

## Volkano VK-1164-BK

# Volkano VK-1164-BK True Wireless On-Ear Earphones User Manual

Model: VK-1164-BK | Brand: Volkano

## 1. INTRODUCTION

Welcome to the user manual for your Volkano VK-1164-BK True Wireless On-Ear Earphones. These earphones are designed to provide a superior and distraction-free audio experience. Equipped with Active Noise Cancellation (ANC) and Dual Environmental Noise Cancellation (ENC), they deliver clear and deep sound even in noisy environments.

With True Wireless (TWS) technology, you can enjoy complete freedom of movement without cables, immersing yourself in crisp, balanced sound ideal for listening to music, making calls, or enjoying your favorite podcasts.

### Key Features:

- **Active Noise Cancellation (ANC):** Drastically reduces ambient noise for an immersive listening experience.
- **Dual Environmental Noise Cancellation (ENC):** Ensures clear calls by eliminating background noise.
- **True Wireless (TWS):** Offers maximum freedom of movement with stable Bluetooth connectivity.
- **High-Quality Sound:** Delivers clear, balanced sound with deep bass and crisp highs.
- **Ergonomic and Comfortable Design:** Secure fit with adaptable ear tips for prolonged comfort.
- **Long-Lasting Battery:** Enjoy hours of music and calls.
- **Compact Charging Case:** Portable case for easy charging on the go.

## 2. PACKAGE CONTENTS

Please check the box for the following items:

- Volkano VK-1164-BK True Wireless Earphones (Left and Right)

- Charging Case
- USB Charging Cable
- User Manual
- Multiple sizes of ear tips (if included)

