Hisense 100U8Q

Hisense 100U8Q Mini LED Pro Smart TV User Manual

Model: 100U8Q

INTRODUCTION

This manual provides essential information for the setup, operation, and maintenance of your Hisense 100U8Q Mini LED Pro Smart TV. Please read it thoroughly to ensure proper use and to maximize your viewing experience.

IMPORTANT SAFETY INFORMATION

Always follow basic safety precautions when using this product to reduce the risk of fire, electric shock, and injury. Keep this manual for future reference.

- Do not block ventilation openings.
- Do not install near any heat sources.
- Protect the power cord from being walked on or pinched.
- Only use attachments/accessories specified by the manufacturer.
- Refer all servicing to qualified service personnel.

WHAT'S IN THE BOX

Verify that all components are present:

- Hisense 100U8Q Mini LED Pro Smart TV
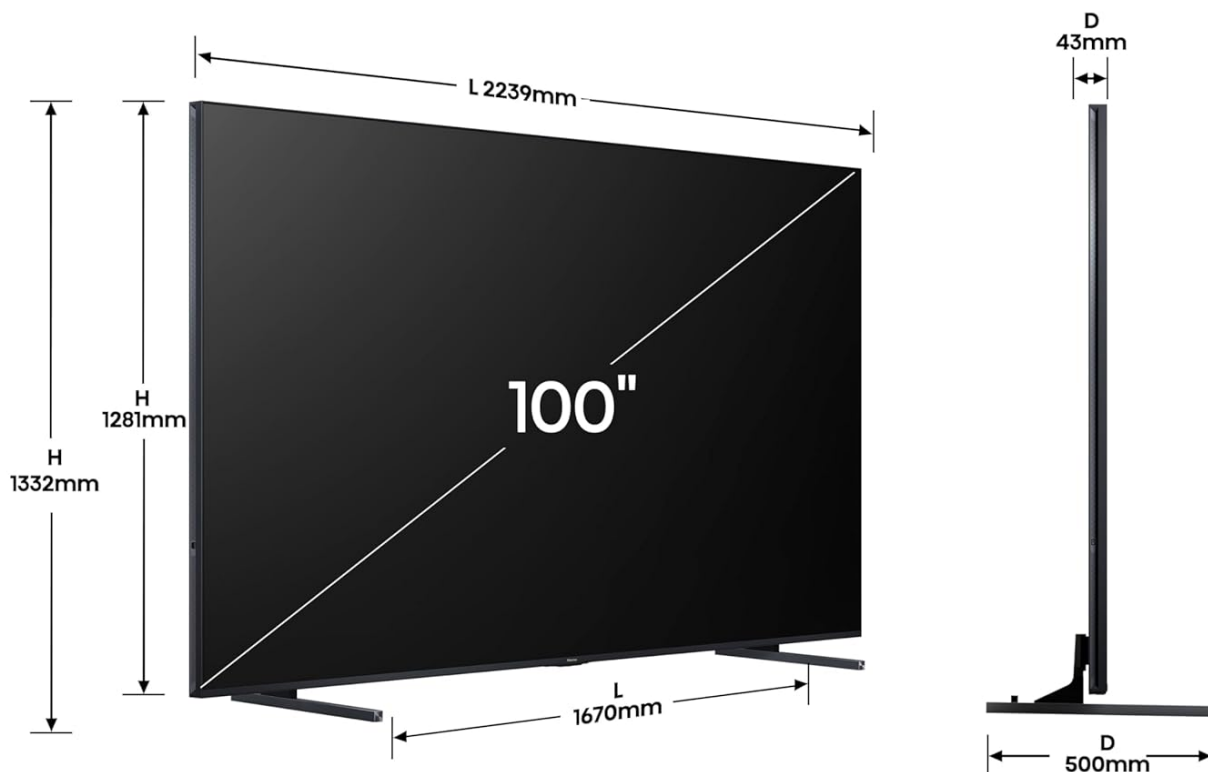- Remote Control
- Stand
- User Manual

SETUP

1. Assembling the Stand

Carefully place the TV screen-down on a soft, flat surface. Attach the stand to the TV using the provided screws, ensuring it is securely fastened.
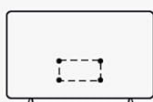
Hisense | U8 ULED MiniLED

D 43mm

L 2239mm

H 1281mm

H 1332mm

100"

L 1670mm

D 500mm

*La apariencia del producto puede variar según las tallas.

