

## HP HP Stream

# HP Stream 14 Laptop User Manual

Model: HP Stream

## 1. INTRODUCTION

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This manual provides essential information for setting up, operating, maintaining, and troubleshooting your HP Stream 14-inch HD Laptop. Designed for everyday productivity, this laptop features an Intel Celeron N4120 processor, 4GB RAM, 64GB eMMC storage, and runs on Windows 11 S. Please read this manual thoroughly to ensure optimal performance and longevity of your device.

## 2. PRODUCT FEATURES

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The HP Stream 14 laptop is equipped with features designed for efficiency and connectivity.

### 2.1. Display

The laptop features a 14.0-inch diagonal HD display with a resolution of 1366 x 768 pixels. Its micro-edge design provides an ultra-wide viewing experience, suitable for various tasks.

# Ultra-wide Viewing

The micro-edge display gives you an ultra-wide viewing experience that's ideal for seamless multi-monitor setups for the home office.

HD (1366 x 768)

Micro-edge

Bright View



Image: The HP Stream 14 laptop screen displaying an ultra-wide view, highlighting its micro-edge design and HD resolution.

## 2.2. Performance

Powered by an Intel Celeron N4120 processor (4-core, 4-way) and 4GB of RAM, this laptop is designed for smooth performance during everyday tasks and multitasking. It includes 64GB of eMMC storage for quick data access.

# Make Everyday Productive

Powerful enough for your busiest days, this PC features an Intel processor and reliable flash-based storage at a great value.



