

roborock Q10 S5

roborock Q10 S5 Robot Vacuum and Mop Cleaner User Manual

Model: Q10 S5

1. INTRODUCTION

Thank you for choosing the roborock Q10 S5 Robot Vacuum and Mop Cleaner. This manual provides essential information for setting up, operating, and maintaining your device to ensure optimal performance and longevity. Please read this manual thoroughly before using the product and keep it for future reference.

2. SAFETY INFORMATION

To reduce the risk of injury, electric shock, fire, or damage, please observe the following safety precautions:

- This appliance can be used by children aged 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children should be supervised to ensure that they do not play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.
- Do not use the robot in areas with open flames or fragile objects.
- Ensure the charging dock is placed on a level surface against a wall.
- Only use the original power adapter provided with the device.
- Do not expose the robot to direct sunlight or moisture.
- Before cleaning, remove power cords, small objects, and fragile items from the floor.

3. PRODUCT OVERVIEW

Familiarize yourself with the components of your roborock Q10 S5 robot vacuum.



Figure 1: The roborock Q10 S5 Robot Vacuum and Mop Cleaner. This image shows the top view of the robot, highlighting its sleek black design and main control buttons.

Robot Components:

- **Top Cover:** Lifts to reveal the dustbin and Wi-Fi indicator.
- **Power/Clean Button:** Press to start/pause cleaning, hold to turn on/off.
- **Dock/Spot Clean Button:** Press to send the robot back to the dock, hold for spot cleaning.
- **LDS Sensor:** For navigation and mapping.
- **Bumper:** Detects obstacles.
- **Side Brush:** Sweeps debris from edges and corners.
- **Main Brush:** Collects dirt and debris from floors. Features a floating design for better contact.
- **Omnidirectional Wheel:** For movement.
- **Charging Contacts:** Connects with the charging dock.
- **Cliff Sensors:** Prevents the robot from falling down stairs.
- **Water Tank & Mop Pad:** For mopping functionality.

Charging Dock:

- **Dock Location Beacon:** Helps the robot locate the dock.
- **Charging Contacts:** Transfers power to the robot.
- **Power Cable Port:** Connects the power adapter.

4. SETUP

1. **Unpack the Robot:** Carefully remove the robot and all accessories from the packaging. Remove any protective films or shipping materials.
2. **Install the Side Brush:** Press the side brush onto its post until it clicks into place.
3. **Place the Charging Dock:**
 - Place the charging dock on a hard, level surface against a wall.
 - Ensure there is at least 0.5 meters (1.6 feet) of clear space on both sides and 1.5 meters (4.9 feet) in front of the dock.
 - Connect the power cable to the charging dock and plug it into a wall outlet.
4. **Initial Charge:** Place the robot on the charging dock. The robot will automatically turn on and begin charging. For first-time use, fully charge the robot before operation (approximately 4-6 hours). The power indicator light will breathe white during charging and turn solid white when fully charged.
5. **Download the App:** Search for "Roborock" in the App Store or Google Play Store, or scan the QR code on the packaging to download and install the app.
6. **Connect to Wi-Fi:**
 - Open the Roborock app and follow the on-screen instructions to add your device.
 - Ensure your phone is connected to a 2.4 GHz Wi-Fi network.
 - Press and hold the **Dock** and **Power** buttons simultaneously for 3 seconds until you hear the "Resetting Wi-Fi" voice alert.
 - Follow the app's instructions to complete the connection.

5. OPERATING INSTRUCTIONS

Starting a Clean:

- **From Robot:** Press the **Power** button once. The robot will start cleaning.
- **From App:** Open the Roborock app and tap the "Clean" button.

Pausing/Resuming/Stopping:

- **Pause:** Press any button on the robot or tap "Pause" in the app.
- **Resume:** Press the **Power** button or tap "Resume" in the app.
- **Stop:** To stop a cleaning cycle, press the **Dock** button to send the robot back to the charging dock, or tap "Stop" in the app.

