

Lockly 798SN

Lockly Vision Smart Door Lock User Manual

Model: 798SN | Brand: Lockly

INTRODUCTION

Welcome to the Lockly Vision Smart Door Lock user manual. This guide provides detailed instructions to help you set up, operate, and maintain your new smart lock. The Lockly Vision combines advanced security features with convenience, offering multiple unlocking methods, an integrated HD video doorbell, and remote access capabilities.

Your Lockly Vision Smart Door Lock is designed to enhance your home security with features such as a fingerprint sensor, a patented PIN Genie® keypad, and real-time monitoring through the Lockly app. Please read this manual thoroughly before installation and use to ensure proper functionality and safety.



Image: The Lockly Vision Smart Door Lock, showing the exterior unit with keypad, the interior unit, and the accompanying Wi-Fi hub, alongside a smartphone displaying the Lockly app interface with live video feed and lock controls.

KEY FEATURES

- **Multiple Unlocking Methods:** Unlock your door using fingerprint, the Lockly app, patented PIN Genie® keypad, voice control (Alexa/Google), or physical key.
- **Smart Camera and Two-Way Audio:** Integrated HD video doorbell allows remote monitoring and two-way communication with visitors via the Lockly app.
- **3D Biometric Fingerprint Sensor:** Quick and secure access with fingerprint recognition in less than 0.3 seconds, storing up to 99 fingerprints.
- **Real-Time Monitoring and Alerts:** Monitor lock status, receive notifications, and manage access codes from anywhere.
- **Patented PIN Genie® Keypad:** Numbers on the keypad shuffle after each use, preventing code guessing and fingerprint residue analysis.

- **Offline Access Codes:** Generate single-use or limited-use access codes that work without internet connection.
- **Programmable Auto-Lock:** Customize the auto-lock duration from 5 to 300 seconds for added security and convenience.
- **Welcome Mode:** Preset your door to unlock for expected guests or service crews.



Image: An overview of the Lockly Vision's integrated security features, including night vision HD camera, PIN Genie® Digital Keypad, 3D Biometric Fingerprint Access, Doorbell with 2-way talk, and App Control with no monthly fee for cloud storage or remote control.



Hack-proof keypad

Patented PIN Genie technology to protect from password guessing.



Image: Demonstrates the Lockly Vision's hack-proof keypad with patented PIN Genie technology, showing how the digits dynamically shuffle their locations after every use to prevent password guessing.



3D Biometric Fingerprint

Quickly Unlock with advanced fingerprint sensor.



0.3sec
recognition

Up to
99
fingerprints

AI
learning to
improve
speed and
accuracy

Image: Highlights the Lockly Vision's 3D Biometric Fingerprint sensor, capable of recognizing fingerprints in 0.3 seconds and storing up to 99 fingerprints, with AI learning to improve speed and accuracy.

SETUP AND INSTALLATION

Before beginning installation, ensure your door meets the compatibility requirements. The Lockly Vision is designed for standard door thicknesses and backsets.

Door Compatibility Check

Verify your door dimensions against the following specifications:

- Door Thickness: 1 3/8" - 2" (35mm - 50mm)
- Backset: 2 3/8" or 2 3/4" (60mm or 70mm)
- Cross Bore Hole Diameter: 2 1/8" (54mm)

- Edge Bore Hole Diameter: 1" (25mm)

