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Eureka NEU652

Eureka FlexReach Plus NEU652 Upright Vacuum Cleaner User Manual

Model: NEU652

INTRODUCTION

The Eureka FlexReach Plus NEU652 is an advanced bagless upright vacuum cleaner designed for efficient and versatile cleaning across various floor types. Featuring powerful suction, innovative Lift-Away technology, and an anti-tangle brush roll, this vacuum is ideal for homes with pets and diverse cleaning needs. This manual provides essential information for safe operation, maintenance, and troubleshooting to ensure optimal performance of your vacuum cleaner.

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should always be followed, including the following:

- Read all instructions before using this vacuum cleaner.
- Always unplug the appliance from the electrical outlet before cleaning or servicing.
- Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.

- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Do not use without dust cup and/or filters in place.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.
- Store your appliance indoors in a cool, dry area.

WHAT'S IN THE BOX

Your Eureka FlexReach Plus NEU652 vacuum cleaner comes with the following components:



All included components:
Main Unit, Handle, Crevice
Tool, Dusting Brush, Pet
Tool, Filter Set, and Hose.

- **Main Unit:** The primary vacuum body with the motor and dust cup.
- **Handle:** Ergonomic handle for comfortable operation.
- **Hose:** Flexible hose for extended reach and attachment use.
- **Filter Set:** Includes HEPA filter and pre-filters for advanced filtration.
- **Pet Tool:** Specialized tool for removing pet hair from upholstery and carpets.
- **Dusting Brush:** For delicate surfaces and general dusting.
- **Crevice Tool:** For cleaning tight spaces and corners.

SETUP

Follow these steps to assemble your Eureka FlexReach Plus NEU652 vacuum cleaner:

1. **Unpack:** Carefully remove all components from the packaging.
2. **Attach Handle:** Insert the handle into the top of the main vacuum body until it clicks securely into place.
3. **Connect Hose:** Attach the flexible hose to the designated port on the vacuum. Ensure it is firmly connected to prevent loss of suction.
4. **Store Accessories:** Place the crevice tool, dusting brush, and pet tool onto the onboard storage clips for easy access during cleaning.
5. **Check Filters:** Ensure all filters (pre-filters and HEPA filter) are correctly installed before first use. Refer to the 'Maintenance' section for filter location.

OPERATING INSTRUCTIONS

General Operation

The Eureka FlexReach Plus NEU652 is designed for powerful and adaptable cleaning.



Deep Cleaning Performance: Equipped with a powerful 960W motor and 192AW suction for effective debris capture.



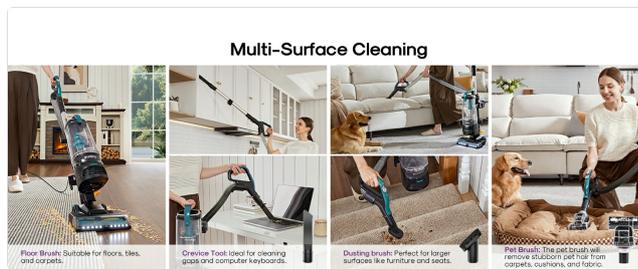
User-Friendly Design: Easily maneuverable on carpets and hard floors, with adjustable suction.

- **Power On/Off:** Locate the power switch on the main unit. Press once to turn on.
- **Recline:** Step on the floor nozzle and pull the handle back to recline the vacuum for cleaning.
- **Maneuverability:** The vacuum features an 80-degree swivel steering for easy navigation around furniture and obstacles.



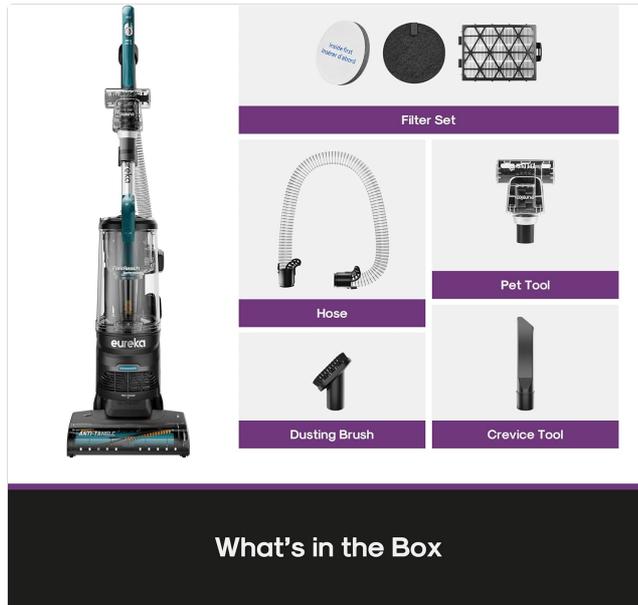
Easy to Maneuver: Navigate around furniture and obstacles with the 80-degree swivel.

