

Qubo Camera

Qubo Smart Home Security Cam 3600 3MP 2K User Manual

Your comprehensive guide to setting up, operating, and maintaining your Qubo Smart Home Security Camera.

1. INTRODUCTION

The Qubo Smart Home Security Cam 3600 3MP 2K is an advanced indoor surveillance camera designed to provide comprehensive security and peace of mind. With its 360-degree pan and tilt capabilities, 2K resolution, AI-powered detection, and two-way talk, it offers robust monitoring for your home or office. This manual will guide you through every step, from initial setup to advanced features and troubleshooting.



Image: The Qubo Smart Home Security Cam 3600, showcasing its sleek design and integration with the Qubo mobile application for remote monitoring and control.

2. WHAT'S IN THE BOX

Please ensure all the following components are present in your package:

- Camera
- Power Adapter
- Cable
- Quick Start Guide

3. PRODUCT FEATURES

The Qubo Smart Home Security Cam 3600 is equipped with a range of features designed for optimal security and user convenience:

- **3MP (2K) Full HD+ Resolution:** Provides crystal-clear live video and playback with enhanced clarity, even in low light conditions. Footage is accessible anytime, anywhere via the Qubo App.

- **24x7 Live Monitoring + Continuous Recording:** Supports round-the-clock surveillance with event-based and optional continuous recording. A user-enabled Privacy Mode offers complete control over recording.
- **3600 Horizontal Pan with Dual Motor Head:** Motorized pan-tilt mechanism enables full-room coverage via app-controlled 3600 horizontal and 900 vertical movement.
- **AI-Powered Detection & Smart Alerts:** Detects motion and identifies humans using artificial intelligence, instantly alerting the user via the Qubo App.
- **Two-Way Talk with Noise Reduction Mic:** Communicate remotely with family or pets using the built-in microphone and speaker for echo-free conversations.
- **Multiple Mounting Options:** Supports wall or tabletop setup for flexible placement.
- **Alexa & Google Assistant Compatible:** Fully integrates with Amazon Alexa and Google Assistant for hands-free control of camera views and modes.
- **Up to 1TB Local Storage Support & Cloud Backup:** Supports Micro SD Card storage up to 1TB (card not included) along with Secure Cloud Backup in India (subscription not included).
- **NightPulse Vision with Infrared LEDs:** Equipped with powerful IR sensors to deliver clear visibility even in total darkness.
- **2.4GHz Wi-Fi Connectivity + App Control:** Seamless connectivity with the Qubo App over a secure 2.4GHz Wi-Fi band for complete remote access.

**2K Resolution
3MP Sharp Sensor**



**Pan, Tilt & Zoom
360° Horizontal
55° Vertical**



**AI-Powered
Person Detection
& Motion Tracking**



Two-Way Talk

"Hi, buddy!"

"Woof"



**Secured
Cloud
Storage
in India**



**Wi-Fi Connectivity
(2.4 GHz)**



**Works with
Google Assistant
& Alexa**



Image: Visual representation of the camera's key features including 2K resolution, 3600 pan/tilt, AI detection, two-way talk, Wi-Fi connectivity, and smart assistant compatibility.

Razor-sharp visuals with powerful 3MP sensor

The image is a side-by-side comparison of two camera feeds. The left feed, labeled 'Other Security Cameras', shows a woman and a child playing with blocks on a floor, but the image is blurry and lacks detail. The right feed, labeled 'Qubo Smart Cam 360', shows the same scene but with much sharper detail, clear facial features, and vibrant colors. A purple badge in the top right corner of the right feed displays the resolution '2304 × 1296p'.

2K Resolution

(2304 × 1296p)
50% more pixels than Full HD 1080p

Digital Zoom 10x

Zoom in without losing clarity, for identifying faces and objects

Advanced ISP

Delivers lifelike visuals by enhancing sharpness and minimizing noise

Image: A comparison demonstrating the superior clarity and detail of the Qubo Smart Cam 3600's 2K resolution (2304 x 1296p) compared to standard security cameras.

Cutting-Edge Hardware. Unmatched Protection.



Image: An exploded view highlighting the camera's robust ABS & PC build, advanced ISP, 3MP sensor, dual IR LEDs for night vision, dust-resistant design, loud alarm, and echo cancellation for clear audio.

