

## Hisense HIAP0825TWD

# Hisense HIAP0825TWD 8000 BTU Dual Hose Portable Tower Air Conditioner User Manual

Model: HIAP0825TWD

## 1. IMPORTANT SAFETY INSTRUCTIONS

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Please read all instructions carefully before operating the Hisense HIAP0825TWD portable air conditioner. Retain this manual for future reference. Failure to follow these instructions may result in property damage, personal injury, or death.

- This appliance is for indoor use only.
- Ensure the power supply matches the voltage specified on the rating label.
- Do not operate the unit with a damaged cord or plug.
- Keep the unit at least 20 inches (50 cm) away from walls or other objects to ensure proper airflow.
- Do not block air inlets or outlets.
- Always unplug the unit before cleaning or servicing.
- Do not use chemical solvents to clean the unit.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

## 2. PRODUCT OVERVIEW

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The Hisense HIAP0825TWD is an 8000 BTU portable tower air conditioner designed to cool areas up to 350 square feet. It features an inverter compressor for energy efficiency and quiet operation, dual-hose cooling for improved performance, and 3-in-1 functionality (cooling, dehumidifying, and fan modes). The unit also includes Wi-Fi app control for convenient operation via Alexa or Google Assistant.



Figure 2.1: Front view of the Hisense HIAP0825TWD portable air conditioner. This image displays the sleek, white tower design of the unit, highlighting its modern aesthetic and compact footprint suitable for various room settings.



Figure 2.2: Side view of the Hisense HIAP0825TWD portable air conditioner. This perspective shows the depth of the unit and the general placement of the exhaust and intake vents on the side, which connect to the dual hoses.

## 2.1 Package Contents

- Hisense 8000 BTU Dual Hose Portable Tower Air Conditioner (HIAP0825TWD)
- Remote control with batteries
- Window installation kit (adjustable panels)
- Hardware kit
- User Guide (this manual)

## 3. SETUP AND INSTALLATION

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Proper installation is crucial for the efficient operation of your portable air conditioner. Follow these steps carefully.

### 3.1 Unpacking

1. Carefully remove the unit from its packaging.
2. Remove all packing materials, tapes, and protective films.
3. Check for any shipping damage. If the unit is damaged, do not operate it and contact customer support.

### 3.2 Window Kit Installation

The adjustable window kit is designed for vertical or horizontal window openings. It eliminates the need for manual cutting of extension panels.

1. Assemble the window kit panels to fit your window opening. Secure them with the provided hardware.
2. Open the window and place the assembled window kit into the window frame. Extend the panels to fit snugly and close the window to secure the kit.
3. Ensure the window kit is sealed properly to prevent air leakage.

### 3.3 Dual Hose Connection

The HIAP0825TWD uses a dual-hose system for improved cooling efficiency. One hose serves as the air intake, and the other as the exhaust.



Figure 3.1: Hisense HIAP0825TWD unit with dual hoses connected. This image illustrates the two flexible hoses extending from the back of the unit, ready for connection to the window kit. The hoses are crucial for the dual-hose cooling system.



Figure 3.2: Hisense HIAP0825TWD unit with window kit and hoses installed. This image shows the portable air conditioner positioned near a window, with the dual hoses properly connected to the window kit, demonstrating a complete setup for operation.

1. Attach the intake hose to the designated intake port on the back of the unit and to the corresponding opening on the window kit.
2. Attach the exhaust hose to the designated exhaust port on the back of the unit and to the corresponding opening on the window kit.
3. Ensure both hoses are securely fastened and extended as straight as possible to minimize airflow restriction. Avoid sharp bends.

### 3.4 Power Connection

Plug the power cord into a grounded 115V, 60Hz electrical outlet. Do not use extension cords or power strips.

## 4. OPERATING INSTRUCTIONS

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Your Hisense portable air conditioner offers multiple modes and smart features for optimal comfort.

### 4.1 Control Panel and Remote Control

The unit can be operated using the control panel on top of the unit or the included remote control. Refer to the diagrams in your quick start guide for button layouts.