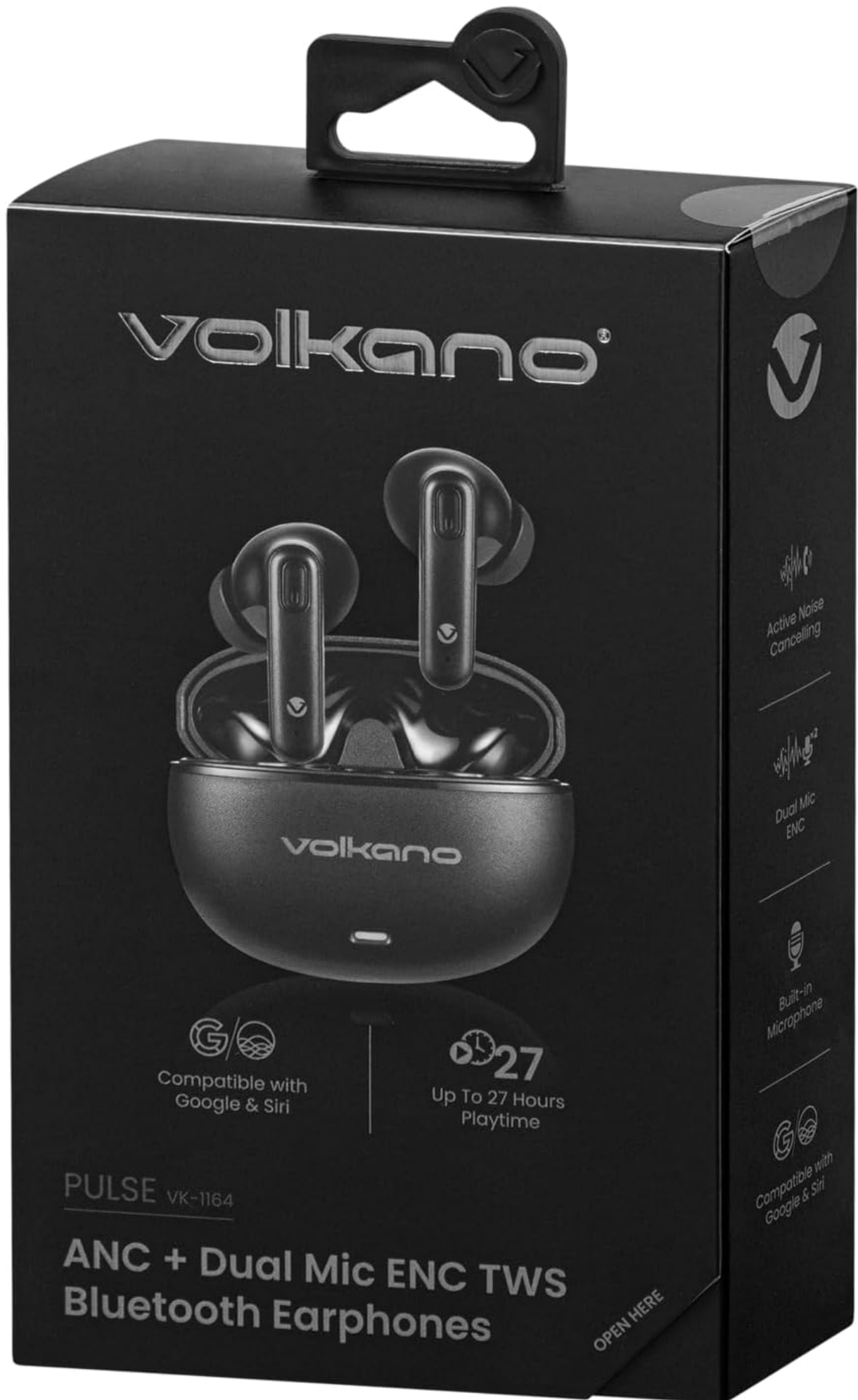


Image 2.1: The retail packaging for the Volkano VK-1164-BK earphones, showing the product inside the charging case on the front.

### 3. PRODUCT OVERVIEW

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Familiarize yourself with the components of your Volkano VK-1164-BK earphones and charging case.



Image 3.1: The Volkano VK-1164-BK earphones resting inside their open charging case. The earbuds are black with a sleek design, and the case is also black with the 'volcano' logo on the front.



Image 3.2: The two Volkano VK-1164-BK earphones are shown outside their closed charging case. The case is a smooth, oval-shaped black unit with the 'volcano' logo, and the earbuds are also black, featuring a stem design with ear tips.

### Earphone Components:

- Touch Control Area
- Microphone
- Charging Contacts
- Ear Tip

### Charging Case Components:

- Charging Port (USB-C, typically on the back or bottom)
- LED Indicator (for charging status and battery level)
- Earphone Charging Slots

## 4. SETUP

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### 4.1. Charging the Earphones and Case

Before first use, fully charge both the earphones and the charging case.

1. Place the earphones into the charging case, ensuring they are correctly seated in their respective slots.
2. Connect the USB charging cable to the charging port on the case and the other end to a USB power

adapter (not included) or a computer's USB port.

3. The LED indicator on the charging case will illuminate to show charging status. Once fully charged, the indicator may change color or turn off.
4. Charging time is approximately 2 hours for a full charge.

## 4.2. Pairing with a Device

Follow these steps to pair your earphones with your Bluetooth-enabled device (e.g., smartphone, tablet).

1. Ensure the earphones are charged.
2. Open the charging case. The earphones will automatically enter pairing mode, and their LED indicators will flash (e.g., blue and red alternately).
3. On your device, go to Bluetooth settings and turn Bluetooth ON.
4. Search for available devices. You should see "Volkano VK-1164-BK" or a similar name appear in the list.
5. Select "Volkano VK-1164-BK" to connect. Once connected, the earphone LED indicators will stop flashing and may turn off or show a steady blue light.
6. If pairing fails, turn off the earphones, turn off Bluetooth on your device, and repeat the steps.

**Note:** The earphones will automatically reconnect to the last paired device when taken out of the case, if Bluetooth is enabled on the device.

## 5. OPERATING INSTRUCTIONS

### 5.1. Power On/Off

- **Power On:** Open the charging case, and the earphones will automatically power on. Alternatively, press and hold the touch control area on both earphones for approximately 3 seconds.
- **Power Off:** Place the earphones back into the charging case and close the lid. They will automatically power off and begin charging. Alternatively, press and hold the touch control area on both earphones for approximately 5 seconds.