Tamaño del soporte de pared VESA:
1000×600 mm

Peso del producto
Con soporte: 73.2kg
Sin soporte: 70.7kg

Image: Hisense 100U8Q TV with stand dimensions. This image illustrates the physical dimensions of the 100-inch TV, including its width, height, and depth, both with and without the stand. It also shows the VESA wall mount size (1000x600 mm) and product weight (73.2 kg with stand, 70.7 kg without stand).

Note: For wall mounting, use a VESA compatible bracket (1000x600 mm) and consult a professional installer.

2. Connecting Peripherals

Connect your devices (e.g., gaming consoles, soundbars, cable boxes) to the appropriate ports on the back of the TV. The Hisense 100U8Q features multiple HDMI 2.1 ports for high-speed connectivity.
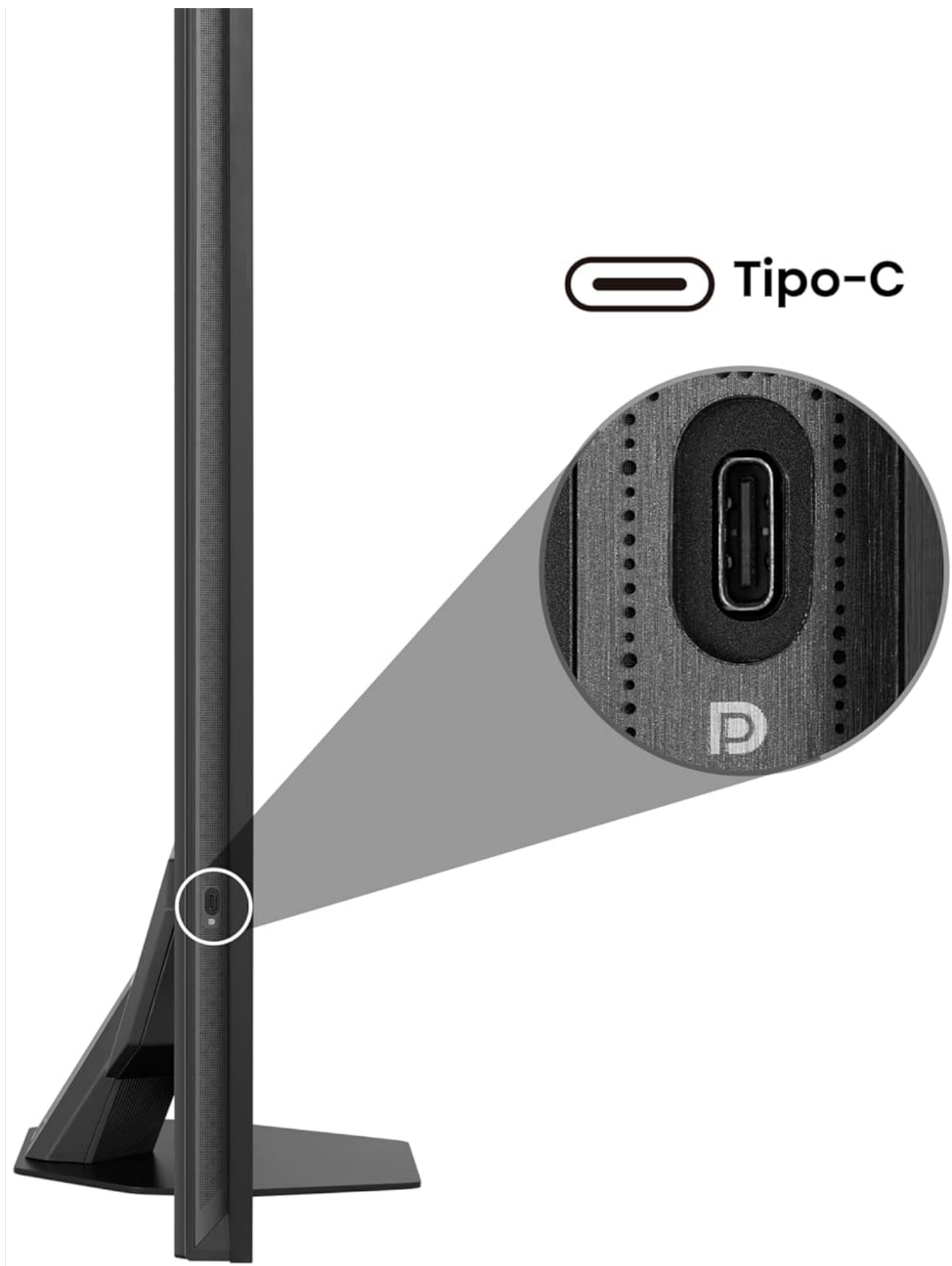
Image: Rear view of the Hisense 100U8Q TV showing various input/output ports. These include USB, CI Card Slot, Headphone, AV Input, HDMI 2.1 (including eARC), ANT (x2), Digital Audio Out, Ethernet, and Type-C.

