

## iBstone Edge

# iBstone Edge Hearing Aids User Manual

Model: Edge

## 1. INTRODUCTION

Welcome to the iBstone Edge Hearing Aids user manual. This document provides essential information for the proper setup, operation, and maintenance of your new hearing aids. The iBstone Edge features a Receiver-In-Canal (RIC) design for superior sound quality, IP67 water and dust resistance for durability, a lightweight and comfortable fit, and long-lasting battery life with quick charging capabilities. Please read this manual thoroughly before using your device.

## 2. PACKAGE CONTENTS

Verify that all items listed below are included in your package:

- iBstone Edge Charging Case
- iBstone Edge Hearing Aids (1 pair)
- Assorted Domes (various sizes)
- Cleaning Brush
- Wax Guard Filters
- USB Charging Cable
- User Manual
- Quick Guide
- Read Before Starting Card

# What Included



Charging Case



Hearing Aids



Domes



Cleaning Brush



Wax Guard Filters



USB Cable



User Manual



Quick Guide



Read before Starting

Image: All components included in the iBstone Edge Hearing Aids package, featuring the charging case, hearing aids, domes, cleaning brush, wax guard filters, USB cable, and documentation.

## 3. PRODUCT OVERVIEW

### 3.1 Hearing Aid Components

Each iBstone Edge hearing aid consists of a main body, a thin tube connecting to a receiver, and a dome that fits into the ear canal. A multi-function button is located on the main body for controls.

### 3.2 Charging Case

The portable charging case holds and charges both hearing aids. It features dedicated slots for each hearing aid, LED indicators for charging status, and a USB-C port for external power.



Image: The iBstone Edge hearing aids are shown resting in their open charging case, illustrating their compact design and how they are stored.

## 4. INITIAL SETUP

### 4.1 Charging the Devices

Before first use, fully charge both the hearing aids and the charging case. Connect the USB cable to the charging case and a power source. The hearing aids will charge automatically when placed in the case. A full charge takes approximately 1.5 hours, providing up to 24 hours of use for the hearing aids, and the case offers five additional charges for a total of 125 hours of battery life.

# Long-Lasting Battery with Quick Charging

**1.5**  hours  
to fully charge

**24**  hours  
of use

**125**  hours  
total with charging case

**5**  times =  
Charging Case  
Recharge a pair



## **Charging Indicators**

○ Light on = Charging

● Light off = Fully charged

Case LED: ●●●○ (75% power)

Image: The iBstone Edge charging case is depicted with a USB cable connected, illustrating the quick charging feature and battery life indicators.

## 4.2 Selecting and Attaching Domes

Choose the dome size that provides a comfortable and secure fit in your ear canal. A proper fit is crucial for optimal sound quality and to prevent feedback. Gently push the selected dome onto the receiver end of the hearing aid tube until it is firmly attached.

## 4.3 Wearing the Hearing Aids

Place the main body of the hearing aid behind your ear, then gently insert the dome into your ear canal. Adjust the thin tube to ensure it sits comfortably and securely. The lightweight design (2.9g per hearing aid) ensures comfort during extended wear.

# Patented Design, Ultra Slim

Lightweight & Comfortable Fit

# 2.9<sub>g</sub>

barely noticeable,  
relieve your ears



**30%** slimmer  
than other behind-the-ear  
hearing aids

Image: A woman is shown wearing an iBStone Edge hearing aid, demonstrating its ultra-slim and lightweight profile behind the ear.

## 5. OPERATING INSTRUCTIONS

### 5.1 Power On/Off

The iBStone Edge hearing aids feature automatic power management. They will turn on automatically when removed from the charging case and turn off when placed back into the case.

### 5.2 Volume Adjustment

The hearing aids offer 11 distinct volume levels. Use the multi-function button on the hearing aid to cycle through these levels. A short press typically adjusts the volume up or down, depending on the current setting.

### 5.3 Mode Selection

The iBStone Edge includes 3 preset listening modes: Quiet, Noise, and Outdoor. These modes are designed to optimize sound clarity in different environments. Use the multi-function button to switch between these modes. The device will indicate the current mode through an audible cue.

### 5.4 Automatic Memory Function



The hearing aids are equipped with an automatic memory function that retains your last used volume and mode settings, eliminating the need to readjust them every time you put them on.

## Easy Button Controls for Volume and Modes



The image shows a hand with a pink manicure pressing a small button on a beige iBstone Edge hearing aid. The hearing aid is positioned above its black charging case, which is open and shows two slots for the aids. The case has the 'iBstone' logo and four status LEDs. To the right of the case, four features are listed with corresponding icons: 11 volume levels, 3 preset modes, auto turn ON/OFF, and an auto memory function.

- 11 volume levels**  
Suitable for wide range of hearing loss
- 3 preset modes**  
Quiet mode Noise mode Outdoor mode
- Auto turn ON/OFF**  
when take-out/put-into the case
- Auto memory function**  
to keep the setting – no need to adjust every time

Image: A hand is shown interacting with the control button on an iBstone Edge hearing aid, illustrating the ease of adjusting volume and modes.

### 5.5 Sound Quality (RIC Technology)

The Receiver-In-Canal (RIC) design places the receiver directly in the ear canal, minimizing sound distortion and delivering clear, natural audio. This design enhances speech clarity and overall listening experience.

# Crystal-Clear RIC Sound

Equipped with high-end smart chips for premium, natural sound just like top brands



## Onsemi Intelligent Chip

The leading hearing aids tech for speech clarity, same as big brands

Image: A visual representation of the Crystal-Clear RIC Sound technology, showing sound waves entering the ear canal for enhanced clarity.

