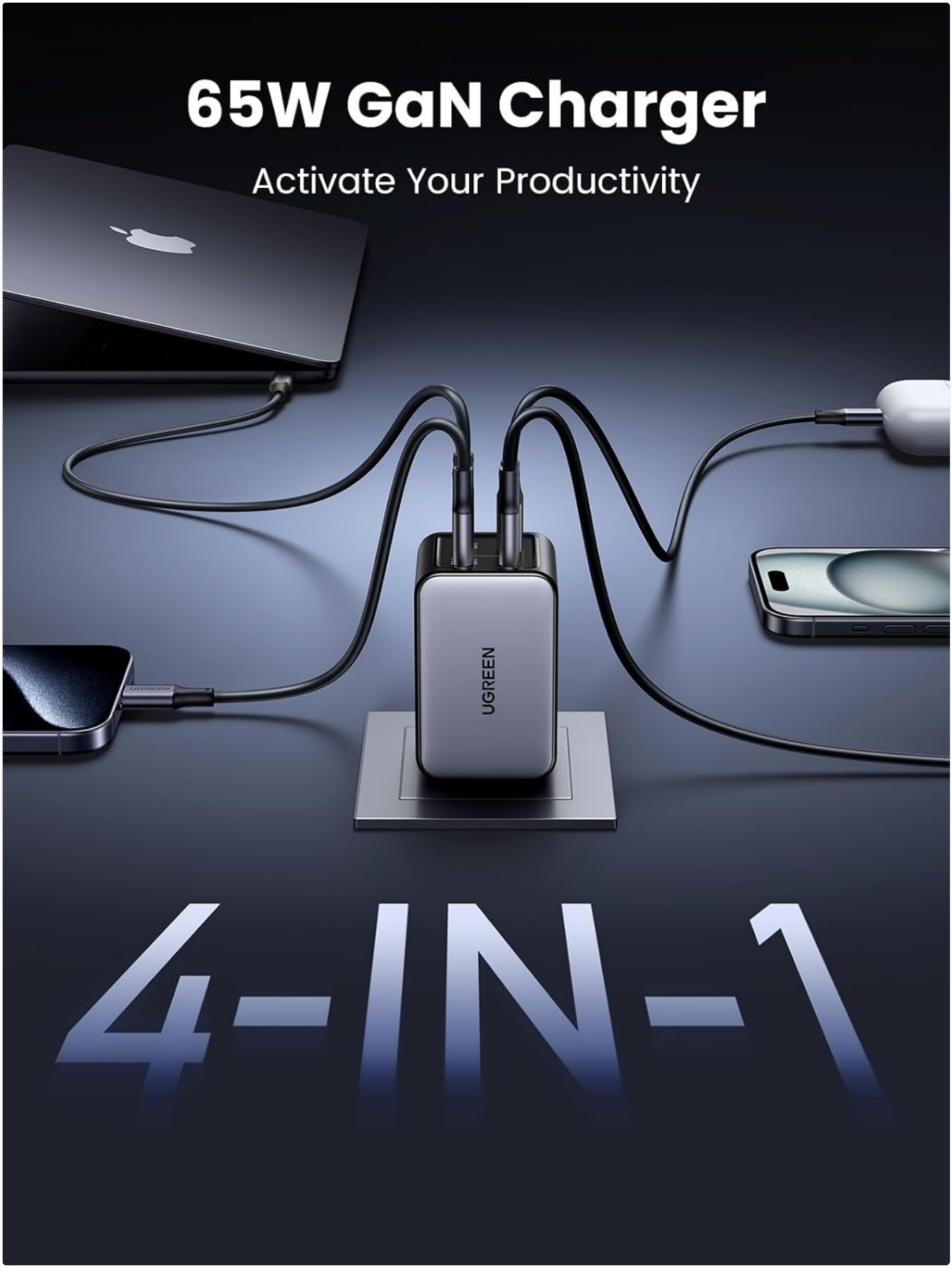


Figure 2.6: The 65W GaN charger features 4 ports (3 USB-C, 1 USB-A) for simultaneous charging of multiple devices.