4. SETUP GUIDE

Follow these steps to set up your Qubo Smart Home Security Cam 3600:

1. **Unpack the Camera:** Carefully remove all components from the packaging.
2. **Power On:** Connect the power adapter to the camera and plug it into a power outlet. The camera will power on and initiate its startup sequence.
3. **Download the Qubo App:** Search for "Qubo" in your smartphone's app store (Google Play Store for Android or Apple App Store for iOS) and download the official Qubo application.
4. **Create an Account:** Open the Qubo App and follow the on-screen instructions to create a new user account or log in if you already have one.
5. **Add Device:** In the Qubo App, tap on the "Add Device" or "+" icon. Select your Qubo Smart Home Security Cam 3600 from the list of available devices.
6. **Connect to Wi-Fi:** Follow the app's instructions to connect your camera to your home's 2.4GHz Wi-Fi network. Ensure your phone is also connected to the same 2.4GHz Wi-Fi network during this process.
7. **Pairing:** The app will guide you through the pairing process, which may involve scanning a QR code displayed on your phone with the camera or listening for an audio prompt.
8. **Placement:** Choose a suitable location for your camera. It can be placed on a tabletop, shelf, or mounted on a wall or ceiling. Ensure it has a clear line of sight to the area you wish to monitor.

5. OPERATING INSTRUCTIONS

Once set up, you can control and monitor your camera using the Qubo App:

- **Live Monitoring:** Open the Qubo App and select your camera to view the live feed.

- **Pan & Tilt:** Use the directional controls within the app to remotely pan (3600 horizontal) and tilt (900 vertical) the camera lens to adjust your viewing angle.
- **Two-Way Talk:** Tap the microphone icon in the app to speak through the camera's speaker, and listen to audio from the camera's microphone.
- **Recording & Playback:** Access recorded footage through the app. You can view event-based recordings or continuous recordings if an SD card is installed and continuous recording is enabled.
- **Smart Alerts:** Configure motion detection and person detection settings in the app to receive instant notifications on your smartphone when activity is detected.
- **Privacy Mode:** Enable Privacy Mode via the app to temporarily disable recording and live viewing for enhanced privacy.
- **Smart Home Integration:** Link your Qubo account with Amazon Alexa or Google Assistant through their respective apps to enable voice commands for viewing camera feeds on compatible smart displays.

Secure All Spaces

Place it on tabletops, shelves, or mount it on the wall or ceiling for the perfect view



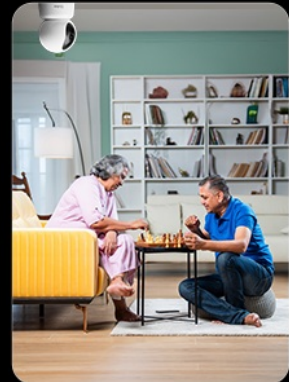
Keep intruders away



Watch over your househelp



Ensure your child's safety



Look after elderly parents

Image: The Qubo App interface, demonstrating features like 24/7 live remote monitoring, access to recordings, two-way talk, real-time alerts for person detection, and the ability to activate an alarm.

Made in India. For Indian Homes.

Designed, Engineered & Manufactured in India

Built locally, meeting global standards



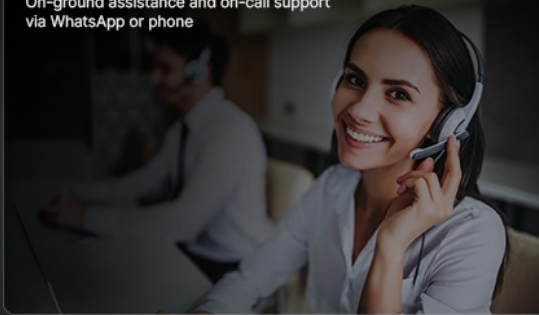
Secured Cloud Servers Hosted in India

Your data stays secure, private,
and accessible only to you



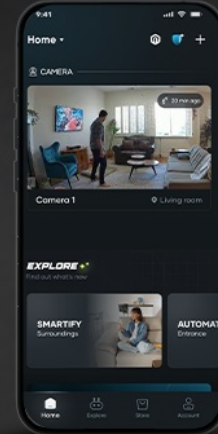
Prompt Pre & Post-Sales Support

On-ground assistance and on-call support
via WhatsApp or phone



Made in India App

Qubo's proprietary app, built for Indian
homes and needs



Trusted by Millions. Backed by **Hero** Group.

Image: Various use cases for the Qubo Smart Cam 3600, including deterring intruders, monitoring household activities, ensuring child safety, and looking after elderly parents.

6. STORAGE OPTIONS

Your Qubo Smart Home Security Cam 3600 offers flexible storage solutions:

- **Micro SD Card Storage:** The camera supports a Micro SD card up to 1TB (not included). This allows for local storage of continuous recordings or event-based recordings. Ensure you use a high-endurance Micro SD card for reliable performance.
- **Cloud Backup:** Qubo offers secure cloud backup services (subscription required). This provides an off-site storage solution for your recordings, ensuring your data is safe even if the camera is tampered with or damaged.

