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## Heaflex D10 Series

# Heaflex D10 Series Dog Training Collar User Manual

Model: D10 Series

Brand: Heaflex

## INTRODUCTION

This manual provides instructions for the safe and effective use of your Heaflex D10 Series Dog Training Collar. This system is designed to assist in training up to three dogs using various modes.

## SAFETY INFORMATION

- Read all instructions before using the product.
- This device is intended for dog training purposes only.
- Do not leave the collar on your dog for more than 12 hours per day.
- Regularly check your dog's neck for signs of irritation or sores.
- The remote control is not waterproof.
- Use the shock function responsibly and always start at the lowest level.

## PACKAGE CONTENTS

- Remote Transmitter
- Receiver Collar(s) (Quantity: 3 for this model)
- Adjustable Nylon Collar Strap(s)
- USB Type-C Charging Cable
- Test Light Tool
- Contact Points (short and long)
- Silicone Conductive Caps

## PRODUCT OVERVIEW



Image: The Heaflex D10 Series Dog Training Collar set, including the remote transmitter and three receiver collars with adjustable straps.

### Remote Transmitter

- Touchscreen display with battery indicator.
- Buttons for Beep, Vibration, and Shock modes.
- Channel selection for up to 3 dogs.
- Safety lock function to prevent accidental activation.

### Receiver Collar

- Compact and lightweight design.
- IPX7 waterproof rating.
- Rechargeable battery.
- Adjustable collar strap (7-26 inches, suitable for dogs 5-120 lbs).

## SETUP

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### 1. Charging the Devices

Ensure both the remote transmitter and receiver collars are fully charged before first use.



Image: The remote and receiver collar connected to a USB Type-C charging cable.

- Connect the USB Type-C charging cable to the charging port on both the remote and the receiver.
- A full charge takes approximately 2.5 hours.
- The receiver has a standby time of up to 35 days, and the remote up to 45 days.

## 2. Attaching the Receiver to the Collar Strap

The receiver unit needs to be threaded onto the adjustable nylon collar strap.

Your browser does not support the video tag.

Video: A demonstration of how to attach the receiver to the collar strap and pair the devices.

1. Slide one end of the collar strap through the loop on one side of the receiver.
2. Thread the strap back through the buckle, ensuring it is secure.
3. Repeat for the other side of the receiver.
4. Ensure the contact points are facing inwards towards the dog's neck.
5. Attach the appropriate length contact points and silicone caps based on your dog's coat length.

## 3. Fitting the Collar on Your Dog

Proper fit is essential for effectiveness and comfort.



Image: Visual guide showing different dog sizes and the adjustable collar range.

- The collar should fit snugly, allowing two fingers to fit between the strap and your dog's neck.
- The contact points must touch your dog's skin to deliver stimulation effectively.
- Adjust the strap length to ensure a secure but comfortable fit.
- This collar is suitable for dogs weighing 5 to 120 pounds, with neck sizes ranging from 7 to 26 inches.

#### 4. Pairing the Remote and Receiver

Follow these steps to pair your remote with the receiver collar(s).

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Video: A demonstration of how to pair the remote with the receiver collar.

1. Turn on the remote transmitter.
2. Long press the power button on the receiver collar until the green light flashes.
3. While the receiver light is flashing, press any training mode button (Beep, Vibration, or Shock) on the remote.
4. The receiver light will stop flashing and remain solid green, indicating successful pairing.
5. To pair additional collars (up to 3), select a different channel on the remote and repeat the process for each additional receiver.

## OPERATING INSTRUCTIONS

### Training Modes

The Heaflex D10 Series offers three distinct training modes:



Image: Icons representing the three training modes: Shock, Beep, and Vibration.

- **Beep Mode:** Delivers an audible tone. This is often used as a warning or for positive reinforcement.
- **Vibration Mode:** Provides a gentle to strong vibration. Levels 1-16 are available.
- **Shock Mode:** Delivers a static stimulation. Levels 1-16 are available. Use with caution and always start at the lowest level.

### Adjusting Intensity Levels

Both Vibration and Shock modes have 16 adjustable intensity levels.