### 4.2 Operating Modes

Press the **Mode** button to cycle through the available modes:

- **Cooling Mode:** Provides cooling to the room. Set your desired temperature using the temperature adjustment buttons.
- **Dehumidifying Mode:** Removes moisture from the air. The fan speed is automatically set in this mode.
- **Fan Mode:** Circulates air without cooling. Select from multiple fan speeds.

### 4.3 Fan Speeds

In Cooling and Fan modes, press the **Fan Speed** button to select between Low, Medium, and High fan speeds. In Dehumidifying mode, the fan speed is automatic.

#### 4.4 Smart Features

- **Wi-Fi App Control:** Download the Hisense ConnectLife app to control your unit remotely. The unit is compatible with Alexa and Google Assistant for voice control.



Figure 4.1: Smartphone displaying the Hisense ConnectLife app interface. This image shows the digital controls for the portable air conditioner, including temperature setting, mode selection, and fan speed, accessible via a mobile device.

- **24-Hour Timer:** Set the unit to turn on or off automatically after a specified period.
- **Sleep Mode:** Adjusts temperature and fan speed for quiet, comfortable sleep.
- **Auto-Restart:** The unit will automatically restart with the previous settings after a power outage.



Figure 4.2: Diagram illustrating the Hisense Extended Reach Cooling feature. This graphic shows how the unit's cross-flow fan delivers strong airflow over 21 feet with a 60-degree wide coverage, effectively cooling larger rooms up to 300-350 square feet.

## 5. MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your air conditioner.

### 5.1 Air Filter Cleaning

The air filter should be cleaned every two weeks or more frequently depending on usage and air quality.

