VIAFLY V16Pro-9

VIAFLY Cordless Vacuum Cleaner User Manual

Model: V16Pro-9

Introduction

This user manual provides detailed instructions for the safe and efficient operation, maintenance, and troubleshooting of your VIAFLY Cordless Vacuum Cleaner, Model V16Pro-9. Please read this manual thoroughly before first use and retain it for future reference.
The VIAFLY V16Pro-9 is a powerful and versatile cordless vacuum cleaner designed for comprehensive home cleaning. It features a 500W digital motor providing 40KPa suction, a long-lasting battery, and an anti-tangle brush, making it suitable for various floor types and cleaning tasks.

Important Safety Instructions

When using an electrical appliance, basic precautions should always be followed, including the following:

- Read all instructions before using this appliance.
- Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.

- Do not use without dust bin and/or filters in place.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.
- Unplug from outlet when not in use and before servicing.
- Prevent unintentional starting. Ensure the switch is in the off-position before connecting to battery pack, picking up or carrying the appliance.
- Recharge only with the charger specified by the manufacturer. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
- Use appliances only with specifically designated battery packs. Use of any other battery packs may create a risk of injury and fire.
- Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.
- Do not use a battery pack or appliance that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
- Do not expose a battery pack or appliance to fire or excessive temperature. Exposure to fire or temperature above 130°C (265°F) may cause explosion.
- Follow all charging instructions and do not charge the battery pack or appliance outside of the temperature range specified in the instructions. Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.
- Have servicing performed by a qualified repair person using only identical replacement parts. This will ensure that the safety of the product is maintained.
- Do not modify or attempt to repair the appliance or the battery pack (as applicable) except as indicated in the instructions for use and care.

Package Contents

Please check the package contents upon unboxing to ensure all items are present and undamaged:

- Cordless Vacuum Cleaner (Main Unit) x 1
- Removable Battery x 1
- Floor Brush x 1
- HEPA Filter x 2
- 2-in-1 Brush x 1
- Long Crevice Nozzle x 1
- Sofa Brush x 1
- Telescopic Pole x 1
- Power Adapter x 1
- Wall Mount x 1
- User Manual x 1
- Quick Guide x 1



Image: Overview of the VIAFLY Cordless Vacuum Cleaner and its included accessories.

Product Overview

Familiarize yourself with the main parts of your VIAFLY Cordless Vacuum Cleaner:

- **Main Unit:** Contains the 500W digital motor, dustbin, and LED display.
- **Removable Battery:** High-density 8*2600mAh battery pack for extended runtime.
- **Telescopic Pole:** Adjustable length for comfortable cleaning.
- **Floor Brush:** V-shaped anti-tangle roller brush with 6 bright LED lights for effective cleaning on various surfaces and illuminating dark areas.

- **2-in-1 Brush:** Versatile attachment for different cleaning needs.
- **Long Crevice Nozzle:** Ideal for narrow gaps and corners.
- **Sofa Brush:** Designed for upholstery and fabric surfaces.
- **HEPA Filters:** 8-layer filtration system captures 99.99% of 0.1 micron particles.
- **LED Display:** Shows real-time remaining power and current suction mode.



Image: The All-in-One LED Display on the main unit.

