

Voistek 382

Voistek Model 382 Headset User Manual

For Landline and DECT Phones

INTRODUCTION

Thank you for choosing the Voistek Model 382 Headset. This manual provides essential information for setting up, operating, and maintaining your headset. Please read these instructions carefully before use to ensure optimal performance and longevity of your device.

PACKAGE CONTENTS

The Voistek Model 382 Headset package includes the following items:

- Voistek Telephone Headset
- Noise-Cancelling Microphone (integrated)
- Volume Control (integrated on cable)

PRODUCT FEATURES

- **98% Efficient Noise-Cancelling Microphone:** Features intelligent filtering and directional pickup technology to block background noise like keyboard clicks and conversations, enhancing voice clarity by up to 3 times compared to traditional microphones. Designed for call centers and open offices to ensure clear communication.
- **Ultralight Construction (100g):** Advanced ergonomic design with an aerospace-grade ABS frame and memory foam earcups, plus a self-adjusting headband. Tested for 200 hours of continuous wear without fatigue, ideal for extended use in support teams or virtual meetings.
- **270-Degree Adjustable Microphone:** Metal articulated axes allow multi-angle adjustments for right/left ear wear or specific inclinations. Maintains a pickup distance of 5-8 cm, reducing constant adjustments and facilitating multitasking.
- **Standard 2.5mm Jack Connector:** Universal compatibility with DECT/IP phones (SIP, DECT, or analog standards), landline phones, and some smartphones equipped with a 2.5mm jack. Offers Plug & Play functionality without additional adapters.
- **Military-Grade Cable and High-Fidelity Audio:** Constructed with premium materials, including a reinforced TPE cable (resistant to 100,000 bends) and 40mm HiFi converters with neodymium magnets. Ensures 97% accurate

vocal spectrum reproduction (80-3400 Hz) for clear audio.

SETUP GUIDE

1. **Unpack the Headset:** Carefully remove the headset and all components from the packaging.
2. **Identify the 2.5mm Jack:** Locate the 2.5mm audio jack connector on your headset cable.
3. **Connect to Device:** Insert the 2.5mm jack into the corresponding port on your landline phone, DECT phone, or compatible smartphone. Ensure the connection is secure.
4. **Adjust Headset Fit:** Place the headset on your head. Adjust the headband for a comfortable fit. The earcups should rest gently over your ears.
5. **Position Microphone:** Rotate the microphone boom to position the microphone approximately 5-8 cm from your mouth for optimal voice pickup. The microphone can be rotated 270 degrees to suit your preference (left or right ear).



Image: Voistek headset connected to a landline phone, demonstrating typical setup.

OPERATING INSTRUCTIONS

Volume Control

The headset features an in-line control unit on the cable for easy volume adjustment.

- **Increase Volume:** Press the '+' button on the control unit.
- **Decrease Volume:** Press the '-' button on the control unit.

Microphone Mute

To mute or unmute the microphone, use the dedicated button on the in-line control unit.

- **Mute Microphone:** Press the microphone mute button. An indicator (if present) may show the mute status.
- **Unmute Microphone:** Press the microphone mute button again.



Image: Diagram illustrating the 2.5mm jack and the in-line control unit with microphone activation/deactivation and volume adjustment.

COMPATIBILITY

The Voistek Model 382 Headset is designed for broad compatibility with devices featuring a 2.5mm audio jack. This includes:

- DECT Phones
- IP Phones (conforming to SIP, DECT, or analog standards)
- Landline Phones
- Certain Smartphones equipped with a 2.5mm jack

Important Note: This headset is NOT suitable for mobile phones or computers equipped with a 3.5mm jack. Please verify your device's jack type before purchase and use.



Image: Split comparison showing traditional phone communication versus hands-free communication with a headset, highlighting improved efficiency.

MAINTENANCE

To ensure the longevity and optimal performance of your Voistek Model 382 Headset, follow these maintenance

guidelines:

- **Cleaning:** Use a soft, dry cloth to wipe the headset. Do not use harsh chemicals, cleaning solvents, or strong detergents.
- **Storage:** Store the headset in a clean, dry place away from extreme temperatures and direct sunlight when not in use.
- **Cable Care:** Avoid sharp bends or excessive pulling on the cable to prevent damage.
- **Microphone Care:** Keep the microphone clean and free from dust. Avoid direct contact with liquids.

TROUBLESHOOTING

If you encounter issues with your Voistek Model 382 Headset, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No sound from headset	Incorrect connection Volume too low Microphone muted	Ensure 2.5mm jack is fully inserted. Increase volume using in-line controls. Check if microphone is muted.
Microphone not working	Microphone muted Incorrect positioning Device settings	Unmute microphone using in-line controls. Adjust microphone to be 5-8 cm from mouth. Check audio input settings on your phone.
Poor sound quality / Static	Loose connection Interference Damaged cable	Reconnect the 2.5mm jack securely. Move away from other electronic devices. Inspect cable for visible damage. If damaged, contact support.
Headset uncomfortable	Improper fit	Adjust the headband and earcup position for a comfortable fit. The microphone boom is also adjustable.

Voistek

Casque téléphonique Voistek 2,5 mm avec microphone antibruit



- Confortable à porter



- Microphone antibruit



- Appels stables



- Compatibilité étendue



Image: A man using the headset, illustrating the effectiveness of the noise-cancelling microphone with a 'Before' and 'After' waveform comparison.

TECHNICAL SPECIFICATIONS

- **Brand:** Voistek
- **Model Name:** 382
- **Color:** Black
- **Connectivity Technology:** Wired
- **Headphone Jack:** 2.5 mm Jack
- **Ear Placement:** Over-Ear
- **Form Factor:** Supra-Aural
- **Impedance:** 40 Ohms
- **Noise Control:** Environmental Noise Cancellation
- **Item Weight:** 100 Grams
- **Audio Driver Type:** Dynamic
- **Frequency Range:** 80-3400 Hz
- **Internal Material:** Plastic, Foam
- **Specific Product Uses:** Business, Call Centers, Office
- **Compatible Devices:** Landline Phones, DECT Phones, IP Phones, compatible Smartphones
- **Product Features:** Noise Cancellation, Adjustable Microphone, Volume Control
- **Control Method:** Push Button (in-line)

WARRANTY AND SUPPORT

Voistek products are manufactured to high-quality standards. For any warranty claims or technical support, please refer to

the retailer's return policy or contact Voistek customer service through their official channels. Keep your purchase receipt as proof of purchase.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question