**Intel Celeron  
N4120**



**Intel UHD  
Graphics 600**



**RAM  
4GB**



**eMMC  
64GB**

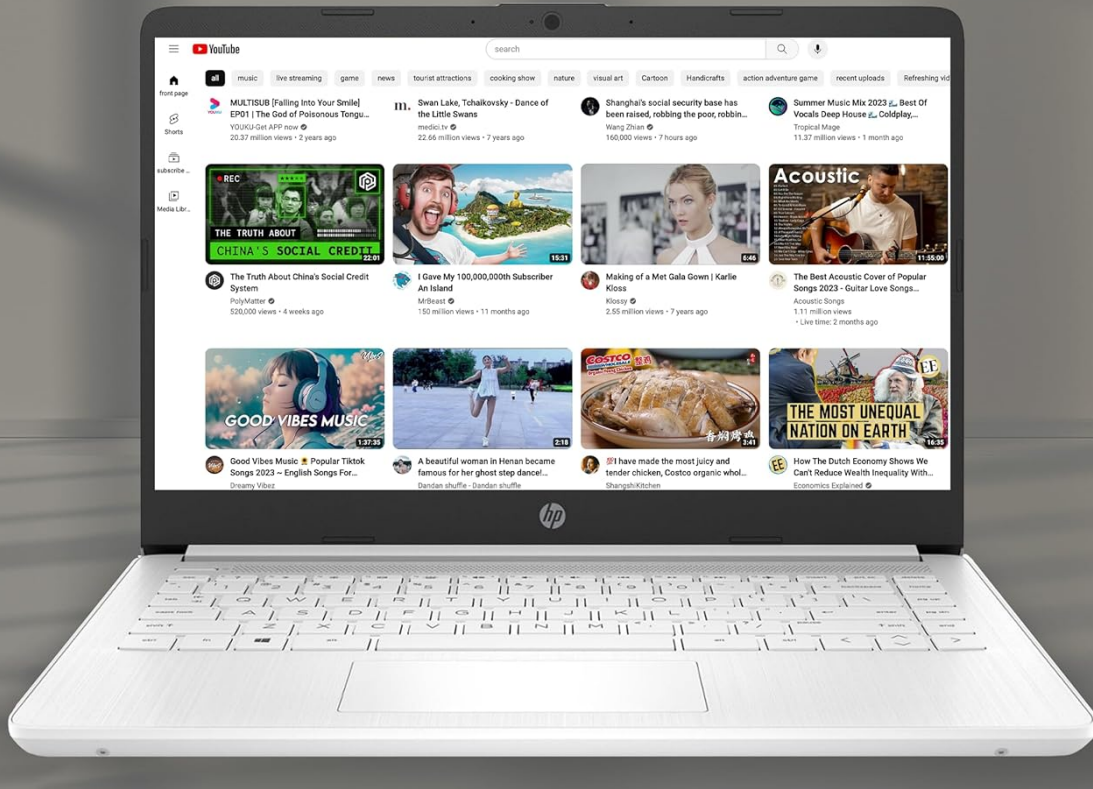


Image: An overview of the HP Stream 14 laptop, illustrating its core components: Intel Celeron N4120 processor, Intel UHD Graphics 600, 4GB RAM, and 64GB eMMC storage.

## 2.3. Graphics and Camera

Integrated Intel UHD Graphics 600 provides solid image quality. The laptop also features a 720p HD webcam for video calls and online interactions.

## 2.4. Connectivity

Stay connected with Wi-Fi capabilities. The laptop includes various ports for peripherals:

- 2 x USB 3.0 Type-A Ports
- 1 x USB 3.0 Type-C Port
- 1 x HDMI Port
- 1 x Headphone Jack
- 1 x SD Card Reader
- 1 x AC Smart Pin (Power Port)