Door Compatibility

Check Before Purchase

Please measure and confirm the sizes that are shown below before purchase

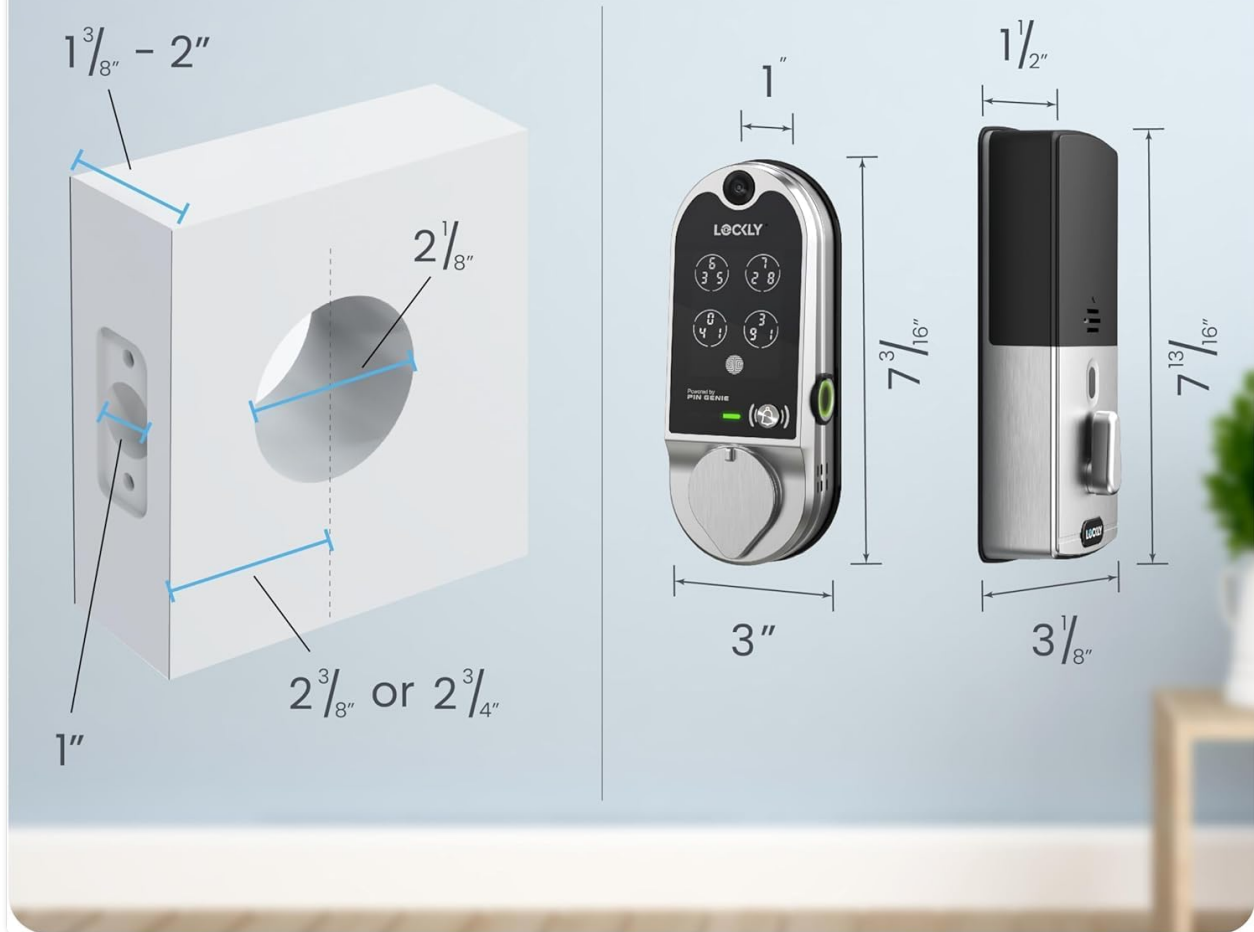


Image: A diagram illustrating the necessary door measurements for Lockly Vision installation, including door thickness (1 3/8" - 2"), cross bore (2 1/8"), edge bore (1"), and backset (2 3/8" or 2 3/4"). Also shows the dimensions of the Lockly Vision unit itself.

Installation Steps (Overview)

1. Prepare the Door: Ensure existing hardware is removed and the door is clean.
2. Install the Deadbolt: Insert the deadbolt into the door edge and secure it.
3. Install the Exterior Assembly: Mount the exterior keypad unit, ensuring the cable passes through the door.
4. Install the Interior Mounting Plate: Secure the mounting plate to the exterior assembly.
5. Connect Cables and Install Interior Assembly: Connect the cable from the exterior unit to the interior unit and mount the interior assembly.
6. Install Batteries: Insert the required batteries (1 Lithium Polymer battery included).
7. Install Wi-Fi Hub: Plug in the Wi-Fi hub within range of your lock and home router.
8. Calibrate the Lock: Follow the instructions in the Lockly app to calibrate the lock for proper operation.