- **LED Headlights:** The floor nozzle is equipped with LED headlights to illuminate dark areas and ensure thorough cleaning.



LED Headlights: Designed for cleaning hard-to-reach dark areas, ensuring deep cleaning with no blind spots.

- **Extra-Long Power Cord:** The 30ft power cord allows for extensive cleaning without frequent outlet changes.



Whole-Home Cleaning: The extended cord allows you to clean the entire room without frequently changing outlets.

Floor Sense + React Technology

This vacuum automatically adjusts to your floor type.



Floor Sense + React Technology: Automatically detects floor types (carpet/hard floors) and adjusts suction power and brush roll speed accordingly.

- In 'Auto' mode, the vacuum uses advanced ultrasonic technology to detect carpets and hard floors.
- It automatically adjusts the brush roll speed for optimal, hassle-free cleaning on any surface.

Lift-Away Mode

For versatile above-floor cleaning, detach the pod from the main unit.

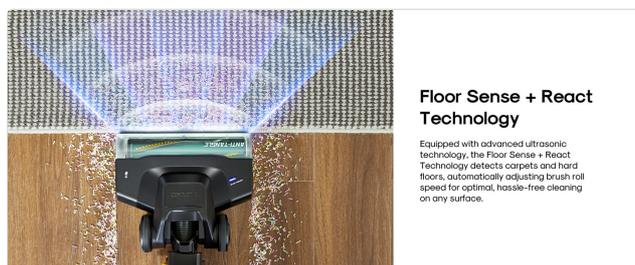


Quick Lift Technology: Lift the detachable pod to effortlessly clean above-floor areas such as stairs, furniture, and more.

- Press the 'Lift-Away' button to release the main pod from the floor nozzle.
- Carry the lightweight pod to clean stairs, upholstery, or other elevated surfaces using the hose and attachments.

Using Attachments

The Eureka FlexReach Plus NEU652 comes with several tools for specialized cleaning.



Multi-Surface Cleaning: Clean floors, furniture, and hard-to-reach areas with ease using the various attachments.

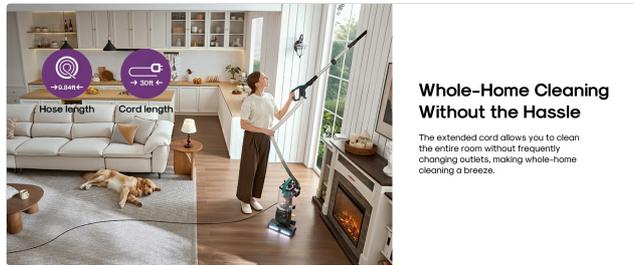
- **Crevice Tool:** Ideal for cleaning tight spaces, corners, and along edges.
- **Dusting Brush:** Use for delicate surfaces like blinds, shelves, and lamp shades.
- **Pet Tool:** Attach to the hose to effectively remove stubborn pet hair from upholstery, pet beds, and stairs.

MAINTENANCE

Regular maintenance ensures your vacuum operates at peak performance.

Emptying the Dust Bin

The 2L high-capacity dust bin is designed for easy, one-touch emptying.

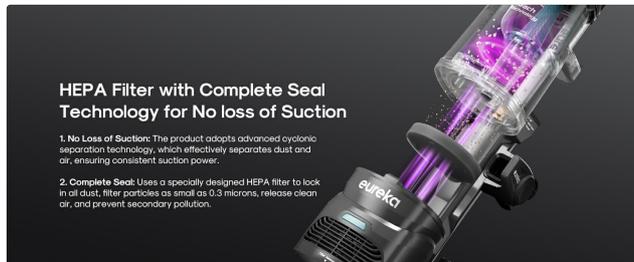


One-Touch Dust Release: Hands-free dust disposal for convenient cleaning. The 77.8 oz large dust cup prevents the need to empty frequently.