## 6. CARE AND MAINTENANCE

### 6.1 Cleaning the Hearing Aids

Regularly clean your hearing aids using the provided cleaning brush. Gently brush away any earwax or debris from the domes, receiver, and main body. Do not use water or cleaning solutions directly on the electronic components.

### 6.2 Replacing Wax Guards

Wax guards protect the receiver from earwax buildup. If you notice a decrease in sound quality or blockage, replace the wax guard using the provided tools and instructions. Refer to the 'Read Before Starting' card for detailed steps.

### 6.3 Water and Dust Resistance (IP67)

The iBstone Edge hearing aids are rated IP67, meaning they are dust-tight and protected against immersion in water up to 1 meter for 30 minutes. This makes them suitable for outdoor activities and resistant to sweat and rain. However, prolonged submersion or exposure to high-pressure water jets should be avoided. Always ensure the devices are dry before placing them in the charging case.



# IP67

## Waterproof & Dustproof

IP67 Waterproof and Dustproof for Outdoor Use – Sweatproof, splashproof, perfect for active lifestyles.



**Safe Even Under  
Sweat & Rain**  
Extent the service life  
of the product



Image: A woman is shown running in the rain, highlighting the IP67 waterproof and dustproof capabilities of the iBstone Edge hearing aids, suitable for active lifestyles.

## 7. TROUBLESHOOTING GUIDE

If you experience issues with your iBstone Edge hearing aids, please refer to the following common solutions:

- **No Sound:** Ensure the hearing aids are fully charged and correctly placed in your ears. Check if the volume is set to an audible level. Inspect the dome and receiver for wax blockage and clean or replace the wax guard if necessary.
- **Low Volume:** Increase the volume using the multi-function button. Ensure the domes are properly seated in your ear canal.
- **Distorted Sound/Feedback:** This may indicate an improper fit. Try a different size dome for a better seal. Clean the domes and receiver.
- **Charging Issues:** Ensure the USB cable is securely connected to both the charging case and the power source. Check that the hearing aids are correctly seated in their charging slots within the case. Verify the charging case itself has power.
- **Intermittent Operation:** Ensure the hearing aids are clean and fully charged. Avoid extreme temperatures.



If these steps do not resolve the issue, please contact iBstone customer support for further assistance.

## 8. TECHNICAL SPECIFICATIONS

Brand	iBstone
Model Name	Edge
Connectivity Technology	Wireless
Ear Placement	Over Ear (RIC)
Water/Dust Resistance	IP67
Hearing Aid Weight	2.9g (0.1 ounce) per aid
Charging Time	Approx. 1.5 hours (hearing aids & case)
Battery Life (Hearing Aids)	Up to 24 hours on a single charge
Total Battery Life (with Case)	Up to 125 hours (case provides 5 additional charges)
Volume Levels	11 levels
Preset Modes	3 (Quiet, Noise, Outdoor)
Included Components	Cable, Domes, Cleaning Brush, Wax Guard Filters
UPC	768420384499

## 9. WARRANTY AND CUSTOMER SUPPORT

iBstone is committed to providing comprehensive service and support for its products. We offer U.S.-based customer phone support to assist with any after-sales inquiries or issues. Our team stands behind the quality and performance of the iBstone Edge hearing aids.

For assistance, please refer to the contact information provided in your Quick Guide or visit the official iBstone website.

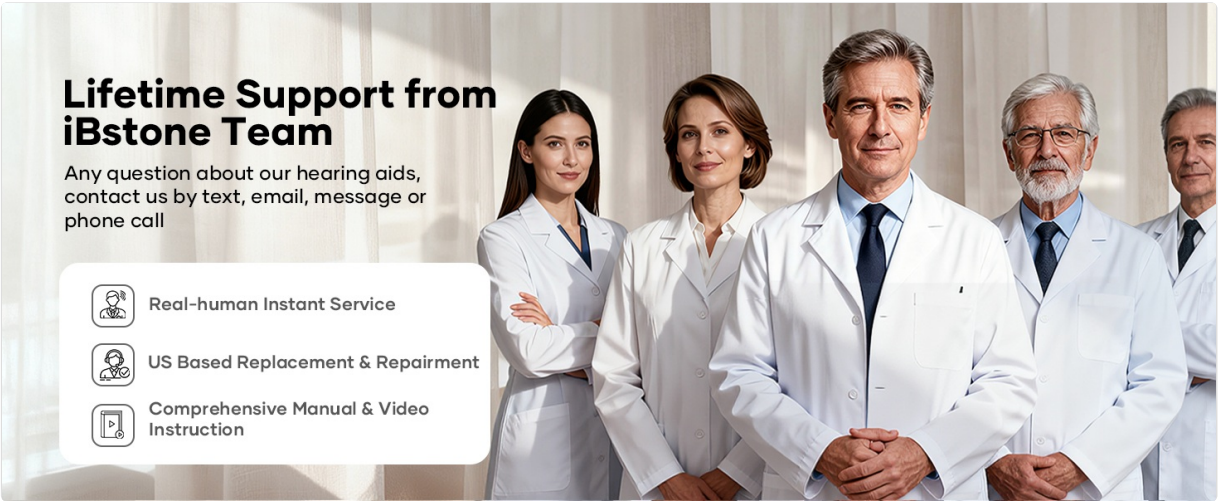


Image: A group of professionals representing the iBstone support team, emphasizing the availability of lifetime support for customers.