For detailed step-by-step installation instructions, please refer to the Lockly Vision Quick Start Guide included in your product packaging or visit the official Lockly support website.

OPERATING INSTRUCTIONS

Unlocking Your Door

- **Fingerprint:** Place your registered finger on the biometric sensor. The lock will unlock instantly.
- **PIN Genie® Keypad:** Touch the screen to activate. Enter your 6-8 digit access code. The numbers will shuffle after each digit entry. Press the Lockly button to confirm.
- **Lockly App:** Open the Lockly app on your smartphone. Tap the unlock icon.
- **Physical Key:** Use the provided physical key as a backup.
- **Voice Control:** Use compatible voice assistants like Amazon Alexa or Google Assistant to lock/unlock your door (requires integration setup in the app).

Locking Your Door

- **Auto-Lock:** If enabled, the lock will automatically re-lock after a set period (5-300 seconds).
- **Manual Lock:** Press the Lockly button on the keypad or use the thumb-turn on the interior unit.
- **Lockly App:** Open the Lockly app and tap the lock icon.

Using the Video Doorbell and Two-Way Audio

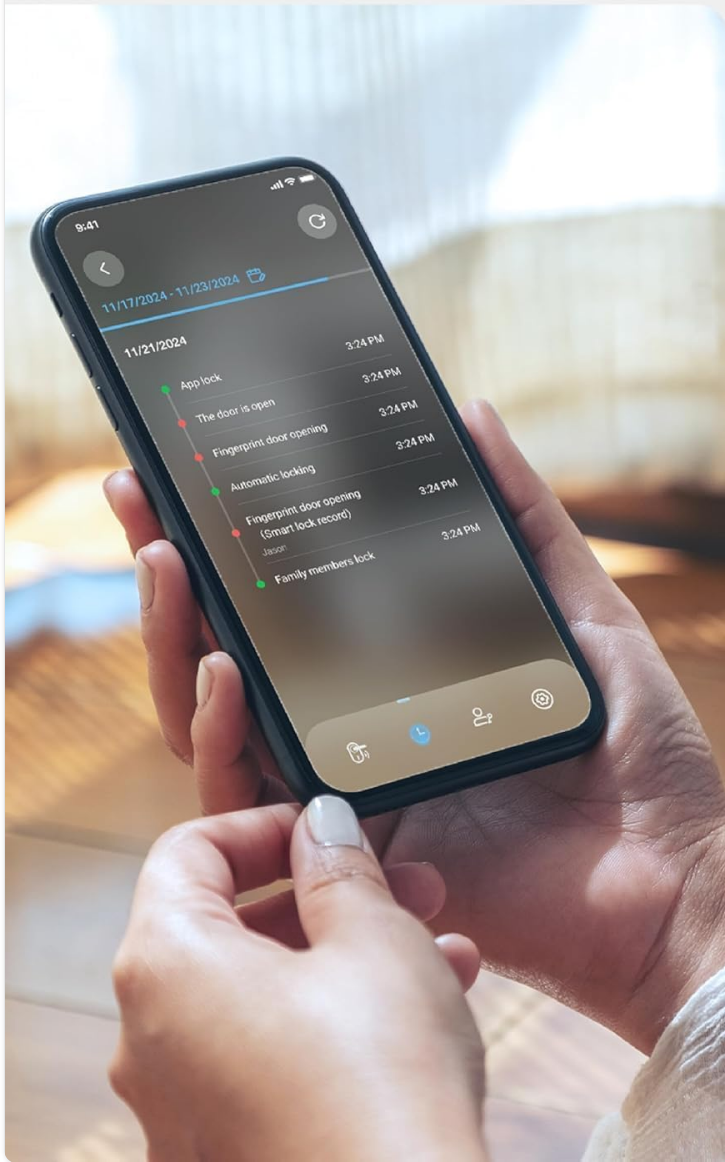
When a visitor presses the doorbell button on the Lockly Vision, you will receive a notification on your smartphone via the Lockly app. You can then view the live video feed and engage in two-way audio communication with the visitor from anywhere.