Smart Recording. Smarter Security.

Event-Based Recording

Capture only key events with AI-powered recording, ensuring it records only when motion or a person is detected

Continuous Recording

Need a complete record? Switch to 24/7 recording to keep track of everything

Privacy Mode

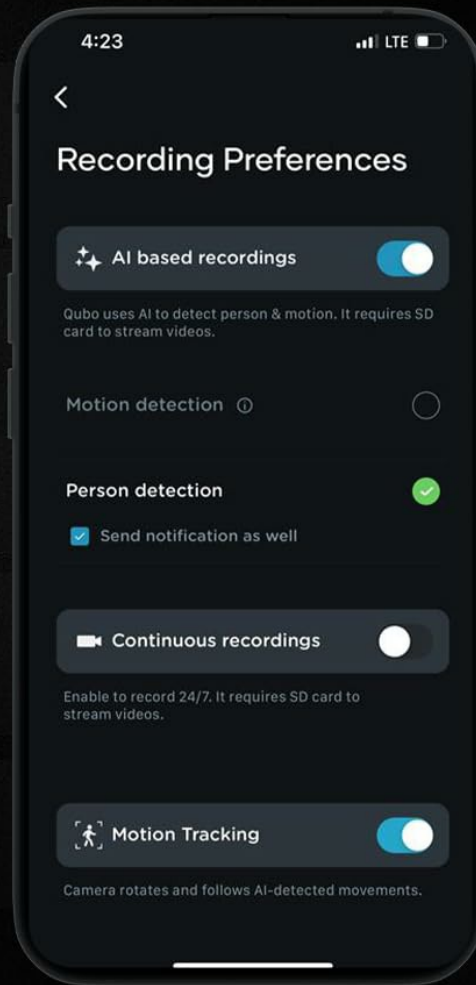
Disable recording whenever you want to

Smart Alerts, No Spam

Get notified only for what you choose—motion or person detection & also switch it on or off when you want

Cloud Backup

Secure your footage in the cloud for extra peace of mind, available with a separate subscription plan



Note: SD Card required for recording.

Image: The Qubo App's recording preferences, showing options for AI-based recordings, motion detection, person detection, continuous recordings, privacy mode, smart alerts, and cloud backup. Note: SD card is required for recording.

Expandable storage of up to 1 TB

Supported SD Cards

32 GB | 64 GB | 128 GB | 256 GB | 512 GB | 1 TB



Unsupported SD Cards



Image: A visual guide to supported Micro SD card brands and capacities (32GB to 1TB) and examples of unsupported Micro SD cards, emphasizing the importance of using compatible high-endurance cards.

7. MAINTENANCE

To ensure optimal performance and longevity of your Qubo Smart Home Security Cam 3600:

- **Cleaning:** Gently wipe the camera lens and body with a soft, dry, lint-free cloth. Do not use harsh chemicals, cleaning solvents, or abrasive materials.
- **Placement:** Avoid placing the camera in direct sunlight, near heat sources, or in areas with high humidity.
- **Firmware Updates:** Regularly check the Qubo App for available firmware updates. These updates often include performance improvements, new features, and security enhancements.

8. TROUBLESHOOTING

If you encounter issues with your Qubo Smart Home Security Cam 3600, refer to the following common problems and solutions:

Problem	Possible Solution
Camera not connecting to Wi-Fi	Ensure your Wi-Fi network is 2.4GHz. Check Wi-Fi password. Move camera closer to router. Restart camera and router.
Poor video quality	Check your internet connection speed. Ensure the camera lens is clean. Adjust camera placement to avoid glare.
No alerts received	Verify motion detection and person detection settings are enabled in the Qubo App. Check app notification permissions on your phone. Ensure camera has stable internet connection.
Two-way talk not working	Check microphone and speaker permissions for the Qubo App on your phone. Ensure camera's microphone and speaker are not obstructed.
SD card not recognized or recording	Ensure the Micro SD card is inserted correctly. Use a compatible, high-endurance Micro SD card (up to 1TB). Format the SD card through the Qubo App if prompted.
App issues or crashes	Ensure your Qubo App is updated to the latest version. Clear app cache/data or reinstall the app. If issues persist, contact Qubo customer support.