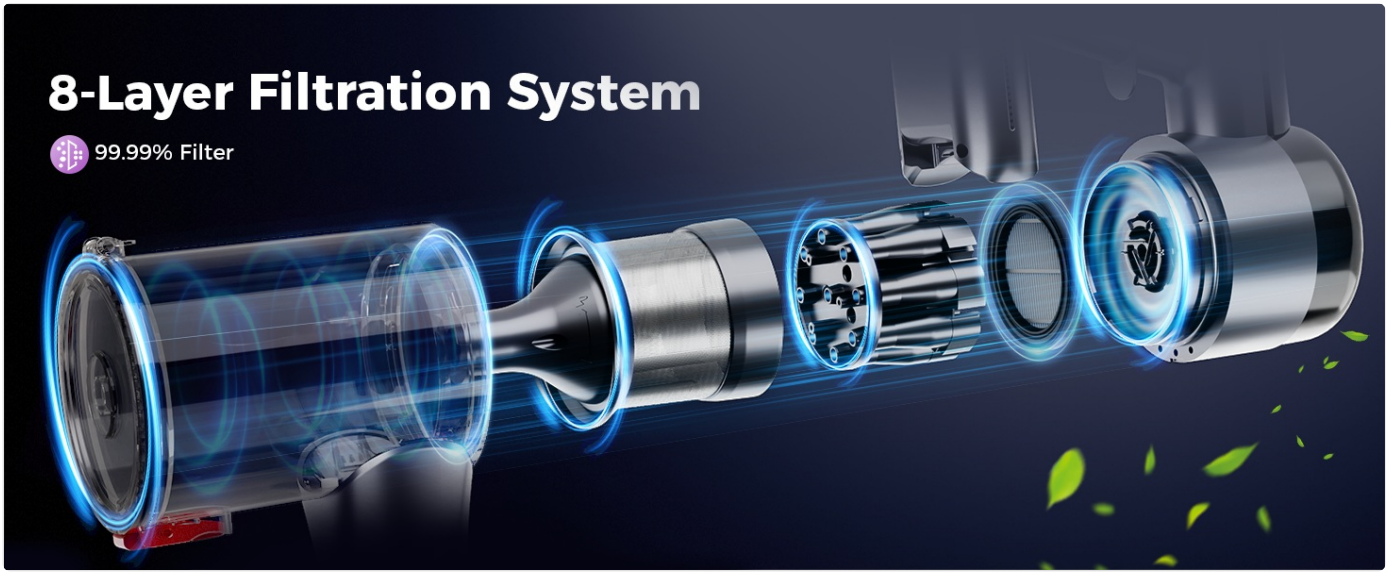


Image: Illustration of the 8-Layer High Efficiency Filtration System.

Setup

1. Assembly

1. **Attach the Telescopic Pole:** Insert the top end of the telescopic pole into the main unit until it clicks securely into place.
2. **Attach the Floor Brush:** Connect the bottom end of the telescopic pole to the floor brush until it clicks securely.
3. **Install the Battery:** Slide the removable battery into the designated slot on the main unit until it locks.

2. Initial Charging

Before first use, fully charge the battery. The battery takes approximately 4 hours to fully charge.

- Connect the power adapter to the charging port on the battery or the wall mount.
- Plug the adapter into a power outlet.
- The LED display will indicate charging status and battery level.

3. Wall Mount Installation (Optional)

The included wall mount allows for convenient storage and charging.

1. Choose a suitable location near a power outlet.
2. Mark the drilling points for the wall mount.
3. Drill holes and insert wall anchors if necessary.
4. Secure the wall mount to the wall using screws.
5. Hang the vacuum cleaner on the wall mount for storage and charging.



Image: Battery charging and runtime information.



Image: Wall mount charging setup.

Operating Instructions

1. Power On/Off and Suction Modes

- **Power On:** Press the Power button on the main unit to start the vacuum cleaner.
- **Adjust Suction:** Press the Mode button to cycle through the 3 adjustable suction modes: Min, Mid, and Max. The LED display will show the current mode.
- **Power Off:** Press the Power button again to turn off the vacuum cleaner.

