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› iCan iSmart Home PC Intel Core i5-13400 Desktop (Model RTISM00002) Instruction Manual

iCan RTISM00002

iCan iSmart Home PC Intel Core i5-13400 Desktop

MODEL: RTISM00002

Introduction

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your iCan iSmart Home PC. Please read this manual thoroughly before using the product to ensure optimal performance and longevity.

The iCan iSmart Home PC is designed for everyday use, offering a balance of performance and efficiency. It features a 13th Gen Intel Core i5 processor, 16GB DDR4 RAM, and a 500GB NVMe SSD for fast boot times and responsive application loading. Integrated Wi-Fi and Bluetooth connectivity, along with Windows 11 Home, provide a comprehensive computing experience.



Image: Front-right view of the iCan iSmart Home PC desktop tower.

Physical Overview

Familiarize yourself with the ports and components of your iCan iSmart Home PC.

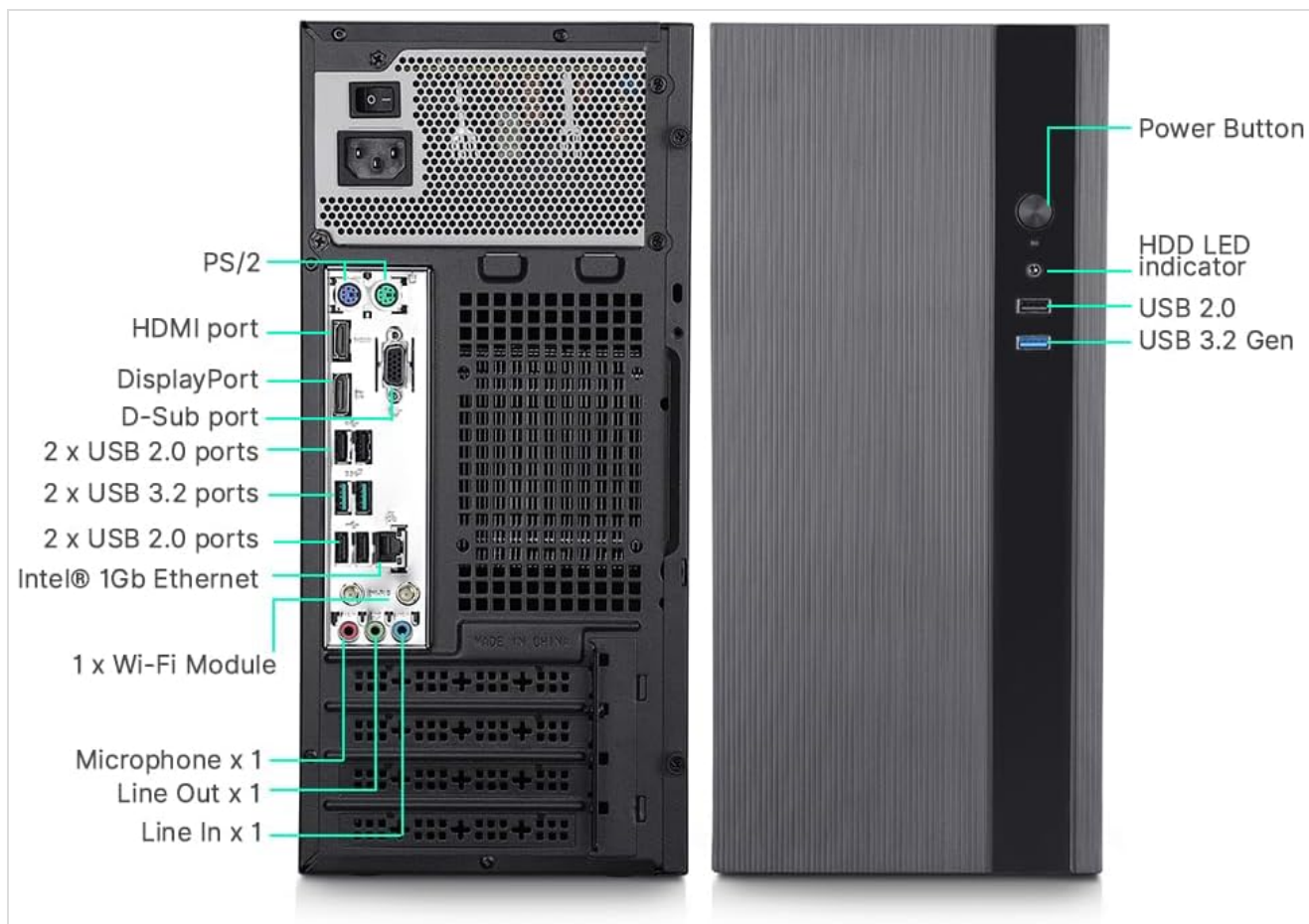


Image: Detailed diagram of the front and rear panels, illustrating the location and type of ports and buttons.

Front Panel:

- **Power Button:** Turns the PC on or off.
- **HDD LED Indicator:** Indicates hard drive activity.
- **USB 2.0 Port:** For connecting USB 2.0 devices.
- **USB 3.2 Gen Port:** For connecting high-speed USB 3.2 devices.