- Use the up/down buttons on the remote's touchscreen to select the desired intensity level for Vibration or Shock.
- Always start with the lowest level and gradually increase until your dog responds.

### Safety Lock Function

The remote features a safety lock to prevent accidental activation.

- To activate the safety lock, press the lock icon on the remote.
- To unlock, press the lock icon again.
- The remote enters hibernate mode after 30 seconds of inactivity and must be unlocked to resume use.

## Multi-Dog Training

The remote can control up to three receiver collars simultaneously.

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Video: A demonstration of the remote's multi-channel capability for training multiple dogs.

- Use the channel selection button on the remote to switch between Dog 1, Dog 2, and Dog 3.
- Each dog's collar must be paired to a unique channel.
- This allows for individual control and customized training for each dog.

## Maintenance

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### Cleaning

- Regularly clean the receiver collar and contact points with a damp cloth.
- Ensure the charging port cover is securely closed when not charging to maintain waterproofing.

### Battery Care

- Charge the devices when the battery indicator shows low power.
- Avoid extreme temperatures for storage to prolong battery life.

### Waterproofing

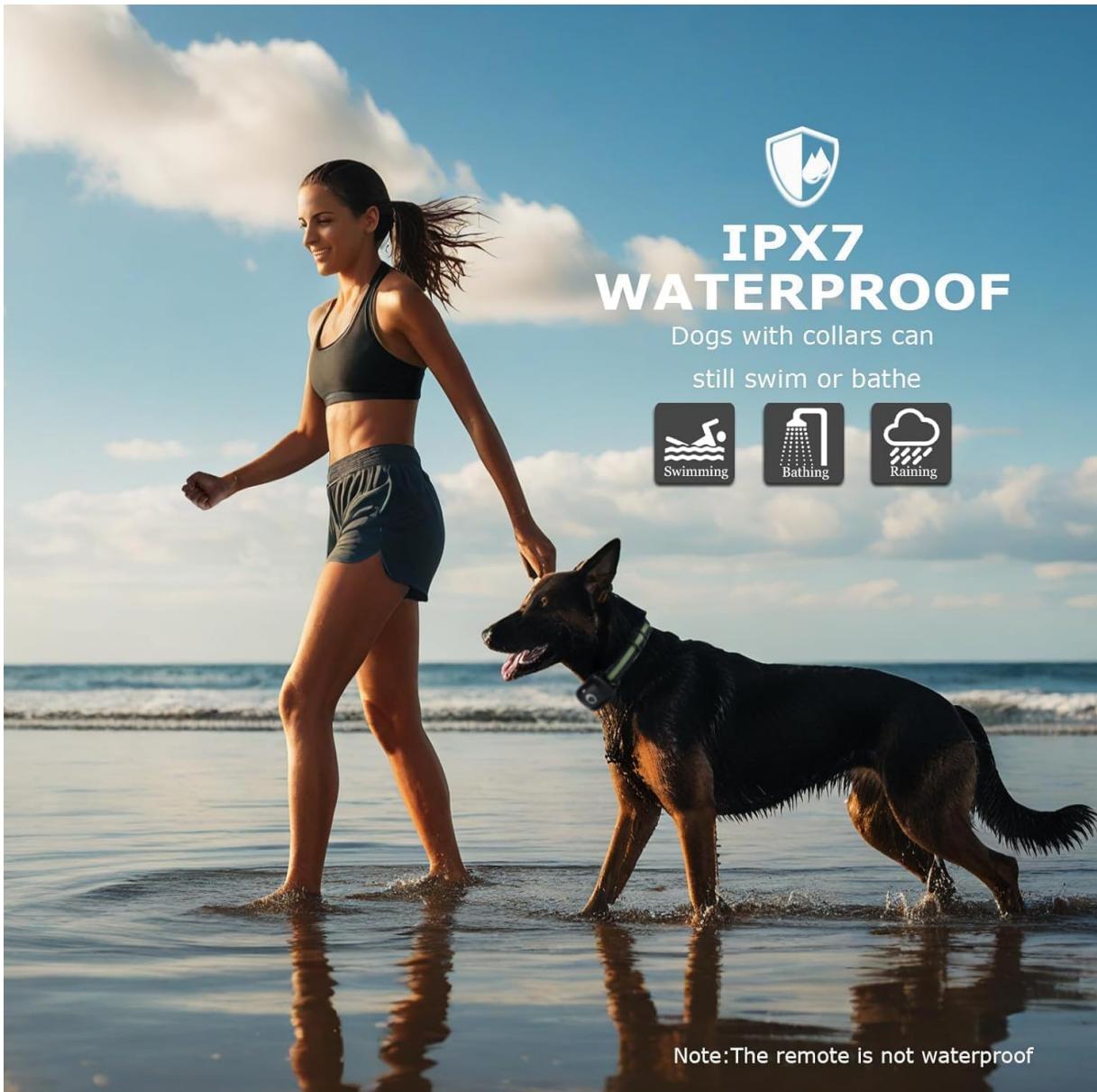


Image: A dog wearing the collar near water, illustrating its IPX7 waterproof feature.

- The receiver collar is IPX7 waterproof, meaning it can withstand immersion in water up to 1 meter for 30 minutes.
- This allows for training in wet conditions, including rain or swimming.
- **Important: The remote control is NOT waterproof.** Keep it dry.

## TROUBLESHOOTING

### **Collar not responding to remote**

- Check if both devices are powered on.
- Ensure the remote is not in safety lock mode.
- Verify that the remote and receiver are paired to the same channel.
- Recharge both devices if battery levels are low.
- Ensure you are within the 2600ft operating range.

### **Dog not responding to stimulation**

- Check the collar fit; contact points must touch the skin.
- Adjust the contact points to a longer size if your dog has thick fur.

- Increase the intensity level gradually.
- Use the included test light tool to confirm the shock function is working.