Mopping Function:

1. **Fill Water Tank:** Open the water tank cover, fill with clean water, and close securely.
2. **Attach Mop Pad:** Wet the mop pad and wring it out. Slide it into the mop pad slot until it is securely attached.
3. **Start Mopping:** The robot will automatically detect the mop module and switch to mopping mode. You can

adjust water flow levels in the app.

App Features:

- **Map Management:** Create and save maps, set no-go zones, virtual walls, and invisible barriers.
- **Selective Room Cleaning:** Choose specific rooms to clean.
- **Scheduled Cleaning:** Set cleaning schedules for different times and days.
- **Custom Cleaning Modes:** Adjust suction power and water flow levels.
- **Remote Control:** Manually control the robot's movement.

6. MAINTENANCE

Regular maintenance ensures your roborock Q10 S5 operates efficiently. Always turn off the robot and unplug the charging dock before performing any maintenance.

Dustbin and Filter (Weekly):

1. Lift the top cover of the robot.
2. Remove the dustbin.
3. Open the dustbin cover and empty its contents into a trash bin.
4. Remove the filter. Tap it gently to remove dust. The filter can be rinsed with water; ensure it is completely dry before reinstallation (allow 24 hours).
5. Rinse the dustbin with water if necessary and allow it to dry completely.
6. Reinstall the dry filter and dustbin.

Main Brush (Weekly):

1. Turn the robot over.
2. Press the tabs to remove the main brush cover.
3. Lift out the main brush.
4. Use the cleaning tool (if provided) or scissors to cut and remove any hair or debris tangled around the brush.
5. Reinstall the main brush and cover, ensuring it clicks into place.

Side Brush (Monthly):

- Unscrew the side brush.
- Remove any hair or debris.
- Reattach and tighten the screw.

Sensors and Charging Contacts (Monthly):

- Wipe all sensors (cliff sensors, wall sensor, LDS sensor window) and the charging contacts on both the robot and the dock with a soft, dry cloth.

Mop Pad (After Each Use):

- Remove the mop pad from the water tank.
- Rinse thoroughly with water and allow it to air dry completely before next use.

7. TROUBLESHOOTING

If you encounter issues with your robot, please refer to the following table before contacting support.

| Problem | Possible Cause | Solution |
|--------------------------------|---|---|
| Robot does not turn on. | Low battery or not charged. | Place the robot on the charging dock and ensure it is charging. |
| Robot cannot connect to Wi-Fi. | Incorrect Wi-Fi password, 5GHz network, or poor signal. | Ensure correct 2.4GHz Wi-Fi, reset Wi-Fi on robot, move closer to router. |
| Robot gets stuck frequently. | Obstacles, tangled cables, or dirty sensors. | Clear floor, clean sensors, use no-go zones in app. |
| Poor cleaning performance. | Full dustbin, dirty filter, tangled brushes. | Empty dustbin, clean/replace filter, clean main/side brushes. |
| Robot makes unusual noise. | Debris in main brush, side brush, or wheels. | Inspect and clean all brushes and wheels for obstructions. |

If the problem persists, please refer to the Roborock app for more detailed error messages or contact customer support.

8. SPECIFICATIONS

| Feature | Detail |
|---------------------|---|
| Model | Q10 S5 |
| Dimensions | Approx. 353 x 350 x 96.5 mm (13.9 x 13.8 x 3.8 inches) |
| Weight | Approx. 3.7 kg (8.16 lbs) |
| Battery | Lithium-Ion (Capacity not specified, typical for robot vacuums) |
| Rated Power | Approx. 60W (Typical for robot vacuums) |
| Dustbin Capacity | Approx. 470 ml (Typical for robot vacuums) |
| Water Tank Capacity | Approx. 300 ml (Typical for robot vacuums) |
| Suction Power | Up to 10,000 Pa (HyperForce Suction Power from feature bullets) |
| Wi-Fi Connectivity | 2.4 GHz |

Note: Specifications are subject to change without notice.

9. WARRANTY AND SUPPORT

roborock products are manufactured to the highest quality standards. For detailed warranty information, please refer to the warranty card included in your product packaging or visit the official roborock website. For technical support, troubleshooting assistance, or to purchase replacement parts, please contact roborock customer service through the app or their official website.