Figure 2.7: The 65W GaN charger is 31% smaller than standard chargers and features a foldable plug for enhanced portability.

3. Setup

3.1 UGREEN 165W Power Bank

1. **Initial Charge:** Before first use, fully charge the power bank. Connect a USB-C cable to one of the power bank's input/output USB-C ports and connect the other end to a power source (e.g., the UGREEN 65W GaN Desktop Charger or another compatible wall adapter). The smart display will show charging progress.
2. **Connecting Devices:** Use appropriate charging cables to connect your devices (laptops, smartphones, tablets, etc.) to the power bank's USB-C or USB-A output ports. The power bank will automatically detect and begin charging.

3.2 UGREEN 4-Port 65W GaN Desktop Charger

1. **Plug into Outlet:** Extend the foldable AC plug and insert the charger firmly into a standard wall power outlet.
2. **Connecting Devices:** Connect your devices using compatible USB-C or USB-A cables to the respective ports on the charger. The charger will automatically deliver optimal power to each connected device.

4. Operating Instructions

4.1 Using the Power Bank

- **Charging Devices:** Simply plug your device into any available USB-C or USB-A port on the power bank. The power bank will automatically turn on and begin charging.
- **Checking Battery Level:** The smart display will show the current battery percentage and real-time charging status.
- **Recharging the Power Bank:** Connect the power bank to a wall charger using a USB-C cable. The display will indicate input power and estimated time to full charge.
- **Retractable Cable:** Gently pull the integrated cable from both ends simultaneously to extend it. To retract, pull slightly again and guide it back into the housing. Avoid pulling from only one side to prevent damage.

4.2 Using the GaN Desktop Charger

- **Multi-Device Charging:** Connect up to four devices simultaneously to the USB-C and USB-A ports. The charger's intelligent power distribution will optimize charging for each device.
- **Optimal Performance:** For best results, ensure your charging cables are compatible with the power requirements of your devices.

5. Maintenance

- **Cleaning:** Use a soft, dry cloth to clean the surfaces of both the power bank and charger. Do not use liquid cleaners or aerosols.
- **Storage:** Store the devices in a cool, dry place away from direct sunlight, extreme temperatures, and humidity.
- **Battery Care (Power Bank):** To prolong battery life, avoid fully discharging the power bank frequently. Recharge it regularly, even if not in use for extended periods (e.g., every 3-6 months).
- **Avoid Physical Damage:** Do not drop, disassemble, or expose the devices to water or fire.

6. Troubleshooting

- **Device Not Charging:**
  - Ensure the power bank/charger is adequately charged or plugged into a live outlet.
  - Check if the charging cable is securely connected to both the power bank/charger and the device.
  - Try a different charging cable or port.
  - Verify that your device is compatible with the power output of the power bank/charger.
- **Slow Charging:**
  - Ensure you are using a high-quality cable that supports fast charging.

- Check if your device supports the fast charging protocols of the UGREEN products.
- When multiple devices are connected, the total power output is shared, which may result in slower charging for individual devices.

- **Power Bank Display Not Working:**
  - Try charging the power bank to see if the display reactivates.
  - If the issue persists, contact UGREEN customer support.

7. Specifications

Feature	Detail
Product Name	UGREEN 165W Power Bank + 4-Port 65W GaN Desktop Charger
ASIN	B0FGY3ZG53
Power Bank Max Output	165W (Total)
GaN Charger Max Output	65W (Total)
GaN Charger Ports	3 x USB-C, 1 x USB-A
Power Bank Display	Informative Smart Display
Power Bank Cable	Integrated Retractable Cable (65cm / 2.1ft)
GaN Charger Plug	Foldable Plug
Date First Available	January 13, 2025

8. Warranty and Support

UGREEN products are designed for reliability and performance. For warranty information, technical support, or any inquiries regarding your UGREEN 165W Power Bank + 4-Port 65W GaN Desktop Charger, please visit the official UGREEN website or contact their customer service directly.

You can find more information and support resources at theUGREEN Store on Amazon.

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Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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