**Talk to your
Guest**

See, 2-way audio and unlock
remotely



Image: A person interacting with a visitor at their door via the Lockly Vision's two-way audio feature, displayed on a smartphone screen, allowing remote communication and unlocking.



App Control



Lock and Unlock



Notifications



Access history

No monthly fee for cloud storage or remote control

Image: A smartphone displaying the Lockly app interface, showing options for locking/unlocking, notifications, and access history, emphasizing remote control capabilities.

MAINTENANCE

Battery Replacement

The Lockly Vision uses 1 Lithium Polymer battery (included). When the battery level is low, you will receive alerts via the Lockly app and audible warnings from the lock. To replace the battery:

1. Remove the battery cover on the interior unit.
2. Carefully disconnect and remove the old battery.
3. Insert the new Lithium Polymer battery, ensuring correct polarity.
4. Replace the battery cover.

The lock also features an emergency 9V battery power supply port on the exterior unit for temporary power if

the main battery is completely drained.



For every door

There is a Lockly for every door, secure every access point for a peace of mind.

Image: Illustrates the Lockly Vision's battery features, including the 9V emergency power supply port and the typical battery life of up to 12 months with low battery alerts.

Cleaning and Care

- Clean the keypad and fingerprint sensor regularly with a soft, dry, lint-free cloth.
- Avoid using abrasive cleaners, solvents, or chemical sprays, as these can damage the finish and electronic components.
- Ensure the lock is protected from extreme weather conditions where possible, although it is designed to be weatherproof (IP54 rated).

TROUBLESHOOTING

Problem	Possible Cause	Solution
Lock not responding to keypad/fingerprint.	Low battery; incorrect code/fingerprint; sensor obstruction.	Check battery level and replace if necessary. Re-enter code carefully. Clean fingerprint sensor. Re-register fingerprint if needed.
Cannot connect to Wi-Fi.	Wi-Fi hub out of range; incorrect Wi-Fi password; network issue.	Move Wi-Fi hub closer to the lock and router. Verify Wi-Fi password. Restart router and hub.
Video doorbell not showing feed.	Poor Wi-Fi signal; app issue; camera obstruction.	Ensure strong Wi-Fi connection. Restart Lockly app. Check camera lens for obstructions.
Auto-lock not engaging.	Auto-lock feature disabled; incorrect settings.	Verify auto-lock settings in the Lockly app are enabled and configured correctly.

If you encounter issues not listed here or require further assistance, please contact Lockly customer support.

SPECIFICATIONS

Feature	Detail
Brand	Lockly
Model Name	798SN
Lock Type	Deadbolt
Material	Alloy Steel
Color	Satin Nickel
Item Dimensions (L x W x H)	7 x 3 x 1.5 inches
Item Weight	5.79 pounds
Special Features	Fingerprint, HD Video Doorbell Lock
Control Method	App
Batteries	1 Lithium Polymer battery (included)
Weatherproof Rating	IP54
Durability Test	72 Hours Salt Spray Test, 250,000 Cycles Deadbolt Test
UPC	810055606580

