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Homatics Dongle G 4K

Homatics Dongle G 4K User Manual

Introduction

The Homatics Dongle G 4K transforms any television into a smart entertainment hub, offering a seamless 4K Ultra HD streaming experience. This compact device integrates Google TV, Chromecast, and Google Assistant for intuitive control and access to a wide range of streaming services. Enjoy your favorite movies, shows, and apps with stunning clarity and immersive sound.

Key Features:

- Google TV operating system with Android TV 11.
- Certified for Netflix 4K UHD (2160p).
- Integrated Chromecast for easy content casting from mobile devices.
- Voice remote with Google Assistant for hands-free control.
- Supports 4K Ultra HD resolution for vibrant visuals.
- Dual-band Wi-Fi (2.4/5G) and LAN port for reliable connectivity.
- Dolby Audio support for immersive sound quality.
- Widevine Level 1 DRM for secure 4K streaming from premium services.
- Powered by Amlogic S905Y4 processor, 2GB RAM, and 32GB eMMC storage.

What's in the Box

Please verify that all items are present in the package:

- 1 x Homatics Dongle G 4K (Grey)
- 1 x Voice Remote Control
- 1 x Power Cable
- 1 x Power Adapter
- 2 x AAA Batteries
- 1 x Quick Start Guide



Image: Homatics Dongle G 4K packaging and included accessories.

Setup Instructions

Follow these steps to set up your Homatics Dongle G 4K:

1. **Connect the Dongle:** Plug the Homatics Dongle G 4K directly into an available HDMI port on your television. If the space is too tight, you may use an HDMI extension cable (not included unless specified in package contents).
2. **Power On:** Connect the provided power cable to the dongle's power input, then connect the other end to the power adapter. Plug the power adapter into a working electrical wall outlet.
3. **Insert Batteries:** Open the battery compartment on the back of the voice remote control and insert the two AAA batteries, ensuring correct polarity (+/-).
4. **Select HDMI Input:** Turn on your television and use your TV's remote control to select the corresponding HDMI input source where the Homatics Dongle G 4K is connected.
5. **Initial Setup:** Follow the on-screen instructions to pair your remote, connect to your Wi-Fi network, and log in with your Google account. This process will activate Google TV and allow you to download and access streaming

applications.



Image: Homatics Dongle G 4K and its voice remote control.



Image: Homatics Dongle G 4K connected to a TV's HDMI port.

Operating Instructions

Learn how to navigate and utilize the features of your Homatics Dongle G 4K:

- **Google TV Interface:** Use the directional pad and select button on your remote to navigate through the Google TV home screen. This interface provides personalized content recommendations, quick access to your favorite apps, and organized categories for movies, shows, and live TV.
- **Voice Control with Google Assistant:** Press the dedicated Google Assistant button on your remote. Once activated, speak clearly into the remote to search for specific content, open applications, control compatible smart home devices, or ask general questions. For example, say "Hey Google, open Netflix" or "Find action movies."



Image: Homatics voice remote control with Google Assistant button.

- **Chromecast Built-in:** The dongle features built-in Chromecast, allowing you to cast content wirelessly from compatible apps on your smartphone, tablet, or computer directly to your TV. Look for the Cast icon within apps like YouTube, Netflix, and Prime Video to initiate casting.



Image: Smartphone casting content to TV via Chromecast built into Homatics Dongle G 4K.

Maintenance

To ensure the longevity and optimal performance of your Homatics Dongle G 4K, follow these maintenance guidelines:

- **Cleaning:** Gently wipe the device and remote with a soft, dry, lint-free cloth. Avoid using liquid cleaners, aerosols, or abrasive materials, as these can damage the device.
- **Ventilation:** Ensure the dongle has adequate airflow around it to prevent overheating. Do not cover the device or place it in enclosed spaces.
- **Storage:** When not in use for extended periods, store the device in a cool, dry place away from direct sunlight and extreme temperatures.
- **Power Cycle:** If the device becomes unresponsive, disconnect it from the power source for a few seconds, then plug it back in to perform a power cycle.

Troubleshooting

If you encounter issues with your Homatics Dongle G 4K, refer to the following common problems and solutions:

- **No Power/Device Not Turning On:**
  - Ensure the power cable is securely connected to the dongle and the power adapter.
  - Verify that the power adapter is plugged into a functional electrical outlet.
  - Try plugging the power adapter into a different outlet.
- **No Signal/Black Screen on TV:**
  - Confirm the dongle is fully inserted into the TV's HDMI port.
  - Using your TV remote, ensure the correct HDMI input source is selected.
  - Try connecting the dongle to a different HDMI port on your TV.
  - Restart both your TV and the Homatics Dongle G 4K.
- **Remote Not Responding:**
  - Check if the AAA batteries are correctly inserted and have sufficient charge. Replace them if necessary.
  - Ensure there are no obstructions between the remote and the dongle.
  - If the remote is unpaired, follow the on-screen instructions during initial setup or consult the quick start guide to re-pair it.
- **Wi-Fi Connection Issues:**
  - Verify that your Wi-Fi router is powered on and within range of the dongle.
  - Go to the network settings on your Google TV and re-enter your Wi-Fi password carefully.
  - Restart both the Homatics Dongle G 4K and your Wi-Fi router.
- **Applications Freezing or Crashing:**
  - Close the problematic application and reopen it.
  - Go to Settings > Apps > [App Name] > Clear Cache.
  - If the issue persists, try uninstalling and reinstalling the app from the Google Play Store.

Specifications

Model Name:
TV-Dongle-G-4K-N

Brand:
Homatics

Connectivity Technology:
HDMI, Wi-Fi (2.4/5G), Bluetooth 5.0, LAN Port

Connector Type:
HDMI

Resolution:
4K Ultra HD (3840x2160 pixels)

Supported Internet Services:
Netflix, Disney+, Amazon Prime Video, YouTube, HBO Max, Spotify, YouTube Music

Form Factor:
TV Stick / Dongle

Color:
Black

Item Weight:
75 Grams

RAM:
2 GB LPDDR3

Storage Capacity:
32 GB eMMC

Processor:
Amlogic S905Y4 (Quad-Core ARM Cortex-A35)

GPU:
Mali-G31 MP2

Video Codec:
H.264, H.265/HEVC

Operating System:
Android 11.0 with Google TV interface

Special Features:
Google and Netflix Certified, Integrated Chromecast, Google Assistant Voice Remote, Dolby Audio, Widevine Level 1 DRM

Item Dimensions (L x W x H):
7L x 1.7W x 14.5H centimeters

Warranty Information

The Homatics Dongle G 4K comes with a **1-year warranty** from the date of purchase. This warranty covers manufacturing defects under normal use. Please retain your proof of purchase for any warranty claims. For detailed terms and conditions, refer to the quick start guide included in your package or contact Homatics customer support.

Support

For further assistance, technical support, or inquiries regarding your Homatics Dongle G 4K, please:

- Refer to the official Homatics website for FAQs and support resources.
- Contact Homatics customer service directly.

When contacting support, please have your product model number (TV-Dongle-G-4K-N) and purchase details readily available.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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