- **HDMI 2.1:** For high-resolution and high-refresh-rate devices (e.g., gaming consoles, PCs).
- **USB:** For connecting USB flash drives for media playback.

- **Ethernet:** For a wired internet connection.
- **Type-C:** For versatile connectivity, sharing, and charging.

*El aspecto del producto puede variar según las tallas.

Image: Close-up view of the Type-C port on the side of the Hisense 100U8Q TV, highlighting its modern and versatile connectivity option.

3. Initial Power On and Network Connection

Plug the TV into a power outlet. Follow the on-screen instructions to select your language, connect to your Wi-Fi network (or use Ethernet), and complete the initial setup process.

OPERATING INSTRUCTIONS

1. Remote Control Functions

The included remote control allows you to navigate the TV's interface, adjust settings, and access smart features. The remote is solar-powered and can also be charged via USB-C.
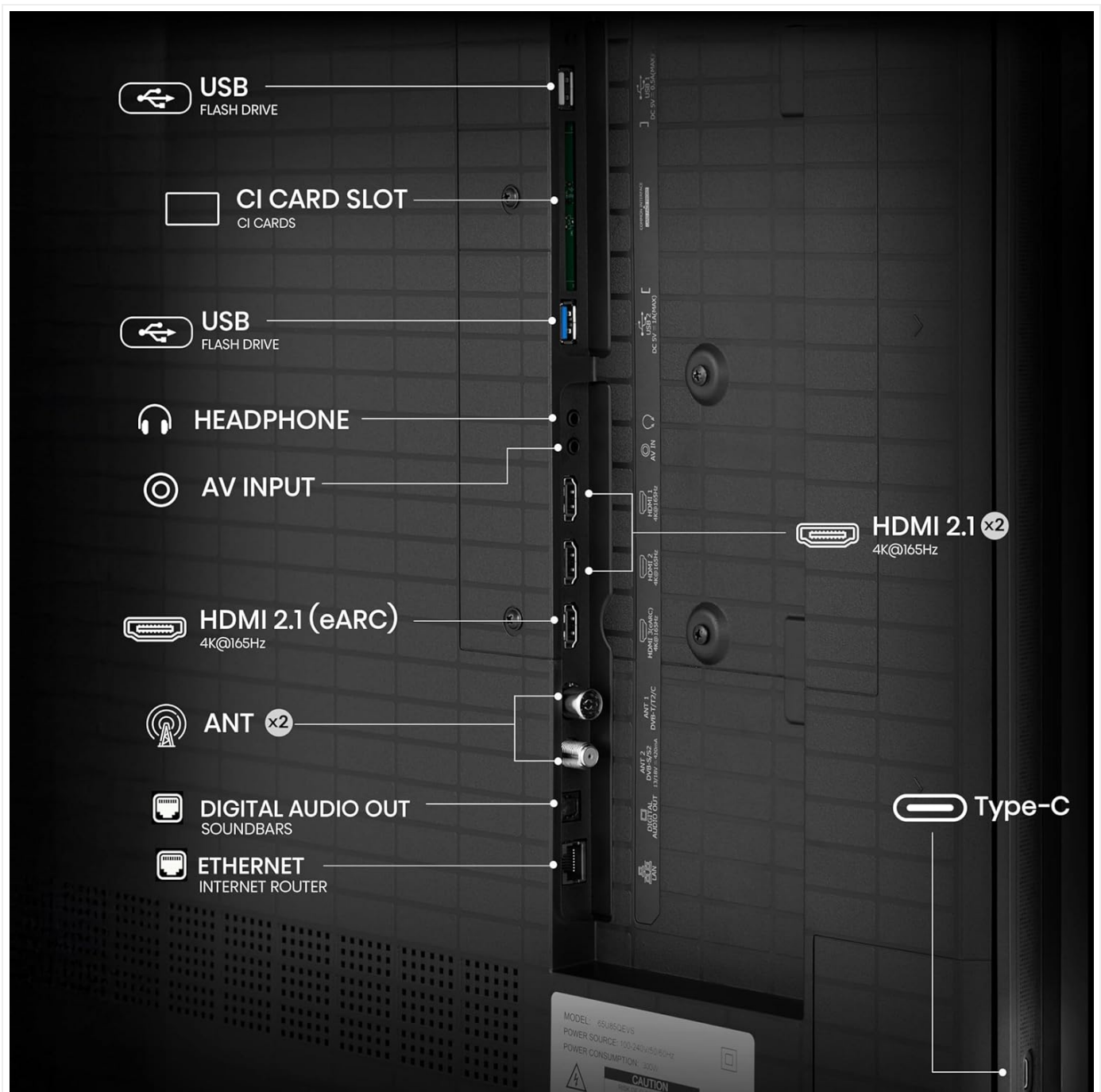
Image: The Hisense TV remote control, featuring dedicated buttons for popular streaming services like Netflix, YouTube, and Disney+, voice control capabilities, a solar panel for charging, and a USB-C charging port.