9. SPECIFICATIONS

Feature	Detail
Video Capture Resolution	1296p (2K)
Effective Still Resolution	3 MP
Colour	3MP
Number of Items	1
Number of Channels	2
Wireless Communication Technology	Wi-Fi (2.4GHz)
Form Factor	Dome
Viewing Angle	360 Degrees (Horizontal Pan)
Installation Type	Freestanding, Wall Mount, Ceiling Mount
Material	Plastic (ABS & PC Build)
Voltage	5 Volts (DC)
Wattage	5 Watts
Item Dimensions L x W x H	10.4 x 7 x 7 Centimeters
Item Weight	180 Grams
Water Resistance Level	Not Water Resistant

Feature	Detail
Batteries Required?	No
Focus Type	Auto Focus
Low light technology	Night Color (Infrared LEDs)
Zoom Type	Digital Zoom
Zoom Ratio	10:1
Alert Type	Audio and Motion
Room Type	Office, Home (Indoor)
Video Capture Format	MPEG-4
Specific Uses For Product	Surveillance, Indoor Security
Photo Sensor Technology	CMOS
International Protection Rating	IP65
Control Method	App, Amazon Alexa, Google Assistant
Flash Memory Supported Size Maximum	1 TB (Micro SD)
Manufacturer	Hero Electronix Pvt. Ltd.
Model Number	Camera

10. WARRANTY AND SUPPORT

Qubo products are designed and manufactured in India by Hero Electronix Pvt. Ltd., ensuring local standards and quality. Your Qubo Smart Home Security Cam 3600 comes with dedicated support.

- **Warranty:** For detailed warranty information, please refer to the warranty card included in your product packaging or visit the official Qubo website.
- **Customer Support:** Qubo provides prompt pre and post-sales support, including on-ground assistance and on-call support via WhatsApp or phone. For any queries or assistance, please reach out to Qubo customer service.

Security at your Fingertips via Qubo App

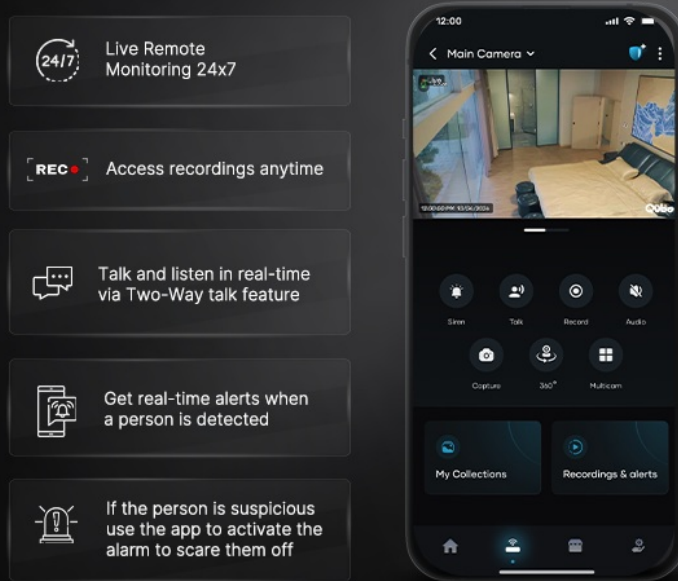


Image: A summary of the Qubo Smart Cam 3600's core security features: 2K Resolution, 3MP Sharp Sensor, 3600 Pan, Tilt & Zoom, Two-Way Talk, AI-Person Detection, and Smart Alerts, emphasizing its role in protecting what matters most.

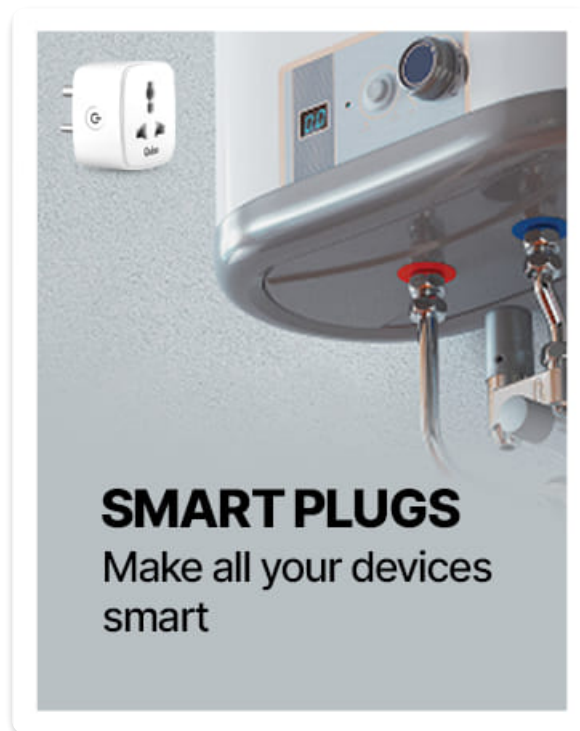


Image: A Qubo customer support representative, symbolizing the availability of pre and post-sales support for Qubo products.