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GarveeTech PHO_12OJ7SS9cj7X

GarveeTech Commercial Ice Maker Machine PHO_12OJ7SS9cj7X User Manual

Model: PHO_12OJ7SS9cj7X

1. Introduction

Welcome and thank you for choosing the GarveeTech Commercial Ice Maker Machine. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your ice maker. Please read it thoroughly before use and retain it for future reference.

Important Safety Instructions

- Ensure the ice machine remains upright for at least 24 hours after installation or transport before plugging it in.
- Connect the appliance to a properly grounded outlet only.
- Do not operate the appliance with a damaged power cord or plug.
- Keep ventilation openings clear of obstruction.
- This appliance is not intended for use by persons with reduced physical, sensory, or mental capabilities unless supervised or given instruction.
- Use only potable water for ice production.

2. Package Contents

Verify that all items are present in the package:

- GarveeTech Commercial Ice Maker Machine
- Water Filter
- Ice Scoop
- Connection Hose (for water supply)
- Drainage Pipe

3. Product Overview

Familiarize yourself with the components of your ice maker.



Image: Front view of the GarveeTech Commercial Ice Maker Machine. The top lid is open, revealing a bin filled with ice cubes illuminated by a blue light. Below the ice bin is a digital control panel. The lower section features a ventilation grille.

Control Panel Features

The intuitive LCD panel allows for effortless machine control. It displays real-time status and allows for adjustments. Indicator lights provide visual cues for operation, water levels, and cleaning status.

- **LCD Display:** Shows current status, ice-making time, and error codes.
- **Ice Thickness Adjustment:** Buttons to increase or decrease ice-making time, which affects ice cube thickness.
- **Auto Cleaning Function:** A dedicated button for initiating the self-cleaning cycle.
- **Indicator Lights:** Signal power, ice full, water shortage, and cleaning status.

4. Setup and Installation

1. **Unpacking and Placement:** Carefully remove all packaging materials. Place the ice maker on a flat, stable surface.

Ensure there is adequate ventilation around the unit. **Important:** After transport, allow the ice maker to stand upright for at least 24 hours before plugging it in to allow refrigerants to settle.

2. **Water Connection:** Connect the provided water filter to your tap water supply. Then, connect the included connection hose from the water filter to the water inlet on the back of the ice maker. Ensure all connections are secure to prevent leaks. Attach the drainage pipe to the drain outlet and direct it to a suitable drain.
3. **Power Connection:** Plug the ice maker into a grounded electrical outlet. Ensure the voltage matches the specifications of the appliance.
4. **Initial Cleaning:** Before first use, perform an initial cleaning cycle. Refer to the Maintenance section for instructions on using the auto-cleaning function.

5. Operating Instructions

1. **Powering On/Off:** Press the Power button on the control panel to turn the machine on or off.
2. **Ice Making Cycle:** Once powered on and connected to water, the machine will automatically begin the ice-making process. Each cycle produces approximately 90 ice cubes and takes between 11-18 minutes, depending on the selected ice thickness and ambient temperature.
3. **Adjusting Ice Thickness:** Use the designated buttons on the LCD panel to increase or decrease the ice-making time. A longer time results in thicker ice cubes, while a shorter time produces thinner ice.
4. **Monitoring Status:** The LCD display will show the current operational status. Indicator lights will illuminate for conditions such as 'Ice Full' (when the storage bin is full), 'Water Shortage' (when the water supply needs attention), or during a cleaning cycle.
5. **Ice Retrieval:** When ice is ready and the bin is full, use the provided ice scoop to retrieve the ice cubes. The internal blue light assists in monitoring the ice level.

6. Maintenance

Regular Cleaning

Regular cleaning ensures optimal performance and hygiene.

- **Auto Cleaning Function:** Utilize the one-press auto cleaning function regularly. Follow the instructions on the control panel to initiate this cycle. This helps to flush the internal water system.
- **Manual Cleaning (Interior):** Periodically, manually clean the ice storage bin and water reservoir with a mild detergent and warm water. Rinse thoroughly with clean water.
- **Exterior Cleaning:** Wipe the exterior stainless steel shell with a soft, damp cloth. Avoid abrasive cleaners.
- **Water Filter Replacement:** The included water filter should be replaced periodically, typically every 3-6 months, depending on water quality and usage, to ensure pure water for ice production.
- **Drainage System Cleaning:** Ensure the drainage pipe remains clear and free of blockages to allow for proper water discharge.

7. Troubleshooting

Refer to this section for common issues and their potential solutions.

Problem	Possible Cause	Solution

Problem	Possible Cause	Solution
No ice production	No power; Water supply off; Water shortage; Ambient temperature too high.	Check power connection; Ensure water supply is on; Refill water reservoir or check water connection; Operate in a cooler environment.
Ice is too thin/thick	Ice-making time setting incorrect.	Adjust ice-making time via the control panel. Increase for thicker ice, decrease for thinner ice.
Water leakage	Loose water connections; Blocked drainage pipe.	Check and tighten all water inlet and drainage connections; Clear any blockages in the drainage pipe.
Ice bin full indicator remains on	Ice sensor obstructed or faulty.	Clear any ice blocking the sensor; If issue persists, contact customer support.

8. Specifications

Feature	Specification
Model Name	PHO_12OJ7SS9cj7X
Product Dimensions (D x W x H)	19.5" x 24.4" x 33.9"
Ice Production Capacity	Approximately 200 LBS / 24 Hours
Ice Storage Capacity	55 LBS
Ice Making Cycle Time	11-18 Minutes per cycle (90 cubes)
Wattage	210 watts
Material	Food-grade Stainless Steel shell, PP lining

9. Warranty and Support

For warranty information, technical assistance, or to purchase replacement parts, please contact GarveeTech customer support. Refer to your purchase documentation for specific warranty terms and contact details.

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