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› CHROX H96 MAX M9S Android 14 TV Box User Manual

## CHROX 66510553-4GB+32GB

# CHROX H96 MAX M9S Android 14 TV Box User Manual

Model: H96 MAX M9S (66510553-4GB+32GB)

## 1. INTRODUCTION

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Thank you for choosing the CHROX H96 MAX M9S Android 14 TV Box. This device is designed to transform your television into a smart entertainment hub, offering access to a wide range of streaming content, applications, and media playback capabilities. Powered by the latest Android 14 operating system and a robust RK3576 Quad-Core processor, it supports advanced features like 8K video decoding, WIFI6 connectivity, and Bluetooth 5.0.

### Package Contents

Please verify that all items are present in the package:

- 1 \* Android 14.0 TV Box
- 1 \* IR Remote Control
- 1 \* Power Adapter (DC 5V/2A)
- 1 \* HDMI Cable
- 1 \* User Manual (this document)



Image: The CHROX H96 MAX M9S Android TV Box, a compact black rectangular device, is shown alongside its infrared remote control. The remote features standard navigation buttons, volume controls, and dedicated app buttons.

## 2. SAFETY INFORMATION

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To ensure safe operation and prevent damage to the device, please read and adhere to the following safety guidelines:

- **Handle with care:** Avoid dropping or subjecting the device to strong impacts.
- **Proper ventilation:** Ensure the device is placed in a well-ventilated area to prevent overheating. Do not cover ventilation openings.
- **Power supply:** Use only the provided power adapter. Using unauthorized adapters may damage the device and void the warranty.
- **Liquid exposure:** Keep the device away from water, moisture, and other liquids.
- **Cleaning:** Disconnect the power before cleaning. Use a soft, dry cloth. Do not use liquid or aerosol cleaners.
- **Temperature:** Operate the device within recommended temperature ranges. Avoid extreme hot or cold environments.



Image: A warning label on the product packaging advises users to "Handle with care and avoid drops and impacts!" and to "Please assemble the product securely before use!" This warning is provided in multiple languages.

## 3. SETUP

### 3.1 Connecting the TV Box

1. **Connect to TV:** Insert one end of the provided HDMI cable into the HDMI port on the TV Box and the other end into an available HDMI input on your television.
2. **Connect to Power:** Plug the power adapter into the DC 5V/2A port on the TV Box, then plug the adapter into a wall outlet.
3. **Connect to Network (Optional):**
  - **Wired Connection:** For a stable connection, connect an Ethernet cable from your router to the LAN port on the TV Box.
  - **Wireless Connection:** The device supports 2.4G/5G dual-band Wi-Fi 6. You can configure this after initial boot-up.
4. **Power On:** The TV Box should automatically power on once connected to power. If not, press the power button on the remote control.

5. **Select Input:** On your television, select the correct HDMI input source using your TV's remote control.

## 3.2 Initial Setup Wizard

Upon first boot-up, the TV Box will guide you through an initial setup wizard. Follow the on-screen prompts to:

- Select your language.
- Connect to a Wi-Fi network (if not using a wired connection).
- Sign in with your Google account (optional, but recommended for app downloads).
- Accept terms and conditions.

## 4. OPERATING INSTRUCTIONS

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### 4.1 Navigating the Interface

Use the provided IR Remote Control to navigate the Android 14 interface. The remote features directional buttons, an OK button for selection, a Home button, Back button, Volume controls, and dedicated app buttons.

### 4.2 Network Connectivity

The H96 MAX M9S supports both wired Ethernet (10/100M) and wireless Wi-Fi 6 (2.4G/5G dual-band) connections. For optimal wireless performance, position the device near your router.

# H96 Max M9S

## AI Smart TV BOX



Android 14.0 | 8K | AI VisionPQ



Image: The H96 Max M9S AI Smart TV Box is displayed with icons indicating its key features: Android 14.0, 8K video support, AI VisionPQ, WiFi6, 1000M Ethernet, RK3576 processor, and AV support.

### 4.3 Media Playback and Decoding

This TV Box supports advanced video decoding capabilities, including flawless 8K@60fps playback via H.265/HEVC/VP9. It also offers enhanced picture quality with vivid HDR contrast and optimized bandwidth efficiency.