1. Ensure the vacuum is unplugged.
2. Press the dust cup release button to detach the dust cup from the main unit.
3. Hold the dust cup over a trash bin and press the bottom release latch to empty contents.
4. Close the bottom latch firmly until it clicks, then reattach the dust cup to the vacuum.

Cleaning Filters

The vacuum features a multi-stage filtration system, including washable pre-filters and a HEPA filter.



Easy to Maintain: Washable and reusable components, designed to reduce wear and tear and extend the lifespan of the device.



HEPA Filter with Complete Seal Technology: Captures 0.3-micron particles, releasing clean air and preventing secondary pollution.

1. **Pre-Filters:** Remove the pre-filters from the dust cup. Rinse them under running water until the water runs clear. Allow them to air dry completely for at least 24 hours before reinstallation.
2. **HEPA Filter:** The HEPA filter is located at the bottom of the main unit. Twist to unlock and remove. Tap it gently over a trash bin to remove loose dirt. Do not wash the HEPA filter unless specified by the manufacturer. Replace the HEPA filter every 6-12 months, or as needed.

Cleaning the Anti-Tangle Brush Roll

The anti-tangle brush roll is designed to minimize hair wrap, but occasional cleaning may be necessary.



Anti-Tangle Brush Roll: Enhanced technology with raised rubber strips for uninterrupted cleaning and simplified maintenance.

1. Ensure the vacuum is unplugged.
2. Turn the floor nozzle over. Use a coin to unlock the brush roll cover.
3. Remove the brush roll. Clear any tangled hair or debris from the brush roll and its housing.
4. Reinsert the brush roll and secure the cover.

TROUBLESHOOTING

If you encounter issues with your Eureka FlexReach Plus NEU652, refer to the following common problems and solutions:

| Problem | Possible Cause | Solution |
|-------------------------|--|---|
| Vacuum does not turn on | Not plugged in; circuit breaker tripped; power switch off. | Check power cord; reset circuit breaker; ensure power switch is on. |
| Loss of suction | Dust cup full; filters clogged; hose/nozzle clogged; brush roll jammed. | Empty dust cup; clean/replace filters; clear any blockages; clear brush roll. |
| Brush roll not spinning | Brush roll jammed; belt broken; vacuum in 'Hard Floor' mode (brush roll spins slower). | Clear brush roll; check/replace belt; switch to 'Carpet' or 'Auto' mode. |
| Unusual noise | Blockage in hose/nozzle; foreign object in brush roll; motor issue. | Check for and remove blockages; inspect brush roll; contact customer support if motor noise persists. |

If the problem persists after trying these solutions, please contact Eureka Customer Support.

SPECIFICATIONS

- **Brand:** Eureka

- **Model Name:** FlexReach Plus
- **Model Number:** NEU652
- **Color:** Green
- **Special Features:** Bagless, HEPA Filtration, High Power, Lightweight, Low Noise, Anti-Tangle Brush Roll, Floor Sensor
- **Filter Type:** HEPA Filter
- **Capacity:** 2.1 Liters (Dust Bin)
- **Wattage:** 960 watts
- **Suction Power:** 192AW
- **Hose Length:** 6 Inches (approx. 0.5 ft)
- **Power Cord Length:** 30 FT
- **Recommended Uses:** Pet Hair, Hard Floor, Carpet
- **Form Factor:** Upright
- **Product Dimensions:** 10"L x 10"W x 27"H
- **Item Weight:** 13 pounds
- **Power Source:** Corded Electric
- **Vacuum Collection Technology:** Bagless Cyclonic + Detachable Canister
- **UPC:** 840296516638

WARRANTY AND SUPPORT

Eureka is committed to providing quality products and customer satisfaction. For warranty information, product registration, or technical support, please visit the official Eureka website or contact their customer service directly.

- **12-Month Care Program:** Eureka offers a 12-month care program for their products.
- **Timely Resolution Framework:** Support is available via Email, Phone, and App.
- **Genuine Replacement Accessories:** Ensure optimal performance by using only genuine Eureka replacement parts.
- **Trustworthy After-sales Service:** Dedicated support for any post-purchase inquiries.

For more details, visit the [Eureka Store on Amazon](#).