- **Power Button:** Turns the TV on/off.
- **Navigation Pad (Up/Down/Left/Right/OK):** For menu navigation and selection.
- **Volume Up/Down:** Adjusts the sound level.
- **Voice Control Button:** Activates voice commands (e.g., "Alexa built-in", "VIDAA Voice").
- **Quick Access Buttons:** Direct access to popular streaming services.

2. Smart TV Features (VIDAA OS)

Your Hisense 100U8Q runs on the VIDAA OS, offering a user-friendly interface for accessing apps, streaming services, and smart home integration.

Image: The Hisense Smart TV home screen, displaying various streaming applications and content recommendations. It highlights integration with Apple HomeKit, Apple AirPlay, ConnectLife, Alexa built-in, and VIDAA Voice.

- **App Store:** Download and install additional applications.
- **Voice Control:** Use voice commands for navigation, content search, and smart home control.
- **Content Availability:** Note that content and application availability may vary by region.

3. Gaming Mode (Ultra 165Hz)

For an optimized gaming experience, activate the Ultra Game Mode 165Hz. This mode reduces input lag and provides smoother graphics.

Your browser does not support the video tag.

Video: This video demonstrates how to use the Game Bar feature on a Hisense TV. It shows connecting a gaming device, launching the Game Menu, checking FPS and HDR status, selecting Game Picture Mode for optimized visuals, adjusting screen ratio and position, and enabling FreeSync, Aim Point, and Map Zoom for enhanced gaming. This feature is crucial for utilizing the 165Hz refresh rate effectively.

- Connect your gaming device to an HDMI 2.1 port.

- Access the Game Menu to view FPS, HDR status, and adjust settings like Game Picture Mode, Screen Ratio, and AMD FreeSync.
- Utilize features like Aim Point and Map Zoom for competitive gaming.

Your browser does not support the video tag.

Video: This video showcases Hisense TV technology, focusing on features like Mini-LED PRO for pure blacks and stellar brightness, Hi-View AI Engine PRO for intelligent scene recognition and remastering, 165Hz Ultra Game Mode for smooth gaming, 4.1.2 Multi-channel Surround Sound for immersive audio, and Anti-Reflection PRO for minimal light intrusion. It also highlights the TV's QLED colors and AI-powered energy saving.

4. Audio Settings (4.1.2 Multi-channel Sound)

The TV features 4.1.2 multi-channel sound with lateral speakers, rear subwoofers, and upward-firing speakers for an immersive audio experience with Dolby Atmos support.

- Access audio settings through the TV menu to customize sound profiles.
- Ensure Dolby Atmos content is played for the full immersive effect.

MAINTENANCE

1. Cleaning the Screen

Gently wipe the screen with a soft, dry, lint-free cloth. For stubborn marks, slightly dampen the cloth with water or a specialized screen cleaner. Avoid harsh chemicals.

2. Cleaning the Remote Control

Wipe the remote with a soft, dry cloth. For the solar panel, ensure it is clean and exposed to light for optimal charging.

3. Software Updates

The TV may receive automatic software updates. Ensure your TV is connected to the internet to receive these updates, which improve performance and add new features.

TROUBLESHOOTING

Problem	Possible Solution
No Power	Check if the power cord is securely plugged into the TV and the wall outlet. Try a different outlet.
No Picture/Sound	Verify correct input source. Check HDMI/audio cable connections. Restart connected devices.
Remote Not Working	Ensure the remote is charged (solar or USB-C). Check for obstructions between the remote and TV.
Poor Wi-Fi Connection	Move the router closer to the TV or use a wired Ethernet connection. Restart the router.

If problems persist, consult the full online user manual or contact Hisense customer support.

