

GSEICE RLZ3*2-JP

GSEICE 6L Dual Tank Slush Machine User Manual

Model: RLZ3*2-JP

1. INTRODUCTION

Thank you for purchasing the GSEICE 6L Dual Tank Slush Machine. This appliance is designed for rapid freezing and mixing of various frozen beverages, including slush, smoothies, cocktails, milkshakes, and frappes. Its independent control system allows for simultaneous preparation of different drinks, making it suitable for both commercial and home use. This manual provides essential information for safe and efficient operation, maintenance, and troubleshooting to ensure optimal performance and longevity of your machine.

3L*2家庭用フロースンマシン



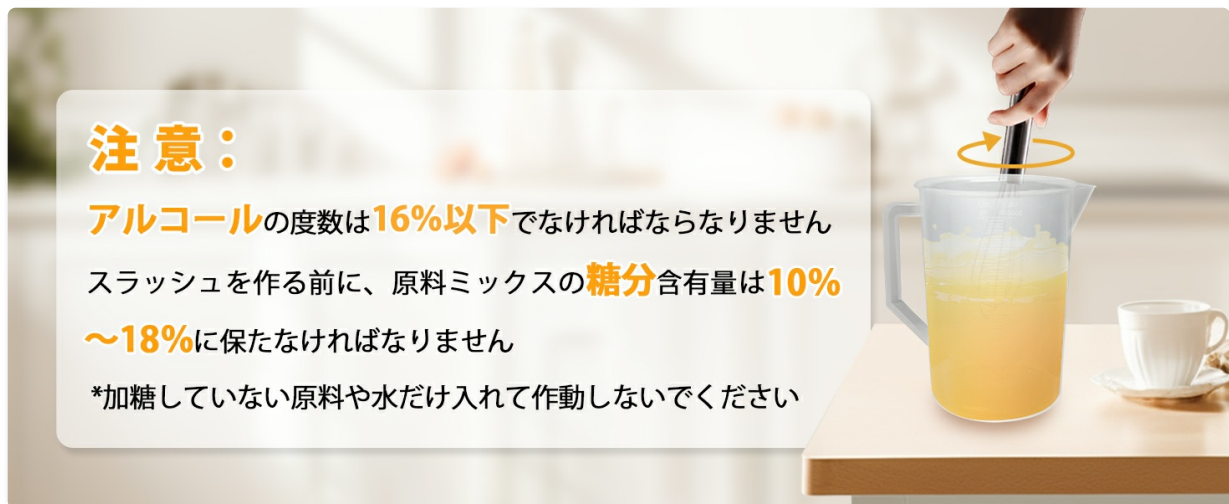
Image: The GSEICE 6L Dual Tank Slush Machine, showcasing its dual tanks and ready-to-serve frozen drinks.

2. SAFETY INSTRUCTIONS

Please read all safety instructions carefully before operating the machine to prevent injury or damage.

- Always ensure the machine is unplugged from the power outlet before cleaning, maintenance, or assembly/disassembly of parts.
- Do not immerse the main unit of the machine in water or any other liquid. Wipe the exterior with a damp cloth.
- Keep the appliance out of reach of children and pets.
- Ensure adequate ventilation around the machine during operation. Do not block air vents.
- Only use ingredients with a sugar content between 13% and 18%. Using mixtures with insufficient sugar can damage the machine.
- If preparing alcoholic frozen drinks, ensure the alcohol content of the mixture is 13% or less. Higher alcohol content may prevent proper freezing or damage the machine.
- Do not operate the machine with only water or unsweetened ingredients.

- Use only the provided power cord and ensure it is not damaged.
- If the machine malfunctions or shows signs of damage, discontinue use immediately and contact customer support.



注意：

アルコールの度数は**16%以下**でなければなりません
スラッシュを作る前に、原料ミックスの**糖分**含有量は**10%
～18%**に保たなければなりません

*加糖していない原料や水だけ入れて作動しないでください

Image: Important notes regarding ingredient sugar and alcohol content for safe operation.

