



Manuals.plus /

› Hocosyme /

› Hocosyme 800W Smart Infrared Wall Heater User Manual

## Hocosyme IC-WK-WF-800W

# Hocosyme 800W Smart Infrared Wall Heater User Manual

Model: IC-WK-WF-800W

## INTRODUCTION

---

This manual provides essential instructions for the safe and efficient operation, installation, and maintenance of your Hocosyme 800W Smart Infrared Wall Heater. Please read this manual thoroughly before using the product and retain it for future reference.

## IMPORTANT SAFETY INFORMATION

---

Observe all safety warnings and instructions to prevent electric shock, fire, injury, or property damage.

- Ensure the heater is connected to a 230V AC power supply.
- The heater features **TÜV and GS certifications**, indicating compliance with safety standards.
- Equipped with **overheat protection**, the unit automatically shuts off if any part shows signs of overheating.
- Constructed with **V-0 flame retardant material** and an **IP54 splash-proof rating**, making it suitable for indoor use, including bathrooms (ensure proper installation and electrical safety).
- Do not cover the heater during operation.
- Keep flammable materials at a safe distance from the heater.
- This infrared heater provides **healthy heating** by mimicking natural sunlight, without circulating air, which helps prevent skin dryness. It is suitable for environments with elderly individuals, pregnant women, babies, and pets.

# UNBREAKABLE SAFETY



Image: Overview of the heater's safety features, including flame retardant material, IP54 rating, overheat protection, and certifications.

## PACKAGE CONTENTS

Verify that all components are present and undamaged upon unpacking:

- Hocosyme 800W Infrared Wall Heater
- Remote Control
- Wall Mounting Kit (screws and anchors)
- 1.8m Safety Cable
- User Manual



Image: The infrared heater, remote control, and mounting accessories included in the package.

## SETUP AND INSTALLATION

The Hocosyme Infrared Wall Heater is designed for easy wall mounting. Ensure the chosen location is suitable for an electrical appliance and allows for proper heat distribution.

1. **Choose Location:** Select a wall location that is clear of obstructions and flammable materials. The heater is designed for indoor use.
2. **Mark Drilling Points:** Use the heater or a template to mark the positions for drilling holes for the mounting screws.
3. **Drill Holes:** Drill holes at the marked positions and insert the appropriate wall anchors.
4. **Mount Heater:** Securely attach the heater to the wall using the provided screws. Ensure it is level and firmly fixed.
5. **Connect Safety Cable:** Attach the 1.8m safety cable to the heater and a secure point on the wall to prevent accidental dislodgement.
6. **Plug In:** Connect the power cable to a standard 230V AC electrical outlet.

## Easy Installation

Wall mounting kit included for secure wall mounting



## Safe Over-Heat Protection

Automatically shuts off if any part shows even the slightest sign of overheating

Image: Illustration of the easy installation process with the wall mounting kit, showing the heater securely mounted.

## OPERATING INSTRUCTIONS

Your Hocosyme infrared heater offers multiple control methods for convenience.

### 1. Remote Control Operation

The included remote control provides three operating modes and has a range of up to 10 meters.

- **Pairing:** To pair the remote control with the heater, press and hold the "+" and "-" buttons simultaneously until the heater indicates successful pairing.
- **Mode Selection:** Use the mode button (M) to cycle through available heating modes.
- **Temperature Adjustment:** Use the "+" and "-" buttons to set your desired temperature.
- **Timer Settings:** The remote allows for setting heating timers. Refer to the remote's display for specific timer functions.

### 2. Wi-Fi App Control (TuYa App)

Control your heater remotely using the TuYa smart home application on your smartphone.

1. **Download App:** Download the "TuYa Smart" or "Smart Life" app from your device's app store.
2. **Register/Login:** Create an account or log in to your existing account.
3. **Add Device:** Follow the in-app instructions to add your Hocosyme infrared heater. This typically involves putting the heater into pairing mode (refer to the heater's display or specific instructions for Wi-Fi pairing).
4. **Control:** Once connected, you can adjust the temperature, set schedules, and monitor the heater's status from anywhere.

## TWO REMOTE CONTROL METHODS FOR YOU TO CHOOSE

 Three control modes

 10-meter remote control range

 Heating timer settings

 WIFI remote control

 Real-time viewing operation

 Heating timer setting



Image: Depiction of both the physical remote control and the Wi-Fi smartphone application for controlling the heater.

### Heating Technology and Efficiency

The heater utilizes advanced graphene technology for efficient and rapid heating. It can reach its maximum temperature of 120°C within 1 to 3 minutes, providing quick warmth while being energy-efficient.