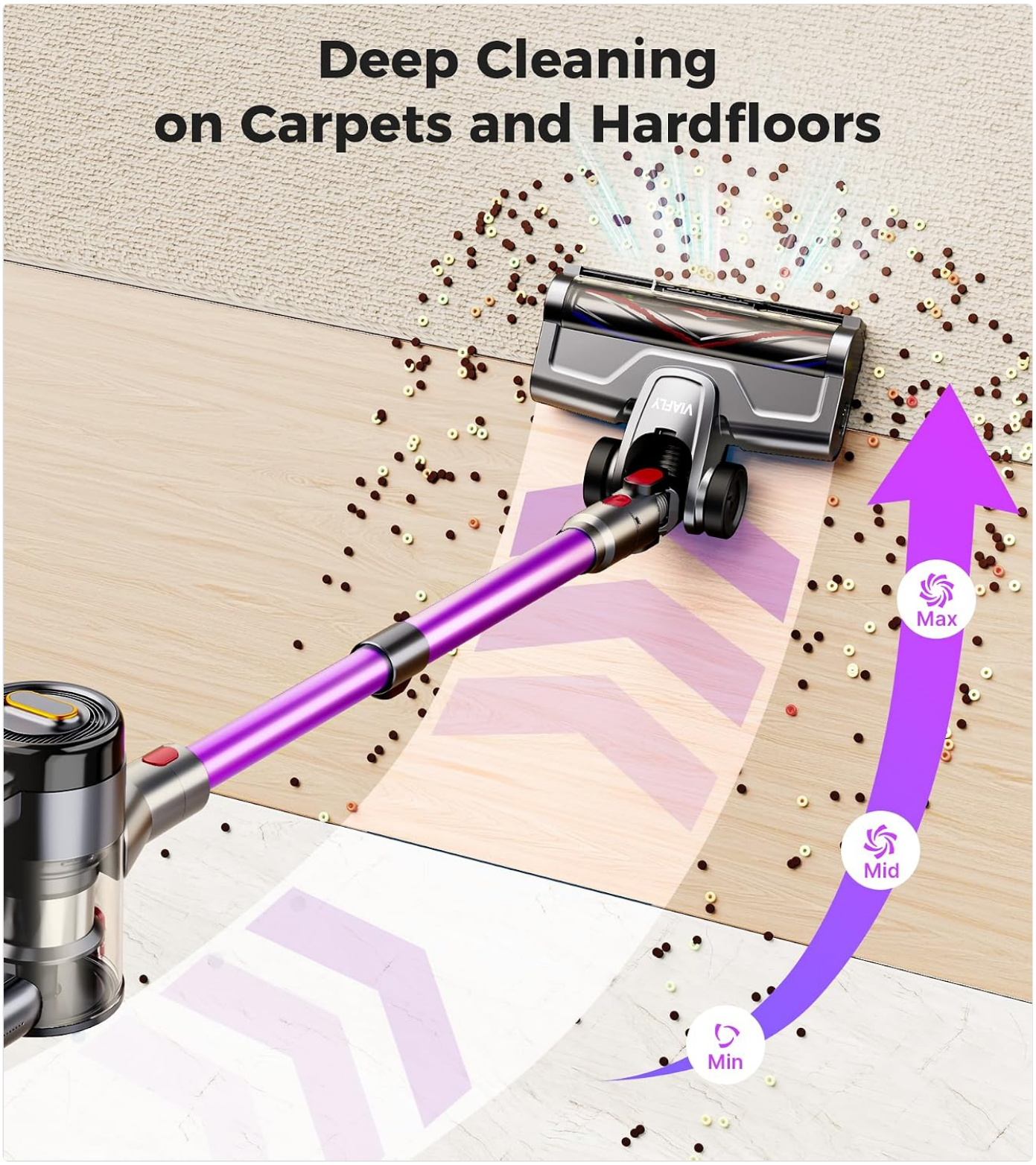


Image: Deep cleaning capabilities on carpets and hardfloors with adjustable suction modes.

