

Manuals.plus /

› BalimoPet /

› BalimoPet 2.5L Ultra Silent Cat Water Fountain with LED and Carbon Filter (Model BP01)

BalimoPet BP01

BalimoPet 2.5L Ultra Silent Cat Water Fountain

MODEL: BP01

Introduction

Thank you for choosing the BalimoPet 2.5L Ultra Silent Cat Water Fountain. This manual provides essential information for the safe and efficient operation, maintenance, and care of your new pet fountain. Please read it thoroughly before use and retain it for future reference.

This fountain is designed to encourage your cat to drink more fresh, oxygen-rich water, promoting kidney health and healthy drinking habits. It features a 2.5L capacity, an ultra-silent pump, integrated LED lighting, and a quadruple filtration system.

Product Components

The BalimoPet Cat Water Fountain includes the following parts:

- Water Reservoir (2.5L capacity)
- Fountain Lid
- Water Pump with USB cable
- Dual Spout Attachment
- Activated Carbon Filter
- Sponge Filter
- Cleaning Brushes
- Power Adapter
- Instruction Manual



Figure 1: What's in the Box - All components of the BalimoPet Cat Water Fountain.

Setup Instructions

1. **Prepare the Filter:** Soak the activated carbon filter in water for 5 minutes before first use.
2. **Install the Filter:** Place the pre-soaked filter into the filter box.
3. **Attach the Pump:** Secure the water pump to the connection tube located on the fountain lid.
4. **Fill the Reservoir:** Fill the water reservoir with clean water up to the MAX line.
5. **Assemble the Fountain:** Place the fountain lid onto the reservoir and attach the dual spout.
6. **Connect Power:** Plug the power adapter into a wall outlet.



Figure 2: Installation Process - Step-by-step guide for setting up the fountain.

Operating Instructions

Once assembled and powered on, the fountain will begin circulating water. The integrated LED light will illuminate, allowing for easy water level monitoring, especially in low light conditions.

- **Water Level:** Ensure the water level is always above the MIN mark to prevent the pump from running dry. The transparent design and LED light help you monitor this easily.
- **Dual Spout:** The dual water outlet mimics natural running water, which encourages pets to drink more. This design is suitable for multiple pets.
- **Silent Operation:** The fountain operates with an ultra-silent pump (≤ 25 dB), ensuring a peaceful environment for both you and your pets.

Silent Pump and LED Lighting

No need to worry about noise irritating cats



Figure 3: Dual Drinking Method - Two cats drinking from the fountain.



Figure 4: Silent Pump and LED Lighting - The fountain operates quietly with a blue LED light.

Maintenance

Regular cleaning and filter replacement are crucial for maintaining water quality and extending the life of your fountain.

Cleaning the Fountain

The fountain's detachable design makes cleaning effortless. Disassemble the fountain components and wash them with water. Avoid using harsh chemicals.

Cleaning Without Hassle

Detachable design for thorough cleaning



Figure 5: Cleaning Without Hassle - Detachable design for thorough cleaning.

Cleaning the Pump

To prolong the pump's lifespan, clean it at least once a week. Follow these steps:

1. Remove the pump cover and the turbine cap.
2. Remove the turbine.
3. Clean all components with the provided cleaning brush.

Your browser does not support the video tag.

Video 1: Pump Cleaning Guide - A detailed demonstration of how to disassemble and clean the water pump components using the provided brush.

Filter Replacement

The quadruple filtration system includes an activated carbon filter and a sponge filter. These should be replaced every 2-3 weeks to ensure optimal water quality.

- **Activated Carbon Filter:** Filters hair, sediment, and impurities, and removes odors.
- **Sponge Filter:** Traps larger particles and helps prevent pump clogging.



Figure 6: Quadruple Filtration System - Layers of filtration for pure water.

Troubleshooting

If your fountain is not functioning as expected, consider the following common issues:

- **No Water Flow:** Check if the water level is too low. Ensure the pump is properly installed and not

clogged with debris. Clean the pump as described in the Maintenance section.

- **Unusual Noise:** This can often be caused by a dirty pump or low water level. Clean the pump and ensure the reservoir is adequately filled.
- **Water Quality Issues:** If water appears cloudy or has an odor, it's time to replace the filters. Ensure regular filter replacement every 2-3 weeks.

If problems persist after checking these points, please contact customer support.

Specifications

Feature	Detail
Brand	BalimoPet
Model Number	BP01
Product Dimensions (L x W x H)	15 x 22.5 x 22.5 cm; 850 grams
Material	Acrylonitrile Butadiene Styrene (ABS)
Color	Black
Capacity	2.5 Liters
Power Source	Corded Electric
Voltage	5 Volts
Special Features	Dual Water Outlet, Ultra Silent Pump, Integrated LED Light
Recommended for Species	Cats (Small, Medium)
Pet Age	All life stages
Allergens	BPA-Free

Warranty and Support

BalimoPet offers a **2-year replacement promise**. If your fountain stops working, first try cleaning the pump, as this often resolves the issue. If the problem persists, please contact our customer service team.

Our dedicated customer service team is available to provide immediate responses and express solutions for any inquiries or issues you may have.

For support, please visit the BalimoPet store on Amazon or refer to the contact information provided with your purchase.