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> SPYPOINT Flex M Cellular Trail Camera User Manual

## SPYPOINT Flex M

# SPYPOINT Flex M Cellular Trail Camera User Manual

Model: Flex M | Brand: SPYPOINT

## 1. INTRODUCTION

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Welcome to the user manual for your SPYPOINT Flex M Cellular Trail Camera. This guide provides essential information for setting up, operating, maintaining, and troubleshooting your camera to ensure optimal performance. The Flex M is designed for reliable outdoor surveillance, capturing high-quality images and videos, and transmitting them directly to your SPYPOINT app.



Image 1.1: SPYPOINT Flex M camera showcasing its core features.

## What's in the Box

Your SPYPOINT Flex M Twin Pack includes the following items:

- 2 x SPYPOINT Flex M Cellular Trail Cameras
- 2 x Optimized Antennas
- 2 x Mounting Straps
- 12 x SPYPOINT MicroSD 32GB Memory Cards
- 1 x Focus All-In-One High Speed Card Reader

# WHAT'S IN THE BOX



- **12 x Spypoint Flex M Twin Pack Cellular Trail Cameras**
- **12 x Spypoint MicroSD 32GB Memory Card**
- **Focus All-In-One High Speed Card Reader**

Image 1.2: Visual representation of the items included in your product package.

## 2. SETUP GUIDE

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Follow these steps to prepare your SPYPOINT Flex M camera for use.

### 2.1 Battery Installation

1. Open the camera's battery compartment.
2. Insert 8 AA batteries (not included with camera, but included in bundle) according to the polarity indicators (+/-). Ensure all batteries are fresh and correctly oriented.
3. Close the battery compartment securely to maintain weather resistance.

### 2.2 SD Card Insertion

1. Locate the SD card slot inside the camera.
2. Insert a MicroSD card (up to 32GB, included in bundle) with the label facing up until it clicks into place.
3. It is recommended to format the SD card using the camera's settings via the SPYPOINT app before first use.

### 2.3 SIM Card Activation and Antenna Attachment

The Flex M features true Dual SIM technology, automatically connecting to the best available cellular network. The SIM card is pre-installed and activated through the SPYPOINT app.

1. Screw the optimized antenna firmly into the designated port on top of the camera.
2. Ensure the antenna is upright and unobstructed for optimal signal reception.

# THE AUTHENTIC **DUAL-SIM** CELLULAR TRAIL CAMERA!



**2 SIM CARD** | **AUTOMATICALLY CONNECTS** | **RELIABLE TRANSMISSION** | **ALL CARRIERS**

Image 2.1: The camera's antenna, crucial for its Dual SIM cellular connectivity.

## 2.4 SPYPOINT App Installation and Camera Activation

The SPYPOINT app is essential for managing your camera remotely.

1. Download the SPYPOINT app from the App Store (iOS) or Google Play Store (Android).
2. Create a new account or log in to your existing account.
3. In the app, select 'Activate a new device' and follow the on-screen instructions to add your Flex M camera using its serial number.
4. Once activated, you can configure camera settings, view status, and receive images/videos.

# YOUR ENTIRE HUNT IN THE PALM OF YOUR HAND

Effortlessly manage cameras, photos, and videos while accessing customizable maps and real-time weather updates from virtually any location.



Image 2.2: Managing your camera and hunt details directly from the SPYPOINT app.

## 3. OPERATING INSTRUCTIONS

Understand how to operate your Flex M camera and utilize its features.

### 3.1 Powering On/Off

- To power on the camera, slide the ON/OFF switch to the 'ON' position. The status light will indicate initialization.
- To power off, slide the switch to the 'OFF' position.

### 3.2 Camera Modes and Settings

The Flex M supports various capture modes, configurable through the SPYPOINT app:

- **Photo Mode:** Captures still images at 28-megapixel resolution.
- **Video Mode:** Records 720P videos with sound.
- **Time-Lapse & Time-Lapse Plus:** Captures images at set intervals, allowing you to monitor activity over extended periods.