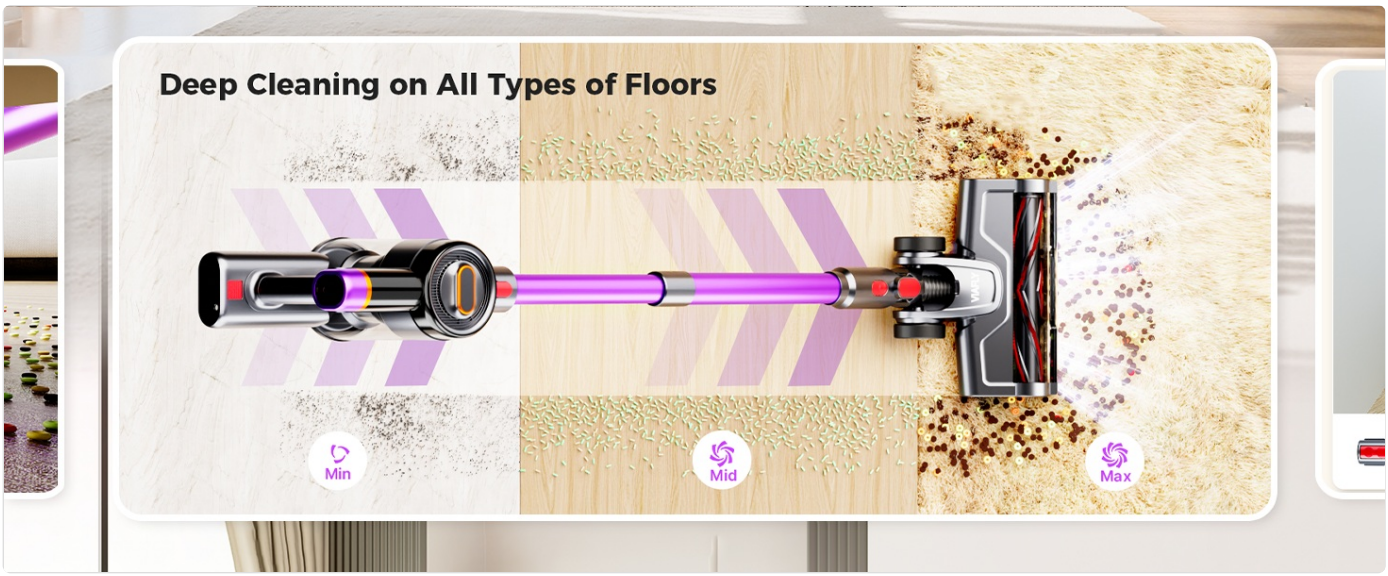


Image: Deep cleaning performance on all types of floors.

2. Using Different Attachments

The VIAFLY V16Pro-9 comes with multiple accessories for various cleaning needs:

- **Floor Brush:** Best for general floor cleaning on carpets, rugs, and hard floors. The LED lights illuminate dust in dark areas.
- **2-in-1 Brush:** Use the brush mode for dusting delicate surfaces like keyboards or shelves, and the nozzle mode for general vacuuming.
- **Long Crevice Nozzle:** Perfect for reaching tight spaces, corners, and between sofa cushions.
- **Sofa Brush:** Ideal for cleaning upholstery, pet beds, and car interiors.

To change attachments, press the release button on the current attachment and pull it off. Then, align the new attachment and push it on until it clicks.