# Ultra-Fast 3-Second Heating

Thanks to its efficient graphene material and far-infrared heating principle, you'll feel warmer



Fast heating



Energy saving



Long-lasting durability

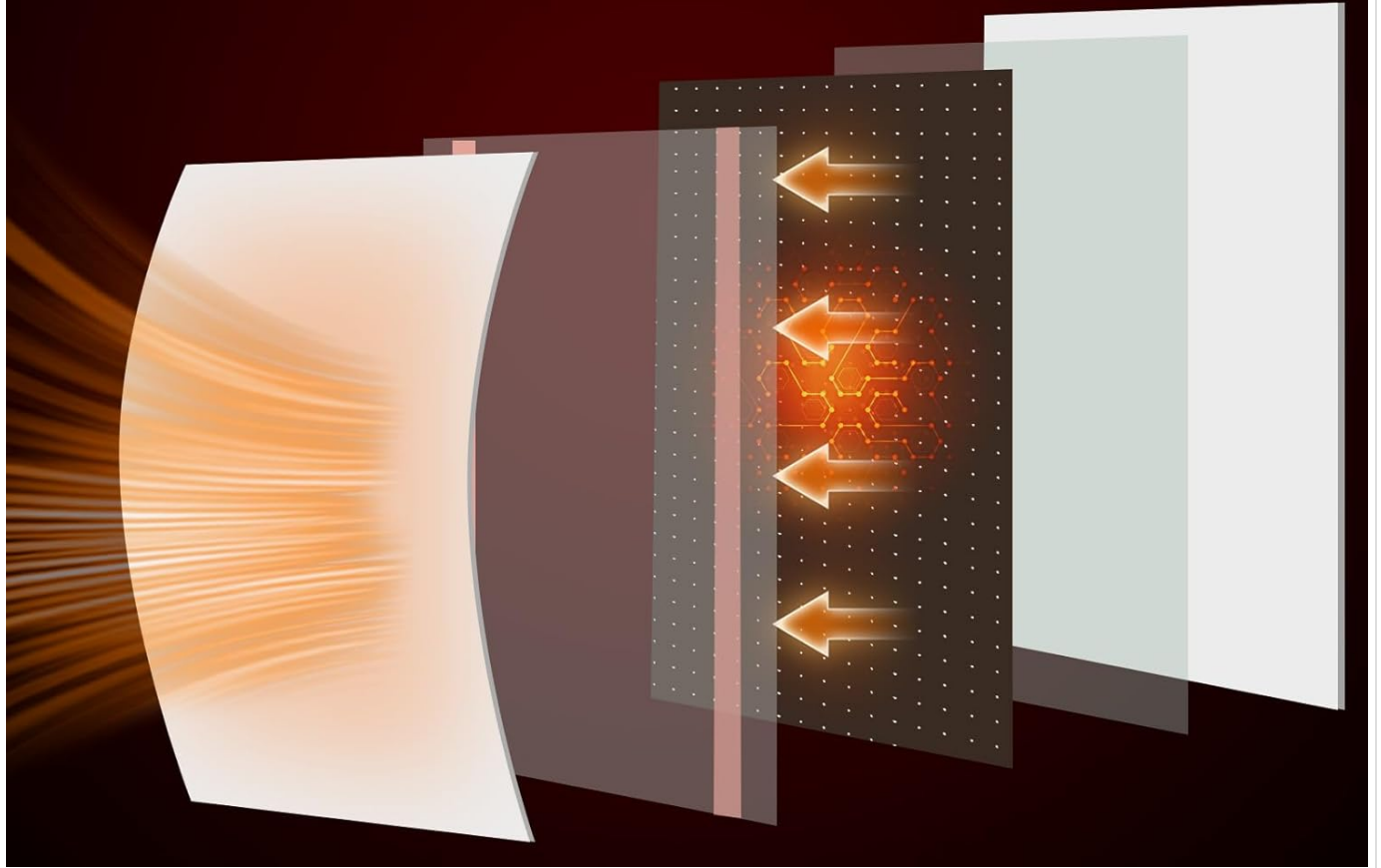


Image: Cross-section diagram highlighting the graphene heating element and its benefits: fast heating, energy saving, and durability.