Adjust settings such as trigger delay, multi-shot, detection sensitivity, and transmission frequency directly from the SPYPOINT app.



Image 3.1: Viewing captured media and managing your camera through the SPYPOINT app.

### 3.3 Responsive Trigger and Constant Capture

- The camera features a responsive trigger that adjusts to conditions for the best image quality, with a rapid 0.4-second trigger speed.
- Constant Capture technology allows the camera to send and capture images simultaneously, minimizing missed events.

## 4. MAINTENANCE

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Proper maintenance ensures the longevity and optimal performance of your Flex M camera.

### 4.1 Cleaning

- Regularly clean the camera lens and PIR sensor window with a soft, lint-free cloth. Avoid abrasive materials.

- Wipe the camera casing with a damp cloth to remove dirt and debris. Do not use harsh chemicals.

## 4.2 Battery Care

- Replace batteries when the SPYPOINT app indicates low power.
- For best performance, use high-quality alkaline or lithium batteries.
- Remove batteries if the camera will be stored for an extended period to prevent leakage.

## 4.3 SD Card Management

- Format the MicroSD card periodically (e.g., monthly) via the SPYPOINT app to maintain optimal performance and prevent data corruption.
- Ensure the SD card is securely inserted and not damaged.

## 4.4 Firmware Updates

Keep your camera's firmware updated through the SPYPOINT app. Firmware updates often include performance improvements, new features, and bug fixes.

# 5. TROUBLESHOOTING

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Refer to this section for solutions to common issues.

## 5.1 Camera Not Powering On

- **Check Batteries:** Ensure batteries are fresh, correctly inserted, and making proper contact.
- **Power Switch:** Verify the ON/OFF switch is fully in the 'ON' position.

## 5.2 No Signal or Connectivity Issues

- **Antenna:** Ensure the antenna is securely attached and positioned vertically.
- **Network Coverage:** Check the cellular signal strength in your camera's location via the SPYPOINT app. Relocate the camera if the signal is weak.
- **SIM Activation:** Confirm the SIM card is active and linked to your SPYPOINT account.

## 5.3 No Images/Videos Captured or Transmitted

- **SD Card:** Ensure the SD card is inserted correctly, formatted, and has sufficient free space. Try a different SD card if issues persist.
- **Detection Settings:** Verify that the camera's detection sensitivity and trigger delay settings are appropriate for your environment.
- **Transmission Plan:** Check your SPYPOINT data plan status in the app.

## 5.4 Poor Image Quality

- **Lens Cleanliness:** Clean the camera lens and PIR sensor window.
- **Flash Range:** Ensure subjects are within the 90-foot flash range for clear night images.
- **Obstructions:** Clear any branches or foliage that might interfere with the camera's view or flash.

# 6. SPECIFICATIONS

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Feature	Specification
Image Resolution	28 Megapixels
Video Resolution	720P with Sound
Trigger Speed	0.4 seconds
Detection Range	90 feet (27 meters)
Flash Range	90 feet (27 meters)
Connectivity	True Dual SIM (Automatic Network Selection)
Memory	MicroSD card (up to 32GB recommended)
Power Source	8 AA Batteries (not included with camera, but included in bundle)
Model Number	Flex M
UPC/GTIN	196271663638

## 7. WARRANTY AND SUPPORT

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SPYPOINT products are manufactured to high standards and are subject to rigorous quality control. For detailed warranty information, please refer to the official SPYPOINT website or the warranty card included with your product.

### Customer Support

If you encounter any issues not covered in this manual or require further assistance, please contact SPYPOINT customer support:

- **Website:** Visit the official SPYPOINT website for FAQs, support articles, and contact information.  
[www.spypoint.com/en/support](http://www.spypoint.com/en/support)
- **Phone:** Refer to the SPYPOINT website for regional support phone numbers.