# Multi Ports

To Meet All Your Needs

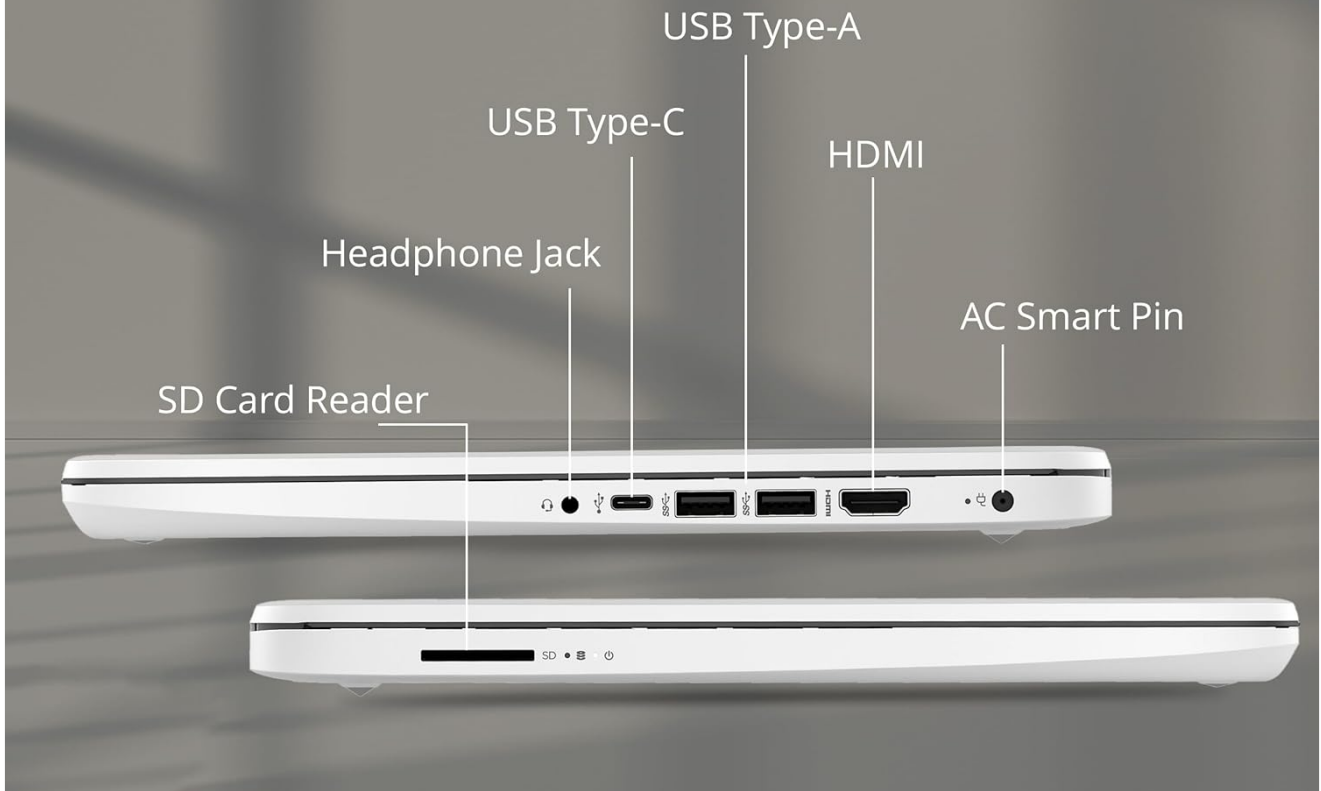


Image: A close-up view of the HP Stream 14 laptop's side, detailing the various ports including USB Type-A, USB Type-C, HDMI, Headphone Jack, SD Card Reader, and AC Smart Pin.

# Stay Connected

Enjoy a stress-free session and let your ideas fly.  
Lean on a stable connection, comfortable  
typing, and intuitive controls.



Image: The HP Stream 14 laptop screen with icons indicating HP True Vision 720p HD camera, WiFi 5, and Bluetooth connectivity.

## 2.5. Operating System

The laptop comes with Windows 11 S, offering enhanced security, faster boot times, and improved responsiveness.

## 2.6. Design and Portability

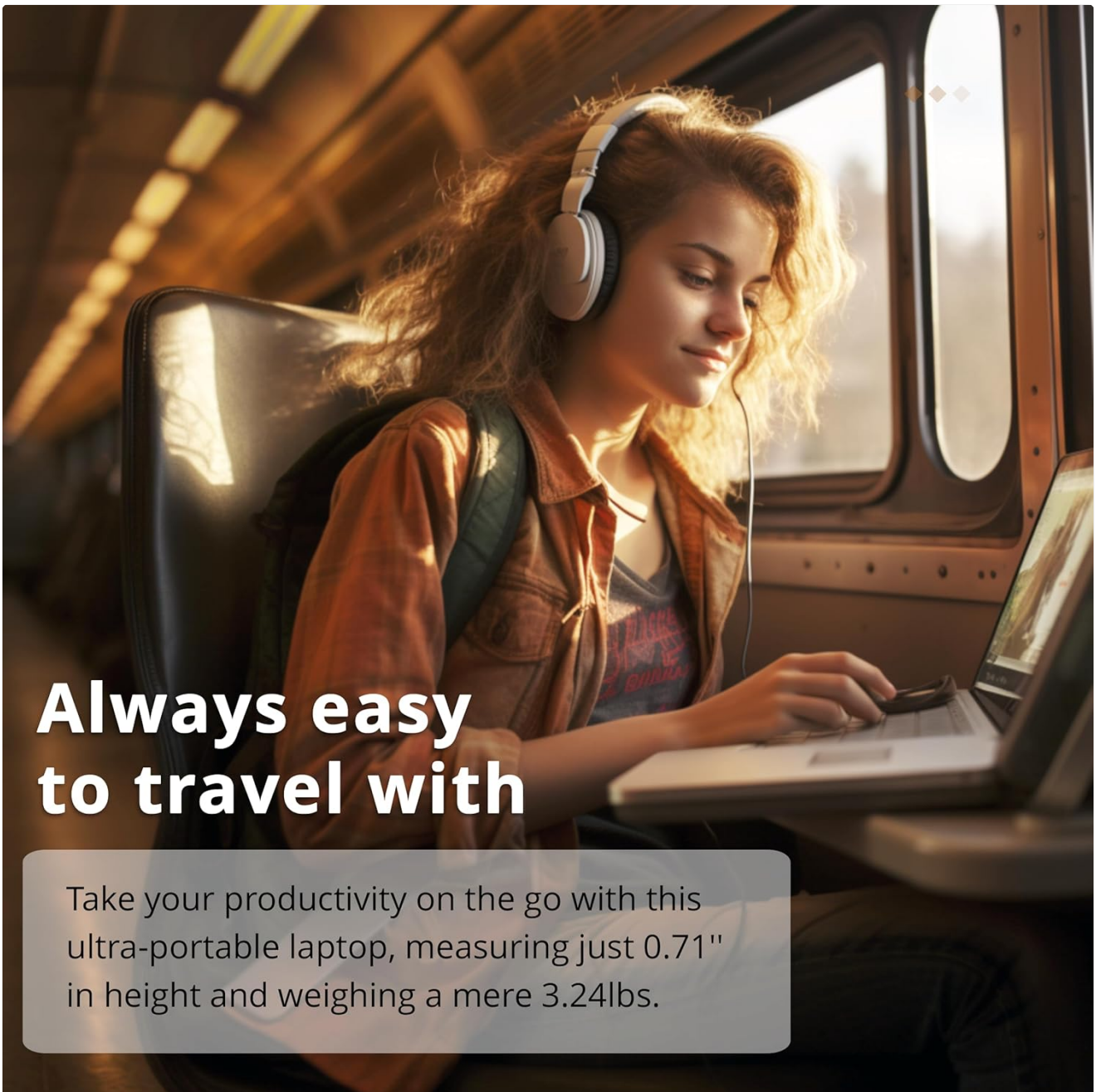
With dimensions of 12.76" x 8.86" x 0.71" and a weight of 3.24 lbs, the HP Stream 14 is designed for portability and ease of use on the go.

