

HP 13-BG00

HP Pavilion Aero 13 Laptop User Manual

Model: 13-BG00

1. GETTING STARTED

1.1 Package Contents

Verify that the following items are included in your package:

- HP Pavilion Aero 13 Laptop
- 65W AC Adapter
- 32GB USB Drive

1.2 Initial Setup and Power On

Before first use, connect the laptop to a power outlet using the provided 65W AC Adapter. The battery will begin charging. Press the power button to turn on the laptop.

Follow the on-screen instructions to complete the initial Windows 10 Home setup, including language selection, network connection, and user account creation.



Image: The HP Pavilion Aero 13 Laptop in Natural Silver, showcasing its sleek design and open display.

1.3 Port Overview

The HP Pavilion Aero 13 features a variety of ports for connectivity:

- **2 x USB 3.2 Gen 2 Type-C:** Supports Power Delivery, DisplayPort, Power-off Charging, and 10Gbps data transfer.
- **1 x USB 3.2 Gen 2 Type-A:** Supports 10Gbps data transfer.
- **1 x USB 3.2 Gen 1 Type-A:** Supports 5Gbps data transfer.
- **1 x HDMI v2.1:** For connecting to external displays.
- **1 x Headphone/Microphone Combo Jack:** For audio input and output.
- **1 x USB-C Power Jack:** Dedicated port for power input.

2. OPERATING YOUR LAPTOP

2.1 Basic Functions

The laptop operates on Windows 10 Home. Use the touchpad or an external mouse for navigation. The keyboard features a backlit design for improved visibility in low-light conditions.

2.2 Display and Graphics

The 13.3-inch LED-backlit IPS display offers a 1920 x 1200 resolution with 400 nits brightness, anti-glare properties, and 100% sRGB color accuracy. Visuals are powered by integrated AMD Radeon Graphics.

2.3 Connectivity

The laptop supports MediaTek Wi-Fi 6E (2x2) for high-speed wireless internet and Bluetooth 5.3 for connecting wireless peripherals.

2.4 Camera and Privacy

A 5MP IR camera with a privacy shutter is integrated for video calls and secure login. Ensure the privacy shutter is open when using the camera.

2.5 Using the Copilot Key

The keyboard includes a dedicated Copilot Key. Pressing this key will quickly launch your AI companion for various tasks and assistance.

HP Pavilion Aero 13" Laptop PC



Color: Natural Silver

Image: The HP Pavilion Aero 13 Laptop displaying the Copilot interface, illustrating the function of the dedicated Copilot Key.

3. MAINTENANCE

3.1 Cleaning Your Laptop

To clean the laptop, use a soft, lint-free cloth slightly dampened with water or a screen cleaner. Avoid harsh chemicals or abrasive materials. For the keyboard, use compressed air to remove dust and debris.

3.2 Battery Care

The laptop is equipped with a 3-cell, 43 Wh lithium-ion battery, providing up to 8 hours of average usage. To prolong battery life, avoid extreme temperatures and fully discharging the battery frequently. Store the laptop with a partial charge if not used for extended periods.

3.3 Software Updates

Regularly check for and install operating system and driver updates to ensure optimal performance and security. These updates are typically managed through Windows Update.

4. TROUBLESHOOTING

4.1 Common Issues

- **No Power:** Ensure the AC adapter is securely connected to both the laptop and a working power outlet. Check the power indicator light.
- **Display Issues:** If the screen is blank, try adjusting the brightness or connecting an external monitor to check if the display output is working.
- **Connectivity Problems:** For Wi-Fi or Bluetooth issues, restart the laptop and check network settings. Ensure airplane mode is not enabled.
- **Slow Performance:** Close unnecessary applications, check for background processes, and ensure sufficient free storage space.

For more complex issues, refer to the HP support website or contact customer service.

5. SPECIFICATIONS



Image: An overview of the HP Pavilion Aero 13 Laptop's key features, including display size, weight, camera, and processor type.

Feature	Specification
Model Name	Pavilion Aero 13 (13-BG00)
Processor	AMD Ryzen 7 8840U (8-Core, up to 5.1 GHz)
RAM	16GB LPDDR5 6400 MHz
Storage	2TB NVMe M.2 SSD
Graphics	AMD Radeon Graphics (Integrated)
Display	13.3" LED-backlit IPS, 1920 x 1200 resolution, 400 nits, Anti-glare, 100% sRGB
Operating System	Windows 10 Home
Wireless Connectivity	MediaTek Wi-Fi 6E (2x2), Bluetooth 5.3
Ports	2x USB 3.2 Gen 2 Type-C, 1x USB 3.2 Gen 2 Type-A, 1x USB 3.2 Gen 1 Type-A, 1x HDMI v2.1, 1x Headphone/Microphone Combo Jack, 1x USB-C Power Jack

Camera	5MP IR Camera with Privacy Shutter
Keyboard	Backlit Keyboard
Battery	3-Cell, 43 Wh (up to 8 hours average usage)
Dimensions (LxWxH)	11.70 x 8.31 x 0.69 inches
Weight	2.2 lbs
Color	Natural Silver

HP Pavilion Aero 13" Laptop PC



Super
Lightweight
at 2.20 lbs



HP Fast
Charge:
50% battery charge
in 30 mins*



5MP
IR Camera



16:10 aspect
ratio display



Powerful
AMD
Processor



Up to
WiFi 6E

Image: Detailed dimensions of the HP Pavilion Aero 13 Laptop, including length, width, height, and weight.

6. WARRANTY AND SUPPORT

This HP Pavilion Aero 13 Laptop includes 1 Year Support from HP within the US. For technical assistance, warranty claims, or additional support resources, please visit the official HP support website or contact HP customer service. For more information, you can visit the [HP Store on Amazon](#).

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question