Support

**8K**

Video Decoding



Image: A large television screen displays a high-resolution image of a racing car, demonstrating the device's support for 8K video decoding. The text "Support 8K Video Decoding" is prominently featured.

The device also features AI-DC (Intelligent Denoising) and AI-SR (Super Resolution) technologies to enhance visual quality. AI-SR can upscale 720P/1080P video to 4K resolution.

# AI-DC

Intelligent denoising



without

VS

AI-DC

Note: The specific effect varies from one source to another

Image: A split image demonstrating the effect of AI-DC (Intelligent Denoising). The left side shows a landscape image with noticeable noise, while the right side shows the same image with significantly reduced noise, labeled "AI-DC".

# AI-SR Full 4K HD output

upgrading 720P/1080P video to 4K



Note: The specific effect varies from one source to another

Image: A split image illustrating AI-SR (Super Resolution) technology. The left side shows a 1920x1080 30FPS image, while the right side shows the same content upscaled to 3840x2160 60FPS with improved clarity, labeled "AI-SR".

The device supports AV1 decoding, which can save up to 30% more bandwidth efficiency compared to H.265 or VP9, providing a smoother streaming experience.

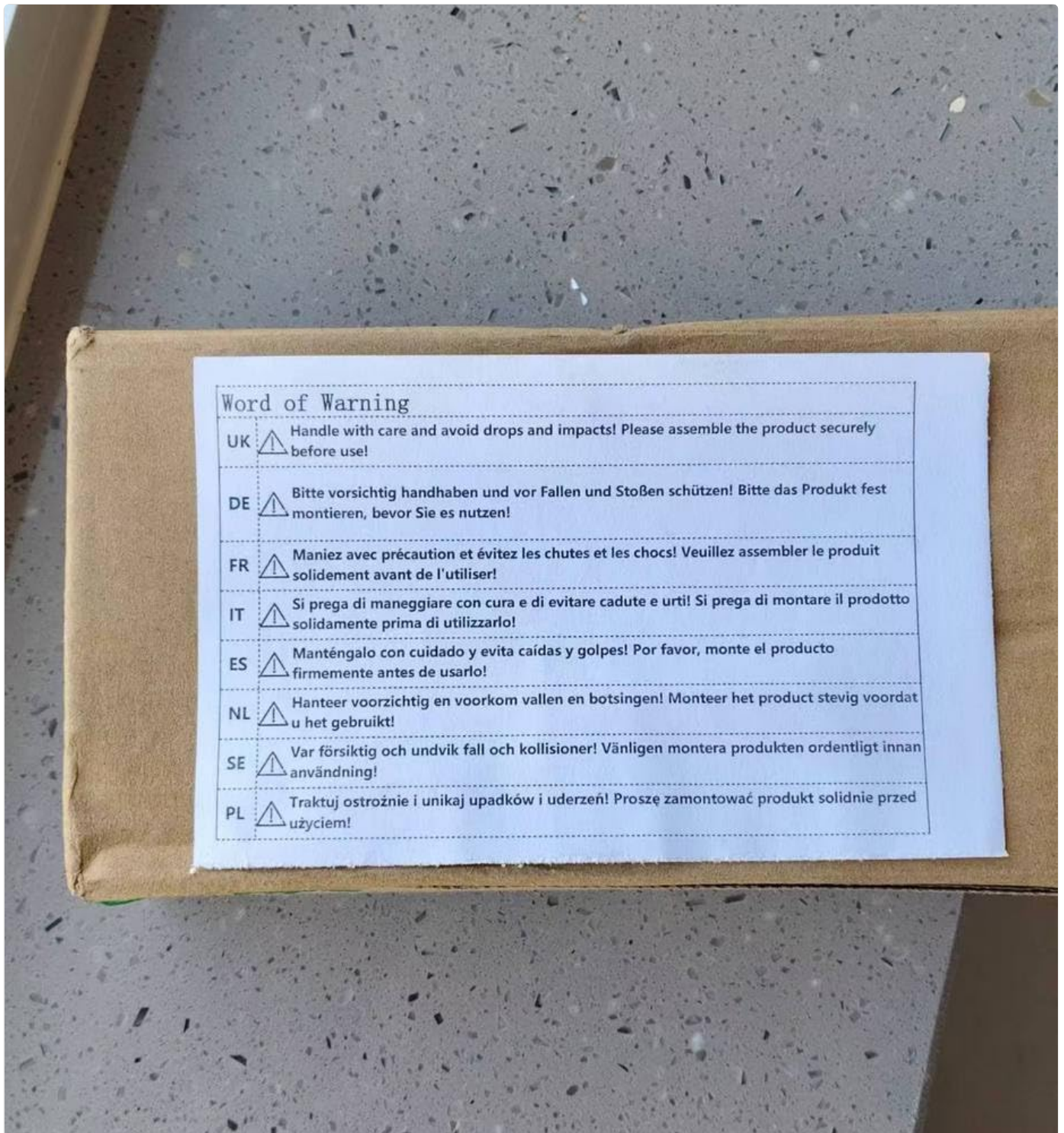


Image: A family is shown watching a movie projected onto a large screen, illustrating the benefit of AV1 codec. A graphic indicates that "AV1 save 30% more bandwidth efficiency than H.265 or VP9".

#### 4.4 Wireless Projection

The TV Box supports Aicscreen wireless mirroring, allowing you to project content from compatible devices (e.g., smartphones, tablets) onto your large display for fitness, gaming, or 4K streaming.

#### 4.5 Bluetooth Connectivity

With Bluetooth 5.0, you can connect various wireless devices such as keyboards, mice, game controllers, and audio equipment to your TV Box for an enhanced user experience.

### 5. MAINTENANCE

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## 5.1 Cleaning the Device

Ensure the TV Box is powered off and unplugged before cleaning. Use a soft, dry, lint-free cloth to wipe the exterior. Do not use abrasive cleaners, waxes, or solvents.