3. PRODUCT OVERVIEW

The GSEICE Slush Machine features a robust design with user-friendly components for efficient beverage preparation.

Key Features:

- **Dual Tanks:** Two independent 3-liter tanks (6L total capacity) allow for simultaneous preparation of different flavors.
- **Rapid Freezing:** Equipped with a powerful compressor for quick cooling and mixing, producing frozen drinks in approximately 25-120 minutes depending on environmental conditions and ingredient temperature.
- **Intelligent Control Panel:** Features an upgraded panel with real-time temperature display and intuitive controls.
- **5 Preset Modes:** Easily switch between modes for Frozen Drink, Smoothie, Cocktail, Milkshake, and Frappe with a single button.
- **Durable Construction:** Made with a 304 stainless steel body and food-grade, impact-resistant PC tanks for rust prevention and long-term durability.
- **Low Noise Operation:** Designed to operate at a low noise level (≤ 60 dB).
- **Compact Design:** Space-saving dimensions (490x320x545mm) and a weight of 25kg make it suitable for various settings.
- **Built-in LED Lighting:** An illumination button activates internal LED lights, enhancing the visual appeal of the drinks, especially in low-light environments.
- **Removable Drip Tray:** For easy cleaning and maintenance.

Components:

- Main Unit
- Spiral Stirrers (2)

- Plunger Seal Rings (4)
- Mouse Seal Rings (2)
- Back Bowl Seal Rings (2)

ユーザーフレンドリーなデザイン

三角ハンドル



三角ハンドルにより楽に力を使わずにドリンクを取り出すことができます

凝縮水収集アーク



厨房内の湿度が低下し、快適な作業環境を維持できます。湿度が低いと、カビや臭いの発生も抑えられます。

取り外し可能なドリップトレイ：便利！



設備の清潔さを保ち、メンテナンスの手間を減らせます。

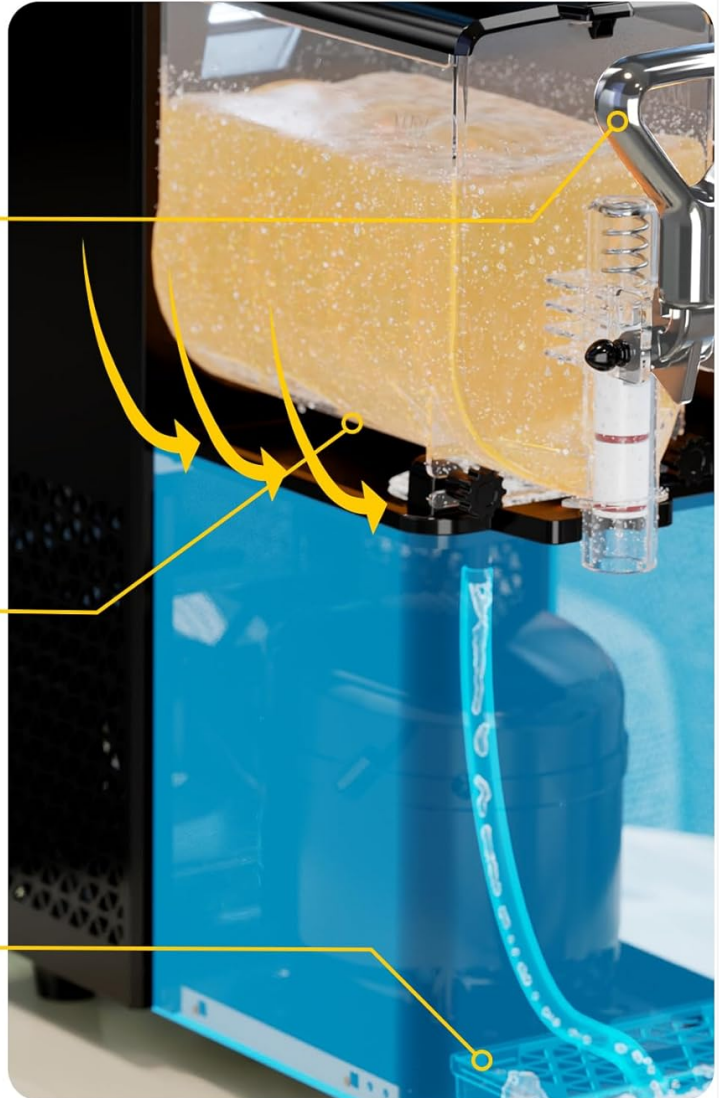


Image: User-friendly design elements including the triangular handle and removable drip tray.

