

VOCIC AX25

VOCIC Electric Chair Lift AX25 Instruction Manual

Model: AX25

1. PRODUCT OVERVIEW

The VOCIC Electric Chair Lift AX25 is designed to assist individuals with limited mobility, particularly women and seniors, in safely transitioning from a seated position on the floor to a standing position. Its ultra-compact design, large wheels, and T-stabilized base ensure ease of use and maneuverability.

Key features include:

- **Lowered Ground Clearance:** A 2.3-inch ground clearance facilitates easier access to the seat from the floor.
- **Effortless Mobility:** Equipped with enlarged 4-inch casters for smooth movement across various surfaces, reducing caregiver strain.
- **User-Friendly Operation:** Intuitive design for independent use, aiming to reduce fall risks.
- **Durable Construction:** Lightweight yet robust aluminum alloy legs provide stability and long-term performance.
- **Safety Features:** Includes a wider seat belt for enhanced safety and comfort.



Figure 1.1: The VOCIC AX25 Electric Chair Lift demonstrating its adjustable height from a minimum of 2.4 inches to a maximum of 19.7 inches, and its foldable seat design. It supports up to 352 lbs.

2. SAFETY INFORMATION

Please read and understand all safety instructions before operating the VOCIC Electric Chair Lift AX25. Failure to follow these instructions may result in injury or damage to the product.

- **Maximum Weight Capacity:** Do not exceed the maximum weight recommendation of 350 pounds (158 kg).
- **Proper Assembly:** Ensure all components are correctly assembled and secured before use. Refer to the "Setup" section for detailed instructions.
- **Stable Surface:** Always use the chair lift on a stable, level surface. Avoid uneven ground or inclines.
- **User Capability:** The user should have sufficient arm strength to position themselves onto the chair and maintain a sitting posture.
- **Seat Belt Use:** Always fasten the seat belt securely before operating the lift function.
- **Supervision:** While designed for independent use, supervision is recommended, especially for first-time users or individuals with severe mobility impairments.
- **Obstruction-Free Area:** Ensure the area around the chair lift is clear of obstructions during operation.
- **Power Cord Safety:** Keep the power cord away from heat sources, sharp edges, and wet areas. Do not operate with a damaged cord or plug.



Figure 2.1: The low ground clearance of 2.3 inches on the VOCIC AX25 allows for easier transfer from the floor to the seat.

3. SETUP AND ASSEMBLY

The VOCIC Electric Chair Lift AX25 requires minimal assembly. Follow these steps to set up your chair lift:

3.1. Unpacking and Component Check

Carefully remove all components from the packaging. Verify that all parts are present and undamaged. The package should include:

- AX25 Main Unit (x1)
- Base Feet (x2)
- Hand Controller (x1)
- Charger (x1)
- Hex Key Wrench (x1)
- Screws (x4)

Recommended by Thousands of People



This was a birthday gift from my daughter and I have been using this for a while. I gotta say, Most people think it is just for if you fall. I use it to get back up from the floor. I hated not being able to play with my fur baby, or my grandkids. With this, I can play on the floor all I want, then this gets me right up.

★★★★★



Figure 3.1: Included components for the VOCIC AX25 Electric Chair Lift.

3.2. Attaching the Base Feet

1. Place the main unit on its side on a soft, stable surface to prevent scratching and ensure stability during assembly.
2. Align one of the base feet with the designated attachment points on the main unit.
3. Insert two screws into the pre-drilled holes and tighten them using the provided hex key wrench. Ensure they are securely fastened but do not overtighten.
4. Repeat the process for the second base foot on the opposite side of the main unit.
5. Once both base feet are attached, carefully lift the chair lift to an upright position.

More Effortless Movement



AX25

Large wheels
for easy mobility



AX07

Hand carry
required



AX15

Smaller wheels
are harder to move

Figure 3.2: The VOCIC AX25 Electric Chair Lift after assembly, showing the attached base feet and overall structure.

Note: Some users may find it easier to have assistance when attaching the base feet due to the unit's weight and the need for alignment.

4. OPERATING INSTRUCTIONS

The VOCIC Electric Chair Lift AX25 is designed for straightforward operation. Always ensure the chair is on a stable surface and the user is properly positioned before activating the lift function.

4.1. Charging the Battery

Before first use, fully charge the chair lift's battery. Connect the charger to the charging port on the chair lift and then plug it into a standard electrical outlet. The indicator light on the charger or hand controller will show the charging status. A full charge typically takes several hours.

4.2. Positioning the User

1. If the user is on the floor, carefully slide the chair lift close to them. The low ground clearance allows the user to slide onto the seat more easily.
2. Assist the user in positioning themselves centrally on the seat, ensuring their back is against the backrest.
3. Securely fasten the waist seat belt around the user. Ensure it is snug but comfortable.