SPECIFICATIONS

Feature	Detail

Feature	Detail
Model Number	100U8Q
Screen Size	100 Inches
Display Technology	Mini LED
Resolution	4K
Refresh Rate	165 Hz
Special Features	Game Mode, Hi-View AI PRO Processor, 4.1.2 Multi-channel Sound, Anti-Reflection PRO
Connectivity	Bluetooth, HDMI, Wi-Fi, Type-C
Dimensions (with stand)	223.9 x 128.1 x 4.3 cm (approx. 88.1 x 50.4 x 1.7 inches)
Weight (with stand)	73.2 kg (approx. 161.4 lbs)
VESA Wall Mount	1000x600 mm
Energy Efficiency Rating	F

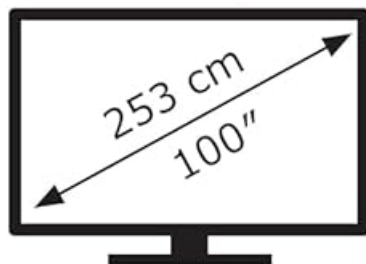For detailed energy information, refer to the EU EPREL database:https://eprel.ec.europa.eu/qr/2378016

Image: The EU Energy Label for the Hisense 100U8Q TV, showing its energy efficiency class F, power consumption (127 kWh/1000h for SDR, 380 kWh/1000h for HDR), and screen dimensions.

Ficha de información del producto

REGLAMENTO DELEGADO (UE) 2019/2013 DE LA COMISIÓN en lo relativo al etiquetado energético de las pantallas electrónicas

	Parámetro	Parámetro o valor y preci-sión			Unidad
1.	Nombre o marca comercial del proveedor	Hisense			
	Dirección del proveedor	Hisense-Public contact, Partizanska cesta 12, 3320 Velenje, Slovenija			
2.	Identificador del modelo	100U8Q			
3.	Clase de eficiencia energética para el rango dinámi-co normal (SDR)	D			
4.	Demanda de potencia en modo encendido en SDR			127	W
5.	Clase de eficiencia energética para el alto rango di-námico (HDR)	G			
6.	Demanda de potencia en modo encendido en HDR, si se aplica			380	W
7.	Demanda de potencia en modo desactivado, si pro-cede		no aplicable		W
8.	Demanda de potencia en modo preparado, si proce-de			0,5	W
9.	Demanda de potencia en modo preparado en red, si procede			2,0	W
10.	Categoría de pantalla electrónica		Televisión		
11.	Ratio de tamaño	16	:	9	
12.	Resolución de pantalla	3 840	x	2 160	pixels
13.	Diagonal de la pantalla			253,0	cm
14.	Diagonal de la pantalla			100	pulga-

			das
15.	Superficie visible de la pantalla	273,0	dm²
16.	Tecnología usada en el panel	LED LCD	
17.	Control automático de brillo (ABC) disponible	No	
18.	Sensor de reconocimiento vocal disponible	No	
19.	Sensor de presencia disponible	No	
20.	Frecuencia de refresco de la imagen (por defecto)	120	Hz
21.	Disponibilidad mínima garantizada de actualizaciones de software y de firmware (a partir de la fecha de introducción en el mercado de la última unidad)	8	Años
22.	Disponibilidad mínima garantizada de piezas de recambio (a partir de la fecha de introducción en el mercado de la última unidad)	7	Años
23.	Disponibilidad mínima garantizada de asistencia para el producto	7	Años
	Duración mínima de la garantía general ofrecida por el proveedor	2	Años

24.	Tipo de fuente de alimentación		Interna		
25.	Fuente de alimentación externa (no normalizada e incluida en la caja del producto)				
	i	-			
	ii	Tensión de entrada		-	V
	iii	Tensión de salida		-	V
26.	Fuente de alimentación externa normalizada (o una adecuada, si no está incluida en la caja del producto)				
	i	-			
	ii	Tensión de salida requerida		-	V
	iii	Intensidad de corriente requerida (mínima)		-	A
	iv	Frecuencia de corriente requerida		-	Hz

Modelo introducido en el mercado de la Unión desde 30/06/2025

Número de registro EPREL: 2378016

https://eprel.ec.europa.eu/qr/2378016

Sitio web:

Proveedor: Gorenje gospodinjski aparati d.o.o. (Importador)

Servicio de atención al cliente:

Nombre: Hisense-Public contact

Sitio web:

Correo electrónico: eprel@hisense.com

Teléfono: +38638997000

Dirección:
Partizanska cesta 12, 3320 Velenje, Slovenija

Image: The product information sheet for the Hisense 100U8Q TV, detailing various technical specifications, energy consumption, and warranty information in a tabular format.

WARRANTY AND SUPPORT

Hisense provides a standard warranty for its products. Please refer to the warranty card included with your TV or visit the official Hisense website for detailed terms and conditions.

- **Warranty Period:** Typically 2 years for parts and labor.

- **Customer Service:** For technical assistance or service requests, contact Hisense customer support. Contact details can be found on the product information sheet or Hisense's official website.
- **Online Resources:** Visit the Hisense Brand Store for additional product information and support.