安心して使える高品質なスモージーマシン

食品グレードの材料で作られ、健康と安全を確保する上、
寿命にも大きく貢献します

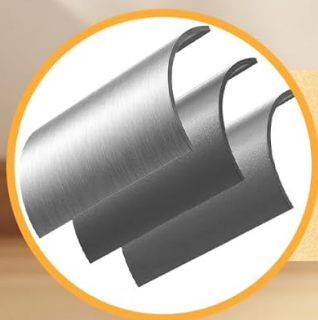


食品グレード—安全：

食品用ボウルを搭載し、安心して使えます

360度回転するスパイラル—効率：

スモージーがより細かく仕上げ、口当たりを滑らか
でふんわりとした極上の食感にします



ステンレス製—耐久性：

ステンレス鋼を採用 見た目が豪華なだけでなく、
日常のお手入れも便利

Image: Details on the quality materials and efficient spiral design.

省スペースで高耐久性

コンパクトで軽量のデザイン、狭いスペースにも最適。
高耐久性と効率的な性能で、長時間使用にも対応可能な最新アイスラッシュマシン



Image: Compact dimensions and low noise feature of the machine.

4. SETUP

Follow these steps to set up your slush machine before first use.

Initial Assembly:

1. Apply petroleum jelly to the mouse seal ring and place it into the slot at the front of the spiral stirrer.
2. Apply petroleum jelly to the back bowl seal ring and attach it to the cylinder base.
3. Gently push and rotate the spiral stirrer into place.
4. Secure the spiral stirrer with the tightening screw.
5. Install the beverage bowls onto the main unit.
6. Lock the bowl tightening nuts to secure the bowls.



Image: Detailed steps for assembling the internal components.

5. OPERATING INSTRUCTIONS

Operating your GSEICE Slush Machine is straightforward with its intelligent control panel.

Preparation and Operation:

1. **Prepare Mixture:** Mix your desired ingredients thoroughly in a separate container. Ensure the sugar content is between 13-18% and alcohol content is 13% or less.
2. **Pour into Bowls:** Carefully pour the prepared mixture into the machine's tanks. Do not overfill.
3. **Select Mode:** Use the control panel to select one of the 5 preset modes: Frozen Drink, Smoothie, Cocktail, Milkshake, or Frappe. The panel displays real-time temperature.
4. **Wait for Freezing:** The machine will begin the freezing and mixing process. This typically takes 25-120 minutes, depending on the ambient temperature and initial mixture temperature.
5. **Serve:** Once the desired consistency is reached, dispense your delicious frozen beverage using the tap.

Control Panel Functions:

- **Preset Button:** Cycles through the 5 beverage modes.
- **Illumination Button:** Activates the internal LED lights to enhance drink presentation.
- **Temperature Display:** Shows the real-time temperature of the mixture.
- **Rinse Function:** Press and hold the 'Rinse' button for 3 seconds to activate the automatic cleaning mode.

「プリセット」一つボタンで簡単操作

お気に入りの冷凍飲料を楽しむことができるフローズンマシン



Image: The intelligent control panel with preset modes.

「照明」 ボタン一つでオシャレに

内蔵LEDライトで夜間の演出力アップ、
魅力的なビジュアルでおもてなしも一層華やかに。



Image: The illumination feature enhancing the visual appeal of the drinks.

簡単な使い方



原料ミックスを攪拌する



ボウルに入れる



モードを選ぶ



美味しいドリンクを待つ

Image: Simple steps for preparing and operating the machine.