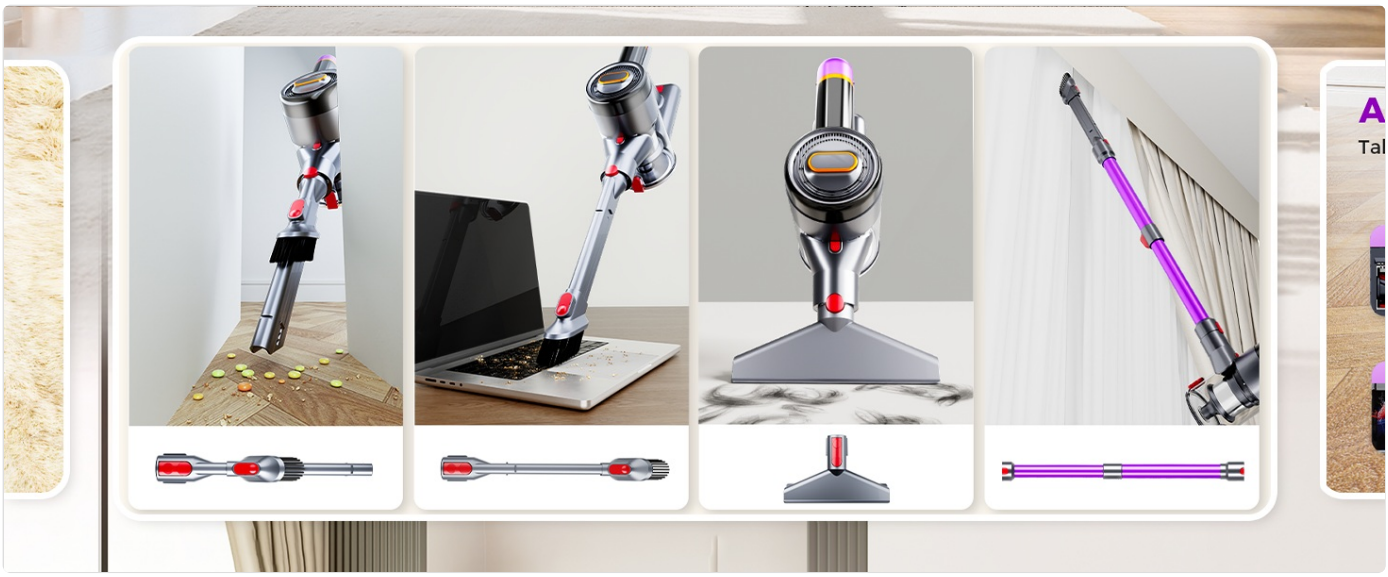


Image: Versatile usage with multiple accessories.

3. Self-Standing Feature

The vacuum cleaner is designed to stand steadily on its own on flat surfaces. This allows you to pause cleaning tasks instantly without needing to lean the vacuum against a wall or use a separate stand.



Image: The self-standing design of the vacuum cleaner.

Maintenance

Regular maintenance ensures optimal performance and extends the lifespan of your vacuum cleaner.

1. Emptying the Dustbin

Empty the dustbin regularly, especially when the debris reaches the MAX fill line.

1. Hold the main unit over a trash can.
2. Press the dustbin release button (usually located near the bottom of the dustbin) to open the bottom flap and empty the contents.

3. Close the dustbin flap securely until it clicks.



Image: One-click dustbin emptying.

2. Cleaning the Filters

The vacuum cleaner uses an 8-layer filtration system, including HEPA filters. Clean filters regularly to maintain suction power.

1. Twist and pull to remove the filter assembly from the dustbin.
2. Separate the HEPA filter and the metal mesh filter.
3. Tap off loose dirt from both filters.
4. Rinse the filters under cold running water until the water runs clear. Do not use detergent.
5. Allow filters to air dry completely for at least 24 hours before reassembling and placing back into the vacuum. Ensure they are completely dry to prevent mold or damage.

It is recommended to replace HEPA filters every 3-6 months depending on usage.



Image: Key replacement accessories including the HEPA filter.

3. Cleaning the Roller Brush

The V-shaped anti-tangle roller brush minimizes hair tangles, but occasional cleaning may be necessary.

1. Turn off the vacuum and detach the floor brush.
2. Locate the brush roll release mechanism (usually a latch or screw on the side of the brush head).
3. Remove the roller brush.
4. Use scissors or a cleaning tool to cut and remove any tangled hair or debris from the brush roll.
5. Reinsert the brush roll and secure the release mechanism.



Image: The V-shaped anti-tangle roller brush design.

