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**STOKRA MAX-1200W-18AH**

# STOKRA MAX-1200W-18AH Electric Scooter User Manual

Model: MAX-1200W-18AH | Brand: STOKRA

## 1. Introduction

This manual provides essential information for the safe and efficient operation, maintenance, and care of your STOKRA MAX-1200W-18AH Electric Scooter. Please read it thoroughly before your first ride and retain it for future reference.



Image 1.1: The STOKRA MAX-1200W-18AH Electric Scooter, showcasing its robust design and off-road tires.

## 2. Safety Guidelines

Your safety is paramount. Always adhere to local laws and regulations regarding electric scooter use. This scooter is UL safety certified.

- Always wear a helmet and appropriate safety gear (knee pads, elbow pads) when riding.
- Perform a pre-ride inspection: check brakes, tire pressure, and battery level.
- Do not ride under the influence of alcohol or drugs.
- Maintain a safe speed and distance from other vehicles and pedestrians.
- Avoid riding in adverse weather conditions (heavy rain, snow, ice).
- The maximum weight limit for this scooter is**364 pounds (158 kg)**. Do not exceed this limit.
- Ensure all lights and signals are functional, especially when riding at night.

## 3. Package Contents

Upon unpacking, verify that all components are present:

- STOKRA MAX-1200W-18AH Electric Scooter
- Recharger
- Attachment (tools for assembly)
- User Manual (this document)

## 4. Setup and Assembly

Your scooter may require minor assembly. Follow these steps:

1. **Unfolding the Scooter:** Carefully unfold the main frame until it locks into place. Ensure all locking mechanisms are secure.
2. **Handlebar Installation/Adjustment:** Attach or adjust the handlebar to your preferred height. The handlebar is adjustable for user comfort.
3. **Seat Installation (Optional):** If using the detachable seat, securely attach it to the designated post. Ensure it is stable before use.
4. **Initial Charge:** Before first use, fully charge the scooter's battery. Refer to the "Charging the Battery" section for details.
5. **Tire Inspection:** Check tire pressure. The 11-inch off-road pneumatic tires are designed for various terrains.



Image 4.1: The STOKRA Electric Scooter in its folded state, demonstrating its portability.



Image 4.2: The STOKRA Electric Scooter equipped with its detachable seat, offering a comfortable riding option.

## 5. Operating Instructions

### 5.1 Powering On/Off

Press and hold the power button to turn the scooter on or off. The display will illuminate upon activation.

### 5.2 Riding Modes

The scooter features multiple riding modes. Consult the display for current mode selection and adjustment. You can choose to ride standing or with the detachable seat.

### 5.3 Acceleration and Braking

Use the throttle to accelerate smoothly. The scooter is equipped with a**dual disc brake system** for effective stopping power. Apply brakes gently and evenly.

### 5.4 Lighting and Signals

Activate the **bright LED headlights, taillights, and turn signals**for visibility, especially during low-light conditions or at night. Side lights further enhance your presence.




Image 5.1: The scooter's integrated LED headlights, taillights, and side lights for enhanced visibility and safety.

## 5.5 Suspension System

The **dual suspension system** (front hydraulic and rear linkage shock absorbers) combined with**11-inch off-road pneumatic tires** provides a comfortable ride over various terrains, absorbing shocks and improving traction.




Image 5.2: Detail of the scooter's dual shock absorption system, ensuring a smooth ride.



Image 5.3: Close-up of the robust front wheel and suspension, designed for off-road performance.

## 6. Charging and Maintenance

### 6.1 Charging the Battery

Connect the provided recharger to the scooter's charging port and then to a power outlet. A full charge typically takes approximately **4 hours**. The battery indicator on the display will show charging status. Always use the original charger.

### 6.2 General Maintenance

- **Tires:** Regularly check tire pressure and inspect for wear or damage. The 11-inch puncture-resistant vacuum tires are designed for durability.
- **Brakes:** Periodically inspect brake pads and cables for wear. Ensure brakes respond effectively.
- **Cleaning:** Clean the scooter with a damp cloth. Avoid using high-pressure water jets directly on electrical components.
- **Storage:** Store the scooter in a cool, dry place. If storing for extended periods, ensure the battery is partially

charged (around 50-70%) and recharge it every 1-2 months.

- **Fasteners:** Check all screws and bolts regularly to ensure they are tight.

## 7. Troubleshooting

This section addresses common issues you might encounter. For problems not listed here, please contact customer support.

| Problem | Possible Cause | Solution |
|---|---|---|
| Scooter does not power on. | Low battery, loose connection, power button issue. | Charge the battery. Check all connections. Try pressing the power button firmly. |
| Reduced range or speed. | Low tire pressure, heavy load, battery degradation, riding uphill. | Check and inflate tires. Reduce load. Ensure battery is fully charged. |
| Brakes feel weak. | Worn brake pads, loose brake cable. | Inspect brake pads and replace if worn. Adjust brake cable tension. |

## 8. Specifications

| Feature | Detail |
|---|---|
| **Brand** | STOKRA |
| **Model Name** | J-11 |
| **Color** | MAX-1200W-18AH |
| **Motor Power** | 1200W (Peak) |
| **Battery** | 48V 18AH Lithium Battery |
| **Top Speed** | Up to 35 MPH |
| **Max Range** | Up to 35 Miles (4h full charge) |
| **Charging Time** | 4 Hours |
| **Weight Limit** | 364 Pounds (158 kg) |
| **Wheel Size** | 11 Inches |
| **Tire Type** | Off-Road Vacuum Pneumatic, Puncture-Resistant |
| **Suspension** | Dual Suspension (Front Hydraulic, Rear Linkage) |
| **Brake System** | Dual Disc Brakes (Front & Rear) |
| **Frame Material** | Aluminum |
| **Special Features** | Adjustable Handlebar Height, Cruise Control, Foldable Design, Detachable Seat, LED Lighting (Headlights, Taillights, Turn Signals, Side Lights) |
| **Climbing Ability** | 20-30° Slope |

| Feature | Detail |
| --- | --- |
| **UL Safety Certified** | Yes |
| **UPC** | 797457620355 |
| **Manufacturer** | Zhejiang Yongkang Juhaoyong Technology Co.,Ltd |




Image 8.1: Visual summary of key specifications including motor power, max speed, max load, charge time, and tire size.

## 9. Warranty and Support

### 9.1 Warranty Information

The STOKRA MAX-1200W-18AH Electric Scooter comes with a**1-year limited warranty**. Please retain your proof of purchase for warranty claims. The warranty covers manufacturing defects under normal use conditions. It does not cover damage from misuse, accidents, or unauthorized modifications.

## 9.2 Customer Support

For any questions, technical assistance, or warranty claims, please contact STOKRA customer support. Our team is available to assist you 24 hours a day.
*Contact information (e.g., website, email, phone number) would typically be provided here by the manufacturer.*



Image 9.1: STOKRA customer support team, available 24 hours a day for assistance.


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