# Sleek Design

Easily take this thin and light PC from room to room or on the road.



Image: The HP Stream 14 laptop viewed from the side, illustrating its sleek design and dimensions (12.76" length, 8.86" width, 0.71" thickness).



# Always easy to travel with

Take your productivity on the go with this ultra-portable laptop, measuring just 0.71" in height and weighing a mere 3.24lbs.

Image: A person wearing headphones and using the HP Stream 14 laptop while traveling, emphasizing its portability.

## 3. SETUP

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### 3.1. Initial Power On

1. **Charge the Battery:** Connect the AC adapter to the laptop's AC Smart Pin and a power outlet. Allow the battery to charge sufficiently before first use.
2. **Power On:** Open the laptop lid and press the power button, usually located on the keyboard deck.
3. **Windows 11 S Setup:** Follow the on-screen prompts to complete the initial Windows 11 S setup. This includes selecting your region, language, connecting to a Wi-Fi network, and creating a user account.

### 3.2. Connecting Peripherals

You can connect various compatible devices to your laptop:

- **USB Devices:** Plug USB mice, keyboards, external storage, or other USB accessories into the USB Type-A or Type-C ports.
- **External Display:** Use an HDMI cable to connect your laptop to an external monitor or TV via the HDMI port.

- **Audio Devices:** Connect headphones or external speakers to the 3.5mm headphone jack.
- **SD Cards:** Insert an SD card into the SD Card Reader for additional storage or data transfer.

## 4. OPERATING YOUR LAPTOP

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### 4.1. Basic Navigation

- **Touchpad:** Use the integrated touchpad for cursor control. Tap to click, use two fingers to scroll, and pinch to zoom.
- **Keyboard:** The chiclet keyboard provides a comfortable typing experience. Familiarize yourself with function keys for brightness, volume, and other system controls.

### 4.2. Connecting to Wi-Fi

1. Click the Wi-Fi icon in the taskbar (bottom right corner).
2. Select your desired network from the list.
3. Enter the network security key (password) if prompted, then click **Connect**.