Troubleshooting

If you encounter issues with your vacuum cleaner, refer to the following table for common problems and solutions:

Problem	Possible Cause	Solution
Vacuum does not turn on.	Battery is not charged or not properly installed.	Ensure battery is fully charged and securely inserted.
Low suction power.	Dustbin is full; Filters are clogged; Brush roll is tangled; Obstruction in nozzle/tube.	Empty dustbin; Clean/replace filters; Clean brush roll; Check for and remove obstructions.
Brush roll not spinning.	Brush roll is tangled with hair/debris; Obstruction in brush head.	Clean the brush roll; Remove any obstructions from the brush head.
Battery runtime is short.	Battery not fully charged; Using Max suction mode frequently; Battery life degradation.	Ensure full charge; Use lower suction modes for lighter tasks; Consider battery replacement if significantly degraded.
Vacuum makes unusual noise.	Obstruction in air path; Damaged component.	Check for and remove any obstructions; If noise persists, contact customer support.

Specifications

Feature	Detail
Brand	VIAFLY
Model Name	V16Pro-9
Motor Power	500W Digital Motor
Suction Power	Up to 40KPa
Battery Type	Rechargeable Lithium-ion (8*2600mAh)
Max Runtime	Up to 60 minutes
Charging Time	Approx. 4 hours
Dustbin Capacity	1.5 Liters
Filtration System	8-Layer Efficiency Filtration with HEPA Filter (99.99% efficiency)
Noise Level	62dB (Ultra-Quiet Mode)
Product Dimensions	11"L x 10"W x 49"H
Item Weight	6 pounds

Feature	Detail
Special Features	Self-Standing Design, LED Display, V-shaped Anti-Tangle Floor Brush, Multi-function (8-in-1)