# Wider Heating Range

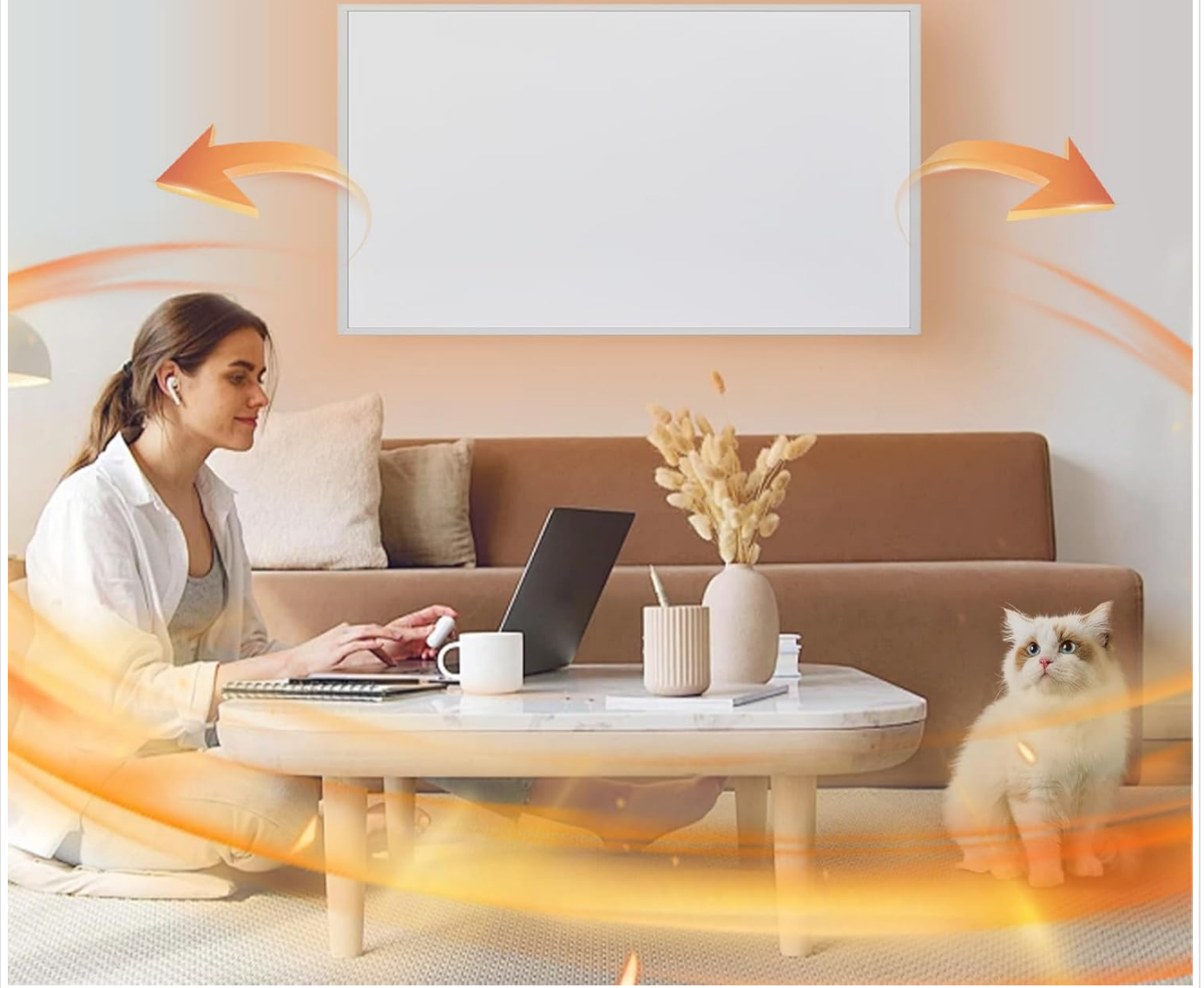


Image: Visual representation of the heater's wider heating range, effectively warming the surrounding area.

## MAINTENANCE

---

Regular maintenance ensures optimal performance and longevity of your heater.

- **Cleaning:** The heater is designed for easy cleaning. Ensure the unit is unplugged and cool before cleaning. Wipe the surface with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- **Inspection:** Periodically inspect the power cord and plug for any signs of damage. If damaged, contact qualified personnel for repair.
- **Storage:** If storing the heater for an extended period, ensure it is clean, dry, and stored in a safe place.

## TROUBLESHOOTING

---

If you encounter issues with your heater, refer to the following common problems and solutions:

| Problem                        | Possible Cause   | Solution  |
|--------------------------------|--|---|
| Heater does not turn on.       | No power supply; power switch off; remote not paired.          | Check power connection and outlet; ensure power switch is on; re-pair remote control (hold '+' and '-' buttons).      |
| Heater turns off unexpectedly. | Overheat protection activated.                                 | Unplug the heater, allow it to cool down, and check for obstructions. Ensure proper ventilation.                      |
| Remote control not responding. | Low battery; out of range; not paired.                         | Replace remote batteries; move closer to the heater; re-pair remote control.  |
| Wi-Fi app control not working. | Heater not connected to Wi-Fi; app issues; incorrect settings. | Ensure heater is connected to your home Wi-Fi network; restart the app; check app settings and heater's Wi-Fi status. |