Rear Panel:

- **PS/2 Ports:** For legacy keyboard and mouse connections.
- **HDMI Port:** Connects to a display device (monitor, TV).
- **DisplayPort:** Connects to a display device.
- **D-Sub Port (VGA):** Connects to an analog display device.
- **2 x USB 2.0 Ports:** For connecting USB 2.0 devices.
- **2 x USB 3.2 Ports:** For connecting high-speed USB 3.2 devices.
- **Intel® 1Gb Ethernet Port:** For wired network connection.
- **1 x Wi-Fi Module:** For wireless network connectivity.
- **Audio Jacks:** Microphone input, Line Out (speaker/headphone), Line In.



Image: The rear panel of the PC with a monitor, keyboard, and mouse connected.

Setup

Follow these steps to set up your iCan iSmart Home PC:

1. **Unpack the PC:** Carefully remove the PC and all accessories from the packaging.
2. **Connect Peripherals:**
 - Connect your monitor to one of the available video output ports (HDMI, DisplayPort, or D-Sub) on the rear panel.
 - Connect your keyboard and mouse to the USB ports on either the front or rear panel.
 - If using a wired network, connect an Ethernet cable to the Intel® 1Gb Ethernet port.
3. **Connect Power:** Plug the power cord into the PC's power input and then into a wall outlet.
4. **Power On:** Press the power button on the front panel to turn on the PC.
5. **Initial Windows Setup:** Follow the on-screen instructions to complete the Windows 11 Home setup process. This typically involves selecting your region, language, creating a user account, and connecting to a Wi-Fi

network.

Operating Instructions

Your iCan iSmart Home PC comes pre-installed with Windows 11 Home, providing a user-friendly interface for various tasks.

Basic Operation:

- **Power On/Off:** Use the front power button. For proper shutdown, use the 'Shut down' option in Windows.
- **Restart:** Use the 'Restart' option in Windows for system reboots.
- **Sleep Mode:** Use the 'Sleep' option in Windows to put the PC into a low-power state.

Connectivity:

- **Wi-Fi:** To connect to a wireless network, click the Wi-Fi icon in the taskbar, select your network, and enter the password.
- **Bluetooth:** To pair Bluetooth devices, go to *Settings > Bluetooth & devices* and follow the instructions.

Multitasking:

The PC's Intel Core i5 processor and 16GB DDR4 RAM enable efficient multitasking. You can run multiple applications simultaneously without significant performance degradation.

Multitasking Everyday Use

Run all your apps at once, no lag



Image: The iCan iSmart Home PC running multiple applications like web browsers, video calls, and streaming services concurrently.

Maintenance

Regular maintenance helps ensure the longevity and optimal performance of your PC.

- **Cleaning:**
 - Keep the PC in a clean, dust-free environment.
 - Use a soft, dry cloth to clean the exterior.
 - Periodically use compressed air to clear dust from vents and ports. Ensure the PC is powered off before cleaning.
- **Software Updates:** Regularly update Windows and device drivers to ensure security and performance. Access Windows Update via *Settings > Windows Update*.
- **Data Backup:** Regularly back up important data to an external drive or cloud storage to prevent data loss.

Troubleshooting

This section addresses common issues you might encounter.

No Power:

- Ensure the power cable is securely connected to both the PC and the wall outlet.
- Verify the wall outlet is functional by plugging in another device.

No Display:

- Check that the monitor is powered on and the video cable (HDMI, DisplayPort, or D-Sub) is securely connected to both the PC and the monitor.
- Ensure the correct input source is selected on your monitor.
- Try connecting the monitor to a different video port on the PC if available.

No Internet Connection:

- **Wi-Fi:** Check if Wi-Fi is enabled in Windows settings and if you are connected to the correct network with the right password. Restart your router if necessary.
- **Wired:** Ensure the Ethernet cable is properly connected to both the PC and the router/modem. Check router status.

Slow Performance:

- Close unnecessary applications running in the background.
- Check for and install any pending Windows updates.
- Run a disk cleanup and defragmentation (for HDDs, not necessary for SSDs).
- Scan for malware or viruses.

Specifications

Detailed technical specifications for the iCan iSmart Home PC (Model RTISM00002).

Model Number	RTISM00002
Series	ISM-2
Operating System	Windows 11 Home
Processor	Intel Core i5-13400 (13th Gen), 2.5 GHz (up to 4.6 GHz turbo), 10 Cores (6 Performance, 4 Efficient), 16 Threads
Graphics	Intel UHD Graphics 730
RAM	16 GB DDR4
Storage	500 GB NVMe SSD
Max Display Resolution	3840 x 2160 (4K)
Connectivity	Wi-Fi, Bluetooth, Intel® 1Gb Ethernet
USB Ports	Front: 1x USB 2.0, 1x USB 3.2 Gen; Rear: 2x USB 2.0, 2x USB 3.2

Video Output	HDMI, DisplayPort, D-Sub (VGA)
Audio Ports	Microphone In, Line Out, Line In
Design Type	Mini PC Tower

Warranty Information

The iCan iSmart Home PC (Model RTISM00002) comes with a **1-year manufacturer warranty**. This warranty covers defects in materials and workmanship under normal use. Please retain your proof of purchase for warranty claims.



Image: Visual representation of the 1-year manufacturer warranty.

For detailed warranty terms and conditions, please refer to the documentation included with your product or contact iCan customer support.

Support Information

Should you require assistance with your iCan iSmart Home PC, please contact our dedicated support team. For the most up-to-date contact information and support resources, please visit the official iCan website or refer to the contact details provided with your product packaging.

When contacting support, please have your product model number (RTISM00002) and proof of purchase readily available.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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