## SPECIFICATIONS

Feature	Detail
Brand	Heaflex
Model	D10 Series
Training Modes	Beep, Vibration (1-16 levels), Shock (1-16 levels)
Range	Up to 2600 feet (unobstructed)
Multi-Dog Support	Up to 3 dogs
Receiver Waterproof Rating	IPX7
Charging Time	Approximately 2.5 hours (USB Type-C)
Remote Standby Time	Up to 45 days
Receiver Standby Time	Up to 35 days
Collar Size	7-26 inches
Recommended Dog Weight	5-120 lbs

## WARRANTY AND SUPPORT

The Heaflex D10 Series Dog Training Collar comes with a 2-year warranty. For any questions, issues, or support needs, please contact Heaflex customer service.

**Contact Information:** Refer to the product packaging or the official Heaflex website for the most current support details.

## Related Documents - D10 Series

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 <p>GET FREE 1 YEAR EXTENDED WARRANTY I am always here to provide you with the best customer service</p> <p>headflex</p> <p>Scan the QR code or visit the link below <a href="https://www.heaflex.com/pages/contact">https://www.heaflex.com/pages/contact</a></p> <p>Follow us on: <a href="#">Facebook</a>   <a href="#">Twitter</a>   <a href="#">Instagram</a>   <a href="#">YouTube</a>   <a href="#">Support@heaflex.com</a></p>	<p><b><u>Heaflex Dog Training Collar User Manual and Product Information</u></b></p> <p>Comprehensive guide to the Heaflex Dog Training Collar, including package contents, product overview, safety information, charging, operation, pairing, testing, fitting, FAQs, features, and specifications. Learn how to use the remote control, receiver, and collar for effective dog training.</p>
 <p>dogtra Owner's Manual</p> <p>YS 600 BUILT RELIABLE</p>	<p><b><u>Dogtra YS600 No Bark Collar Owner's Manual   Built Reliable</u></b></p> <p>Comprehensive owner's manual for the Dogtra YS600 No Bark Collar. Learn about features, operation, charging, fitting, troubleshooting, and warranty information for this reliable dog training device.</p>
 <p>dogtra Owner's Manual</p> <p>Remote Controlled Dog Training Collar dogtra 1900S Series</p>	<p><b><u>Dogtra 1900S Series Owner's Manual: Remote Controlled Dog Training Collars</u></b></p> <p>Comprehensive owner's manual for the Dogtra 1900S Series remote-controlled dog training collars, covering setup, operation, training tips, maintenance, and warranty.</p>