## SPECIFICATIONS

| Feature                        | Detail  |
|--------------------------------|---|
| Brand                          | Hocosyme  |
| Model Number                   | IC-WK-WF-800W   |
| Power Output                   | 800W  |
| Voltage                        | 230 Volts (AC)  |
| Heating Method                 | Radiant Infrared  |
| Product Dimensions (L x W x D) | 1200 mm x 600 mm x 22 mm  |
| Item Weight                    | 7.34 Kilograms  |
| Special Features               | Wi-Fi Compatible, Energy Efficient, Overheat Protection, Silent Operation, Remote Control |
| Ingress Protection (IP) Rating | IP54 (Splash-proof)   |
| Indoor/Outdoor Use             | Indoor Only   |
| Heating Element                | Graphene Technology   |
| Max Surface Temperature        | Up to 120°C   |



**Designed for spaces measuring 8-15 square meters**

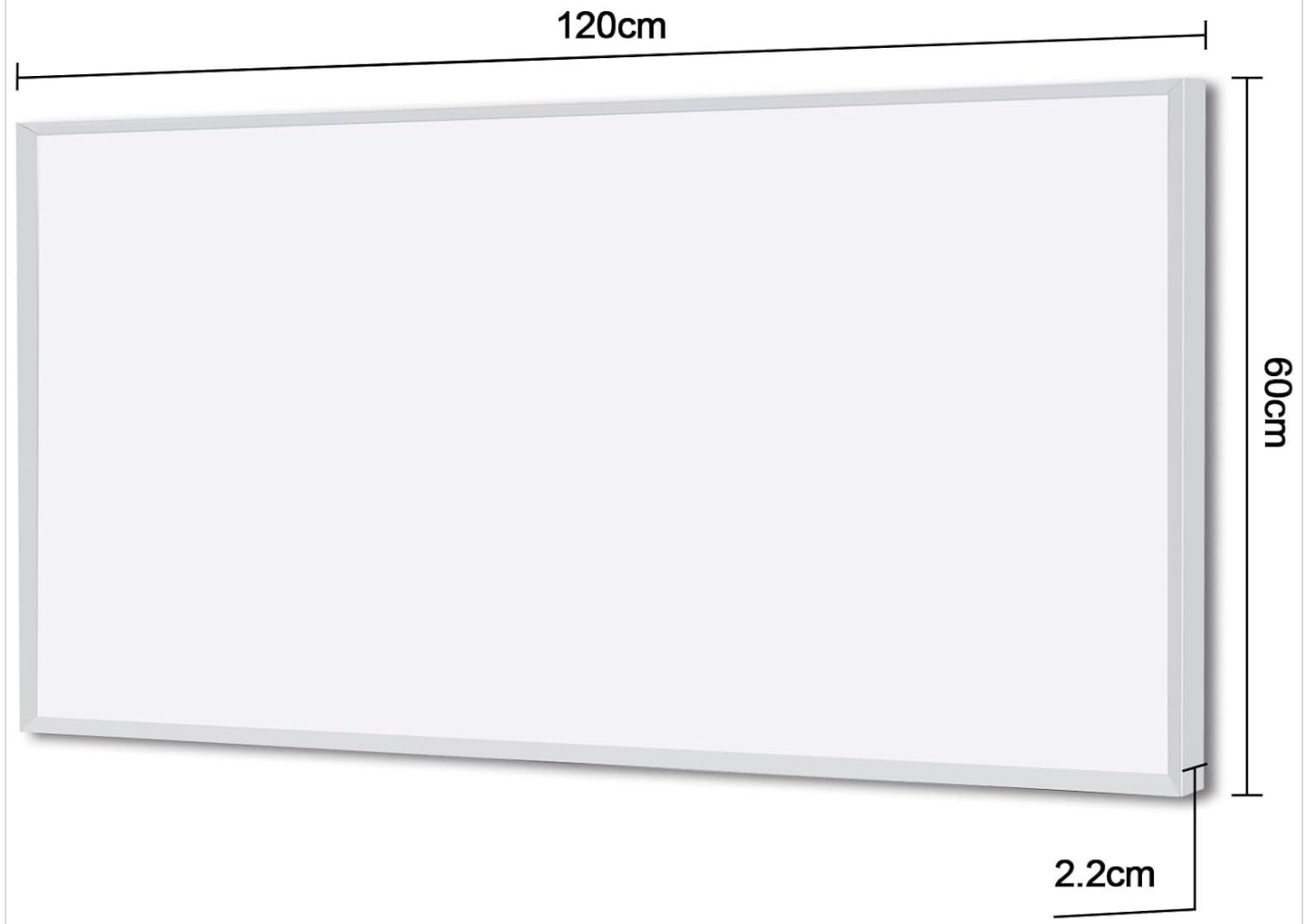


Image: Detailed dimensions of the infrared heating panel.

## **WARRANTY AND SUPPORT**

---

Information regarding warranty coverage and customer support contact details is typically provided with your purchase documentation. Please refer to the packaging or separate warranty card for specific terms and conditions. For technical assistance or service inquiries, please contact Hocosyme customer support.