6. MAINTENANCE AND CLEANING

Regular cleaning and maintenance ensure hygiene and extend the lifespan of your machine.

Daily Cleaning:

- 1. **Drain Remaining Liquid:** After use, drain any remaining beverage from the tanks.
- 2. **Add Water:** Fill the tanks with clean water.
- 3. **Activate Rinse Mode:** Press the 'Rinse' button once to activate the automatic cleaning cycle. The stirrers will rotate to clean the interior.
- 4. **Drain Water:** Once the rinse cycle is complete, drain the water from the tanks. Repeat if necessary.
- 5. **Wipe Down:** Wipe the exterior of the machine with a clean, damp cloth. Do not use abrasive cleaners.

Periodic Maintenance:

- **Clean Drip Tray:** The drip tray is removable for easy cleaning. Empty and wash it regularly.
- **Inspect Seals:** Periodically check the plunger seal rings, mouse seal rings, and back bowl seal rings for wear and tear. Replace if damaged to prevent leaks.
- **Clean Air Vents:** Ensure the air vents on the sides of the machine are free from dust and debris to maintain proper cooling.



Image: Easy cleaning method for the slush machine.

7. TROUBLESHOOTING

If you encounter any issues with your slush machine, refer to the following common problems and solutions.

Problem	Possible Cause	Solution
Machine not freezing / Mixture too thin	Insufficient sugar content in mixture (below 13%). Ambient temperature too high. Mixture temperature too high.	Adjust sugar content to 13-18%. Operate in a cooler environment. Pre-chill mixture before adding to tanks.

Problem	Possible Cause	Solution
Mixture too thick / Freezing too hard	Excessive sugar content in mixture (above 18%). Ambient temperature too low.	Reduce sugar content. Operate in a warmer environment or adjust settings if available.
Leaking from tanks	Seals are improperly installed or damaged. Tank not properly secured.	Re-install seals correctly, ensuring they are lubricated with petroleum jelly. Check and tighten tank securing nuts. Replace damaged seals.
Machine not turning on	Power cord not properly connected. No power from outlet. Internal fuse tripped.	Check power cord connection. Test outlet with another appliance. Contact customer support for assistance.
Unusual noise during operation	Normal operation noise (compressor, stirrer). Loose parts. Motor malfunction.	Ensure all parts are securely assembled. If noise is excessive or unusual, discontinue use and contact customer support.

If the problem persists after attempting these solutions, please contact GSEICE customer support for further assistance.

8. SPECIFICATIONS

Feature	Detail
Brand	GSEICE
Model Number	RLZ3*2-JP
Capacity	6 Liters (2 x 3L tanks)
Product Dimensions (L x W x H)	49 cm x 32 cm x 54.5 cm
Product Weight	25 kg
Power Supply	Single phase 100V / 50/60Hz
Power Consumption	470W
Rated Current	4.9A
Cooling Method	Air Cooling
Ambient Temperature Range	10-33°C

Feature	Detail
Freezing Time	Approx. 25-120 minutes (depending on conditions)
Manufacture Year	2025
Country of Origin	China



Image: Main specifications of the GSEICE Slush Machine.

9. WARRANTY AND SUPPORT

GSEICE is committed to providing high-quality products and excellent customer service.

Warranty Information:

This product comes with a **1-year manufacturer's warranty** from the date of purchase. The warranty covers defects in materials and workmanship under normal use. Please retain your proof of purchase for warranty claims.

Customer Support:

If you have any questions, concerns, or require technical assistance, please do not hesitate to contact our customer support team.

- **Email Support:** Available 24 hours a day, 365 days a year. We aim to respond to all email inquiries within 24 hours.
- **Phone Support Hours (JST):**
Weekdays: 10:00 AM - 1:00 PM and 2:30 PM - 6:00 PM
Closed on Saturdays, Sundays, and public holidays.

For more information or to contact support, please visit the [GSEICE Brand Store](#).