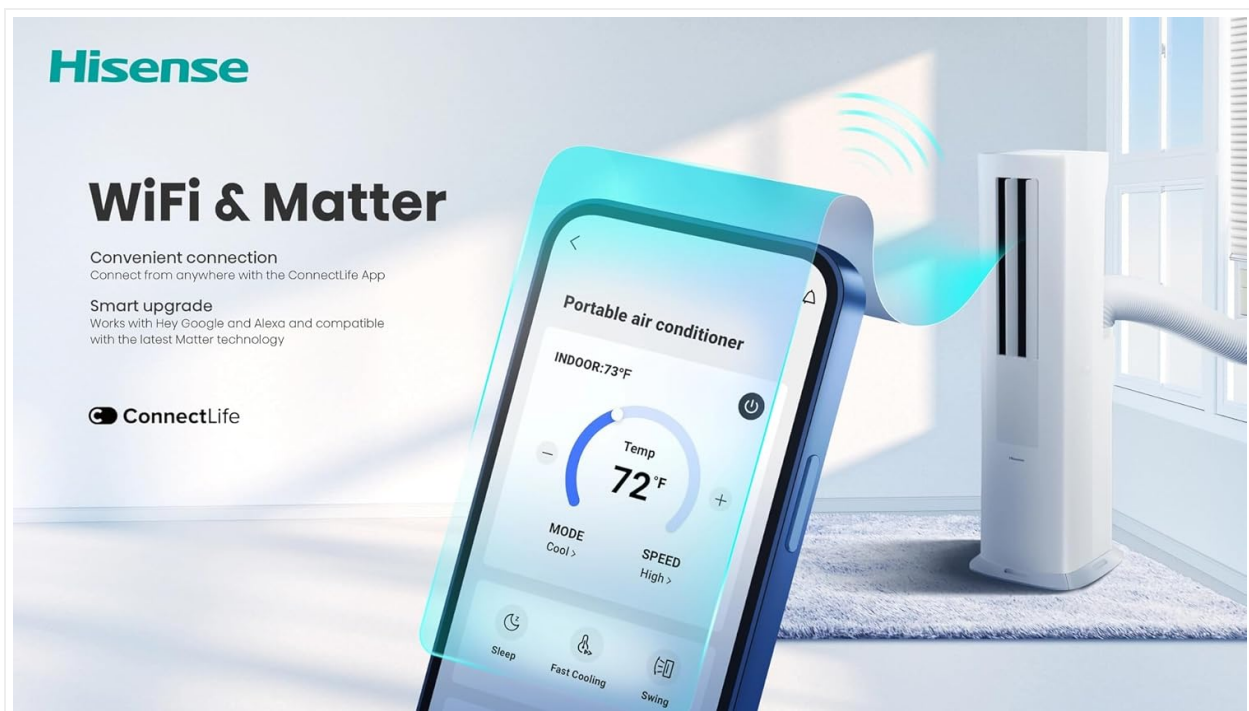


Figure 5.1: Close-up view of the Hisense portable air conditioner's filter access. This image shows the removable filter panel, indicating where users can access and clean the air filter for routine maintenance.

1. Unplug the unit from the power outlet.

2. Locate and remove the air filter from the back or side of the unit (refer to Figure 5.1).
3. Wash the filter with warm, soapy water. Rinse thoroughly and allow it to air dry completely before reinstalling.
4. Reinstall the dry filter and plug the unit back in.

## 5.2 Water Drainage

The HIAP0825TWD features a self-evaporation system, which automatically expels condensation in most conditions. However, in high humidity or during extended dehumidifying operation, manual drainage may be required.



Figure 5.2: Diagram illustrating the elevated drain-hose connector. This graphic shows how to connect a garden hose for continuous drainage, ideal for dehumidifying modes, allowing water to be expelled without manual emptying.

1. Unplug the unit.
2. Locate the drain port at the bottom rear of the unit.
3. Place a shallow pan or connect a garden hose to the drain port (as shown in Figure 5.2) to collect water.
4. Remove the drain plug to allow water to flow out.
5. Once drained, replace the drain plug securely.

## 5.3 Storage

When storing the unit for an extended period:

1. Drain all accumulated water.
2. Clean the air filter.
3. Run the unit in fan-only mode for a few hours to dry the interior.
4. Unplug the unit and coil the power cord.
5. Store the unit in a dry, upright position, covered to protect it from dust.

## 6. TROUBLESHOOTING

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Before contacting customer service, review the following common issues and solutions.

Problem	Possible Cause	Solution
Unit does not turn on	No power supply Power cord not plugged in Circuit breaker tripped	Check power outlet Ensure cord is securely plugged in Reset circuit breaker
Unit does not cool effectively	Air filter dirty Window kit not properly sealed Room size too large Doors/windows open	Clean air filter Ensure window kit is sealed Verify room size is within 350 sq ft Close all doors and windows
Unit is noisy	Unit not on a level surface Air filter dirty	Place unit on a flat, stable surface Clean air filter
Water leakage	Drain plug loose Unit not drained in high humidity	Secure drain plug Manually drain the unit
Wi-Fi connection issues	Incorrect Wi-Fi password Router too far App not updated	Verify password Move unit closer to router or use extender Update ConnectLife app

## 7. SPECIFICATIONS

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Feature	Specification
Model Number	HIAP0825TWD
Cooling Capacity	8000 BTU
Coverage Area	Up to 350 Sq Ft
Product Dimensions (D x W x H)	13.8" x 13.2" x 49.4"
Item Weight	78 pounds
Noise Level	49-51 dB(A)
Voltage	115 Volts
Wattage	950 watts

Feature	Specification
Annual Energy Consumption	400 Kilowatt Hours Per Year
Special Features	3-in-1 Functionality (Cool, Dehumidify, Fan), Inverter Compressor, Dual Hose, Wi-Fi App Control (Alexa/Google)
Installation Type	Floor (For Window use)

## 8. WARRANTY AND SUPPORT

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For warranty information and technical support, please refer to the warranty card included with your product or visit the official Hisense website. You may also contact Hisense customer service directly for assistance with your HIAP0825TWD portable air conditioner.

**Hisense Customer Service:** Please refer to your product registration or Hisense's official website for the most current contact information.