### 4.3. Using Windows 11 S

Windows 11 S is a streamlined version of Windows designed for security and performance. It primarily runs apps from the Microsoft Store. If you need to install apps from outside the Microsoft Store, you can switch out of S mode. Note that switching out of S mode is a one-way process.

## 5. MAINTENANCE

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### 5.1. Cleaning Your Laptop

- **Screen:** Use a soft, lint-free cloth lightly dampened with water or a screen cleaner. Do not spray liquid directly onto the screen.
- **Keyboard and Chassis:** Use a soft, dry cloth. For stubborn dirt, a slightly damp cloth can be used, ensuring no moisture enters openings.
- **Ports:** Keep ports free of dust and debris. Use compressed air if necessary, but do so gently.

### 5.2. Battery Care

- Avoid extreme temperatures.
- Do not fully discharge the battery frequently.
- If storing the laptop for an extended period, ensure the battery is charged to about 50-70%.

### 5.3. Software Updates

Regularly check for and install Windows updates to ensure your system has the latest security patches and performance improvements. Go to **Settings > Windows Update**.

### 5.4. Storage Management

With 64GB eMMC storage, it is important to manage your disk space effectively. Regularly delete unnecessary files, uninstall unused applications, and consider using cloud storage or an external drive for large files.

## 6. TROUBLESHOOTING

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## 6.1. Laptop Does Not Power On

- Ensure the AC adapter is securely connected to both the laptop and a working power outlet.
- Check if the power outlet is functional by plugging in another device.
- If the battery is completely drained, it may take a few minutes of charging before the laptop can power on.

## 6.2. Slow Performance or Lagging

- **Close Unused Applications:** Too many open applications can consume system resources.
- **Check Storage Space:** Ensure you have sufficient free space on your 64GB eMMC drive. Low storage can significantly impact performance.
- **Restart the Laptop:** A simple restart can resolve many temporary performance issues.
- **Update Drivers and Windows:** Ensure all system drivers and Windows 11 S are up to date.
- **Scan for Malware:** Run a full system scan using Windows Security to check for malicious software.

## 6.3. Wi-Fi Connectivity Issues

- **Toggle Wi-Fi:** Turn Wi-Fi off and then on again from the taskbar.
- **Restart Router/Modem:** Power cycle your Wi-Fi router and modem.
- **Forget Network:** In Windows Wi-Fi settings, "forget" the problematic network and reconnect.
- **Update Network Drivers:** Ensure your wireless adapter drivers are current.

## 7. TECHNICAL SPECIFICATIONS

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Feature	Specification
Brand	HP
Model Name	HP Stream
Screen Size	14 Inches
Native Resolution	1366 x 768 pixels (HD)
Processor	Intel Celeron N4120 (4 Cores, 1.1 GHz base, up to 2.6 GHz burst)
RAM Memory	4 GB DDR4
Storage	64 GB eMMC Solid State
Graphics	Intel UHD Graphics 600 (Integrated)
Operating System	Windows 11 S
Webcam	720p HD Camera
Connectivity	Wi-Fi (802.11a/g/n/ac), HDMI, USB, Headphone Jack
Ports	2x USB 3.0 Type-A, 1x USB 3.0 Type-C, 1x HDMI, 1x Headphone Jack, 1x SD Card Reader, 1x AC Smart Pin
Dimensions (L x W x Thickness)	12.76" x 8.86" x 0.71"
Weight	3.24 lbs

Color	White
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## 8. WARRANTY AND SUPPORT

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### 8.1. Product Condition and Warranty

This HP Stream 14 laptop is a renewed product. Renewed products typically come with a limited warranty provided by the seller or refurbisher. Please refer to your purchase documentation for specific warranty details. Amazon Renewed products usually offer a 90-day refund or replacement policy.

### 8.2. Technical Support

For technical assistance, please contact the seller or refer to the official HP support website for general product information and drivers. Have your product model number (HP Stream) and serial number ready when contacting support.