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Video 4.1: Demonstration of a user being assisted onto the VOCIC AX25 Electric Chair Lift and securing the seat belt before operation.

4.3. Activating the Lift Function

1. Hold the hand controller.
2. Press and hold the "Up" button to slowly raise the chair. The chair will smoothly elevate the user to a standing height.
3. Release the button once the desired height is reached or the chair reaches its maximum height.
4. To lower the chair, press and hold the "Down" button.

How to choose chair?



AX07



weighs 23 lbs



Available for bathrooms



AX25



weighs 31 lbs



Easy to transfer chair



AX35



weighs 31 lbs



Easy to transfer chair



AX15



weighs 44.53 lbs



Professional and safer rescue lift chair
Recommended by professional paramedics

Figure 4.2: The intuitive hand controller for operating the lift and lower functions of the VOCIC AX25.

The lifting and lowering process is designed to be slow and steady for user safety and comfort.

4.4. Moving the Chair Lift

The AX25 is equipped with large casters for easy movement. To move the chair lift:

- Ensure no one is seated in the chair when moving it over longer distances or across thresholds.
- Grasp the handles firmly and gently push or pull the chair to its desired location.
- The large wheels are designed to navigate various indoor surfaces smoothly.



Figure 4.3: The VOCiC AX25 features large wheels for easy maneuverability, allowing it to be moved effortlessly.

5. MAINTENANCE AND CARE

Regular maintenance ensures the longevity and safe operation of your VOCiC Electric Chair Lift AX25.

- **Cleaning:** Wipe down the chair's surfaces with a damp cloth and mild detergent. Avoid abrasive cleaners or solvents. Ensure the chair is dry before storage or next use.
- **Battery Care:**
 - Charge the battery regularly, even if the chair is not in frequent use, to maintain battery health.
 - Do not allow the battery to fully discharge for extended periods.
 - Store the chair in a cool, dry place when not in use.
- **Inspection:** Periodically check all screws, bolts, and connections to ensure they are tight. Inspect the power cord and hand controller for any signs of damage.
- **Storage:** The chair features a foldable design for compact storage. Fold the seat down when not in use to save space.

Breathable and Comfortable Seats



Figure 5.1: The VOCIC AX25 in its folded configuration, ideal for compact storage.

6. TROUBLESHOOTING

If you encounter issues with your VOCIC Electric Chair Lift AX25, refer to the following troubleshooting guide:

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Chair does not lift or lower.	Battery is low or uncharged. Power cord is disconnected. Hand controller is faulty.	Charge the battery fully. Ensure the power cord is securely connected to both the chair and the outlet. Contact customer support if the controller is unresponsive after charging.
Chair moves slowly or inconsistently.	Low battery charge. Overload (exceeding weight capacity).	Recharge the battery. Ensure the user's weight does not exceed 350 lbs.
Unusual noises during operation.	Loose components. Internal mechanism issue.	Check all visible screws and connections for tightness. Discontinue use and contact customer support.
Difficulty moving the chair.	Obstruction in wheels. Uneven surface.	Inspect wheels for debris and clear if necessary. Ensure the chair is on a smooth, level surface.

If the problem persists after attempting these solutions, please contact VOCIC customer support for further assistance.

7. SPECIFICATIONS

- **Model Name:** AX25
- **Brand:** VOCIC
- **Material:** Aluminum (frame), Fabric (seat), Foam (fill)
- **Color:** Black
- **Product Dimensions (D x W x H):** 15.7" x 14" x 19.7"
- **Item Weight:** 32 Pounds
- **Maximum Weight Recommendation:** 350 Pounds
- **Ground Clearance (Lowest Position):** 2.3 inches
- **Wheel Size:** 4-inch casters
- **Indoor/Outdoor Usage:** Indoor
- **Assembly:** Requires Assembly
- **UPC:** 810190251560

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Video 7.1: A comparison video highlighting features of various VOCIC electric lift chairs, including the AX25, focusing on design and functionality.

8. WARRANTY AND SUPPORT

The VOCIC Electric Chair Lift AX25 comes with a comprehensive warranty and dedicated customer support.

- **Warranty:** Your chair lift is backed by an industry-leading 1-year warranty. This warranty covers manufacturing defects and malfunctions under normal use. Please retain your proof of purchase for warranty claims.
- **Customer Support:** Our dedicated care team is available 24/7 to assist with setup, troubleshooting, or any questions you may have.
- **Contact Information:** For support, please refer to the contact details provided in your product packaging or visit the official VOCIC website.



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