## 5.2 Software Updates

Periodically check for system updates through the device's settings menu. Keeping your software updated ensures optimal performance, security, and access to new features.

## 6. TROUBLESHOOTING

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If you encounter issues with your CHROX H96 MAX M9S TV Box, please refer to the following common solutions:

Problem	Possible Cause	Solution
No Power	Power adapter not connected; Power outlet faulty.	Ensure power adapter is securely connected to the device and a working power outlet. Try a different outlet.
No Signal on TV	Incorrect HDMI input selected; HDMI cable loose or faulty.	Verify your TV is on the correct HDMI input. Reconnect or replace the HDMI cable.
Wi-Fi Connection Issues	Incorrect password; Router too far; Interference.	Double-check Wi-Fi password. Move the TV Box closer to the router. Restart your router and the TV Box.
Remote Control Not Responding	Low batteries; Obstruction; Not paired (if Bluetooth remote).	Replace batteries. Ensure no obstructions between remote and TV Box. Point directly at the TV Box.
Apps Crashing/Freezing	Insufficient memory; App bug; Outdated software.	Close background apps. Clear app cache/data. Update the app or system software. Restart the device.

If the problem persists after trying these solutions, please refer to the Warranty & Support section for further assistance.

## 7. SPECIFICATIONS

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Detailed technical specifications for the CHROX H96 MAX M9S Android 14 TV Box:

Feature	Detail
CPU	RK3576 Quad-Core 64bit Cortex-A53
GPU	Mali 450 MP2
Operating System	Android 14 OS
Memory (RAM)	4GB / 8GB RAM (model dependent)
Storage (EMMC)	32GB / 128GB ROM (model dependent), expandable via SD card (up to 64GB)
Wi-Fi	2.4G / 5G dual-band Wifi 802.11 a/b/g/n/ac/ax (Wi-Fi 6)
LAN	Ethernet: 10/100M
Bluetooth	V5.0
USB Ports	1 x Type-A USB3.0, 1 x Type-A USB2.0
Power Supply	INPUT: 100-240V 50/60HZ, OUTPUT: DC 5V/2A
AV Interface	Supported
Decoder Formats	H.264/H.265/VP9 up to 8K@30fps
Media Formats	Avi/Ts/Vob/Mkv/Mov/ISO/wmv/asf/flv/dat/mpg/mpeg
Photo Formats	HD JPEG/BMP/GIF/PNG/TIFF