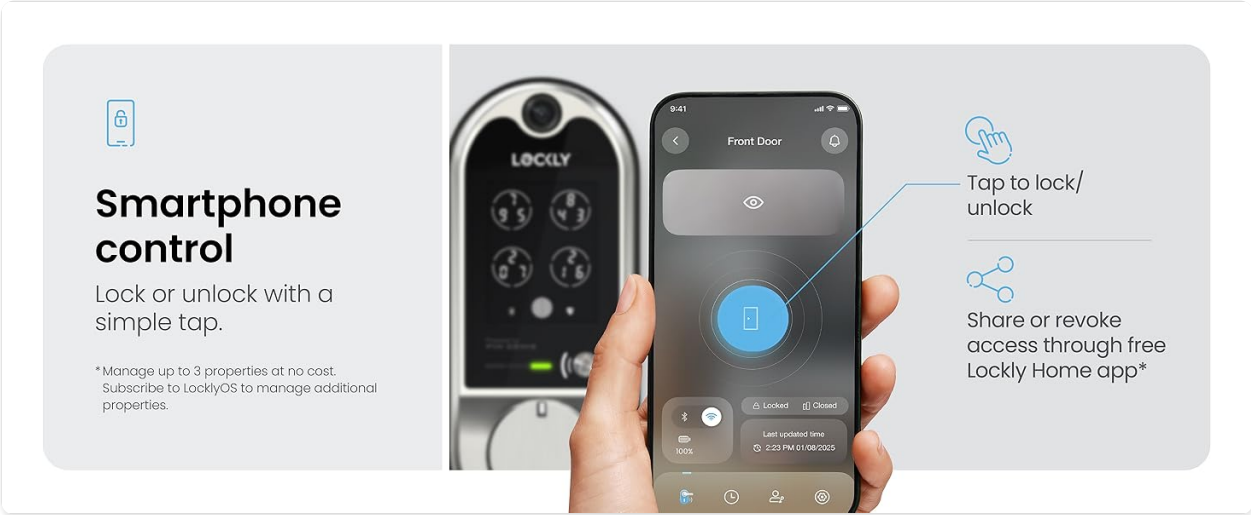


Image: Highlights the robust construction and testing of the Lockly Vision, including IP54 weatherproof rating, 72-hour salt spray test, and 250,000 deadbolt cycles, emphasizing its durability.

WARRANTY AND SUPPORT

Lockly offers comprehensive support for your product:

- **Mechanical and Finish Warranty:** 5 years



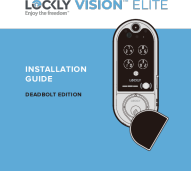

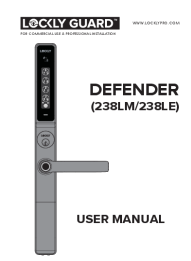

- **Electronics Warranty:** 2 years
- **Technical Support:** Lifetime technical support

Our dedicated team is available 24/7 to assist you. You can contact Lockly support via phone, email, or live chat for any technical assistance or warranty claims.

For the most up-to-date support information and contact details, please visit the official Lockly website or refer to the warranty card included with your product.

© 2025 Lockly. All rights reserved.

Related Documents - 798SN

	<p>Lockly Vision Smart Lock + Video Doorbell User Manual</p> <p>Comprehensive user manual for the Lockly Vision Deadbolt Edition smart lock and video doorbell, detailing features, setup, operation, and troubleshooting for enhanced home security.</p>
	<p>Lockly Vision Smart Lock & Video Doorbell Installation Guide</p> <p>Get started with your Lockly Vision smart lock and video doorbell. This guide provides step-by-step installation instructions and information on using the Lockly app and BILT interactive instructions.</p>
	<p>Lockly Vision Elite Deadbolt Edition Installation Guide</p> <p>Comprehensive step-by-step installation guide for the Lockly Vision Elite Deadbolt Edition smart lock, covering preparation, assembly, setup, and troubleshooting.</p>
	<p>Lockly Vision Elite Deadbolt Edition: Installation Guide</p> <p>Comprehensive installation guide for the Lockly Vision Elite Deadbolt Edition smart lock, covering preparation, step-by-step installation, hub setup, app pairing, and troubleshooting.</p>
	<p>Lockly Guard Defender Smart Lock User Manual (238LM/238LE)</p> <p>Comprehensive user manual for the Lockly Guard Defender smart lock (models 238LM/238LE), covering installation, setup, features, locking/unlocking methods, troubleshooting, and safety precautions.</p>
	<p>Lockly Secure Pro 2025 Version: Setup and Use Guide</p> <p>Comprehensive guide for setting up and using the Lockly Secure Pro 2025 Version smart lock, covering installation, access codes, fingerprint setup, app control, and troubleshooting.</p>