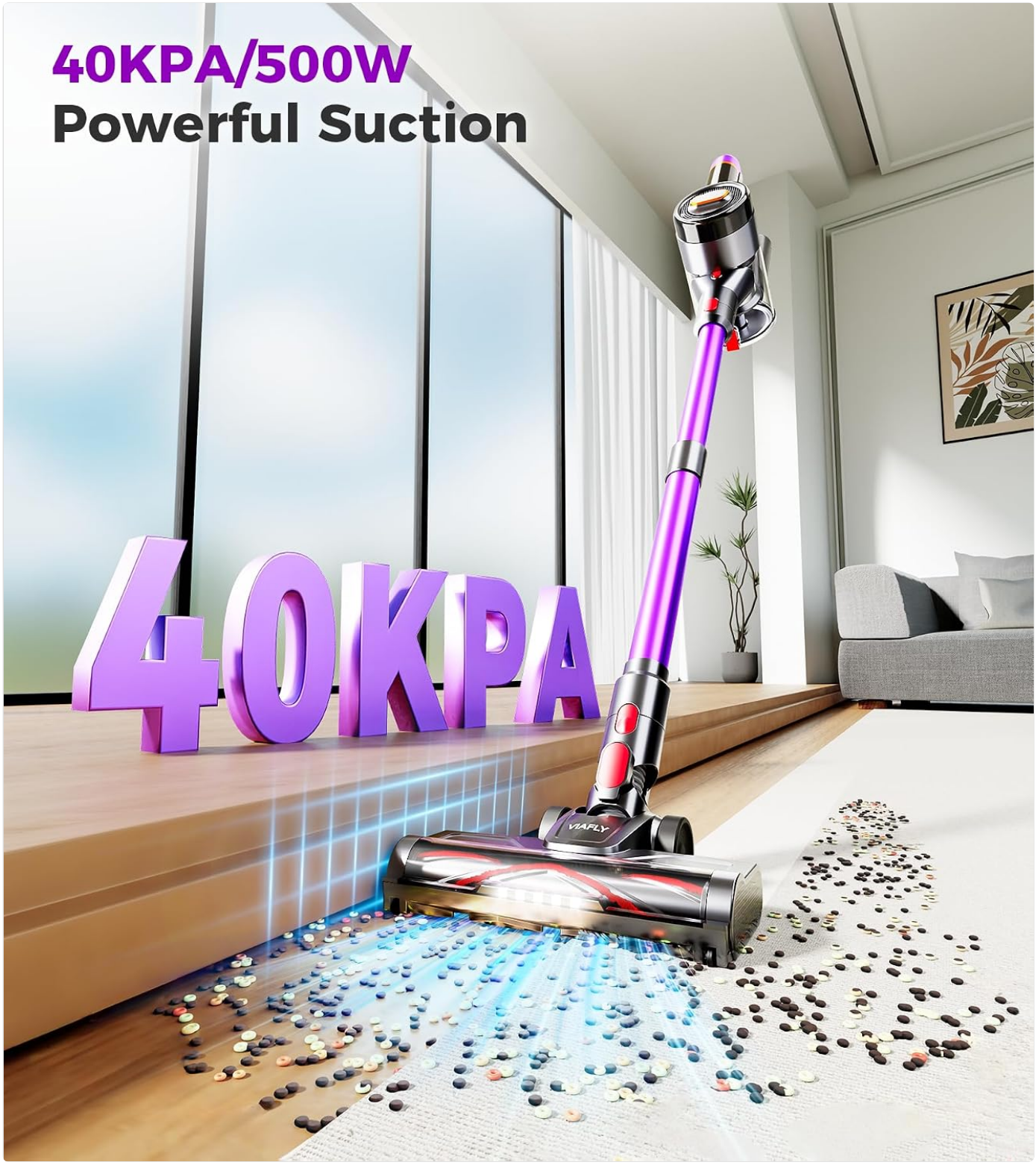


Image: Demonstrating 40KPA/500W Powerful Suction.

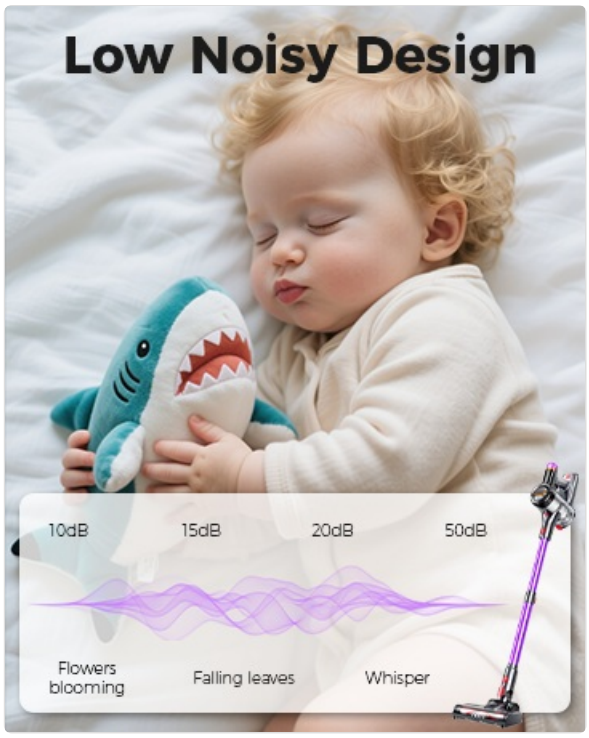


Image: Low Noise Design for quiet operation.

Warranty and Support

VIAFLY provides the following support for your product:

- **Warranty:** 2 Years Guarantee.
- **Technical Support:** Lifetimes Technical Support.
- **Customer Service:** 7*24 Hours Customer Service Team.

For any questions, concerns, or technical assistance, please contact VIAFLY customer service through the contact information provided on the product packaging or the official VIAFLY website.



Image: VIAFLY Customer Support and Warranty Information.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

I used my VIAFLY V16 Pro stick vacuum to clean up ash from an automatic cleaning cycle, and now it shows an E4 error. After cleaning, it only runs on low and smells like ash. Is it okay to immerse the mesh filter in water? Did I ruin the machine? What is the reset procedure, and is this covered under the two-year guarantee?

Based on the VIAFLY V16Pro-9 manual and safety guidelines, here is the information regarding your situation:Filter Cleaning: Yes, it is okay to immerse the metal mesh filter and the HEPA filter in cold running...

Read full answer