# Rockchip RK3576



8-core CPU



6TOPS NPU



ARM Mali G52 MC3



RAM: 4/8GB ROM: 32/128GB

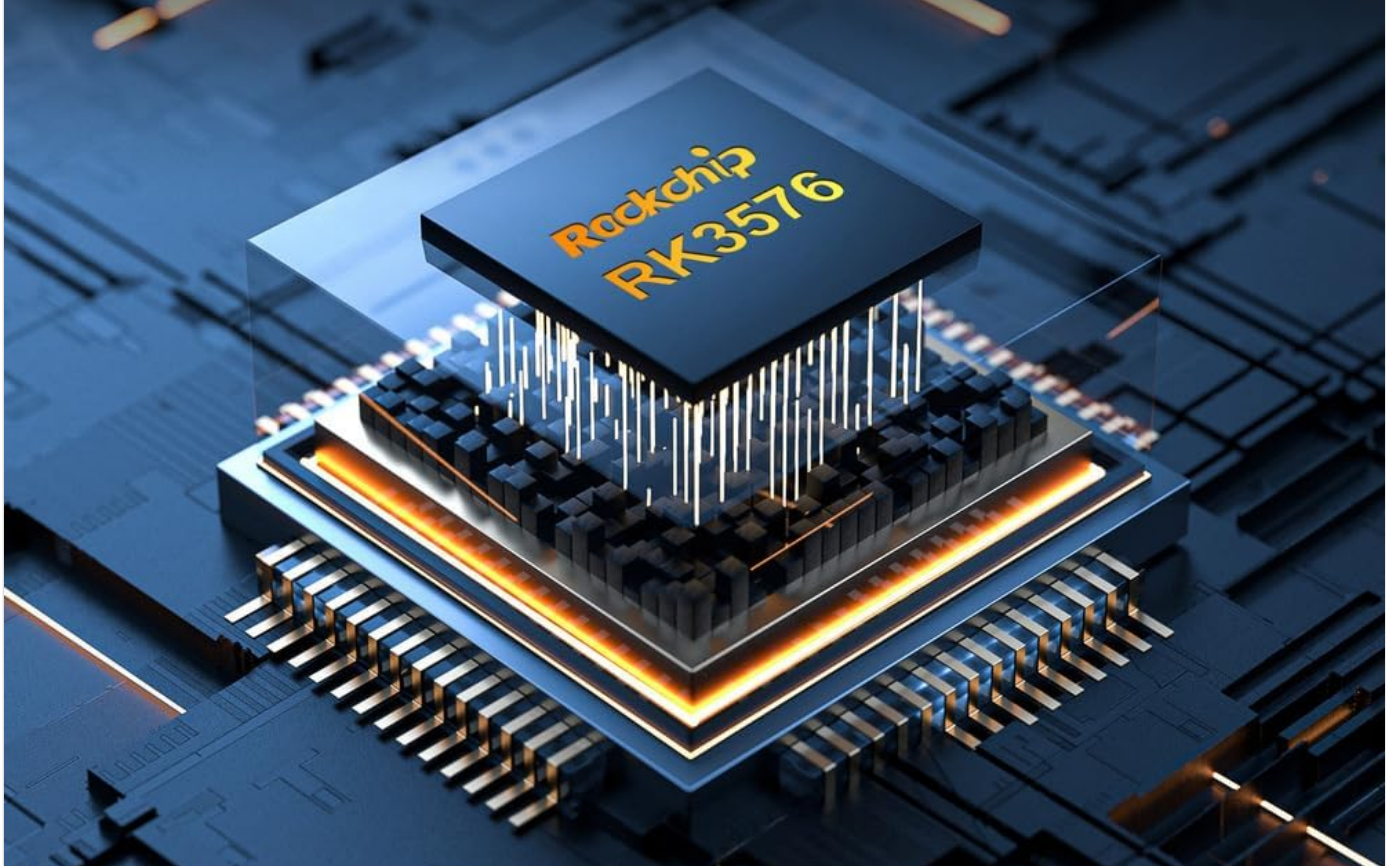


Image: A detailed diagram showcasing the Rockchip RK3576 processor, highlighting its 8-core CPU, ARM Mali G52 MC3 GPU, AI 6TOPS NPU, and memory configurations (RAM: 4/8GB, ROM: 32/128GB).

## 8. WARRANTY & SUPPORT

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### 8.1 Product Warranty

This CHROX product comes with a standard manufacturer's warranty. Please refer to the warranty card included in your package or contact the seller for specific details regarding warranty duration and coverage.

### 8.2 Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty claims, please contact the seller or CHROX customer support through the platform where you purchased the product. Provide your model number and a detailed description of the issue for faster service.