### 5.2. Music Playback

Function	Action
Play/Pause	Tap the touch control area on either earphone once.
Next Track	Double-tap the touch control area on the Right earphone.
Previous Track	Double-tap the touch control area on the Left earphone.
Volume Up	Triple-tap the touch control area on the Right earphone.
Volume Down	Triple-tap the touch control area on the Left earphone.

### 5.3. Call Management

Function	Action
Answer/End Call	Tap the touch control area on either earphone once.
Reject Call	Press and hold the touch control area on either earphone for 2 seconds.

## 5.4. Voice Assistant

To activate your device's voice assistant (e.g., Google Assistant, Siri), press and hold the touch control area on either earphone for approximately 2 seconds (after rejecting a call, if applicable).

## 5.5. Active Noise Cancellation (ANC) / Environmental Noise Cancellation (ENC)

The Volcano VK-1164-BK earphones feature ANC for immersive listening and ENC for clear calls.

- **ANC Mode:** To cycle through ANC modes (On/Off/Transparency), press and hold the touch control area on the Left earphone for 2 seconds.
- **ENC for Calls:** Dual ENC is automatically active during phone calls to reduce background noise for the person you are speaking with.

## 6. MAINTENANCE

Proper care will extend the lifespan of your earphones.

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the earphones and charging case. Do not use harsh chemicals or abrasive materials.
- **Ear Tips:** Regularly remove and clean the ear tips with a damp cloth. Ensure they are completely dry before reattaching.
- **Storage:** When not in use, always store the earphones in their charging case to protect them and keep them charged.
- **Battery Care:** Avoid fully depleting the battery frequently. Charge the earphones and case regularly, even if not used for extended periods, to maintain battery health.
- **Avoid Water:** These earphones are not waterproof. Avoid exposure to water, moisture, or extreme temperatures.

## 7. TROUBLESHOOTING

If you encounter issues, try these common solutions:

Problem	Solution
Earphones not pairing	Ensure earphones are charged. Turn off and on Bluetooth on your device. Forget the device in Bluetooth settings and re-pair.
Only one earphone working	Place both earphones back in the case, close the lid, then open again. Ensure both are charged.
No sound	Check device volume. Ensure earphones are connected. Try playing different audio.
Charging case not charging	Check the charging cable and power adapter. Ensure the cable is securely connected.
ANC not working effectively	Ensure ear tips provide a good seal in your ear canal. Cycle ANC modes.

## 8. SPECIFICATIONS

Technical details for the Volcano VK-1164-BK earphones:

Feature	Specification
Model Name	VK-1164-BK
Connectivity Technology	Wireless (Bluetooth)
Bluetooth Version	5.4
Form Factor	In-Ear (Intraurales)
Ear Placement	Ear Canal
Color	Black
Playtime	Up to 28 hours (with charging case)
Charge Time	Approximately 2 hours
Dimensions (Package)	21 x 11.2 x 4.2 cm
Weight (Package)	100 g
ANC	Yes (Active Noise Cancellation)
ENC	Yes (Dual Environmental Noise Cancellation)
Voice Assistant Compatible	Yes (Google & Siri)

# BLUETOOTH

VERSION: 5.4



UP TO 28 HOURS  
PLAYTIME



DUAL MIC  
ENC



COMPATIBLE WITH  
GOOGLE & SIRI



ENVIRONMENTAL  
NOISE CANCELLING

**CHARGE TIME:**  
2 HOURS



Image 8.1: A graphic illustrating key specifications of the Volcano VK-1164-BK earphones, including Bluetooth Version 5.4, up to 28 hours playtime, Dual Mic ENC, compatibility with Google & Siri, Environmental Noise Cancelling, and a 2-hour charge time.

## 9. WARRANTY AND SUPPORT

### 9.1. Warranty Information

Volkano products are manufactured with the highest quality components and standards. This product is warranted against manufacturing defects and faults for a period of 1 year from the date of purchase. This warranty does not cover damage caused by misuse, neglect, accidental damage, or normal wear and tear. Please retain your proof of purchase for any warranty claims.

### 9.2. Customer Support

For technical support, warranty inquiries, or further assistance, please contact your retailer or visit the official Volcano website for contact information.

